

**Competitive Analysis of Amazon and Walmart: E-commerce Strategies in the
Digital Age**

CAPSTONE PROJECT

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1 Introduction

In the rapidly evolving landscape of retail, e-commerce has emerged as a transformative force, reshaping consumer behavior and redefining corporate strategies. The proliferation of digital technologies, along with the widespread adoption of the internet and mobile devices, has catalyzed this shift, making online shopping more accessible and appealing. This shift gained further momentum during the COVID-19 pandemic, which significantly accelerated the migration from physical stores to online platforms as consumers sought safety and convenience. It's crucial to be aware of this significant transformation.

This study is set against the backdrop of the thriving U.S. e-commerce market, with a focused examination of the profound influence of social media on retail dynamics. Social media platforms have not just transformed the way products are marketed, but have also revolutionized engagement strategies, empowering businesses to establish deeper connections with their customers. Through a thorough review of the literature and empirical analysis, this paper embarks on a journey to explore the symbiotic relationship between e-commerce and social media, underlining how digital platforms amplify brand visibility and ignite consumer interaction.

Furthermore, this paper delves into the advanced use of predictive modeling techniques, which play a pivotal role in forecasting sales trends and market behavior. By integrating machine learning and regression analysis, we aim to provide a nuanced understanding of the immense predictive power these tools offer to e-commerce stakeholders. The ensuing sections will detail our methodology, present our findings, and discuss the optimistic implications of these technologies in crafting data-driven strategies that capitalize on the digital economy's opportunities.

2 Literature Review

2.1 The Evolution and Impact of E-commerce

The transition to digital commerce has been one of the most significant shifts in the retail industry, profoundly influencing consumer habits and business strategies. The evolution began with the internet's public inception and has since been accelerated by technological advances such as mobile technology and cloud computing. Notable scholars like Thompson (2019) have made significant contributions to our understanding of this evolution, particularly by highlighting how these technologies have eliminated traditional barriers to entry, enabling even small businesses to reach global markets. Similarly, Green et al. (2021) have provided valuable insights into the role of e-commerce in transforming consumer expectations, noting that convenience, speed, and customization have become baseline consumer demands. This section synthesizes their research, among others, on how e-commerce has reshaped the economic landscape, emphasizing the integration of technology and commerce.

2.2 The Impact of Social Media on US E-commerce

Social media platforms have become pivotal in modern e-commerce strategies, playing a significant role in how companies market products and how consumers perceive and interact with brands. Studies by Clark and Lee (2020) have shown that social media not only facilitates direct sales through integrated shopping features but also builds long-term brand loyalty by engaging users in continuous dialogue. This literature review underscores the dual role of social media as both a direct and indirect driver of e-commerce growth, supported by case studies on significant platforms like Amazon and Walmart. It delves into the strategies these platforms employ, such as targeted advertising and influencer partnerships, which have been shown to significantly impact consumer behavior (Davis, 2022).

2.3 Predictive Modeling Techniques for E-Commerce Market Share Analysis

Predictive modeling in e-commerce has grown exponentially, driven by big data availability and machine learning technologies advances. This section reviews the application of various predictive techniques, including regression analysis, machine learning, and artificial intelligence, in forecasting market trends and consumer behavior. A critical analysis by Khan and Singh (2023) highlights the accuracy and utility of these models in predicting sales and market dynamics, showing how they can be leveraged to optimize inventory and customize marketing efforts. Comparative insights from these studies reveal the strengths and limitations of different modeling approaches, offering a nuanced understanding of their practical applications in the e-commerce sector. These applications include [specific examples of how these models have been used in the e-commerce sector].

3 Methodology

This section outlines the methodological framework utilized to investigate the impacts of social media on e-commerce, the effectiveness of predictive modeling techniques in forecasting market trends, and the role of product categories in e-commerce success. We employ a mixed-methods approach to validate the following hypotheses:

3.1 Hypothesis 1

A significant positive linear relationship exists between social media metrics and e-commerce sales performance metrics for Amazon and Walmart.

Objective: To explore the correlation between social media metrics (advertising, subscriptions, and engagement) and e-commerce sales or revenue performance.

Data Collection: The dataset selection will comprise numerous data points encompassing various aspects of social media engagement and e-commerce sales performance. The dataset was downloaded from several websites, including EMarketer, SimilarWeb, and ECDB, which stands for E-commerce Database.

Expected Outcome: It is anticipated that higher engagement metrics on social media will correlate with increased sales, demonstrating the impact of social media marketing strategies on revenue.

3.2 Hypothesis 2

Product categories significantly influence the market share and sales performance of e-commerce platforms, with distinct variations between best and poorly-performing categories.

Objective: To analyze the varying contributions of product categories to market share and sales performance among top e-commerce platforms. Additionally, to identify the best and worst performing product categories for Amazon and Walmart.

Data Collection: Detailed sales data from Amazon and Walmart was analyzed to determine the impact of specific product types on sales and market share across various categories.

Expected Outcome: The study will identify which product categories are most and least effective at driving sales, providing insight into consumer preferences and strategic product placement.

3.3 Hypothesis 3

Factors influencing market share can be reliably predicted through advanced modeling techniques.

Objective: To assess the feature importance of various factors influencing market share and evaluate their reliability in impacting predictive modeling outcomes.

Data Collection: Historical sales data and market trends from industry reports and direct data feeds, analyzed using linear regression models to evaluate feature importance and predict future market share based on these factors.

Expected Outcome: The analysis is expected to reveal key factors that are reliable predictors of market share, facilitating more accurate sales forecasts and strategic planning for e-commerce businesses.

3.4 Further Research Methodology

Quantitative Analysis: Statistical methods will be employed to analyze the relationship between social media metrics and e-commerce sales, using tools such as correlation analysis to identify patterns and trends.

Regression Analysis: A powerful tool in data analysis, will be utilized in our research. This analysis will help us assess the impact of independent variables (social media engagement metrics) on dependent variables (e-commerce sales performance metrics) while controlling for relevant factors.

Tools and Techniques: Utilized Python with libraries such as Pandas for data manipulation and Scikit-learn for implementing regression models.

4 Result

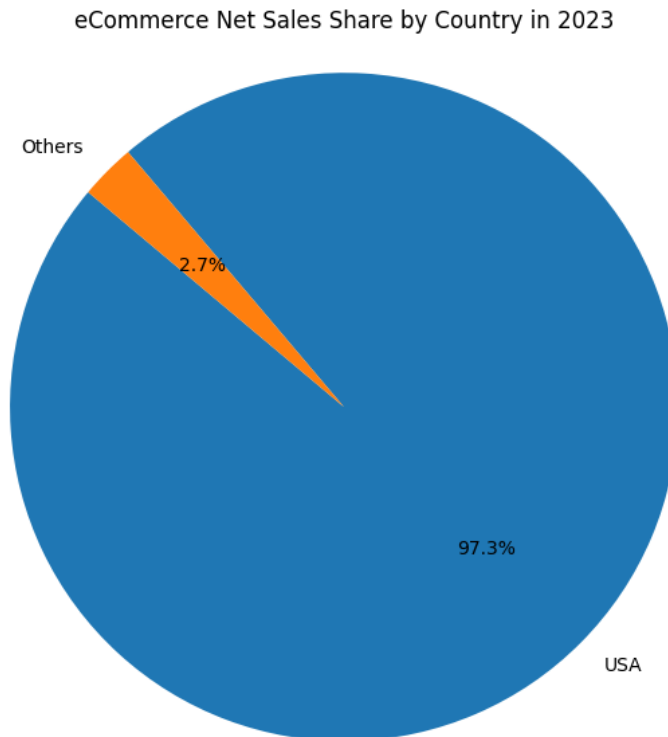
4.1 Amazon VS Walmart Analysis

4.1.1 Overall Insights

E-commerce net sales in 2023 by country:

Figure 1 vividly portrays the USA's significant dominance in e-commerce net sales for the year 2023, capturing an astounding 97 percent share compared to all other countries combined. This substantial majority not only underscores the USA's pivotal role in the global e-commerce market but also emphasizes its profound influence and market power in driving online retail transactions.

Additionally, our analysis explores a detailed category breakdown of e-commerce net sales, excluding the US, to provide a comprehensive view of the international market dynamics and trends in different product categories.

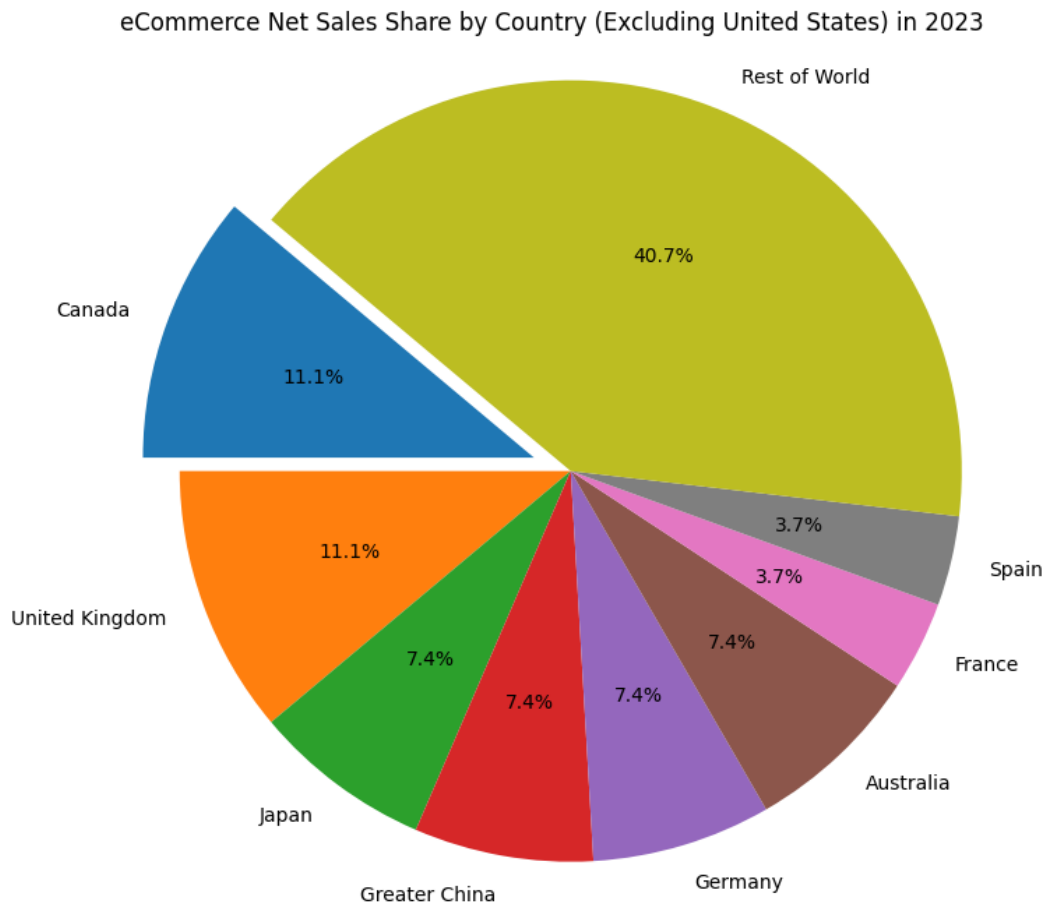


Figur 1: E-commerce net sales in 2023 by country

E-commerce net sales in 2023 by country excluding USA:

According to Figure 2, excluding the United States, the 'Rest of World' category leads 40.7 percent of e-commerce net sales in 2023, reflecting the global markets' diversity and fragmentation. The U.K. and Canada come next, with 11.1 percent, indicating their thriving

e-commerce industries. Germany, Australia, Japan, and Greater China each make up about 7.4 percent, a testament to the resilience and potential of these mid-sized markets. With roughly 3.7 percent of the market each, France and Spain have smaller market shares. This distribution highlights how different the e-commerce environment is worldwide despite the U.S. market's overwhelming dominance.

