

# CareSetu App - User Manual

## Section 1: Setup and Account Creation

- Install the app via Play Store or App Store.
- Register with accurate details as Primary User.
- Add Secondary Users under your profile if needed.

## Section 2: App Navigation

- Home: Quick access to records, reminders, and services.
- Bookings: Schedule consultations, diagnostics, and medicine deliveries.
- Health Records: Upload/view prescriptions, reports, and bills.

## Section 3: Online Services

- Choose consultation mode.
- Enter/update health records.
- Interact with HSP professionals.
- Receive digital prescriptions and follow-up guidance.

## Section 4: Records & Data

- Access lab reports, prescriptions, and history via dashboard.
- Set medicine reminders and health trackers.

## Section 5: Safety Guidelines

- Use a personal, secure device.
- Keep your login credentials confidential.
- Log out after each session.

## Section 6: Troubleshooting

- Connectivity issues: Check internet and app updates.

- Appointment not confirmed: Contact HSP or retry.
- Still need help? Email: [sales@akhilsystems.com](mailto:sales@akhilsystems.com)