

# Saju Sam

sajusam0809@gmail.com | +1 4372994339

## PROFILE SUMMARY

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- Have 11+ years of experience in manual and automation testing.
- Proficient in test automation of
  1. Mobile application using Appium, Qyru
  2. Web application using Selenium Web driver, Qyru
- Expertise in Automation and manual test execution of mobile applications, which are based on Android and IOS operating systems.
- Skilled in TestNG, POM, BDD, Keyword Driven testing and Maven
- Expertise in demonstration of Proof of Concepts for mobile automation.
- Participated in the development of test scenarios, creation of test cases, and execution of test cases.
- Involved in Manual Testing of Govt. Domain Application, Energy, Insurance, Telecom Provider and Banking
- Extensive working experience in Functionality, GUI, System and Regression Testing.
- Hands on experience in Defect Management and Bug Reporting using bug-tracking tools.

## CAREER OBJECTIVE

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I am seeking a position where I can apply my skills and knowledge, consistently deliver high-quality results, continue to grow professionally, and contribute to the success of the organization.

## WORK EXPERIENCE

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- Senior Consultant in **HCLTech Canada**, from Nov 2024 to till date.
- Lead Consultant in **Quinnox**, from April 2021 to May 2024.
- Senior Test Engineer in **Wipro Technologies**, from September'2012 to January 2021.

## TECHNICAL SKILLS

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Automation Testing Tools	: Qyru, Ranorex, Selenium Web Driver, Appium, SeeTestAutomation, TestNG, Maven, Cucumber, Browser Stack
Design Patterns	: Page Object Model
Languages	: Core Java, Typescript
Continuous Integration Tools	: Jenkins
Operating System	: Windows, Mac
Performance Tools	: JMeter

## PROJECT SUMMARY

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### PayPal | Canada

Nov'24- Till Now

**Organization** : HCLTech Canada.  
**Designation** : Senior Consultant  
**Operating System** : Mac

#### Description:

PayPal is a widely-used online payment platform that enables individuals and businesses to make secure payments and money transfers over the internet. PayPal allows users to send money, receive payments, and manage their finances digitally without the need for physical checks or cash.

#### Roles & Responsibilities:

- Analyze the requirement specification using the Figma tool.
- Execute test cases across different modules of the application and identify any defects or issues.
- Perform mobile application testing on BrowserStack for both iOS and Android devices.
- Building strong client relationships through effective communication and responsiveness.

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### Kroo Bank | Bangalore

Feb'22- May' 24

**Organization** : Quinnox.  
**Designation** : Lead Consultant  
**Automation Tool/Technologies** : Qyrus, WebdriverIO Framework with cucumber, Xray, Jira, Browser Stack  
**Operating System** : Mac

#### Description:

Kroo is a bank with a conscience. A bank build to change banking. Forever. That's build for today's culture. And fir for today's climate. A bank for good. Where people, planet and profit can peacefully coexist.  
Kroo is an award-winning digital bank that has your back.

#### Roles & Responsibilities:

- Use Figma to track changes in requirements and design updates, ensuring that testing aligns with the latest specifications.
- Review and update test cases as necessary, especially when there are changes in the application or requirements.
- Execute the test cases from Xray and track their results, ensuring proper documentation of any defects or issues found during testing.
- Execute test cases across various modules of the application to verify functionality and ensure they meet the requirements.
- Perform mobile application testing using the Qyrus tool.
- Prepare the Test Automation suite for the mobile application using Appium to ensure efficient and comprehensive testing.
- Run and monitor automated tests, analyze results, and report any defects or issues encountered during testing.
- Communicating with clients during calls to discuss project updates, requirements, and any concerns
- Delegating tasks and managing the team to ensure efficient project execution.

**Organization** : Quinnox.  
**Designation** : Senior Consultant  
**Automation Tool/Technologies** : Qyrus  
**Operating System** : Window/ VDI

**Description:**

Shawbrook Bank Limited is a retail and commercial bank in the United Kingdom.

Shawbrook is a specialist savings and lending bank, offering loans, residential and commercial mortgages, business finance, and savings products.

