







# SAJITH S

## FULL STACK DEVELOPER

### CONTACT

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### EDUCATION

#### Sri Venkateswaraa College Of Technology

B.E. in Electronics And Communication  
2015 - 2019

#### Velammal Matriculation School

Higher Secondary School Certificate  
2013 - 2015

### SKILLS

- **Front-end:** HTML, CSS, JavaScript (ES6+), WordPress
- **Frameworks:** Reactjs
- **Library:** JQuery
- **Back-end:** PHP, Laravel
- **Databases:** SQL (MySQL)
- **Version Control:** Git
- **Package Managers:** Npm, Yarn
- **Debugging Tools:** Postman

### LANGUAGES

- English
- Tamil
- Malayalam

### PROFILE

As a dynamic Full Stack Developer, I bring proficiency in **HTML**, **CSS**, **JavaScript**, **PHP**, and **JQuery**, combined with a passion for creating engaging and user-friendly web applications. With a sharp problem-solving acumen and meticulous attention to detail, I am primed to excel in the realm of web development. Thriving in collaborative environments, I leverage my adaptability and quick learning abilities to stay abreast of emerging technologies. Committed to continuous growth and hands-on experience, I am poised to make significant contributions to project success.

### WORK EXPERIENCE

#### ZEALOUS SERVICES

##### Software Developer

SEP 2023 - Present

1. Implemented automation features within the CRM system to streamline repetitive tasks and improve productivity for medical professionals.
2. Conducted regular performance assessments and optimizations to ensure the system's scalability and resilience under increasing workloads.
3. Facilitated seamless communication and collaboration among healthcare teams through integrated messaging and notification functionalities.
4. Developed comprehensive reporting and analytics capabilities to provide insights into patient demographics, treatment outcomes, and operational efficiency.
5. Implemented user authentication and access control mechanisms to regulate user permissions and ensure data privacy and security.
6. Facilitated seamless data exchange and interoperability with external systems such as electronic health records (EHR) platforms and laboratory information systems.
7. Maintained up-to-date documentation and user guides to support end-users in navigating and utilizing the CRM system effectively.
8. Conducted regular risk assessments and audits to identify and address potential vulnerabilities and compliance issues.

## PROJECTS

### • Stock Management Dashboard

1. Developed a project dashboard: Created a PHP, MySQL, and jQuery-powered dashboard for managing stock transactions.
2. Database setup: Implemented MySQL tables for inward and outward stock to store essential data.
3. Improved user experience: Leveraged PHP for backend logic and jQuery for frontend interactivity, enabling real-time tracking and streamlined management.

### • Travel Website

1. Created responsive travel website: Developed a travel website using React, HTML, CSS, and Sass, prioritizing intuitive user experience.
2. Implemented real-time features: Integrated real-time features and efficient booking capabilities to enhance platform functionality.
3. Improved performance: Achieved fast loading times, resulting in increased user engagement and facilitating seamless travel planning.

### • Health Care Crm

1. Leverage JSON structure for adaptable storage and organization of healthcare data.
2. Introduce the innovative HHRG Concept to enhance healthcare record management.
3. Customize the medical coders page dynamically to cater to diverse client requirements.
4. Create an intuitive admin console enabling easy user management, including addition and removal based on preferences.
5. Implement a report system featuring intuitive drag-and-drop functionality for users to customize column selection and download reports according to their preferences

### • Movie Booking

1. Creating a dynamic book app for a movie using WordPress technology.
2. Enabling users to interact with a curated collection of movie-related books seamlessly integrated into the WordPress environment.
3. Implementing HTML, CSS, and Bootstrap for a visually appealing and responsive frontend that seamlessly integrates with WordPress themes, ensuring optimal user experience across devices.

## ZEALOUS SERVICES

### Dialer Support Engineer

*Mar 2021 - Aug 2023*

1. Proficient in providing technical support and troubleshooting for dialer systems, ensuring smooth operations and minimizing downtime.
2. Skilled in diagnosing and resolving technical issues related to dialer systems promptly, ensuring uninterrupted performance.
3. Capable of monitoring and analyzing dialer system performance, identifying bottlenecks, and making necessary optimizations to enhance efficiency and productivity.
4. Proficient in maintaining accurate documentation of dialer system configurations, issues, resolutions, and performance metrics.
5. Experienced in configuring call routing strategies and optimizing campaign settings for maximum efficiency and productivity.
6. Utilize advanced dialing algorithms and strategies to improve call connect rates and agent utilization.
7. Collaborate effectively with cross-functional teams to address complex dialer system issues and implement necessary improvements.
8. Proactively seek opportunities to enhance technical skills and stay updated with emerging technologies in the dialer system domain.

## SAT VAT INFO SOL

### Technical Support Trainee

*Aug 2019 - Dec 2020*

1. Proficient in swiftly diagnosing and resolving software, hardware, and network issues, ensuring minimal downtime and disruptions for customers.
2. Dedicated to providing prompt and effective solutions to customer inquiries, fostering high levels of satisfaction and positive relationships.
3. Maintain accurate documentation of customer interactions, technical issues, and resolutions, contributing to a comprehensive knowledge base.
4. Collaborate effectively with cross-functional teams to escalate and resolve complex technical issues, facilitating seamless customer support.
5. Actively seek opportunities to enhance technical skills, stay updated with emerging technologies, and provide valuable feedback for improvement.
6. Communicate technical concepts effectively to both technical and non-technical stakeholders, fostering collaboration and understanding.