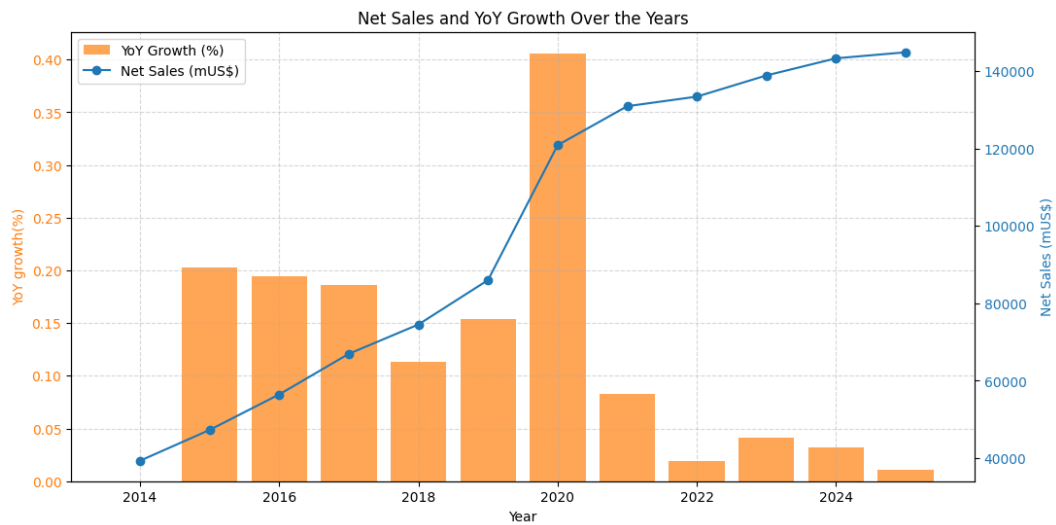


Figur 2: E-commerce net sales in 2023 by country excluding USA

E-commerce net sales and YoY Growth:

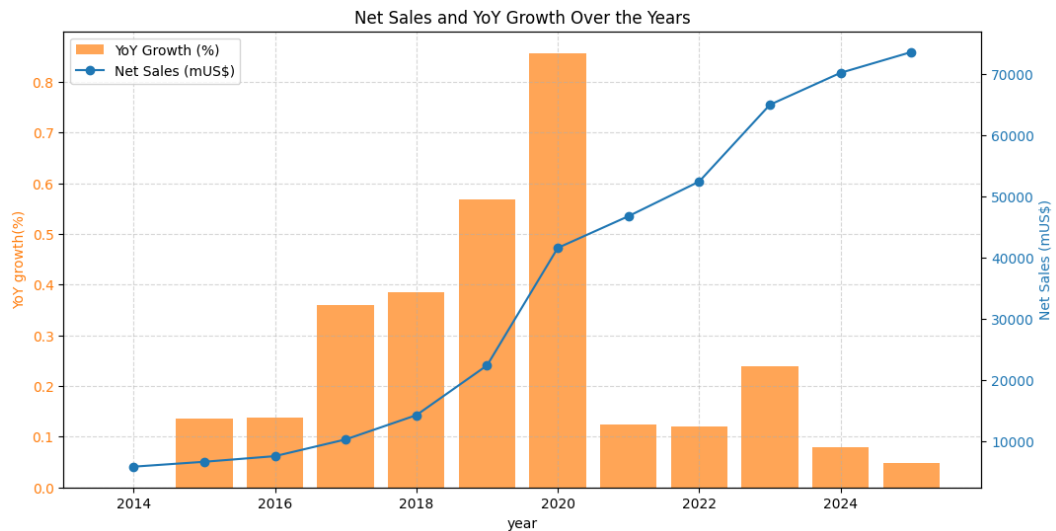
Amazon:

The Figure 3 shows a consistent upward trajectory in revenue for the company, with significant year-over-year (YoY) growth, especially notable in 2020 with a 40.6 percent increase. Post-2020, the YoY growth rate moderates significantly, indicating a stabilization or maturation in the market presence after the sharp rise. This trend suggests a phase of consolidation and possibly increasing competition or market saturation in later years, with growth rates tapering to just above 1 percent by 2025.



Figur 3: Ecommerce net sales and YoY Growth

Walmart:



Figur 4: Walmart E-commerce net sales and YoY Growth

Several trends and differences emerge when comparing Walmart and Amazon's sales and year-over-year (YoY) growth data.

Both companies have seen substantial growth in sales over the years, but Amazon consistently maintains higher net sales figures compared to Walmart. For example, in 2025, Amazon's net sales are projected to reach \$144,925.9 million USD, while Walmart's net sales are expected to amount to \$73,528.3 million USD according to Figure 4. This difference in

sales can be attributed to Amazon's diversified business model, which includes e-commerce, cloud computing, and subscription services, and has fueled its rapid revenue expansion.

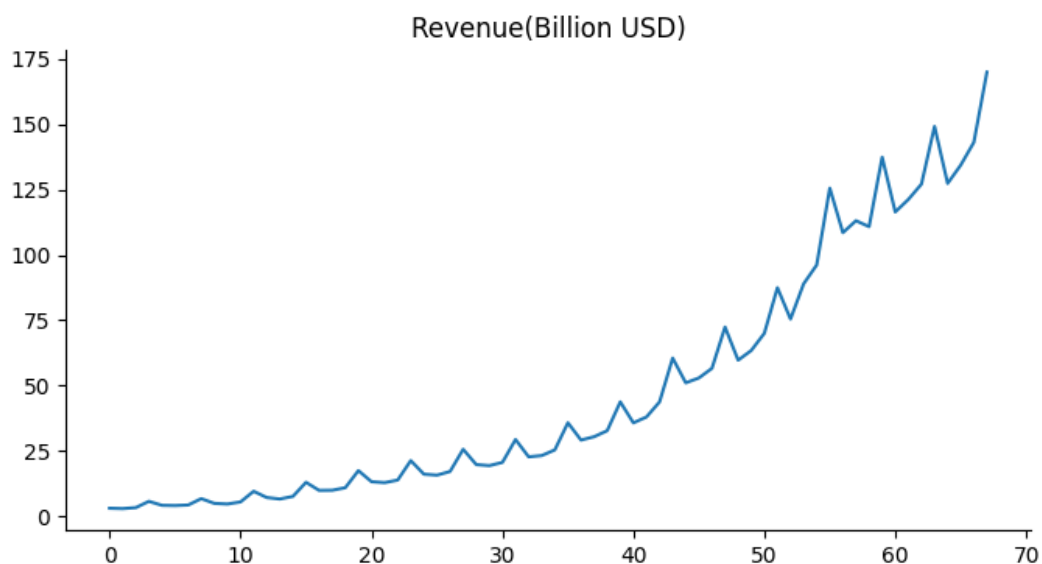
Regarding YoY growth, both companies exhibit favorable growth rates, albeit with varying magnitudes. Amazon's YoY growth tends to be more stable and moderate, reflecting its steady expansion and market dominance. In contrast, Walmart's YoY growth shows more fluctuations, with periods of both acceleration and deceleration. Notably, Walmart experienced a significant YoY growth spike in 2020, possibly due to increased demand for essential goods during the COVID-19 pandemic. However, Amazon's YoY growth remained consistently positive and relatively steady throughout the same period.

Overall, while both Walmart and Amazon continue to demonstrate growth and resilience in the retail landscape, Amazon's broader range of services and relentless innovation has positioned it as a dominant force in the industry, reflected in its consistently higher sales figures and stable YoY growth rates compared to Walmart.

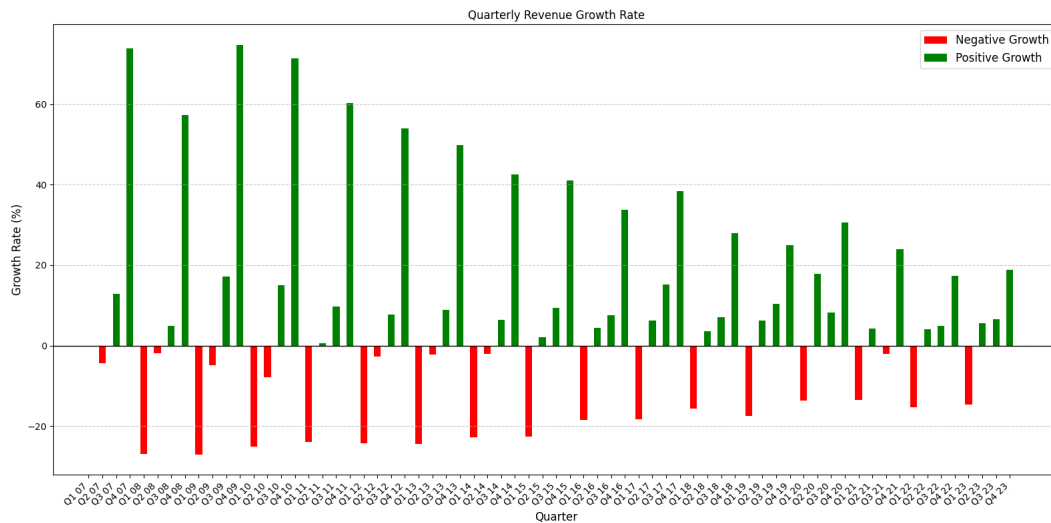
Quarterly Revenue Analysis:

Amazon:

The quarterly revenue data from 2007 to 2023 from Figure 5 demonstrates robust growth across all quarters, with a notable yearly increase. The first quarter (Q1) revenue surged from 3.02 billion USD in 2007 to 127.36 billion USD in 2023, reflecting consistent upward momentum. Similar trends are observed in other quarters, with the fourth quarter (Q4) typically showing the highest revenue, indicative of seasonal solid sales impacts, likely driven by holiday shopping. The compound annual growth rate across these years from Figure 6 showcases the company's significant expansion and solid performance in adapting to market changes and consumer demands.



Figur 5: Quarterly Revenue



Figur 6: Quarterly Growth Rate comparison

To predict why Q4 has the highest sales for Amazon, we can analyze various factors that may contribute to this seasonal spike. Here are some potential reasons:

1. Holiday Shopping Season: Q4 is a season marked by significant holidays such as Thanksgiving, Black Friday, Cyber Monday, and Christmas. During this time, consumer spending spikes as people shop for gifts and take advantage of holiday promotions and discounts.

