



# **Diagnose and correct file access issues**

## **ONTAP System Manager**

Thom Illingworth, Amanda Stroman  
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# Table of Contents

Diagnose and correct file access issues ..... 1


# Diagnose and correct file access issues

Starting with ONTAP 9.8, you can trace file access permissions with System Manager to diagnose why clients cannot access files.

## Steps

1. In ONTAP System Manager, select **Storage > Storage VMs**.
2. Select the storage VM on which you want to perform a trace.
3. Click  **More**.
4. Click **Trace File Access**.
5. Provide the user name and client IP address, then click **Start Tracing**.

The trace results are displayed in a table. The **Reasons** column provides the reason why a file could not be accessed.

6. Click  in the left column of the results table to view the file access permissions.

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