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# Jermaine Howard

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## SUMMARY

With over 10 years of dedicated facility maintenance experience, I bring a track record of increasing productivity and implementing cost-saving measures. My comprehensive knowledge in floor maintenance and equipment management, paired with my passion for green cleaning techniques, align perfectly with the custodial responsibilities. My proudest achievement has been leading initiatives that resulted in notable enhancements in quality and efficiency.

## SKILLS

- Thrive in fast-paced environments.
- Comfortable with change and quickly adapting to different work scenarios.
- Ensuring a safe and clean environment for members and associates by performing maintenance as necessary.
- Maintain a positive attitude and manage complex situations.
- Working the entire shift on foot and working in physically demanding environments.
- Time management and organizational skills.
- Floor Polishing, sweeping, moping and vacuuming.
- Clean water fountains.
- Clean public telephones.
- Clean all restrooms and vestibules.
- Empty waste receptacles and remove waste.
- Maintain all supplies in the assigned supply storage area and keep neat, clean and organized.
- Clean all upholstered furniture.
- Clean emergency spills and floods.
- Maintain and operate floor burnishers.
- Wash walls and ceilings as assigned.

## EXPERIENCE

### **Amazon, Lansing IL. - Package Handler**

**MONTH 2023 - PRESENT**

- Receive incoming shipments and put away inventory in designated locations within the warehouse

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- They sort packages based on destination and use scanners to track progress throughout the system.
  - Load packages onto trucks for shipments and unload them from incoming vehicles.
  - Preparing customer orders including picking, packing and shipping orders for standard and rapid delivery services.
  - Ensure products meet quality standards and are ready for shipment.

### **Walmart Neighborhood Market, Chicago - Maintenance associate**

**December 2015 - April 2023**

- Maintain safety of the facility by following safety standards, procedures, and guidelines including conducting safety sweeps, following proper forklift spotting procedures, following proper procedures for handling and disposing of hazardous materials, following Company steel standard guidelines, and correcting/ reporting unsafe situations to management.
- Clean all areas of the facility (floors, windows, restrooms, trash receptacles) while following Company procedures, guidelines, and methods, and utilizing approved chemicals, supplies, tools, and equipment.
- Ensures a safe and clean environment for members and associates by performing maintenance as necessary, responding to spills, operating floor scrubbers, and disposing of cardboard, plastic, and trash in accordance with Company Environmental Sustainability Program.
- Maintains appropriate levels of Company-approved chemicals and supplies needed to ensure a safe and clean facility, including ensuring that chemical supplies are rotated and stored in proper containers in preparation for their use and placing orders to replenish supplies are low.

## **EDUCATION**

### **Paul Robeson High School, Chicago - *Highschool Diploma awarded***

**September 1987 - June 1991**