

Today I have learned about the Prompts and Walk-throughs:

1. Prompts:
2. Prompts are like the messages that show on the screen while navigating.

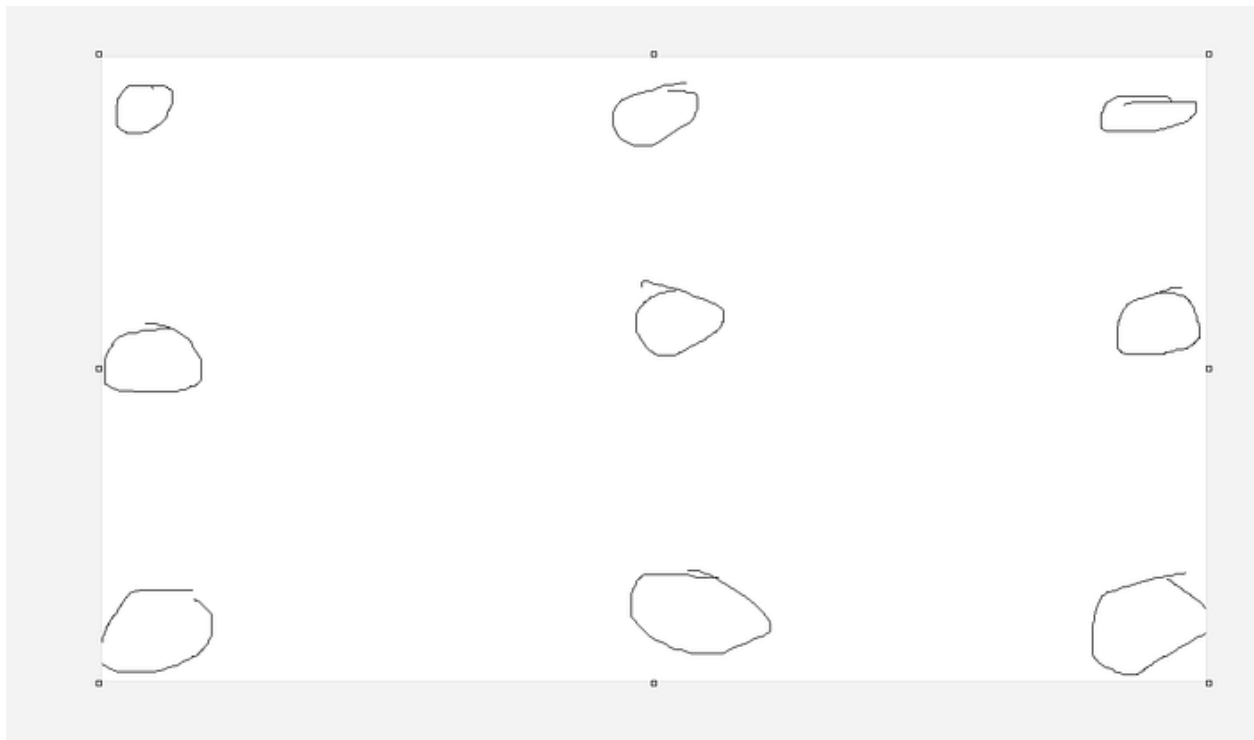
URL Link: https://trailhead.salesforce.com/content/learn/modules/user-engagement?trail_id=force_com_admin_beginner

There are 3 types of prompts:

- 1) Floating,
- 2) Targeting &
- 3) Docked Prompts.

Floating Prompts: These prompts can be placed in 9 places on the webpage:

Press enter or click to view image in full size

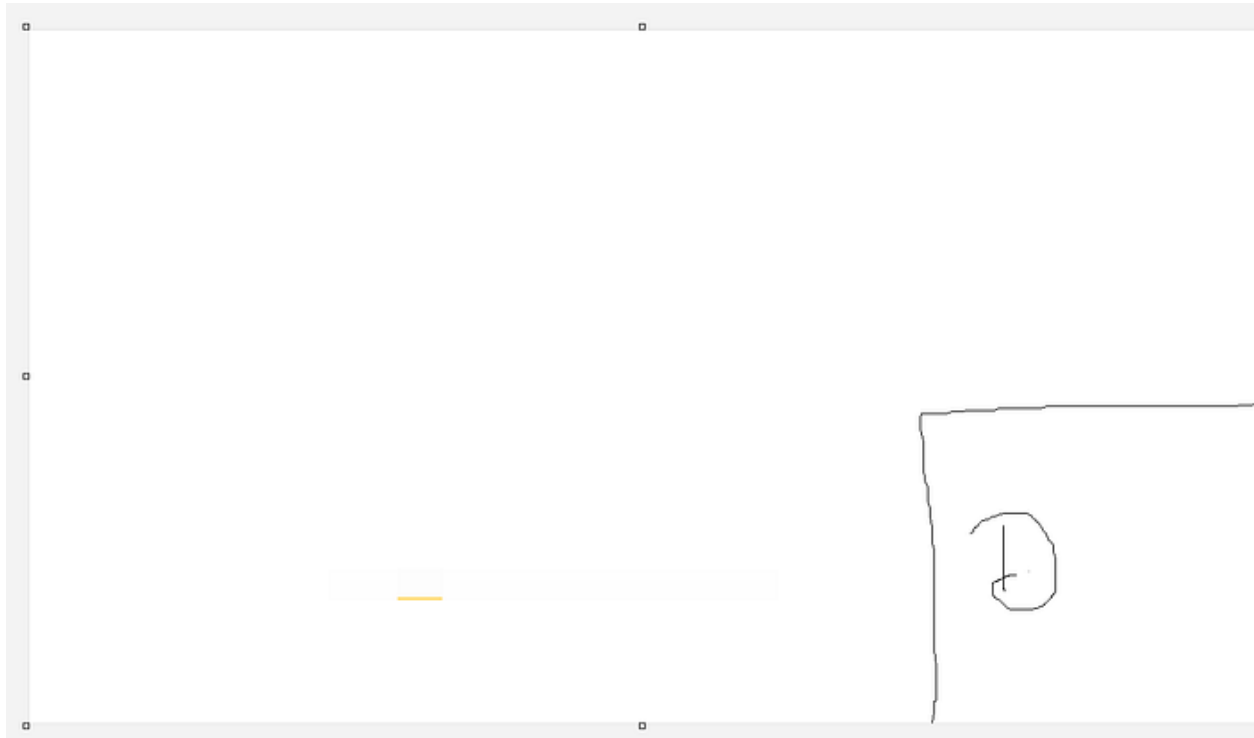


Placement of Floating Prompts

Targeting Prompts: Can be placed anywhere. It's like a text box on the webpage.

Docked Prompts: These Prompts are only placed at the Right-bottom of the pages. This is a bit different from the other prompts. We can include URL's and Images on these prompts.

Press enter or click to view image in full size



Docked prompts Placement

Walk-Throughs: A combination of all different prompts is called a Walk-through.

Example: Explaining how to navigate to the Sales App.

I also learned about the “FACE” Methodology while designing prompts and walk-throughs for a product from an end-user perspective.

F: Friendly,

A: Accurate,

C: Concise,

E: Educational.

You can visit all my TrailMixes on my profile :

<https://trailhead.salesforce.com/users/saikandibandasanthosh/trailmixes/sai-trails>