

A decorative graphic featuring four colored arcs and dots: an orange arc starting from the top left and ending at an orange dot; a green arc starting from the top center and ending at a green dot; a purple arc starting from the bottom center and ending at a purple dot; and a red arc starting from the bottom right and ending at a red dot. The word "Agilisys" is written in a large, bold, black sans-serif font, with the dots positioned at the end of each arc.

Agilisys

Partnership

Integrity

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Passion

Agilisys, an employee-owned organisation, is one of the UK's fastest growing and innovative cloud and digital transformation specialists, enabling organisations to adopt technologies, platforms and processes that promote new ways of working.

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We support our customers through a network of offices and centres of excellence throughout the UK, employing over 1,500 staff across the UK.

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Ttttvfg



Amir Mirza

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August 29, 2024

RE: Confirmation of Mr. Sajud Hamza Elinjulliparambil's key role at Agilisys IT Services Ltd.

Dear USCIS:

My name is Amir Mirza, and I am writing this letter to attest to Mr. Sajud Hamza Elinjulliparambil's critical role as Data Analyst at Agilisys IT Services Ltd., in this letter denominated as "Agilisys". As Agilisys Indian branch's Data Analyst, he has played both an essential and critically important role in the company, and the outcome of our operations, as well as short and long-term goals and client satisfaction, are fundamentally dependent on his skills, vision, and extraordinary knowledge of the Data Analysis and AI.

Agilisys India is a prominent technology solutions provider known for delivering a wide range of IT services and digital transformation solutions to businesses across various industries. As a subsidiary of Agilisys, a leading UK-based IT and business software and services company, the Indian branch plays a crucial role in supporting global operations with its expertise in software development, cloud services, data analytics, and managed IT services. With a focus on innovation and customer-centric solutions, Agilisys leverages advanced technologies to help organizations streamline their operations, enhance efficiency, and achieve sustainable growth. We are recognized for our strong commitment to quality, compliance, and security, ensuring that our clients can navigate the complexities of the digital age with confidence.

In his role as Data Analyst, Mr. Elinjulliparambil was responsible for designing, building, and maintaining our client's database to enable the efficient collection, storage, and processing of their large datasets. This role involves maintaining robust data pipelines that can handle high volumes of data from various sources, ensuring data is clean, reliable, and accessible for analysis. He also played a key role in improving our client's performance and efficiency by automating processes and leveraging advanced technologies, such as cloud computing and big data frameworks, to support the organizations' data-driven decision-making efforts.

Furthermore, Mr. Elinjulliparambil's distinguished himself in this critical position through his adept use of SQL queries to manage and manipulate the internal database, performing essential CRUD (Create, Read, Update, Delete) operations to ensure accurate and up-to-date data tracking for the client. His meticulous attention to detail was evident in his work to gather requirements and create comprehensive Use Case Diagrams using MS Visio, which played a crucial role in aligning the software development cycle with the client's needs and expectations. Additionally, Mr. Elinjulliparambil demonstrated his expertise in infrastructure management by diligently monitoring live servers, network devices, websites, and applications with SolarWinds tools. His proactive approach in using these monitoring tools was vital for maintaining the integrity and reliability of the infrastructure, ensuring that all components operated seamlessly and any potential issues were addressed swiftly. His multifaceted contributions not only enhanced data management and system functionality but also reinforced the overall stability and performance of the client's technological environment.

Mr. Elinjulliparambil 's role was of paramount importance, given the substantial responsibility he carried in managing high-stakes clients, including the City of London Police. In this capacity, he was entrusted with the critical task of analyzing complex system data to ensure the seamless operation of essential services. His responsibilities involved not only monitoring and interpreting data to detect potential issues before they escalated but also proactively implementing solutions to prevent disruptions. This proactive approach was vital for maintaining the uninterrupted functioning of the police's critical and sensitive services, such as emergency response systems. Mr. Elinjulliparambil's expertise and diligence ensured that the City of London Police could operate efficiently and effectively, providing essential services without interruption. His role was crucial in safeguarding the integrity and reliability of systems that play a key role in public safety and emergency management, underscoring the high level of trust and reliance placed on his professional capabilities.

Without a doubt, it was the exceptional quality of Mr. Sajud Elinjulliparambil's work and his outstanding Data Analytics skills that led to keeping our Service Level Agreement targets at a 99% rate, i.e., these services managed by him were available and functioning as expected 99% of the time. During his tenure in the company, Mr. Elinjulliparambil's skill set was crucial in achieving and maintaining a high level of service reliability at Agilisys. His profound expertise, unwavering dedication, and remarkable achievements have earned him widespread recognition, making him an invaluable professional and influencer in this crucial domain.

I highly recommend Mr. Sajud Hamza Elinjulliparambil as a Data Analytics specialist of extraordinary ability and support his visa application in the United States. He is an outstanding expert in his field, and I am extremely grateful to have had him on our team at Agilisys

Please do not hesitate to contact me if you need further confirmation regarding Mr. Elinjulliparambil's employment with Agilisys.



Signature

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