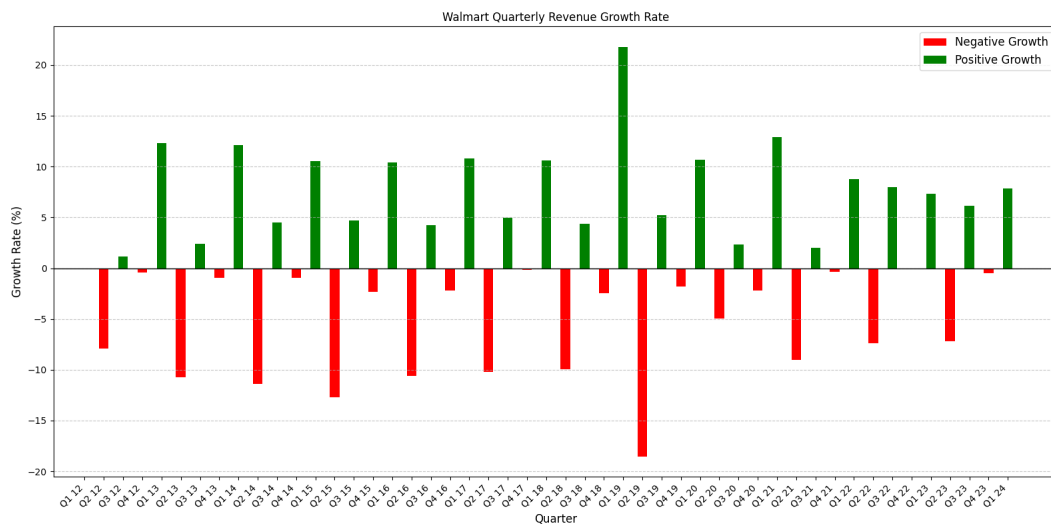
2. Year-End Budget Spending: Many businesses and organizations have fiscal years that end in December. As a result, they may have remaining budgets to spend before the end of the year, leading to increased business-to-business (B2B) transactions and corporate purchases.

3. Product Launches and Promotions: Companies often launch new products or run special promotions and marketing campaigns during Q4 to capitalize on the holiday season and drive sales.

4. Economic Factors: Q4 may coincide with periods of economic growth, consumer confidence, and increased disposable income, which can stimulate higher consumer spending across various sectors.

5. Inventory Clearance: Retailers may offer discounts and clearance sales in Q4 to clear out excess inventory before the end of the year, leading to higher sales volumes.

Walmart:



Figur 7: Walmart Quarterly Growth Rate comparison

When we delve into the quarterly revenue trends of Walmart and Amazon, we uncover several significant patterns and differences. Both companies demonstrate seasonal variations in revenue, with the fourth quarter typically witnessing a surge in sales due to holiday shopping. However, their growth trajectories and performance in specific quarters vary significantly, underscoring the importance of this analysis.

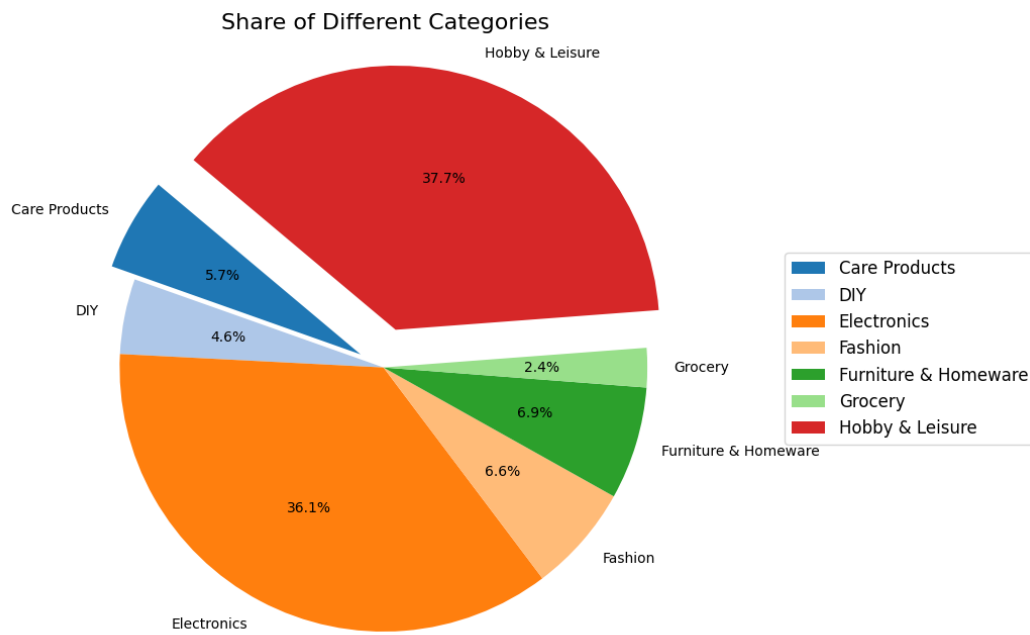
Amazon's revenue growth is marked by volatility, with substantial percentage changes between consecutive quarters. For instance, Amazon witnessed rapid growth rates in some quarters, such as a 73.93 percent increase in Q4 2007, while also facing declines, like the 24.45 percent decrease in Q1 2013. These fluctuations can be attributed to a myriad of factors, including new product launches, market trends, and competitive pressures, highlighting the complex and dynamic nature of the business environment.

Contrasting with Amazon, Walmart's revenue growth appears to be more stable and less prone to extreme fluctuations, as depicted in Figure 7. While Walmart also experiences growth and declines in revenue, the magnitude of these changes is generally smaller than that of Amazon. Walmart's revenue growth tends to hover around single-digit percentages, with occasional spikes or dips depending on consumer spending patterns and economic conditions, showcasing its resilience in the face of market dynamics.

Overall, both companies have seen impressive revenue growth over the years, with Amazon's more aggressive expansion into various sectors contributing to its rapid revenue growth. Meanwhile, Walmart's established presence in retail and its efforts in e-commerce and omni-channel strategies have helped it maintain steady revenue growth despite competition from online retailers like Amazon.

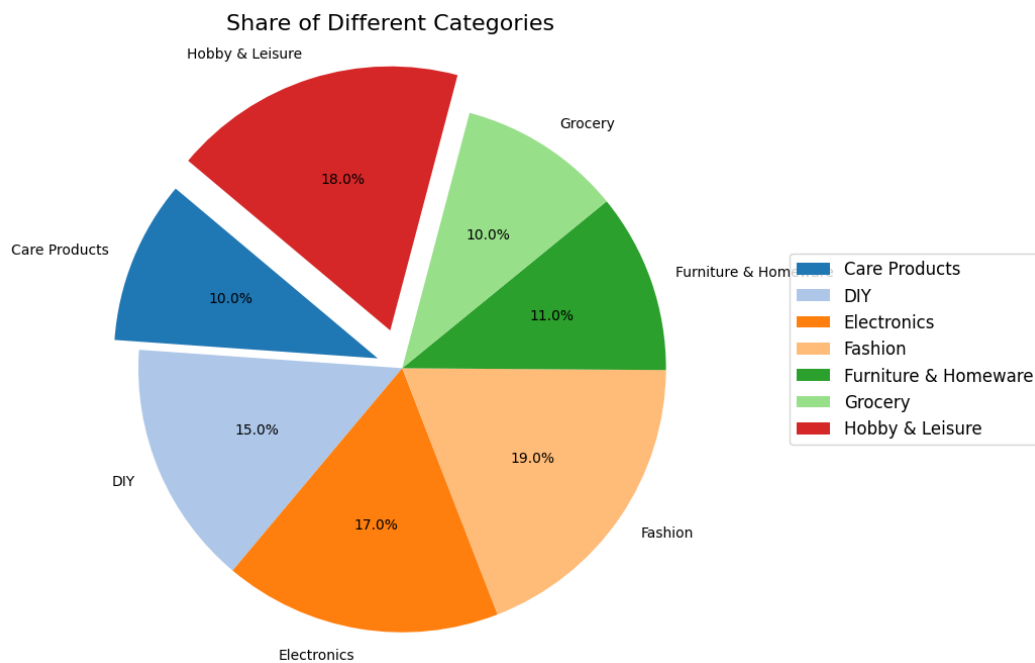
Share of different categories in 2023:

Amazon:



Figur 8: Share of different categories in 2023

Walmart:



Figur 9: Walmart Share of different categories in 2023

When comparing Walmart and Amazon's sales by category in 2023, we can observe distinct differences in their product offerings and market focus.

Based on Figure 8, Amazon strongly emphasizes the Electronics and Hobby & Leisure categories, which account for 36.1 percent and 37.7 percent of their sales, respectively. Therefore, a significant portion of their revenue comes from these segments, aligning with Amazon's reputation as a leading online retailer of electronics and a wide variety of leisure products, such as books, music, and entertainment.

Compared to Figure 9, Walmart's sales distribution is distributed evenly across different categories, with no individual category dominating its share. The highest shares are in Fashion and Hobby & Leisure, at 19 percent and 18 percent, respectively. These results imply that Walmart caters to a diverse customer base and provides a broader range of products to meet various consumer needs, including groceries, furniture, and personal care items.

Additionally, Walmart's grocery category holds a more significant share than Amazon, indicating Walmart's strength in traditional brick-and-mortar retail and its focus on providing essential everyday items to customers. On the other hand, Amazon's lower share in the Grocery category suggests that it may be less prominent in this market segment, despite efforts such as Amazon Fresh and Whole Foods Market acquisitions.

While both companies have their strengths and focus areas, Walmart's balanced distribution across categories reflects its position as a one-stop shop for various consumer needs. In contrast, Amazon's dominance in the Electronics and Hobby & Leisure categories highlights its e-commerce and digital entertainment prowess.

Market Performance:

The market performance data represents market performance metrics over time, specifically focusing on two key indicators: SEA (Search Engine Advertising) visibility score and SEO (Search Engine Optimization) visibility score.

1. SEA visibility score (mUSD): This metric likely measures the effectiveness or visibility of a company's advertising efforts on search engines, such as Google Ads or Bing Ads, in terms of monetary value (in millions of US dollars). A higher SEA visibility score indicates more vital visibility or performance in search engine advertising.

