



SAJITH S

FULL STACK DEVELOPER

PROFESSIONAL NARRATIVE

As a passionate and motivated individual, I am eager to launch my career as a Full Stack Web Developer.

Proficient in **HTML**, **CSS**, **JavaScript**, and with a keen interest in **PHP** and **jQuery**, I possess the skills necessary to create dynamic and user-friendly web applications. With a strong problem-solving mindset and attention to detail, I am well-equipped to excel in web development. I am a quick learner, adaptable to new technologies, and thrive in collaborative environments. As a fresher, I am committed to gaining hands-on experience, continuous learning, and making valuable contributions to project success.



+91 7871109880



sethumadi30@gmail.com



www.linkedin.com/in/sajith-s-998451128/



github.com/sajithsethu

PERSONAL PURSUITS

- Music
- Games
- Story

EXPERTISE

- Communication
- Logical Thinking
- Team Management
- Creativity
- Problem solving

CAREER JOURNEY

Satvat InfoSol

Technical Support Engineer

August 2019-November 2020

1. **Technical Troubleshooting:** Proficient in quickly identifying and resolving software, hardware, or network issues for customers, ensuring minimal downtime and disruptions.
2. **Customer Satisfaction:** Dedicated to providing prompt and effective solutions to customer inquiries, ensuring high levels of customer satisfaction and building positive relationships.
3. **Documentation and Knowledge Sharing:** Maintain accurate and organized documentation of customer interactions, technical issues, and resolutions, contributing to a comprehensive knowledge base for efficient issue resolution.
4. **Collaboration and Communication:** Collaborate effectively with cross-functional teams, such as developers and quality assurance, to escalate and resolve complex technical issues, facilitating seamless customer support.
5. **Continuous Improvement:** Actively seek opportunities to enhance technical skills, stay updated with emerging technologies and industry trends, and provide valuable feedback for product improvement and process optimization.

Zealous Services

Dialer Support Engineer

March 2021-Till now

1. **Dialer System Support:** Proficient in providing technical support and troubleshooting for dialer systems, ensuring smooth operations and minimizing downtime.
2. **Issue Resolution:** Skilled in diagnosing and resolving technical issues related to dialer systems promptly, ensuring
3. **Performance Monitoring:** Capable of monitoring and analyzing dialer system performance, identifying bottlenecks, and making necessary optimizations to enhance efficiency and productivity.
4. **Customer Assistance:** Dedicated to providing excellent customer support, assisting users with dialer system setup, configuration, and troubleshooting, ensuring their satisfaction and campaign success.
5. **Documentation and Reporting:** Proficient in maintaining accurate documentation of dialer system configurations, issues, resolutions, and performance metrics
6. **Call Routing and Campaign Optimization:** Skilled in configuring call routing strategies and optimizing campaign settings for maximum efficiency and productivity. Utilize advanced dialing algorithms and strategies to improve call connect rates and agent utilization.



SAJITH S

FULL STACK DEVELOPER

TECHNICAL PROFICIENCIES

- Html
- Css
- Bootstrap
- Javascript
- JQuery
- React Js
- Php
- My Sql
- Ajax

WORKED ON INITIATIVES

Stock Management Dashboard: Created a project dashboard with **PHP, MySQL, and jQuery** for managing inward and outward stock transactions, facilitating real-time tracking and streamlined stock management processes.

Connecting Literature and Film: Developing a book app for a movie using **PHP, MySQL, jQuery, HTML, CSS, and Bootstrap**. The app will enable users to explore and interact with a curated collection of books associated with the movie, enhancing their overall experience

AFFIRMATION TO ACCURACY

Committed Full Stack Web Developer with expertise in HTML, CSS, JavaScript, and PHP. Dedicated to delivering innovative web solutions and contributing to organizational success through continuous learning and collaborative teamwork.

DATE:

PLACE:

ACADEMIC BACKGROUND

Sri Venkateswaraa College Of Technology

August 2015 to March 2019
B.E [Electronics And Communication]
CPGA:6.63

Velammal Matriculation School-Surapet

June 2013 to March 2015
Higher Secondary School
PERCENTAGE: 80.1%

Velammal Matriculation School-Surapet

June 2012 to March 2013
Senior Secondary School
PERCENTAGE:89.8%

SAJITH S