SAJITH S

FULL STACK DEVELOPER

CONTACT

+91-7871109880

≤ sethumadi30@gmail.com

sajithsethu.github.io/New_Portfolio/

linkedin.com/in/sajith-laughingloops

github.com/sajithsethu

11/26 CRM street Ambattur

EDUCATION

Sri Venkateswaraa College Of Technology

B.E. in Electronics And Communication 2015 - 2019

Velammal Matriculation School

Higher Secondary School Certificate 2013 - 2015

SKILLS

 Front-end: HTML, CSS, JavaScript (ES6+),WordPress

• **Frameworks**: Reactjs

Library: JqueryBack-end: PHP

• Databases: SQL (MySQL)

• Version Control: Git

• Package Managers: Npm, Yarn

• **Debugging Tools**: Postman

LANGUAGES

- English
- Tamil
- Malayalam

PROFILE

As a dynamic Full Stack Developer, I bring proficiency in HTML, CSS, JavaScript, PHP, and JQuery, combined with a passion for creating engaging and user-friendly web applications. With a sharp problem-solving acumen and meticulous attention to detail, I am primed to excel in the realm of web development. Thriving in collaborative environments, I leverage my adaptability and quick learning abilities to stay abreast of emerging technologies. Committed to continuous growth and hands-on experience, I am poised to make significant contributions to project success.

WORK EXPERIENCE

ZEALOUS SERVICES

Software Developer

Nov 2023 - Present

- 1 Implemented automation features within the CRM system to streamline repetitive tasks and improve productivity for medical professionals.
- 2. Conducted regular performance assessments and optimizations to ensure the system's scalability and resilience under increasing workloads.
- 3. Facilitated seamless communication and collaboration among healthcare teams through integrated messaging and notification functionalities.
- 4. Developed comprehensive reporting and analytics capabilities to provide insights into patient demographics, treatment outcomes, and operational efficiency.
- 5. Implemented user authentication and access control mechanisms to regulate user permissions and ensure data privacy and security.
- 6. Facilitated seamless data exchange and interoperability with external systems such as electronic health records (EHR) platforms and laboratory information systems.
- 7. Maintained up-to-date documentation and user guides to support end-users in navigating and utilizing the CRM system effectively.
- 8. Conducted regular risk assessments and audits to identify and address potential vulnerabilities and compliance issues.

PROJECTS

• Stock Management Dashboard

- Developed a project dashboard: Created a PHP, MySQL, and jQuery-powered dashboard for managing stock transactions.
- 2. Database setup: Implemented MySQL tables for inward and outward stock to store essential data.
- 3. Improved user experience: Leveraged PHP for backend logic and jQuery for frontend interactivity, enabling real-time tracking and streamlined management.

• Travel Website

- 1. Created responsive travel website: Developed a travel website using React, HTML, CSS, and Sass, prioritizing intuitive user experience.
- 2. Implemented real-time features: Integrated real-time features and efficient booking capabilities to enhance platform functionality.
- 3. Improved performance: Achieved fast loading times, resulting in increased user engagement and facilitating seamless travel planning.

• Health Care Crm

- 1. Leverage JSON structure for adaptable storage and organization of healthcare data.
- 2. Introduce the innovative HHRG Concept to enhance healthcare record management.
- 3. Customize the medical coders page dynamically to cater to diverse client requirements.
- 4. Create an intuitive admin console enabling easy user management, including addition and removal based on preferences.
- 5. Implement a report system featuring intuitive drag-and-drop functionality for users to customize column selection and download reports according to their preferences

Movie Booking

- 1. Creating a dynamic book app for a movie using WordPress technology.
- 2. Enabling users to interact with a curated collection of movie-related books seamlessly integrated into the WordPress environment.
- 3. Implementing HTML, CSS, and Bootstrap for a visually appealing and responsive frontend that seamlessly integrates with WordPress themes, ensuring optimal user experience across devices.

ZEALOUS SERVICES

Dialer Support Engineer

Mar 2021 - Oct 2023

- 1. Proficient in providing technical support and troubleshooting for dialer systems, ensuring smooth operations and minimizing downtime.
- 2. Skilled in diagnosing and resolving technical issues related to dialer systems promptly, ensuring uninterrupted performance.
- 3. Capable of monitoring and analyzing dialer system performance, identifying bottlenecks, and making necessary optimizations to enhance efficiency and productivity.
- **4**. Proficient in maintaining accurate documentation of dialer system configurations, issues, resolutions, and performance metrics.
- **5**. Experienced in configuring call routing strategies and optimizing campaign settings for maximum efficiency and productivity.
- **6**. Utilize advanced dialing algorithms and strategies to improve call connect rates and agent utilization.
- **7**. Collaborate effectively with cross-functional teams to address complex dialer system issues and implement necessary improvements.
- **8**. Proactively seek opportunities to enhance technical skills and stay updated with emerging technologies in the dialer system domain.

SAT VAT INFO SOL

Technical Support Trainee

Aug 2019 - Dec 2020

- 1. Proficient in swiftly diagnosing and resolving software, hardware, and network issues, ensuring minimal downtime and disruptions for customers.
- 2. Dedicated to providing prompt and effective solutions to customer inquiries, fostering high levels of satisfaction and positive relationships.
- 3. Maintain accurate documentation of customer interactions, technical issues, and resolutions, contributing to a comprehensive knowledge base.
- 4. Collaborate effectively with cross-functional teams to escalate and resolve complex technical issues, facilitating seamless customer support.
- 5. Actively seek opportunities to enhance technical skills, stay updated with emerging technologies, and provide valuable feedback for improvement.
- 6. Communicate technical concepts effectively to both technical and non-technical stakeholders, fostering collaboration and understanding.