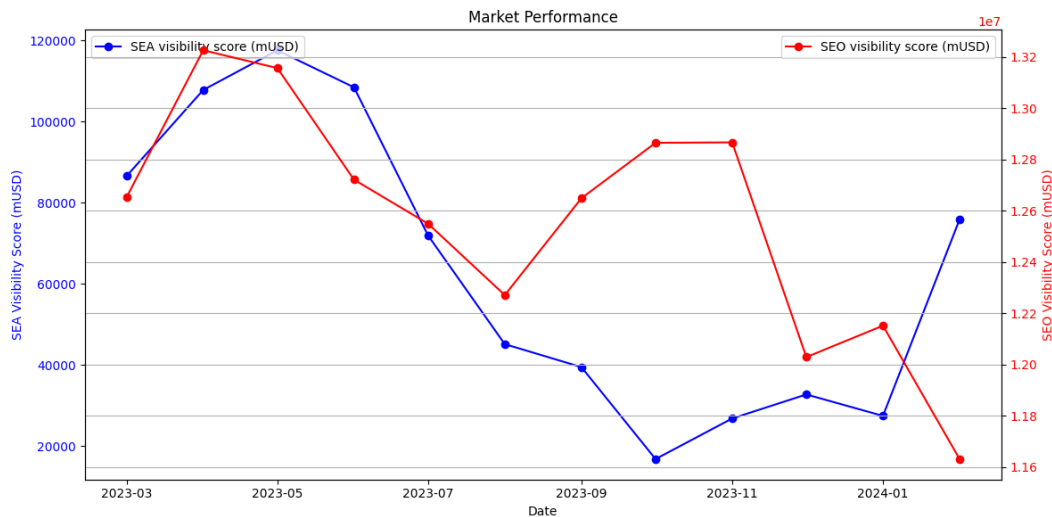
2. SEO visibility score (mUSD): This metric is a powerful tool that measures the effectiveness or visibility of a company's search engine optimization efforts in terms of monetary value (in millions of US dollars). It provides a clear picture of the company's presence and ranking in organic search results on search engines like Google, Bing, or Yahoo. A higher SEO visibility score signifies a stronger presence and better performance in organic search results, empowering businesses to take control of their online visibility.

By diligently tracking these metrics over time, businesses can confidently assess the effectiveness of their online marketing strategies. This allows them to identify trends and make data-driven decisions, optimizing their advertising and SEO campaigns. The ultimate goal is to improve their visibility and performance in search engine results pages (SERPs),

which can lead to increased website traffic, higher conversion rates, and ultimately, more business success.

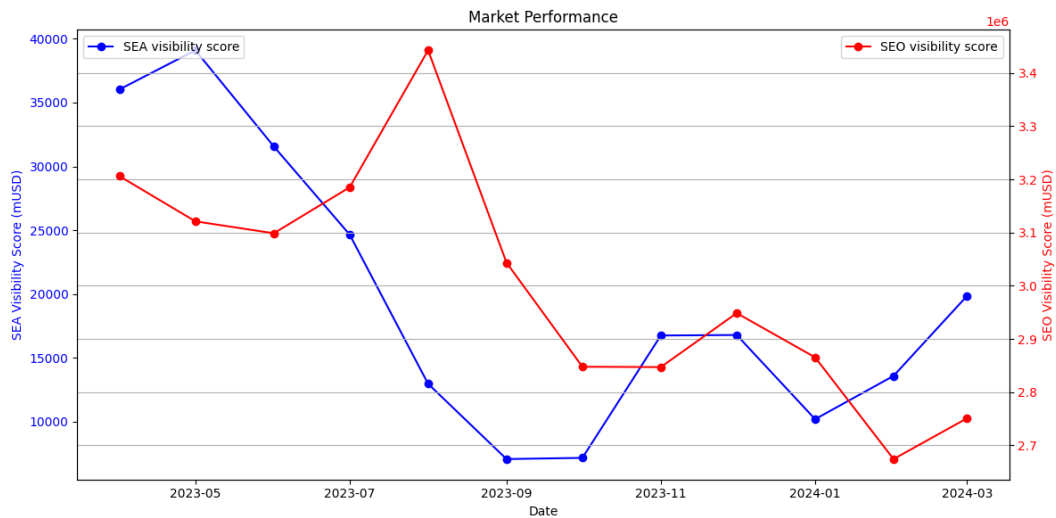
Amazon:

The data shown in Figure 10 presents some interesting patterns. Between March and May 2023, there was a consistent increase in visibility scores, indicating that Amazon's online marketing efforts were effective during that period. However, from June to August, there was a noticeable decline in visibility scores, which could be attributed to various factors such as changes in search engine algorithms, increased competition, or seasonal fluctuations in consumer behavior. Despite this decline, there was a gradual recovery in visibility scores from September onwards, suggesting that Amazon took proactive measures to address the decline and improve its online presence. Overall, this trend highlights the dynamic nature of online visibility for Amazon and the importance of continuously monitoring and adapting marketing strategies to maintain competitiveness in the digital landscape.



Figur 10: Market Performance Indicators

Walmart:



Figur 11: Walmart Market Performance Indicators

When comparing Walmart and Amazon’s market performance based on SEA (Search Engine Advertising) and SEO (Search Engine Optimization) visibility scores, significant differences emerge in their online presence and marketing strategies.

Amazon consistently maintains higher visibility scores in both SEA and SEO than Walmart. For instance, in March 2023, Amazon’s SEA visibility score was 86,552 (in mUSD), significantly higher than Walmart’s score of 36,032. Similarly, Amazon’s SEO visibility score in the same period was 12,652,172 (in mUSD), whereas Walmart’s score was substantially lower at 3,206,104. Amazon invests heavily in online advertising and SEO to boost visibility and drive traffic to its platform.

Additionally, while both companies experience fluctuations in their visibility scores over time, Amazon generally maintains a higher level of visibility throughout the year than Walmart. This suggests that Amazon’s marketing efforts are consistent and effective in maintaining a solid online presence, potentially contributing to its dominance in the e-commerce market.

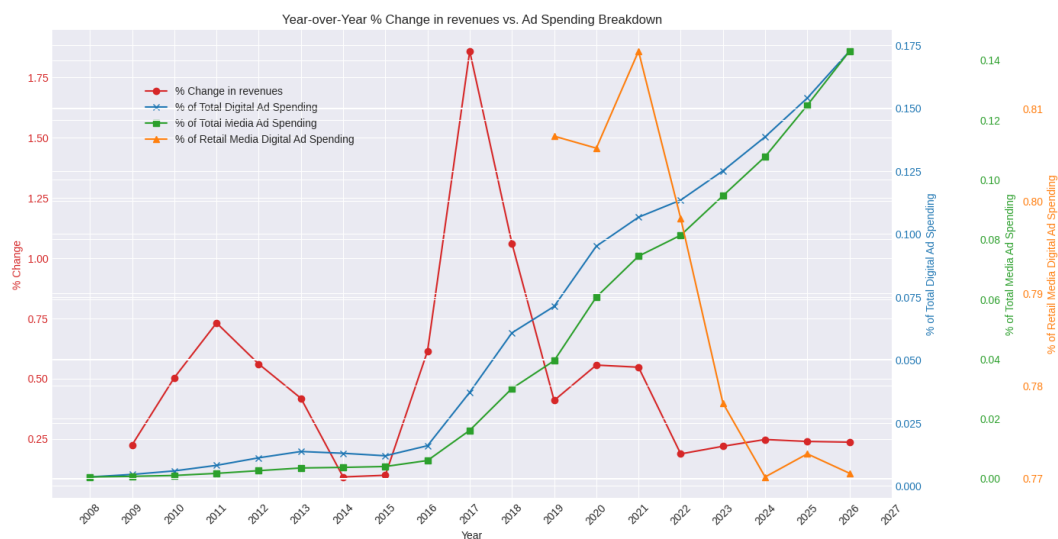
Overall, Amazon’s superior SEA and SEO visibility performance underscores its strong online retail position. At the same time, Walmart may need to enhance its online marketing strategies to compete more effectively in the digital sphere.

4.1.2 Social Impact

Amazon has introduced several services that could have potentially helped increase its sales and revenue. One such service that we will analyze is the advertising service, which includes Over-The-Top (OTT) videos that Amazon places before or in the middle of a streaming video display, as well as mobile advertisements. Additionally, we will discuss Amazon’s subscription services, which generate significant annual revenues. To provide more detail,

we will analyze customer engagement and stickiness, which is when a customer chooses to repeatedly buy or use a product or service due to the value proposition. We will analyze this by examining the time customers spend on Amazon applications.

We plan to study and contrast Amazon’s ad revenue from over-the-top (OTT) content, mobile devices, and overall ad revenue to gain insight into the performance of Amazon’s advertising on different channels and platforms. This analysis will help us develop more effective advertising strategies and budget allocations. By comparing the revenue generated by OTT ads with mobile ads, we can assess the efficiency and return on investment of different advertising formats and optimize our advertising placement strategies. Changes in overall ad revenue can indicate the broader trends in Amazon’s advertising business, giving us valuable data support and insights to make informed decisions in the future.



Figur 12: Amazon Year-over-Year Change in Revenues vs. Ad Spending Breakdown

Amazon Total Ad Revenues and spending Figuring out the relationship between the year-over-year change in revenues and the percentage of total ad spending allocated to mobile advertising is complex. When there is an inverse relationship between the two, an increase in mobile ad spending may negatively impact the annual sales growth rate, while a decrease may positively affect it. This highlights the need for targeted optimization of advertising strategies and budget management for Amazon’s mobile advertising investment strategy to impact its sales performance positively.

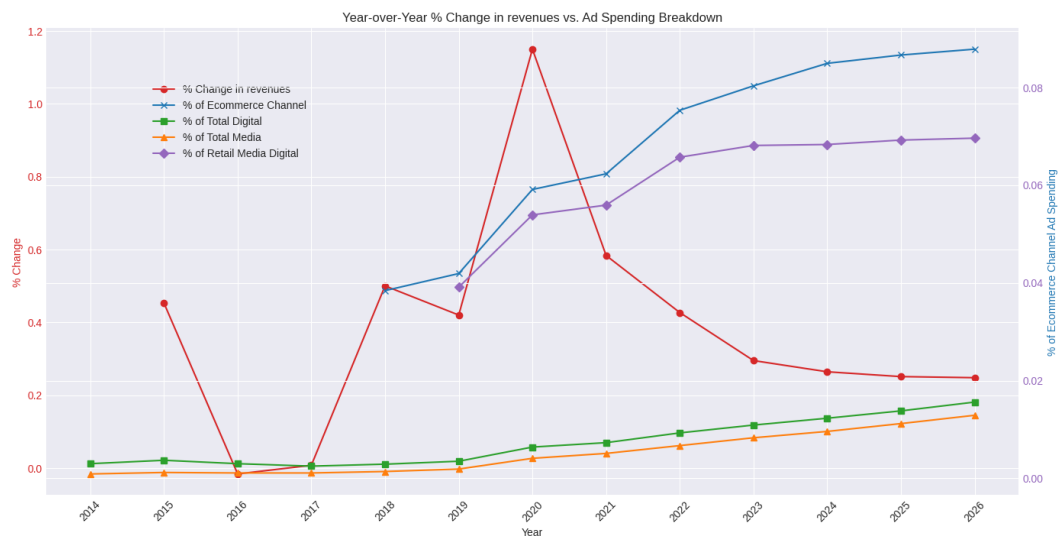
Regarding advertising spending, increasing the amount of money spent on mobile ads may only sometimes lead to a proportional increase in sales growth. This is because the effectiveness of additional advertising investment may diminish over time. Therefore, Amazon should carefully allocate and deploy its advertising budget to ensure it is used effectively and delivers maximum return on investment.

