Sheikh Shihabun Sakib

Edmond, OK | Phone - (405) 653 5201 | Email – ssakib1@uco.edu | LinkedIn | Portfolio | GitHub

Enthusiastic programmer with a knack for picking up new technologies and a love for problem-solving. Skilled in C++, Java, Python, and modern frameworks, I'm passionate about staying up-to-date in tech and bringing creative solutions to the table. My experience ranges from supporting students and staff with technical issues to leading campus tours as an ambassador, where I developed strong people skills and a talent for making complex concepts approachable. Eager to keep learning and make a meaningful impact in a collaborative, tech-driven environment.

Skills

C++, JAVA. React, Python, JavaScript, PHP, Typescript, Next.js, Tailwind CSS, Three.js, Vite.js, SQL, Node.js, Git, Agile practices, Design Patterns,

Work Experience

Student Service Desk Specialist (Technical) – IT | UCO

- Conducted training sessions for students and staff, increasing user proficiency with university technology and reducing support requests.
- Resolved 90% of technical support inquiries across multiple platforms, achieving a customer satisfaction score of 95%.
- Reduced average ticket resolution time by 30%, ensuring timely and efficient support for customer technical issues

Student Ambassador – Campus Tour & Admissions | UCO

- Led over 100+ campus tours for prospective students and families, enhancing their understanding of campus life and resources.
- Boosted prospective student enrollment by providing tailored tours that addressed academic interests and student life opportunities.
- Organized large-scale campus events, successfully managing group tours for up to 150 prospective students during peak enrollment periods.
- Trained 10+ new ambassadors, improving the team's efficiency and ensuring consistent, high-quality tours for all visitors.

Projects

Smart Chatbot | Team Alpaca for Software Engineering 1

- Developed a Smart Chatbot web application using Vue.js, HTML, CSS, and JavaScript to assist faculty and students in natural language conversation

Password Manager Chome Extension | Capstone Project

- Used JavaScript, MySql, CryptoJS, HTML, and CSS to build a secure multiplatform password manager complete with autofill

Education

University Of Central Oklahoma   Edmond, Oklahoma

Bachelor of Science in Computer Science   Jan 2022 – December 2024

Relevant coursework: Software Engineering 1, Cybersecurity, Object Oriented Design and Construction, Advanced Data Structures and Algorithms, Web Apps and Internet, Database Management.

Honors: Dean's Honor Roll Spring 2023, Fall 2023 & Spring 2024

Certifications: CodePath Web Development, Technical Interview Prep, ZTM – Complete Web Development

Campus Engagement:

• Global Leadership Ambassador - Office of Global Affairs

• Director of International Student Affairs - The University of Central Oklahoma Student Association (UCOSA)