SAJITH S

FULL STACK DEVELOPER

PROFESSIONAL NARATIVE

As a passionate and motivated individual, I am eager to launch my career as a Full Stack Web Developer. Proficient in **HTML**, **CSS**, **JavaScript**, and with a keen interest in **PHP** and **jQuery**, I possess the skills necessary to create dynamic and user-friendly web applications. With a strong problem-solving mindset and attention to detail, I am well-equipped to excel in web development. I am a quick learner, adaptable to new technologies, and thrive in collaborative environments. As a fresher, I am committed to gaining hands-on experience, continuous learning, and making valuable contributions to project success.

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in www.linkedin.com/in/ sajith-s-998451128/

github.com/sajithsethu

PF sajithsethu.github.io/Portfolio/

TECHNICAL PROFICIENCIES

- **Front-end**: HTML, CSS, JavaScript (ES6+)
- **Frameworks**: React.
- **Back-end**:PHP.
- **Databases**: SQL (MySQL).
- **Version Control**: Git.
- **Deployment**: AWS.
- **Package Managers**: npm, Yarn
- **Debugging Tools**: Postman

WORK EXPERIENCE

Satvat InfoSol
Technical Support Engineer
August 2019-November 2020

1. **Technical Troubleshooting:** Proficient in quickly identifying and resolving software, hardware, or network issues for customers, ensuring minimal downtime and disruptions.
2. **Customer Satisfaction**: Dedicated to providing prompt and effective solutions to customer inquiries, ensuring high levels of customer satisfaction and building positive relationships.
3. **Documentation and Knowledge Sharing**: Maintain accurate and organized documentation of customer interactions, technical issues, and resolutions, contributing to a comprehensive knowledge base for efficient issue resolution.
4. **Collaboration and Communication**: Collaborate effectively with cross-functional teams, such as developers and quality assurance, to escalate and resolve complex technical issues, facilitating seamless customer support.
5. **Continuous Improvement**: Actively seek opportunities to enhance technical skills, stay updated with emerging technologies and industry trends, and provide valuable feedback for product improvement and process optimization.

Zealous Services
Dialer Support Engineer
March 2021-Till now

1. **Dialer System Support:** Proficient in providing technical support and troubleshooting for dialer systems, ensuring smooth operations and minimizing downtime.
2. **Issue Resolution**: Skilled in diagnosing and resolving technical issues related to dialer systems promptly, ensuri
3. **Performance Monitoring:** Capable of monitoring and analyzing dialer system performance, identifying bottlenecks, and making necessary optimizations to enhance efficiency and productivity.
4. **Customer Assistance**:edicated to providing excellent customer support, assisting users with dialer system setup, configuration, and troubleshooting, ensuring their satisfaction and campaign success.
5. **Documentation and Reporting**: Proficient in maintaining accurate documentation of dialer system configurations, issues, resolutions, and performance metrics
6. **Call Routing and Campaign Optimization**: Skilled in configuring call routing strategies and optimizing campaign settings for maximum efficiency and productivity. Utilize advanced dialing algorithms and strategies to improve call connect rates and agent utilization.

PERSONAL PURSUITS

- Open Source Contributions
- Networking & Community Engagement
- Continuous Learning & Growth
- Creative Side Projects

EXPERTISE

- Communication
- Logical Thinking
- Team Management
- Creativity
- Problem solving

WORKED ON INITIATIVES

ACADEMIC BACKGROUND

Sri Venkateswaraa College Of Technology

August 2015 to March 2019
B.E [Electronics And Communication]
CGPA:6.63

Velammal Matriculation School-Surapet

June 2013 to March 2015
Higher Secondary School
PERCENTAGE: 80.1%

Velammal Matriculation School-Surapet

June 2012 to March 2013
Senior Secondary School
PERCENTAGE:89.8%

Stock Management Dashboard:Developed a comprehensive project dashboard using **PHP**, **MySQL**, and **jQuery** for efficient management of inward and outward stock transactions. Implemented a **MySQL** database to store stock data, including tables for inward_stock and outward_stock. Utilized **PHP** for server-side logic and data manipulation, while leveraging **jQuery** for enhanced user interactivity. This dashboard provided real-time tracking of stock quantities, product names, dates, and other relevant information, enabling streamlined stock management processes.

Every Mile Holds a Precious Memory Waiting to Be Crafted:I developed a responsive travel website using **React, HTML, CSS,** and **Sass**, focusing on an intuitive user experience. Real-time features and efficient booking capabilities were implemented to enhance the platform's functionality. This project resulted in fast loading times, improving user engagement and facilitating travel planning.

Connecting Literature and Film:I am currently in the process of developing a dynamic book app for a movie. The project utilizes **PHP**, **MySQL**, **jQuery**, **HTML**, **CSS**, and **Bootstrap**. The app will allow users to explore and interact with a curated collection of books related to the movie. I am utilizing **PHP** for backend functionality, **MySQL** for database management, **jQuery** for enhanced user interactions, and **HTML**, **CSS**, and **Bootstrap** for creating a responsive and visually appealing frontend design. The aim of this project is to provide users with an immersive experience, bridging the gap between the movie and its literary adaptations.

AFFIRMATION TO ACCURACY

With utmost integrity, I declare that the information shared in this resume is a true representation of my qualifications and experiences. I stand by the values of honesty, transparency, and accountability in all aspects of my professional journey. I am eager to bring my expertise, passion, and unwavering commitment to achieve the goals and objectives of the organization.

DATE:

PLACE: **SAJITH S**