The bank offers loans to small and medium-sized businesses which are unable to obtain finance from the main commercial banks

**Roles & Responsibilities:**

- Analyze and review the requirement specifications to gain a clear understanding of project goals, features, and functionalities.
- Design detailed test scenarios and test cases based on project requirements and specifications.
- Execute test cases across various modules of the application to verify functionality, performance, and stability.
- Conducted web application testing using the Qyrus tool.
- Performed manual and automated testing of the web application to identify any defects or inconsistencies.
- Developed and executed web automation scripts using Qyrus tool to streamline testing processes and improve efficiency.
- Generating the defect summary Report and distributing to the team members.
- Collaborating with clients to ensure alignment on project goals, timelines, and deliverables.
- Serving as the team lead, overseeing project progress, and ensuring effective collaboration within the team.
- Providing guidance and support to team members, allocating tasks, and ensuring deadlines are met.

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**First Horizon Bank | Chennai****June'20- Jan'21**

**Organization** : Wipro Technologies.  
**Designation** : Senior Project Engineer  
**Automation Tool/Technologies** : Manual, SeeTest Cloud  
**Operating System** : Window/ VDI

**Description:**

First Horizon Bank, formerly First Tennessee Bank, is a financial services company based in Memphis, Tennessee. First Horizon provides financial services through more than 180 locations in and around Tennessee

**Roles & Responsibilities:**

- Study the requirement specification
- Executing Test Cases of different Modules and Reporting the Bug in Bug Tracking and Bug Reporting in Qtest tool.
- Mobile Application testing on SeeTest Cloud Devices
- Performed Manual Testing in Different Browsers i.e. IE & Chrome
- Performing in defect status reporting, Prepare bug summary reports.
- Retesting of Opened/Fixed Bugs.
- Generating the defect summary Report and distributing to the team members.

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**TD Bank Canada | Chennai**

Mar'19-April'20

<b>Organization</b>	: Wipro Technologies.
<b>Designation</b>	: Senior Project Engineer
<b>Automation Tool/Technologies</b>	: Manual/ Automation, UI Jenkins, SeeTest Cloud
<b>Operating System</b>	: Window/ VDI

**Description:**

TD Canada Trust is the commercial banking operation of the Toronto-Dominion Bank in Canada. TD Canada Trust offers a range of financial services and products to more than 10 million Canadian customers through more than 1,100 branches and 2,600 "Green Machine"

**Roles & Responsibilities:**

- Study the requirement specification, designs of modules for testing.
- Executing Test Cases of different Modules and Reporting the Bug in Bug Tracking and Bug Reporting in ALM tool.
- Mobile Application testing on IOS, Android mobile phones and SeeTest Cloud Devices
- Performing in defect status reporting, Prepare bug summary reports.
- Retesting of Opened/Fixed Bugs.
- Monitoring Jenkins builds to ensure successful execution of UI tests and identify any failures or issues.
- Generating the defect summary Report and distributing to the team members.
- Conducted accessibility testing to ensure the application is usable by individuals with disabilities.

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**TD Bank | Bangalore**

Oct'18-Jan'19

<b>Organization</b>	: Wipro Technologies.
<b>Designation</b>	: Senior Project Engineer
<b>Programming Language</b>	: Core Java
<b>Automation Tool/Technologies</b>	: Manual/ Automation, Selenium WebDriver, Maven, TestNG, Page Object Model, Jenkins
<b>Operating System</b>	: Window/VDI

**Description:**

TD Bank, N.A., is a U.S. national bank and subsidiary of the Canadian multinational Toronto-Dominion Bank. It operates primarily across the East Coast, in fifteen U.S. states and Washington, D.C. TD Bank is the seventh-largest U.S. bank by deposits[3] and the 9th largest bank in the United States by total assets, resulting from many mergers and acquisitions. T.D. Bank, N.A. is headquartered in Cherry Hill, New Jersey.

**Roles & Responsibilities:**

- Study the requirement specification, designs of modules for testing.
- Writing automation scripts based on requirement specification.
- Executing Test Cases and Reporting the Bug in Bug Tracking and Bug Reporting in ALM tool.
- Executing the Test Cases in different browsers i.e. IE, Mozilla, Chrome. Edge and Safari.
- Retesting of Opened/Fixed Bugs.
- Generating the defect summary Report and distributing to the team members.

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## A1 Telekom | Bangalore

Feb'18-Sept'18

<b>Organization</b>	: Wipro Technologies.
<b>Designation</b>	: Senior Project Engineer
<b>Programming Language</b>	: Core Java
<b>Automation Tool/Technologies</b>	: Selenium, Appium, Maven, TestNG, Page Object Model, Jenkins
<b>Operating System</b>	: Mac

### Description:

A1 Telekom Austria is a leading provider of digital services and communications solutions, headquartered in Vienna, Austria. A1 has over 8,000 employees and a state-of-the-art broadband infrastructure. A1 Telekom Austria is a leading provider of digital services and communications solutions, headquartered in Vienna, Austria. A1 has over 8,000 employees and a state-of-the-art broadband infrastructure. It is the largest operating company within the Telekom Austria Group (TAG) that spans seven countries across Central and Eastern Europe. It is the largest operating company within the Telekom Austria Group (TAG) that spans seven countries across Central and Eastern Europe.