There has been a fluctuating trend in advertising revenue, which has been on a downward trajectory. Between 2015 and 2016, advertising revenue experienced a significant increase. However, from 2017 to 2019, there was a decline in total advertising revenue. It increased slightly from 2019 to 2021, possibly due to the COVID-19 pandemic. Since 2021, advertising revenue has stabilized but has continued to decline.

There has been a consistent increase in digital advertising spending as a share of total and media advertising expenditures, with a gradual increase from 2008 to 2016, followed by an exponential acceleration since 2016.

Additionally, examining the percentage of digital advertising spending relative to retail media advertising spending reveals a rising trend since 2018. However, there has been a significant decline in this percentage starting from 2020 to the present.

The changes in the advertising market and consumer behavior are reflected in the current trends, which have been influenced by external factors such as the COVID-19 pandemic. Amazon and other advertisers must create flexible advertising strategies and budget management plans based on these trends to respond to market dynamics effectively and maximize the return on advertising investment.



Figur 13: Walmart Year-over-Year Change in Revenues vs. Ad Spending Breakdown

Walmart Total Ad Revenues and Spending From 2014 to 2023, Walmart’s advertising expenditure structure underwent significant evolution and strategic adjustments, reflecting the company’s continuous investment and transformation in digital marketing and e-commerce. Of particular note is the proportion of advertising expenditure allocated to e-commerce channels within Walmart. This proportion increased from 0.09 percent in 2014 to 8.78 percent in 2023, indicating Walmart’s proactive response to digital consumer trends by intensifying advertising efforts on e-commerce platforms, aiming to achieve more precise marketing

and customer interaction through digital channels. Additionally, the overall proportions of digital advertising expenditure and media advertising expenditure have expanded year by year. Digital advertising expenditure grew from 0.30 percent in 2014 to 1.56 percent in 2023, while media advertising expenditure increased from 0.09 percent to 1.29 percent during the same period. This indicates Walmart's continuous investment in digital marketing strategies and the expansion of brand exposure and marketing coverage through broader media channels. The proportion of retail media digital advertising expenditure in the overall advertising budget also gradually increased. It rose from 0.11 percent in 2014 to 6.96 percent in 2023, demonstrating Walmart's deepening collaboration with retail media networks, enhancing customer interaction and shopping experiences through targeted advertising and cooperative promotions. These changes reflect Walmart's strategic transformation in advertising expenditure and its emphasis on digital marketing. The company aims to enhance brand exposure and sales effectiveness by increasing investment in e-commerce and digital media channels while strengthening collaboration with retail media to achieve more precise advertising positioning and customer interaction.

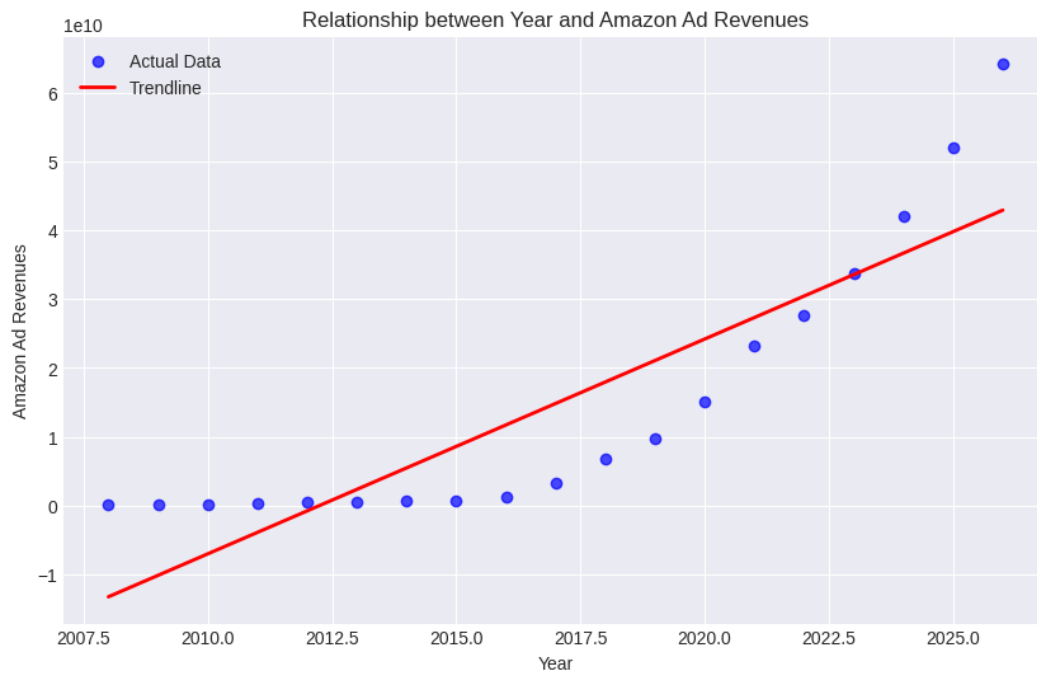
Comparative between Amazon and Walmart Advertising Strategies Amazon has consistently invested in digital advertising since 2014 and has maintained a high proportion of digital ad spending, which has grown steadily to 12.51 percent by 2023. On the other hand, Walmart's digital ad spending proportion has remained relatively low during the same period. It increased from 0.3 percent in 2014 to 1.56 percent in 2023. Amazon's strategy involves continuous investment in digital marketing and advertising, utilizing digital channels to expand brand exposure and sales coverage. Walmart's approach to digital advertising is more conservative, which can be attributed to its focus on traditional channels to dominate the physical retail market.

Amazon's media advertising expenditure has shown a consistent upward trend. In 2014, the company's media ad spending was at 0.05 percent, which increased to 9.46 percent in 2023. In contrast, Walmart's media ad spending proportion has remained relatively low and stable, rising from 0.09 percent in 2014 to 1.29 percent in 2023. Amazon's sustained investment in media advertising has significantly enhanced its brand influence and market share.

Walmart's investment in its e-commerce channel has gradually increased, from 0.09 percent in 2014 to 8.78 percent in 2023. This growth can be attributed to Walmart's proactive response to digital consumer trends, especially during the COVID-19 pandemic, when online services saw a surge in demand. On the other hand, Amazon has consistently invested a higher proportion of its budget in e-commerce channels, with spending increasing from 0.37 percent in 2014 to 8.78 percent in 2026.

Overall, Amazon and Walmart demonstrate unique characteristics in their advertising expenditure structure and trends. As a digital powerhouse, Amazon invests heavily in digital and media advertising to expand digital marketing and brand exposure. Meanwhile, in recent

years, Walmart has intensified its advertising investment in e-commerce channels, actively responding to digital consumer trends. Despite Amazon's dominance in the digital and advertising sectors, as a traditional retail company, Walmart has shown strong growth and competitive strength in recent years, narrowing the gap with Amazon through comprehensive retail strategies, physical retail network advantages, and demonstrating relative advantages in certain areas.



Figur 14: Relationship between Year and Amazon Ad Revenues

Amazon Ad revenues When observing the relationship between Amazon's advertising revenue and the years from 2008 to 2016, Fig 14 shows a gradual increase followed by a decline. Various market and industry factors may have influenced this fluctuation in advertising revenue during this period.

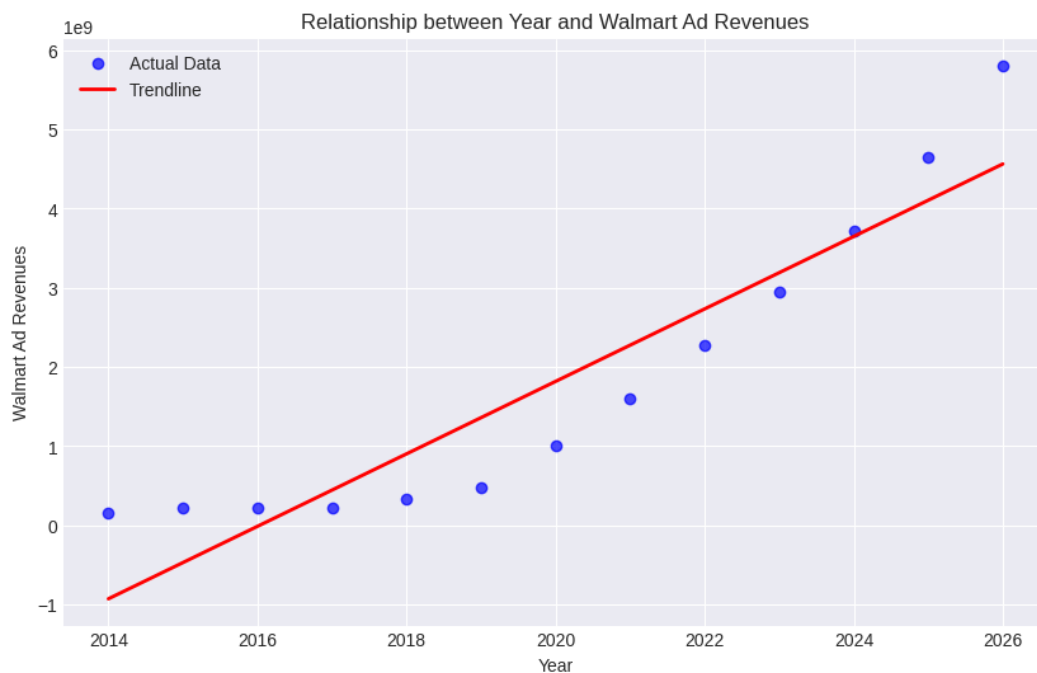
Firstly, the global financial crisis 2008 led to overall economic instability, causing many businesses to cut advertising budgets and affecting advertising expenditures and Amazon's advertising revenue. The subsequent economic recovery phase post-2009 brought some restoration, but uncertainty lingered. Additionally, the e-commerce market faced fierce competition during this period, with Amazon having to contend with pressure from other e-commerce platforms, potentially resulting in fluctuations in advertising strategies and investments. During this time, the rapid evolution and transformation of the digital advertising market also impacted advertising revenue. From 2008 to 2016, there was a gradual shift towards digital transformation in the advertising market, with traditional media advertising

losing influence while the significance of digital advertising continued to rise. Amazon likely continually adjusted its advertising strategies to adapt to this shift.

However, since 2016, Amazon's advertising revenue has grown exponentially. This transformation is likely attributed to the rapid expansion and popularization of the mobile advertising market. With increased penetration rates of mobile devices and innovation in mobile advertising technology, consumer reliance on mobile applications and social media has escalated, driving the expansion of the mobile advertising market and Amazon's continuous investment and development in the mobile advertising domain.

As a global leader in e-commerce and technology, Amazon fully recognizes the potential and impact of mobile advertising. Therefore, it actively develops innovative mobile advertising solutions and employs precise targeting and personalized marketing strategies to effectively engage target audiences and drive sustained growth in advertising revenue. With the growing indispensability of mobile advertising in brand marketing, Amazon's advertising revenue continues to demonstrate robust growth.

