SAKSHAM RAI

(408) 513-5080 | <u>raisaksham2001@gmail.com</u> | Portfolio - <u>@</u> | LinkedIn - <u>@</u> | GitHub - <u>@</u>

Education

University of California San Diego | La Jolla, California

October 2020 - June 2024

- Degree: BS. Mathematics-Computer Science, Double Minor Cognitive Science (ML Focus) and Entrepreneurship
- **Academic Achievements:** Departmental Provost Honors (x6), Sophomores Honors Program (x1), Blackstone Launchpad.
- **Associations**: CSForEach, Engineers for Exploration, UCSD Speech and Debate, The Basement Entrepreneurs Program and UCSD Cricket Team.
- Relevant Coursework: Web-Client Technologies, Software Engineering, Algorithms and Data Structures, Object-Oriented Design, Computation, Systems Programming, Unsupervised Machine Learning, AI Algorithms, Product Innovation and Venture Finance
- Coursework GPA: 3.7

Skills

Languages: Python, JavaScript, Java, C, Typescript, PHP, CSS/HTML

Frameworks/Databases: React, Next.js, Vue.js, Flask, MySQL, PostgreSQL, MongoDB, Firebase

Tools: AWS, Postman, Docker, Render, Vercel, Git/Github

<u>Experience</u>

Backend Software Engineer | Gabriel AI | AWS, Firebase, Python, Telnyx, Typescript | April 2025 - Present

- Implemented Firebase Authentication with session persistence and fixed routing bugs on signup/login flows, reducing user drop-offs by 40% on mobile.
- Integrated Telnyx messaging and call webhooks; **resolved backend mismatches in campaign replies and standardised analytics timestamps** using server-side UTC handling.
- Deployed backend services via AWS Lambda and EC2; enabled CloudWatch logging and IAM-based billing access to monitor \$400+ monthly AWS costs.

Full-Stack Engineer | County of SD & LA | PostgreSQL, MySQL, NodeJS, React, PHP | Sept 2024 - Present

- Engineered a real-time drug retrieval portal, parsing & ingesting 5,000 + county records into PostgreSQL, reducing query latency by 20%: Link
- Engineered real-time opioid distribution portals for 13,000+ citizens via 21 vending machines, integrating Google Maps API for accurate location services: <u>Link</u>
- Automated inventory tracking and backend synchronization using Google Sheets API, CRON jobs, and MySQL/PHP scripts to ensure real-time updates.

Al Software Engineer Intern | *AfyaChat* | Flask, Python, FastAPI, Twilio, GPT 3.5, Llama Index | *March 2024* – *April 2024*

- Built an AI-powered eConsultation system, **reducing specialist response times by 50%** using GPT-3.5 & Flask.
- Built a Retrieval-Augmented Generation (RAG) pipeline, optimizing 7+ years of historical medical data for real-time AI-based specialist recommendations.
- Engineered microservices architecture using FastAPI, ensuring scalable AI model execution with low-latency inference.
- Integrated real-time physician notifications via Twilio APIs, **reducing average patient response time** by **35%**.

Impact-Driven Projects

Talk-to-Abel | Next.js, Firebase, WebSockets, ONNX, Whisper, VAD | Link

August 2024

■ Built a **low-latency real-time AI voice agent** handling **6,000+ sessions** via WebSockets, Whisper + VAD, and GPT-4 streaming; deployed on Dockerized Next.js with Firebase auth/session handling.

GymScout | MongoDB, Redux, Redis, Typescript, React, Node.js | Link

Feb 2025

Built a gym discovery app using geospatial queries, Redis caching, and MongoDB; reduced API latency by
30% via real-time data pipelines and Redux-backed state.