

CareSetu - General Information

Company Details:

- Operated by: Akhil Systems Private Limited (ASPL)
- Registered Office: #205-206, Vardhman Times Plaza, Plot No. 13, Rd No. 44, Pitampura Commercial Complex, New Delhi - 110034
- Contact: sales@akhilsystems.com

About the App:

CareSetu is a digital healthcare application that connects users to healthcare service providers including clinics, hospitals, labs, and pharmacies for services such as consultations, diagnostics, medicine delivery, and care planning.

User Roles:

- Primary User: Adult, account holder.
- Secondary User: Added by Primary User.
- HSP Registered User: Linked with a healthcare provider, assigned UHID/UMR.
- Non-Registered User: Limited access, no service bookings.

Privacy Policy Highlights:

- Data encrypted and stored on secure servers.
- Information accessed only with consent or during service/support.
- Complies with Indian data privacy regulations.

Support and Escalation:

- Email support: sales@akhilsystems.com
- ASPL ensures qualified healthcare providers and service levels.

Limitations:

- Use intended for residents in India.
- Service availability varies by location and provider.