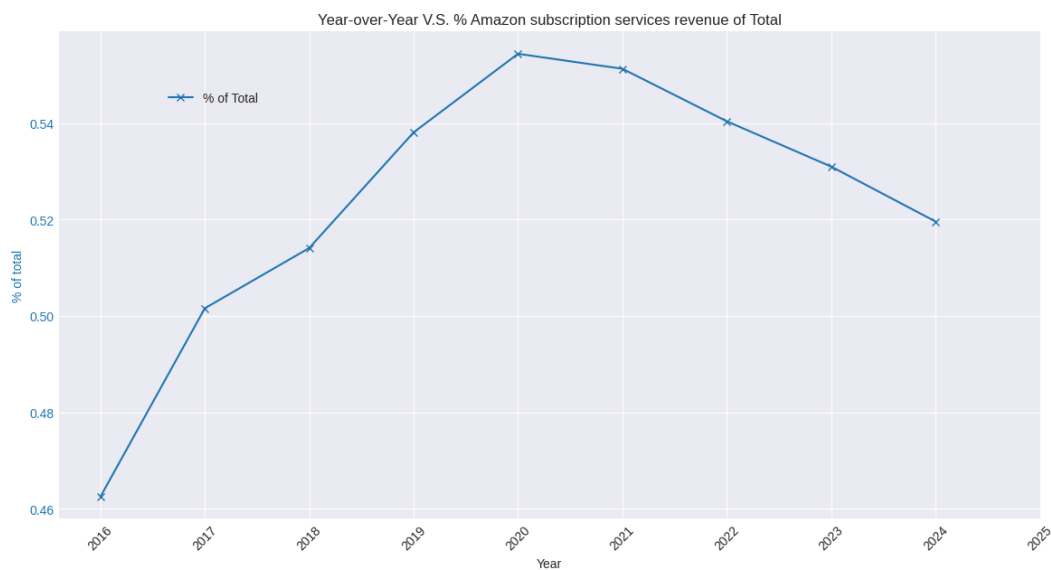
When analyzing OTT (Over-the-Top) and mobile advertising revenue, we found that their trends correlate highly with Amazon's overall revenue situation. Therefore, our primary focus will be on Amazon's total revenue and use it as a summary of other related data. In the meantime, we will consider various relevant factors to comprehensively understand the trends in advertising revenue and their impact on the company's overall business.



Figur 15: Relationship between Year and Walmart Ad Revenues

Walmart Ad revenues From 2014 to 2023, Walmart’s advertising revenue significantly grew, increasing from 15.25 billion to nearly 30 billion. From 2014 to 2018, Walmart’s advertising revenue experienced relatively stable growth, but the pace accelerated notably from 2018 to 2023. Particularly after 2020, the shift in consumer behavior from offline to online shopping due to the impact of the COVID-19 pandemic prompted Walmart to prioritize internet advertising and increase advertising investment, further driving the growth in advertising revenue. In 2020, advertising revenue surpassed 100 billion dollars, and this momentum continued in 2021 and 2022. This sustained growth trend underscores the effectiveness of Walmart’s investment and strategy in the advertising domain, successfully enhancing brand exposure and market influence. Walmart’s digital transformation and market competition strategy have enabled it to adapt to changing consumer behaviors and achieve significant progress in digital advertising.

Based on the growth trends of recent years and Walmart’s market position, the forecasts for 2024 to 2026 may reflect Walmart’s potential for continued robust growth in the coming years. The continuous increase in Walmart’s advertising revenue demonstrates its success in advertising strategy and market promotion and its active role in digital transformation and market competition. Walmart will continue to optimize advertising investment and marketing strategies to maintain its market leadership and achieve sustainable growth.



Figur 16: Year over Year vs Percentage of Amazon subscription service revenue of Total

Amazon subscription service revenue The figure illustrates the percentage of Amazon’s subscription revenue relative to its total revenue from 2016 to 2024, showing a generally increasing trend with some recent fluctuations.

Starting at 46.25 percent in 2016, Amazon's subscription revenue as a proportion of total revenue steadily climbed to 55.44 percent in 2020, indicating a growing reliance on subscription services as a significant revenue stream. However, there was a notable shift from 2021 onwards, with the percentage declining to 51.96 percent by 2024.

Several influencing factors contribute to this decline:

Market Maturity and Saturation: As Amazon's subscription services matured and reached a broader customer base, the rapid growth in subscription revenue naturally moderated, resulting in a decline in the proportion relative to total revenue.

Shifts in Consumer Behavior: Diversifying subscriptions across multiple platforms or opting for different service bundles could contribute to fluctuations in subscription revenue percentages. They are evolving consumer preferences and behavior patterns that impact subscription service adoption and revenue composition.

External Economic Factors: Changes in disposable income or consumer spending habits can influence subscription service adoption. Economic downturns might lead to reduced discretionary spending on subscription services, affecting revenue proportions.

Understanding these factors is crucial for assessing Amazon's strategic adjustments and the sustainability of its revenue streams in the competitive digital services landscape. Adjusting subscription offerings, adapting to changing consumer preferences, and navigating economic conditions are critical considerations for Amazon's future growth and market positioning.



Figur 17: Walmart + Membership Fee revenue Percentage of Total

Walmart + membership fee revenue The figure illustrates the percentage of Walmart's revenue derived from membership fees as a proportion of its total revenue from 2020 to 2024, demonstrating a notable increase in this revenue component over the years.

In 2020, Walmart's revenue from membership fees accounted for 0.36 percent of its total revenue. This proportion then experienced a significant jump to 1.30 percent in 2021, indicating a substantial increase in membership fee revenue. The upward trend continued in subsequent years, reaching 1.40 percent in 2022, 1.47 percent in 2023, and further increasing to 1.56 percent by 2024.

Several factors could contribute to this upward trend in membership fee revenue as a proportion of Walmart's total revenue:

Expansion and Adoption of Membership Programs: Walmart may have expanded its membership programs or introduced new tiers or benefits, attracting more customers to subscribe and pay membership fees.

Digital Transformation and E-commerce Growth: Walmart has increased investment in digital marketing and e-commerce, driving growth in online ordering. With rising consumer demand for online shopping, more customers may join Walmart's membership programs to enjoy convenience and discounts.

Changing Consumer Behavior: Shifts towards subscription-based shopping models, influenced by convenience and cost savings, could contribute to increased adoption of Walmart's membership programs.

The rising percentage of revenue from membership fees underscores Walmart's efforts to diversify its revenue streams and build customer loyalty through subscription offerings. By leveraging membership programs effectively, Walmart aims to enhance customer engagement, drive repeat purchases, and strengthen its competitive position in the e-commerce market.

Comparative between Amazon subscription and Walmart + membership fee revenues The data analysis reveals significant differences between Walmart and Amazon regarding membership fees or subscription revenue, particularly evident in the proportion of income and its growth trends.

Walmart launched its Walmart+ membership program in 2020, which is why we have a four-year dataset for Walmart's membership fee revenue as a percentage of total revenue. Walmart's revenue from membership fees as a percentage of total revenue started at a low level of 0.36 percent in 2020 and gradually increased to 1.56 percent by 2024. In contrast, Amazon's subscription revenue percentage has been relatively high, starting at 46.25 percent in 2016 and maintaining above 50 percent in subsequent years despite fluctuations.

Several factors contribute to these differences:

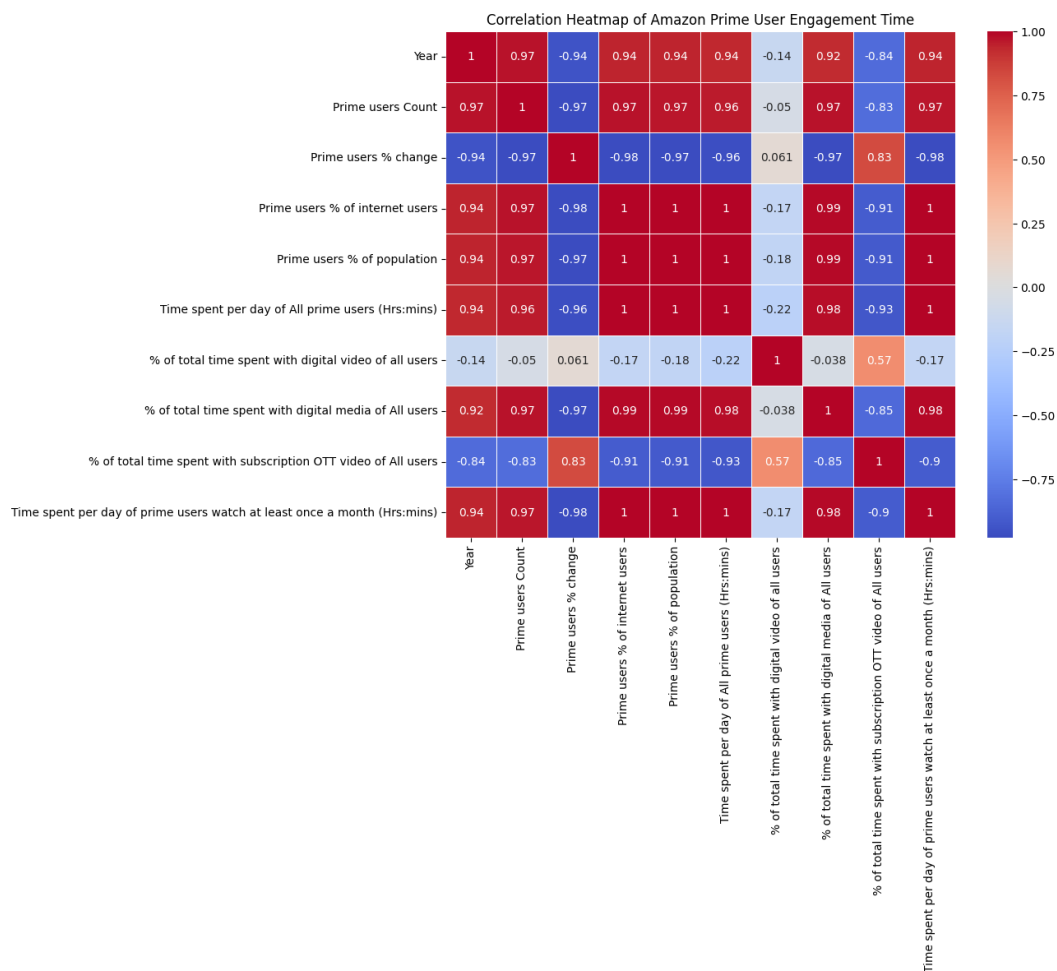
The companies' business models differ significantly. As a global e-commerce leader, Amazon focuses on providing a wide range of membership services, such as Prime membership, which offers free shipping, video, music, and e-books, attracting many long-term subscribers. In comparison, Walmart's emphasis remains on traditional retail business, re-

sulting in relatively lower revenue from membership fees. Also, differences in product and service offerings impact the revenue proportion. Amazon's subscription services are more diverse and appealing, while Walmart's competitive strength in this area is relatively weaker, affecting membership services' attractiveness and revenue proportion.

