



SAJITH.S

Dialer Support Engineer

<https://www.linkedin.com/in/sajith-s-998451128/>

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sajithsethu007@yahoo.in

Summary

Seeking a challenging environment where I get scope to apply my knowledge ,skills to the maximum and reach the Zenith of the excellence and thereby helping in achieving the long term goals of an organization.

Technical Skills

- Html
- Css
- Bootstrap
- Javascript
- Php
- JQuery
- Mysql

Additional Skills

- Communication
- Logical Thinking
- Team Management
- Creativity

Interest

- Music
- Games
- Story

Work Experience



Satvat Info Sol - Technical Support Engineer

August 2019 to November 2020 (1 years, 3,months)

- Research and identify solutions to software and hardware issues.
- Diagnose and troubleshoot technical issues, including account setup and network configuration.
- Prepare accurate and timely reports.
- Document technical knowledge in the form of notes and manuals.



Zealous Services - Junior Support Engineer

March 2021 to January 2022 (10,months)

- Maintaining inventories of hardware and software
- Managing backups of servers, in case of data loss
- Keeping a record of issues and faults along with solutions, for future reference.



Zealous Services - Dialer Support Engineer

January 2022 to Till Now

- Day-to-day CIM management (Agent, Campaign, Report, Recording & Problem Management)Diagnose and troubleshoot technical issues, including account setup and network configuration.
- Perform daily checklist and review of logs generated by CIM systems..



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Language's Known

- English - Intermediate
- Tamil - Excellent
- Malayalam - Beginners

Projects

MINI - PROJECTS:

4*4*4 LED CUBE Using Arduino Uno Without Extra IC .

MAIN - PROJECTS:

Automatic BRIDGE MONITORING SYSTEM Using Wireless Sensors

LATEST - PROJECTS:

Automated Taking Dump From SQL Server And Stored On The Ftp Using Python.

Building A Movie Ticket Booking Website Using Javascript And Php.

- Ensure availability of Data for operations / WFM for report generation.
- Ensure all Dialer related issues/requests are addressed and escalated to concerned personnel.
- Supervise Design, Installation and Operation of Dialer system.

Educational Qualification

Sri Venkateswaraa College Of Technology

August 2015 to March 2019
B.E [Electronics And Communication] 6.63 CGPA

Velammal Matriculation School-Surapet

June 2013 to March 2015
Higher Secondary School 80.1%

Velammal Matriculation School-Surapet

June 2012 to March 2013
Senior Secondary School 89.8%

Declaration

All the information provided in this resume is true to the best of my knowledge and belief

DATE:

PLACE:

Sajith.S