SAKSHAM NAGAR

Python/Django Developer (Fresher)

CONTACT

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- Ahmedabad, Gujrat

SKILLS

- Django
- Python
- HTML
- CSS
- JavaScript

PROJECTS

(LINK IN CONTACT SECTION)

- Multi-Vendor e-commerce.
- College Project.
- Python Tic_Tac_Toe game
- Python BlackJack card game

LANGUAGE

- English
- Hindi
- Gujrati

PROFESSIONAL PROFILE

I am a fresher looking for exciting opportunities as Full Stack web developer or python software developer. I have 3+ years experience working in customer service and sales with some of the best organisations in Ahmedabad and Gandhinagar. I am dedicated and fast learner with good attention to detail.

WORK EXPERIENCE

Internship: WayToWeb Pvt. Ltd.
(January 2021 to April 2021)

- Learnt about SDLC and production processes.
- Understood basics of Django and participated in Ecommerce project.
- Successfully built an ecommerce website using various languages.

Online Chat Representative: Etech Global Services
(October 2020 to June 2023)

- Participated in activities designed to improve customer satisfaction and sales performance.
- Ensured service delivered to our customers meets contractual sales goals and other Key Performance Indicators ('KPIs').
- Contribute ideas on ways to resolve problems to better serve the customer and/or improve productivity.
- Responsible for achieving specific sales business targets and maximising sales opportunities on each and every chat..

Customer Support Representative: TTEC India
(May 2018 to July 2019)

- Technical troubleshoot and gather information from customers to identify root causes of customer problems and/or dissatisfaction.
- Determine appropriate courses of action to ensure result is a win-win and documents interaction through contact tracking.
- Provide accurate product information and serving as a knowledgeable resource to customer..

EDUCATION

Bachelor of Engineering (B.E) in Computer Science & Engineering (2022 passout)
SRI Group Of Institutions, Vadasma