

Sarah Johnson

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Education/Certificates

Master of Science in IT with a Specialization in Software Engineering, University of Maryland, December 2022

- GPA: 3.83/4.0
- Honors: Upsilon Pi Epsilon

Bachelor of Arts in Chemistry, Goucher College, May 2016

- GPA: 3.74/4.0
- Graduated *magna cum laude*
- Dean's List for 6 semesters

SheCodes Max Workshop, March 2023

Electronic Arts Virtual Experience Program, November 2021

JP Morgan Chase Virtual Experience Program, April 2021

Professional Experience

PDP Group, Inc. | Hunt Valley, Maryland | November 2017-Present

Software Engineer I | May 2022 - Present

- Develop, and test new features of multiple web applications used by thousands of daily users using ASP.NET, EF Core, GraphQL, and React in C# and Typescript
- Develop and test new features in the IBM i system using CA 2E/Synon
- Identify and fix bugs found in software
- Design, develop, and maintain Power BI reports using Power BI Report Builder
- Create, edit, and test templates using OpenText Intelligent Capture/Captiva software platform

Business Analyst | May 2021 - May 2022

- Fostered positive relationships with numerous vendors and third-party individuals to gather information required to complete tasks
- Resolved internal and customer-facing issues in a timely manner, preventing escalation of issues
- Maintained production levels to exceed 120%
- Continued responsibilities of Title Release Technician II

Title Release Technician II | May 2019 - May 2021

- Complied with state requirements to reassign lease vehicle titles to new owners
- Responded to many emails and other correspondence related to special releases and other issues
- Prepared title documents for over 80 vehicles per shift to submit all legal transfer work to DMV
- Continued responsibilities of Title Release Technician I

Title Release Technician I | November 2017 - May 2019

- Released over 300 retail vehicle titles and contracts per shift following payoff by vehicle owners, dealerships, finance companies, or insurance companies
- Provided each member of the public with exceptional service and knowledgeable support to maintain smooth operations and happy customers
- Contacted appropriate agencies to complete searches, order records, and obtain documents

Additional Experience

Barnes & Noble, Customer Service | Essex Middle River Veterinary Center, Veterinary Assistant | Cat Hospital at Towson, Client Relations Specialist

Core Competencies

Web Development, Java, Python, C#, TypeScript, HTML, CSS, React, SQL, Bootstrap, GitHub, Azure DevOps, Docker, Eclipse, Xcode, Visual Studio, Visual Studio Code, Oracle, Object-Oriented Design, Power BI, IBM i, Captiva