

CALL CENTER DASHBOARD



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Grid

FILTERS

Date

01-10-2020



Toatal calls

32.94K



Total call Durati (hrs)

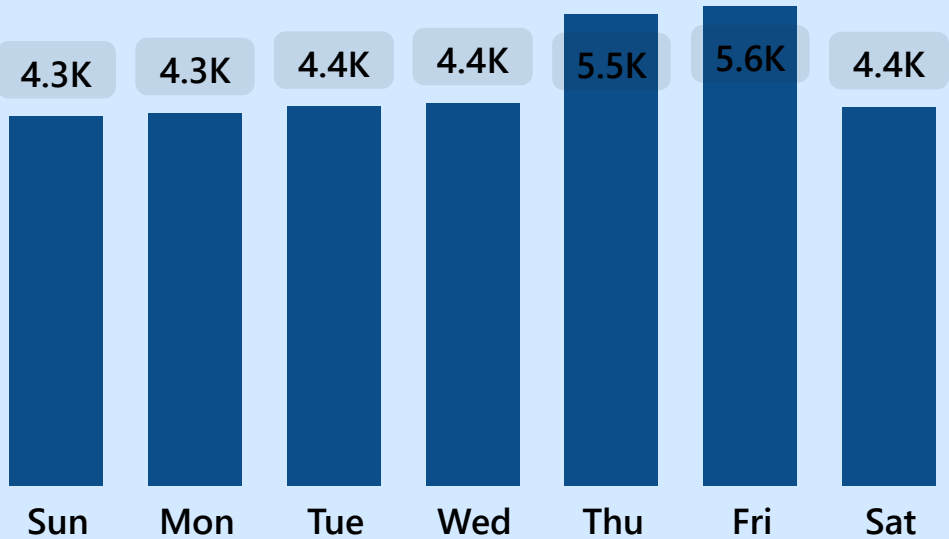
13.74K



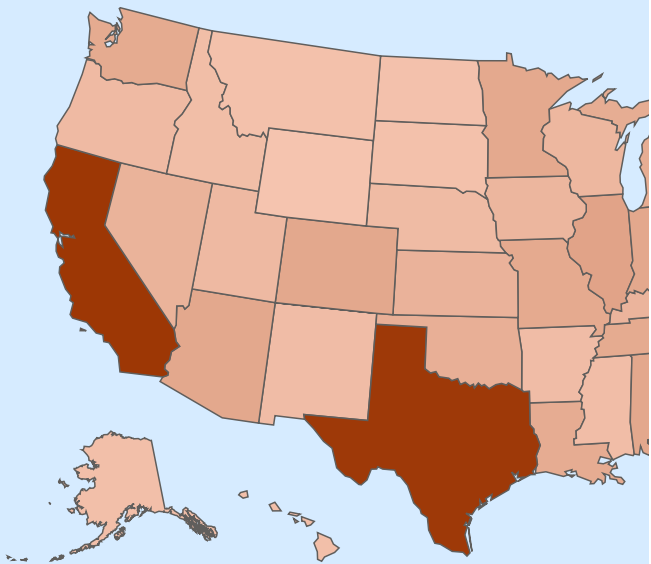
Total call duration (min)

824.22K

Toatal calls by Day



Toatal calls by State



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Toatal calls

32.94K



Total call Durati (hrs)

13.74K



Total call duration (min)

824.22K

| Id | Channel | Customer Name | State | Reason |
|--------------------------|-------------|---------------------|--------------|------------------|
| AAE-56555470-4-160195-FX | Call-Center | Wendall Heinsen | Texas | Payments |
| AAT-75307639-3-594254-7W | Email | Angel Durgan | Colorado | Service Outage |
| ABV-19906776-N-361245-yX | Email | Tatum Ledrane | Ohio | Billing Question |
| ACH-31995608-O-258058-kb | Call-Center | Maisey McKenna | Mississippi | Billing Question |
| ADJ-83296429-r-777675-Lp | Chatbot | Leroy Shallo | Pennsylvania | Billing Question |
| AET-47639934-U-808176-V0 | Call-Center | Mariska L'Homme | Oregon | Billing Question |
| AFQ-21180836-l-202073-p4 | Chatbot | Prince Trewartha | New York | Billing Question |
| AFX-95708400-G-635254-A7 | Call-Center | Camella Birtwhistle | New York | Billing Question |
| AGD-56475681-T-137640-HU | Web | Aldis Moring | New York | Service Outage |