# **AI-Driven Personal Assistant**

## Overview

The Al-Driven Personal Assistant is a Python-based application that integrates Twilio APIs and an Al assistant to handle incoming calls, summarize messages, and send them to recipients. This application is ideal for situations where the recipient is unavailable, allowing the caller's message to be summarized by an Al model and relayed via WhatsApp.

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## Code Workflow

#### 1. Handle Incoming Call

- Checks the call status.
- Redirects the caller to the AI assistant if the recipient is unavailable

#### 2. Interact with AI

o Captures and summarizes the caller's message using a local AI model via the Ollama API.

#### 3. Send Message Summary

 $\circ\hspace{0.1cm}$  Sends the summarized message to the recipient via WhatsApp using Twilio's API.

# **Environment Setup**

## Prerequisites

- Python 3.9 or later
- Twilio account (with WhatsApp sandbox setup)
- Ollama Al API running locally
- Required Python packages:

pip install requests twilio

## **Environment Variables**

Set the following environment variables for Twilio:

- TWILIO\_ACCOUNT\_SID: Your Twilio Account SID.
- TWILIO\_AUTH\_TOKEN: Your Twilio Auth Token.
- TWILIO\_WHATSAPP\_NUMBER: Twilio sandbox number for WhatsApp.

# **Code Documentation**

handle\_incoming\_call

Description

### **Parameters**

- call\_status (str): Status of the recipient's phone (e.g., "busy", "unavailable").
- caller\_number (str): Phone number of the caller.
- recipient\_number (str): Phone number of the recipient.

#### Workflow

- 1. If the call status is in ["busy", "unavailable", "no-answer"], initiate Al interaction.
- 2. Summarize the caller's message.
- 3. Send the summary to the recipient.

# interact\_with\_ai

### Description

Uses a conversational AI to capture and summarize the caller's message.

#### **Parameters**

caller\_number (str): Phone number of the caller.

#### Workflow

- 1. Send a POST request to Ollama's local API with the caller's message.
- 2. Extract the summarized response.
- 3. Handle connection errors gracefully.

### Example Payload

```
"model": "llama3.2:latest",
"prompt": "Hello, I need assistance with billing.",
"stream": false
}
```

## Returns

• (str): Summarized message or an error message if the Al interaction fails.

## send\_message\_summary

### Description

Sends a summarized message to the recipient via WhatsApp or Telegram.

### Parameters

- recipient\_number (str): Phone number of the recipient.
- summary (str): Summarized message to send.

### Workflow

- 1. Retrieve Twilio credentials.
- 2. Use Twilio's API to send a WhatsApp message with the summary.
- 3. Handle errors during the message-sending process.

# **Test Suite**

**Unit Tests** 

```
from unittest.mock import patch, MagicMock
class TestPersonalAssistant(unittest.TestCase):
   @patch('requests.post')
   def test_interact_with_ai_success(self, mock_post):
       mock response = MagicMock()
       mock_response.json.return_value = {"response": "Billing assistance requested."}
       mock response.status code = 200
       mock_post.return_value = mock_response
       from main import interact_with_ai
       summary = interact_with_ai("+1234567890")
       self.assertEqual(summary, "Billing assistance requested.")
   @patch('requests.post')
   def test_interact_with_ai_failure(self, mock_post):
       mock_post.side_effect = requests.exceptions.RequestException("API Error")
       from main import interact with ai
       summary = interact_with_ai("+1234567890")
       self.assertEqual(summary, "Error generating summary. Please check the AI assistant.")
   @patch('twilio.rest.Client.messages.create')
   def test_send_message_summary_success(self, mock_create):
       mock_create.return_value = None
       from main import send_message_summary
       send_message_summary("+1234567890", "Test Summary")
       mock_create.assert_called_once()
```

## Integration Tests (Robot Framework)

Test Case File: assistant test.robot

```
*** Settings ***
Library RequestsLibrary
Library OperatingSystem
Library Process
*** Variables ***
${AI_API_URL} http://localhost:11434/api/generate
*** Test Cases ***
Verify AI Interaction
   [Documentation] Verify that the AI interaction endpoint processes and returns a summary.
   Create Session Ollama ${AI_API_URL}
   ${payload}= Create Dictionary model=llama3.2:latest prompt=Hello, I need assistance.
   ${response}= Post Request Ollama /generate json=${payload}
   Verify Twilio Message Sending
  [Documentation] Verify that Twilio API sends a WhatsApp message successfully.
   Run Process python -c "from twilio.rest import Client; client = Client('sid', 'token'); client.messages.create(from_='w)
```

# **Future Enhancements**

- Add support for multiple Al models.
- Integrate Telegram messaging as an alternative.
- Enhance error logging and monitoring.
- Expand the test suite to include performance tests.