### Roles & Responsibilities:

- Study the requirement specification, designs of modules for testing.
- Design and implementation of framework – Page Object Model
- Writing automation scripts based on requirement specification.
- Perform testing of the script on iOS devices to ensure compatibility and functionality.
- Execute automated test scripts in Jenkins to ensure continuous integration and testing.

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## ATCO Site Finder | Bangalore

Nov'17-Dec'17

<b>Organization</b>	: Wipro Technologies.
<b>Designation</b>	: Senior Project Engineer
<b>Programming Language</b>	: Core Java
<b>Automation Tools</b>	: Appium, Maven, TestNG, Page Object Model, keyword data driven framework
<b>Operating System</b>	: Mac, Window

### Description:

The Site Finder mobile application will provide site navigation and information to ATCO employees via mobile platforms. The tool provides a consistent method of providing travel information to all ATCO sites. As well as providing an electronic method of completing, signing, and submitting safety documentation.

### Roles & Responsibilities:

- Conducted mobile application testing on both iOS and Android devices to ensure functionality, performance, and usability
- Executing and writing Test Plan, Test scenarios, and Test Cases.
- Study of the requirement specification, designs of modules for testing.
- Performing in defect status reporting, Prepare bug summary reports.
- Preparation of Test Automation suite for the application using Appium.
- Design of requirements Traceability Matrix to track all the requirements with test cases.
- Keyword driven framework has been used for automation both IOS and Android Devices.

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## **OPTUS | Bangalore**

Oct'17-Nov'17

**Organization** : Wipro Technologies.  
**Designation** : Senior Project Engineer  
**Automation Tools** : Manual – Mobile Application

### **Description:**

Optus is a portal for Optus Telecommunications, one of the leading telecommunications service providers in Australia. In this web application, there are various types of tools and info about how customers can get those facilities and services.

### **Roles & Responsibilities:**

- Study of the requirement specification, designs of modules for testing.
- Performing in defect status reporting, Prepare bug summary reports.
- Worked on Web Application Testing in Mobile Devices
- Preparing Test Execution reports and Defect Reports.

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## **NOVARTIS | Bangalore**

Ju'17-Oct'17

**Organization** : Wipro Technologies.  
**Designation** : Senior Project Engineer  
**Automation Tools** : Manual/ Automation - Appium, Maven, TestNG, Page Object Model, Jenkins  
**Operating System** : Mac, Window

### **Description:**

Novartis International AG is a Swiss multinational pharmaceutical company based in Basel, Switzerland. It is one of the largest pharmaceutical companies by both market cap and sales. It is Mobile Website allowing the customer to locate the nearby optician and schedules the appointment for the check-up, can reschedule the next appointment and shop the lens products suggested by the optician.

### **Roles & Responsibilities:**

- Requirement understanding, project planning for preparation of test plan.
- Creating test scripts with the help of SeeTest tool.
- Executing cases for carrying out integration/functional/regression tests at various stages in the Agile
- Preparing Test Execution reports and Defect Reports.
- Preparation of Test Automation suite for the application using Appium.
- Design of requirements Traceability Matrix to track all the requirements with test cases.
- PageObjectModel framework has been used for automation both IOS and Android Devices
- Reporting daily status of the test cases in the Scrum Calls.

**Organization** : Wipro Technologies.  
**Designation** : Test Engineer  
**Automation Tools** : Manual

**Description:**

The Excise and Taxation Department is primarily a tax-collecting agency of the Haryana State Government. The Department recognizes the need to modernize its tax administration and adopt the most suitable tax policy design in the light of the present-day requirements and in keeping with the increasing globalization of economy. Tax reform measures are also needed to ensure buoyant revenue flow, improve voluntary compliance, and combat malpractices

**Roles & Responsibilities:**

- Executing and writing Test Plan, Test scenarios, Test Cases and Test Cases.
- Study of the requirement specification, designs of modules for testing
- Performing extensively in doing System Testing, and Regression Testing.
- Performing in defect status reporting, Prepare bug summary reports and release Note
- Regression testing after each new build of the application.
- Retesting of Opened/Fixed Bugs.
- Generating the defect summary Report and distributing to the team members.

