# Link between Site B and Mediator down and Site A down

**ONTAP System Manager** 

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### **Table of Contents**

Link between Site B and Mediator down and Site A down.	1
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## Link between Site B and Mediator down and Site A down

#### Example:

```
cluster::*> snapmirror mediator show
Mediator Address Peer Cluster
                                Connection Status Quorum Status
10.237.86.17
               C1 cluster
                               unreachable
SnapMirror consistency group relationship status is out of sync.
C2 cluster::*> snapmirror show -expand
Source
                Destination Mirror Relationship Total
                                                                   Last
           Type Path State Status Progress Healthy Updated
Path
vs0:/cg/src_cg_1 XDP vs1:/cg/dst_cg_1 Snapmirrored OutOfSync - false
vs0:zrto_cg_655724_188a_RW1 XDP vs1:zrto_cg_655755_188c_DP1 Snapmirrored OutOfSync -
false -
vs0:zrto_cg_655733_188a_RW2 XDP vs1:zrto_cg_655762_188c_DP2 Snapmirrored OutOfSync -
vs0:zrto_cg_655739_188b_RW1 XDP vs1:zrto_cg_655768_188d_DP1 Snapmirrored OutOfSync -
vs0:zrto_cg_655748_188b_RW2 XDP vs1:zrto_cg_655776_188d_DP2 Snapmirrored OutOfSync -
5 entries were displayed.
Site B cluster is unable to reach Site A.
C2_cluster::*> cluster peer show
Peer Cluster Name Cluster Serial Number Availability Authentication
C1_cluster
                   1-80-000011 Unavailable ok
```

#### Solution

Force a failover to enable I/O from Site B and then establish a zero RTO relationship from Site B to Site A.

Complete the following steps to perform a forced failover on Site B.

- 1. Unmap all LUNs belonging to the consistency group from Site B.
- 2. Delete the SnapMirror consistency group relationship using the force option.
- 3. Enter the snapmirror break command on the consistency group constituent volumes to convert volumes from DP to RW, to enable I/O from Site B.
- 4. Boot up the Site A nodes to create a zero RTO relationship from Site B to Site A.

- 5. Release the consistency group with relationship-info-only on Site A to retain common Snapshot copy and unmap the LUNs belonging to the consistency group.
- 6. Convert volumes on Site A from RW to DP by setting up a volume level relationship using either Sync policy or Async policy.
- 7. Issue the snapmirror resync to synchronize the relationships.
- 8. Delete the SnapMirror relationships with Sync policy on Site A.
- 9. Release the SnapMirror relationships with Sync policy using relationship-info-only true on Site B.
- 10. Create a consistency group relationship from Site B to Site A.
- 11. Perform a consistency group resync from Site A, and then verify that the consistency group is in sync.
- 12. Rescan host LUN I/O paths to restore all paths to the LUNs.

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