Sakshi Verma

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PROFESSIONAL SUMMARY

Results-driven Business and Data Analyst with over 2+ years of experience driving data-informed decisions through stakeholder collaboration, A/B testing, and performance reporting. Skilled in SQL, Python, Excel, Tableau, and Power BI to deliver real-time insights, automate reporting, and support strategic product development. Proven track record of enhancing business outcomes through driving data-driven decision-making.

EDUCATION

Master of Science in Information Systems and Technology - Business Intelligence & Analytics California State University, San Bernardino

Aug 2023 - Dec 2025 GPA: 3.79

Bachelor of Science in Information Technology

Aug 2018 - June 2022

Osmania University, Hyderabad, India

GPA: 3.4

WORK EXPERIENCE

Data & Digital Transformation Graduate Assistant

May 2025 - Present

OSRI, California State University, San Bernardino

- Analyzed **3 years** of **historic program data** using **MS Excel** and **SQL** to support planning for the 2026 office cycle.
- Built and presented **Power BI reports** & <u>dashboards</u> to track student research, participation, and engagement.
- Led the OSRI website redesign with 3+ campus teams, managing the project end-to-end and delivering in less than 2 months, boosting 63% website usability and student engagement.

Environment: Power BI, MS Excel, Airtable, SQL, Python, Data Visualization, KPI Reporting, Website Redesign, Stakeholder Communication, Social Media Marketing, Project Management, Business Intelligence

Business Analyst Intern June 2024 - Aug 2024

AllPeople Marketplace

Remote, USA

- Conducted market research and analyzed 5,000+ target group leads using Python & MS Excel, identifying high-impact communities and improved survey targeting accuracy for equity crowdfunding campaigns.
- Built a prioritization matrix showcasing actionable insights through dashboards, enabling KPI monitoring and improving outreach effectiveness by more than 50%.
- After campaign launch, built and maintained Excel dashboards to track engagement and shared regular reports with team and manager to guide planning and improve program outcomes.

Environment: MS Excel (Advanced), Python, Data Visualization, KPI Reporting, EDA, Monday.com, Business Analysis

Software Development Engineer

Feb 2022 - Aug 2023

Persistent Systems

Hyderabad, India

- Developed MuleSoft APIs with RAML and Anypoint Studio to integrate 6 partner and internal systems into a single app alongside maintaining technical documentation throughout the development process.
- Built API mule flows with HTTP. Salesforce, and IDBC connectors for seamless third-party integrations.
- Maintained data on salesforce database: designed database schemas, optimized queries, and managed ETL workflows for real-time data updates on user frontend.
- Improved backend integration speed by 30% through optimized deployment of the app on Mulesoft CloudHub.

Environment: MuleSoft, RAML, Anypoint Studio, CloudHub, SQL, Salesforce Integration, JDBC, Database Management, ETL

SKILLS

Languages & Databases:

Python, SQL (MySQL, PostgreSQL, MongoDB, Salesforce), JavaScript, Bootstrap, HTML5, CSS3

Python Libraries:

Pandas, NumPy, Matplotlib, Seaborn, Scikit-Learn, SciPy, Plotly

Analytics Skills: Data Cleaning, Data Manipulation, Exploratory Data Analysis (EDA), Predictive Modeling,

Data Visualization, Sentiment Analysis, Business Analysis

Tools & Platforms:

Tableau, Power BI, Advanced MS Excel, Jupyter Notebook, MS Visio, Jira, Git, Github

Methodologies: SDLC, Agile (Scrum), Waterfall, BPM

PROIECTS

BERT Sentiment Analysis

July 2025 - Aug 2025

Built a BERT-based sentiment analysis model (86% - F1) for emotion and sentiment detection.

VR Stakeholder Business Meeting Simulation

June 2025 - Ongoing

Designing a VR learning tool for BDA students which collects multimodal data and gives students feedback and their performance analytics after each session.

Student Engagement Analysis

May 2025 - June 2025

Analyzed engagement and funding data for 1,900+ students and \$362K in awards using Power BI and DAX, delivering reports that identified top programs, growth trends, and areas of decline. **Github**

Conference Schedule Maker

March 2025 - April 2025

Built a scheduling tool with Python and Streamlit that automated session planning, replacing manual Excel work. Github