**Organization** : Wipro Technologies.  
**Designation** : Test Engineer  
**Automation Tools** : JMeter

**Description:**

The Department of Excise and Taxation, Government of Punjab, looks after the activities of Excise, Value Added Tax and Other Commercial Taxes in the State.

The Department is organized with its Head Office at Patiala.

The Excise and Taxation Department is one of the major revenues collecting agencies in the state. The revenue is collected in the shape of various levies such as Taxes, Excise Duties and Fees etc. under the various Taxation and Excise Act enforced by the department.

**Roles & Responsibilities:**

- Executing and writing Test Plan, Test scenarios, Test Cases and Test Cases.
- Bug Tracking and Bug Reporting in ALM tool.
- Study the requirement specification, designs of modules for testing
- Extensive System Testing, and Regression Testing.
- Defect status reporting, Prepare bug summary reports and release Note
- Regression testing after each new build of the application.
- Keeping a track of all the Defects Reported and their Status in Traceability Matrix.
- Retesting of Opened/Fixed Bugs.
- Generating the defect summary Report and distributing to team members.
- Performance testing using JMeter.

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**HITPA (Health Insurance TPA of India) | GREATER NOIDA**

May'15-Oct'15

**Organization** : Wipro Technologies.  
**Designation** : Test Engineer  
**Automation Tools** : Manual, Selenium

**Description:**

Health Insurance TPA of India Ltd is a joint venture of public sector Non-life insurance companies –National Insurance Co. Ltd, The Oriental Insurance Co. Ltd, The New India Assurance Co. Ltd, United India Insurance Co. Ltd and GIC of India. The Company objectives was - to enhance customer experience and to bring in greater efficiency in health insurance claims processing. Health Insurance TPA is headquartered in New Delhi and shall develop its footprint/branches in different cities in due course.

**Roles & Responsibilities:**

- Testing Environment setup.
- Executing and writing Test Plan, Test scenarios, Test Cases and Executed Test Cases.
- Development of automation test scripts,
- Web Application Testing using the Tool Selenium Web Driver along with Eclipse IDE.
- Bug Tracking and Bug Reporting in Lean Testing Tool.
- Defect status reporting, Prepare bug summary reports.
- IVR Testing
- Preparing Test Summary Reports
- Client Call interaction

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**ERIC-OSS-WRAN-MAINT | GREATER NOIDA**

Sep'13-May'15

**Organization** : Wipro Technologies.  
**Designation** : Test Engineer  
**Automation Tools** : Manual

**Description:**

The project involves maintenance and enhancement of existing customer product (OSS-RC) build upon the modular and extensible Eclipse RCP and OSGi frameworks. OSS-RC is a network management system that is being used by various telecom giants for managing their networks around the Globe. The product has various sub systems that integrate with each other to provide a complete network management solution. The user is able to (but not limited to) do the following:

Configuration management of the WCDMA, LTE and TD-SCDMA Networks. Network Topology or Configuration Viewing.

Updating Network Topology Configuration. Network Status Monitoring and Trouble Shooting. The product requires continuous trouble shooting and enhancements in order to meet the fast-changing requirements.

**Roles & Responsibilities:**

- Involved in Quality Assurance for the product remotely accessing the servers.
- Performing various test scenarios.
- Conducting feature testing for newly implemented features.
- Executing and writing test cases for Integration Testing, System Testing and Regression Analysis.
- Error reporting by means of raising Trouble Reports (TR). Raising improvement requests in an issue-tracking product named JIRA.
- Retesting of Opened/Fixed Bugs.
- Smoke Testing.



**Organization** : Wipro Technologies.  
**Designation** : Test Engineer  
**Tools** : OEM, BIP

**Description:**

It is a telecom L2 Support Project; the primary job is to provide support to vodafone.co.uk customers. Different Applications have been deployed viz. IDAM, Siebel, BRM, OSM, MZ, Retail, Repush, VCM etc. It is a 24\*7-support project.

**Roles & Responsibilities:**

- Monitoring Servers in OEM Tool (Oracle Enterprises Management)
- Health Check Report Sending by using Tool BIP (Business Intelligence Publisher)
- Generating the defect summary Report and distributing the team members.

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**EDUCATION**

Master of Technology from BITS (PILANI).	2016
Bachelors of Computer Application from Jamia Hamdard	2012