Moreover, Amazon's solid global brand recognition and market share contribute to the attractiveness of its membership services. Walmart's relatively weaker brand influence and market share also affect membership services' development and revenue proportion. The level of digital transformation is another influencing factor. One of Amazon's most significant digital transformations was the introduction of Amazon Prime in 2005. This subscription service offered customers benefits, including free two-day shipping on eligible products, access to a vast library of streaming content, and exclusive discounts. Amazon Prime was a game-changer, fundamentally altering how people shopped online. (Nora Osman, 2023) In contrast, Walmart's business traditionally focused on physical retail, and the launch of Walmart+ in 2020 represents a strategic shift towards digital membership services. While Walmart is gradually expanding its membership program, it is still in the early stages compared to Amazon's well-established subscription ecosystem. Amazon has invested more resources and technology in digital transformation to meet consumer demands better, thereby increasing the proportion of subscription revenue. Walmart may have started its digital transformation journey later, affecting membership services' development and revenue proportion. As a leader in the U.S. retail industry, Walmart may have yet to prioritize or fully embrace the need for digital transformation initially.

In summary, the differences in membership fees or subscription revenue between Walmart and Amazon stem from various factors, including business models, product and service strategies, brand influence, and the degree of digital transformation. Amazon's advantages and higher investments in these areas have resulted in a significantly higher proportion of subscription revenue than Walmart's.

Subscriber's Engagement on Amazon's Platforms As part of Amazon's advertising strategy, they utilize various video content across multiple platforms to attract a wide range of customers who are interested in subscribing to Prime services. To better understand the engagement patterns of loyal Prime users, an analysis was conducted to produce a correlation heat map that examines their time spent on the platform. The findings from this research, as illustrated in Figure 18, provide valuable insights.



Figur 18: An image of prime user engagement time correlations

The data indicates a strong positive correlation (above 0.9) between the number of Amazon Prime subscribers and other essential variables, such as the proportion of internet users who are Prime members and the general population. This suggests that many internet users and the public are subscribers to Amazon Prime, indicating widespread adoption of the service.

The negative correlation in the percentage change in Prime users implies a maturing market. As the user base expands, the rate of new subscriptions is expected to decrease, a typical pattern for services when they approach market saturation.

One of the more interesting findings is that the amount of time spent on subscription over-the-top (OTT) video services is less than the amount spent on digital video. This could imply that consumers are opting for OTT platforms over more conventional digital video formats, which could significantly impact Amazon Prime's content distribution and strategy.

The data also indicates that Amazon Prime's growing user base positively influences the amount of time users spend consuming different media. These consumption habits are

changing, particularly about a potential shift in preference for OTT content. These trends are essential for Amazon Prime to consider when planning for future expansion and content distribution.

On the one hand, Amazon provides platforms and displays OTT-style videos, while Walmart does have subscribers but does not provide such platforms. Therefore, this aspect is different. However, if we look at Amazon's revenue from subscribers, Walmart may want to consider adopting a similar strategy to increase customer loyalty, trust, and revenue.

Audience Share and Visit Duration In light of examining the Amazon Prime user engagement heatmap, the following violin plots (Figure 19) offer a more profound knowledge of the audience share and visit duration across different age groups, which can further deepen our insights into user behavior.

Audience share is the percentage of households with television sets in use or tuned to a particular station during a specific period. For e-commerce, it means how the audience is distributed to customers of different ages.

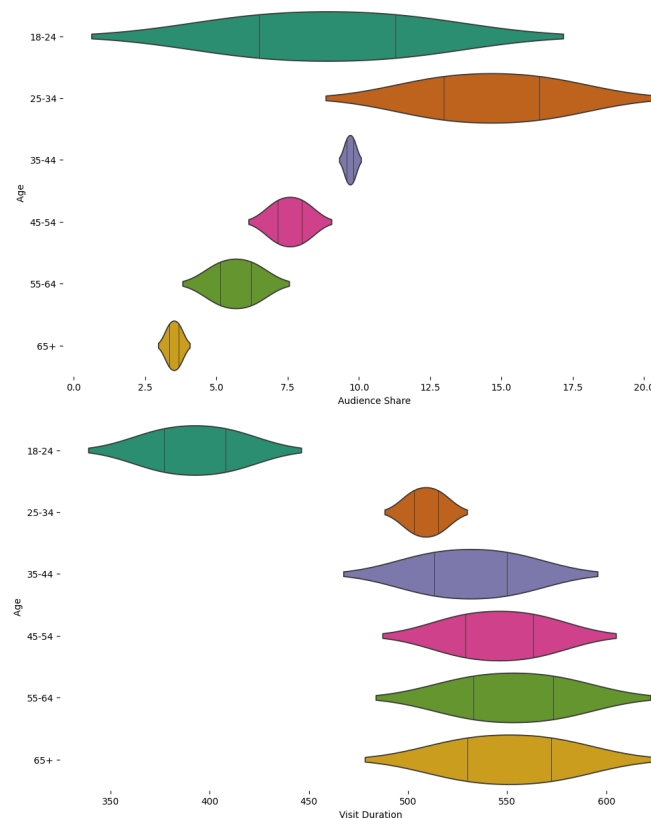


Figure 19: Figures of Amazon's user audience share and visit duration based on demographic

The most represented age group in the sample, those between the ages of 25 and 34, is prominently displayed in the audience share violin plot. This implies that this group responds well to specific marketing approaches and content offerings. The age range of 18 to 24 also

has a sizable share, demonstrating their importance as a consumer market. On the other hand, the narrower plots of the 45–54 and 65+ demographics indicate that these segments are less statistically involved, which may indicate opportunities for future growth or focused engagement initiatives. While the 25–34 age group leads in audience share, they do not always have the most extended visit lengths, as shown by the visit duration plot. This can suggest material viewed in shorter bursts or practical platform usage. On the other hand, the 45–54 age group exhibits a wide range of visit durations, suggesting a variety of usage habits that could indicate a diversity of interests and the possibility of more tailored content delivery. These findings emphasize the importance of dividing the audience into groups based on engagement trends and size. Although the 25–34 age group is essential in terms of volume, the study indicates that older age groups exhibit subtle behavior that could be used to encourage more extended engagement. These kinds of findings are beneficial in maximizing the services offered and customizing features and content to each age group’s unique tastes.

On the other hand, the following figures (figure 20) are violin plots that illustrate the distribution of visit durations amongst various age cohorts visiting Walmart’s digital platforms.

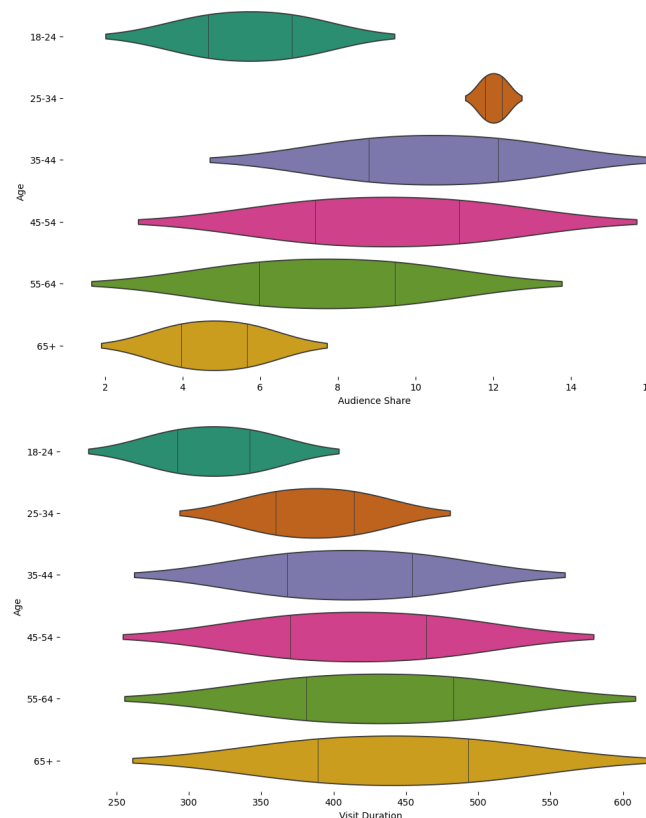


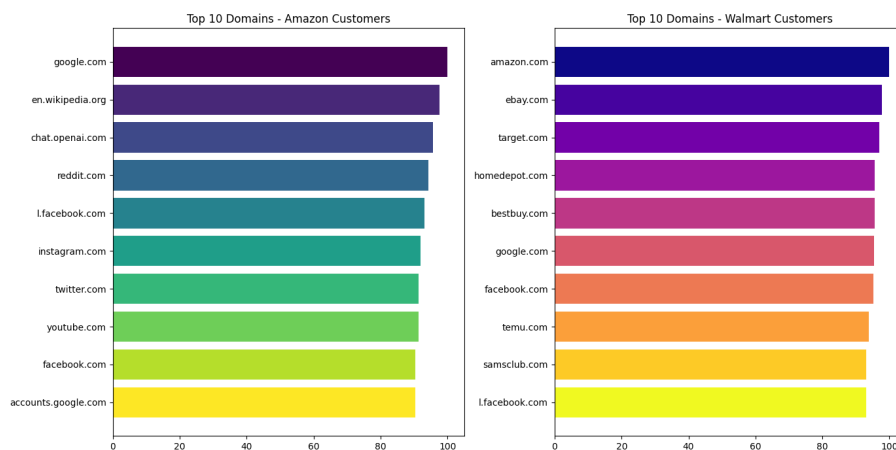
Figure 20: Figures of Walmart’s user audience share and visit duration based on demographic

Interestingly, the largest share in the age range of 25 to 34 indicates that Walmart’s online presence is more appealing to this group of people. The graph’s comparative analysis highlights the sharp differences in audience sizes among age groups, and the plot’s width

graphically depicts the audience share's concentration. There is a clear peak for the 45–54 age group in the visit duration graph, meaning that most people in this category average 500 minutes per appointment. The distribution's width within each age group indicates the variation in visit durations; more significant portions indicate more visits at that particular length. The plot's symmetry or asymmetry further highlights the distribution's character, where symmetry denotes an even distribution of visit time, and skewness denotes a tendency for longer or shorter visits. Plotting extensions that extend beyond the main body of the data may indicate anomalous data points, indicating a small number of individuals whose visit lengths deviate significantly from those of the majority.

A few implications flow from these observations. Younger demographics typically have shorter browsing periods despite making up a higher audience. This pattern might suggest a desire for shorter, more frequent online engagements. Conversely, older demographics tend to have longer visit durations even if they make up a smaller portion of the total audience; this could indicate that they have more thoughtful and extended browsing habits. The middle-aged demographic, mainly those 45–54, exhibits a balanced presence regarding audience share and visit duration, indicating consistent engagement.

Audience Search Interests To better understand customers' behavior, businesses should analyze their search interests. This will reveal their preferences and priorities, and provide useful information about their interests. By analyzing the domains and platforms that customers regularly visit, businesses can gain insights that can impact customers' purchasing decisions and brand interactions. The search interest of a client base is an indicator of the relevance of different domains, and provides a clear window into the digital habits and inclinations of distinct demographic groupings.



