Features for Users:

1. User Registration and Authentication:

- Allow users to create accounts and log in securely.

2. Cruise Listings:

- Display a list of available cruises with details like itinerary, duration, departure date, cabin types, and prices.
- Implement search and filtering options to help users find cruises that match their preferences.

3. Cabin Selection:

- Allow users to choose cabins based on their preferences and budget.

4. Itinerary Details:

- Provide detailed information about the cruise itinerary, ports of call, and activities at each destination.

5. Booking Process:

- Implement a step-by-step booking process that guides users through selecting a cruise, cabin, and any additional services (like excursions or dining packages).
 - Display a summary of the booking before confirming.

6. Payment Integration:

- Integrate a payment gateway to allow users to make secure online payments for their bookings.

7. Booking History:

- Provide users with a history of their past and current bookings.

8. User Profile:

- Allow users to manage their profiles, update personal information, and change passwords.

9. Notifications:

- Send confirmation emails and booking details to users after successful bookings.

10. Reviews and Ratings:

- Allow users to leave reviews and ratings for cruises they've been on, helping others make informed decisions.

11. Wishlist:

- Enable users to add cruises they're interested in to their wishlist for future reference.

12. Support and Help Center:

- Provide a way for users to contact customer support and access FAQs.

Features for Admin:

1. Admin Dashboard:

- A centralized dashboard for administrators to manage the system, including user bookings, cruises, cabins, and more.

2. Cruise Management:

- Add, edit, and delete cruise listings.
- Manage cruise details such as itinerary, prices, cabin availability, and more.

3. User Management:

- View user details, booking history, and communication history.
- Manage user accounts and provide customer support if needed.

4. Cabin Management:

- Manage cabin types, availability, and pricing.

5. Booking Management:

- View and manage user bookings, including booking details, payments, and status.

6. Payment and Financial Reporting:

- Generate reports on payments received, pending payments, and financial performance.

8. Notifications and Email Management:

- Send notifications to users regarding booking confirmations, updates, and promotions.

9. Analytics and Reporting:

- Provide insights into user behavior, popular cruises, and other relevant metrics.

10. Support Ticket System:

- Manage and respond to user inquiries and support tickets.

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