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Master your Incidents | Get on top of your IT Operations

Say "NO" to Application
downtime with Autointelli's
Real time Incident Response

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Autointelli helps enterprise organizations to shift left from traditional way of managing the IT operations into a modern digital operations. Automation is essential to digital operations. Autointelli's products and services helps client take advantage of full spectrum of intelligent automation.

Alert, Analyze, Act and Resolve your incidents faster and increase your operational efficiency.

Autointelli is here to transform your traditional workloads and enable innovation in your IT Operations.

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Infographics

How AIOps platform solves service desk problems?

Common problems faced by service desk teams

- High volume of tickets
- Long wait times for ticket resolution
- Low ticket resolution rates
- High cost of ticket handling
- Difficulty tracking ticket progress
- Challenging to identify root cause of issues
- Time-consuming manual ticket management
- Overload of legacy ticketing systems
- Complex integration with other IT operations tools

How AIOps help the service desk?

- AI-powered ticket classification and prioritization
- Automated ticket routing based on AI analysis
- AI-driven ticket resolution and self-service options
- AI-powered ticket tracking and progress monitoring
- AI-powered root cause analysis for faster issue resolution
- AI-powered ticket automation and workflow optimization
- AI-powered ticket consolidation and grouping
- AI-powered ticket escalation and alerting
- AI-powered ticket reporting and analytics

AIOps combines real-time and historic data to:

- Provide real-time ticket status updates
- Identify ticket trends and patterns
- Predict future ticket volumes
- Optimize ticket routing and resolution times
- Identify ticket backlog and prioritize work
- Provide ticket history and context for faster resolution
- Provide ticket context for AI-powered ticket classification and prioritization
- Provide ticket context for AI-powered root cause analysis
- Provide ticket context for AI-powered ticket automation and workflow optimization

How to identify the right AIOps platform for service desk automation?

- AI-powered ticket classification and prioritization
- AI-driven ticket routing based on AI analysis
- AI-powered ticket resolution and self-service options
- AI-powered ticket tracking and progress monitoring
- AI-powered root cause analysis for faster issue resolution
- AI-powered ticket automation and workflow optimization
- AI-powered ticket consolidation and grouping
- AI-powered ticket escalation and alerting
- AI-powered ticket reporting and analytics





WORKFLOW AUTOMATION

Define, build, and manage workflows to automate repetitive tasks.

Benefits include increased efficiency, reduced errors, and improved consistency.

STEPS IN WORKFLOW AUTOMATION

- Define your process
- Map your steps
- Test the flow
- Integrate systems
- Monitor and refine

BENEFITS OF WORKFLOW AUTOMATION

- Improved efficiency
- Reduced errors
- Improved consistency
- Cost savings
- Increased productivity

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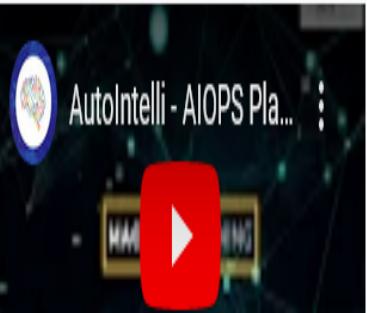
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Our Video

Autointelli



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Root Cause Analysis

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Autointelli Service Orchestration Framework

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Our Story

The World's Best Incident Response and Service Orchestration platform for digital operations management. Autointelli is simple and intelligent to help teams resolve incidents faster and handle complex issue better. Autointelli creates and controls Virtual Automation Engineers that perform end-to-end operational processes across all IT stacks, servers, mainframes, storage, networks, virtualized environments, help desks, end-user computing, and applications operations.

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Integrity, Passion, and teamwork are mantras to become a successful Autointellian

Autointelli is keen on developing premium AIOps solutions that replace traditional IT operations with automation. By joining us, you will work in a high-productive environment that recognizes your ideas and reward your innovation. Being an Autointellian, nurture your skills, reshape traditional IT operations, get the freedom to implement your ideas. We always welcome passionate people who drive results that create customer satisfaction.

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