



Mediator not reachable or Mediator quorum status is false

ONTAP System Manager

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Table of Contents

Mediator not reachable or Mediator quorum status is false 1

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Issue:

After executing the `snapmirror failover start` command, the output for the `snapmirror failover show` command displays a message indicating that Mediator is not configured.

See [Initialize the ONTAP Mediator](#).

Example:

```
Cluster1::> snapmirror failover show
Source Destination Error
Path Path Type Status start-time end-time Reason
-----
vs0:/cg/cg vs1:/cg/cg planned failed 10/1/2020 10/1/2020 SnapMirror
failover cannot start because the source-side precheck failed. reason:
Mediator not configured.
05:50:42 05:50:43
```

Cause:

Mediator is not configured or there are network connectivity issues.

Solution:

If Mediator is not configured, you must configure Mediator before you can establish an SM-BC relationship. Fix any network connectivity issues. Make sure Mediator is connected and quorum status is true on both the source and destination site using the `snapmirror mediator show` command. (I WILL ADD LINK TO COMMAND ONCE TOPIC IS IN GITHUB)

Example:

```
cluster::> snapmirror mediator show
Mediator Address Peer Cluster Connection Status Quorum Status
-----
10.234.10.143 cluster2 connected true
```

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