Figur 21: Figures of Amazon's and Walmart's customers search interests

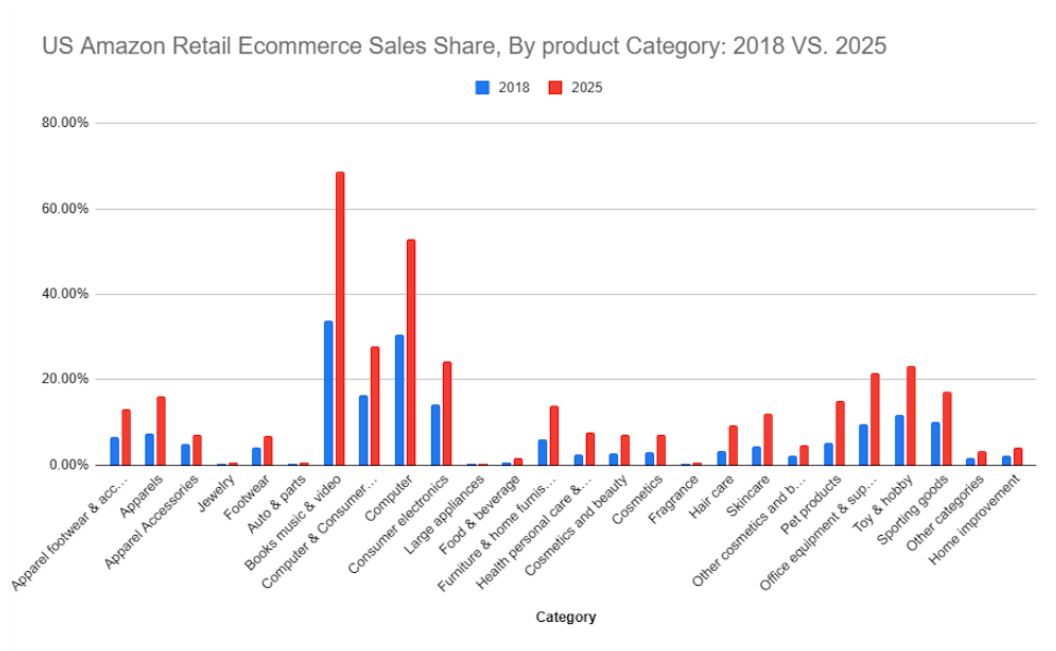
By examining the bar charts (Figure 21) that showcase the top 10 websites that Amazon and Walmart users visit, we can identify unique trends in their respective customer behavior. The distribution of relevance ratings among the top 10 domains reveals various interests

among Amazon buyers. High-ranking domains include Google and several social media sites, indicating that Amazon users are involved in multiple online activities beyond e-commerce. Amazon may leverage its customers' diverse online activities by incorporating services that let consumers shop, consume information, and engage with others online. Walmart's customers are more focused on e-commerce and retail-related websites. The Walmart website rates highly in the relevance scores, as does other well-known retail domains like eBay and Target, indicating a consumer base that is very engaged with the online buying experience. Walmart and Amazon.com share a consumer base, suggesting a competitive market where brand loyalty may be brittle. This is indicated by the fact that Amazon.com is among the most popular websites that Walmart shoppers visit.

These results have numerous ramifications. Amazon could leverage the extensive online interaction of its clientele to expand the range of services it offers, including features that speak to the diverse interests represented in the top domains. The evident retail orientation of Walmart's clientele implies that there could be substantial benefits to augmenting the virtual shopping landscape, whether via tailored marketing approaches or by refining the user interface to cater to the particular requirements of a shopping-obsessed demographic.

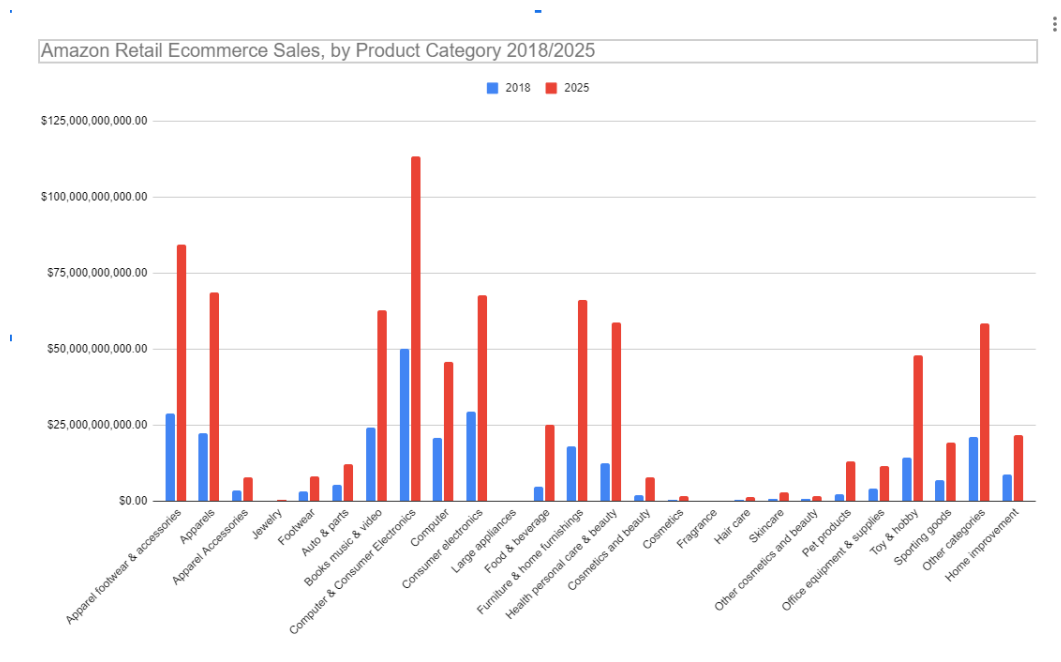
4.1.3 Product Categories Performance

Amazon's Product Categories Performance Amazon's e-commerce platform has various product categories, each with unique market dynamics. This part of the EDA focuses on sales share, aggregate sales, sales penetration, growth rates, and forecasted trends within Amazon's product landscape from 2018 to projected values for 2025 to unravel the top categories driving Amazon's market share in e-commerce.



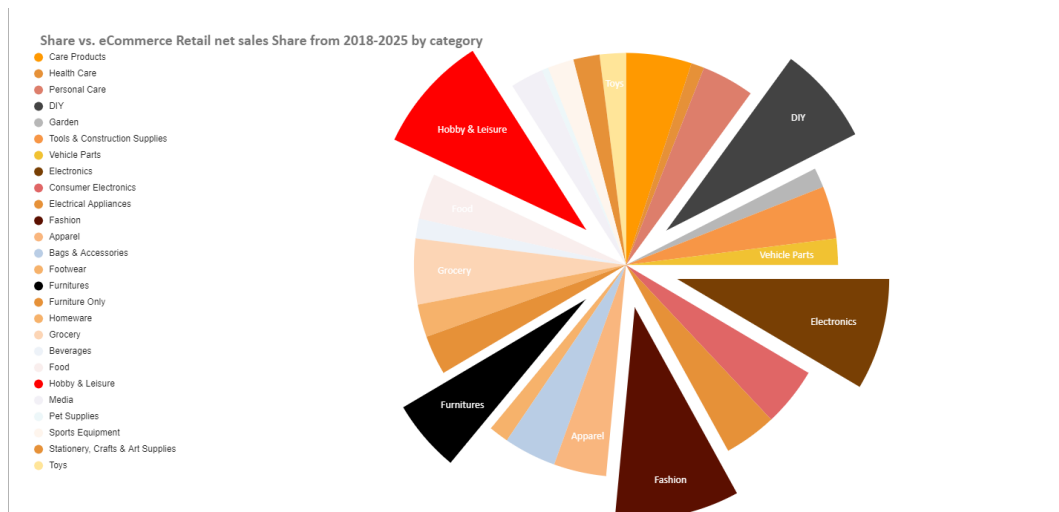
Figur 22: E-commerce Sales Share in each Products Market by Product Category

The category-wise sales share in each product category market analysis for 2018 to 2025 indicates that specific segments like 'Consumer Electronics', 'Computers', 'Apparel footwear & accessories', 'Furniture & Home' and 'Books, music & Videos' have substantially bolstered their share. This top 5 categories on total sales underlining their importance in Amazon's sales portfolio.



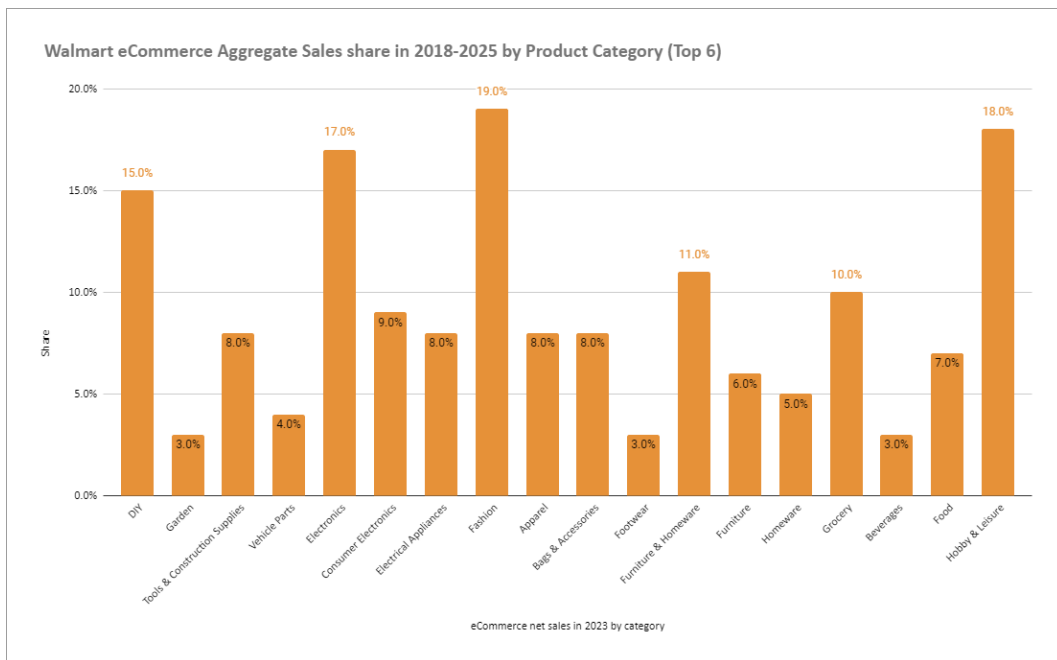
Figur 23: Amazon Retail E-commerce Sales, by Product Category

Walmart's Product Categories Performance The distribution of Walmart's e-commerce retail net sales from 2018 to 2025 showcases a diverse portfolio spanning a wide range of product categories. The figure below highlights how Walmart has strategically positioned itself in various segments to cater to a broad consumer base. There are several key categories include 'Hobby & Leisure,' 'DIY,' 'Vehicle Parts,' 'Electronics,' 'Fashion,' and 'Furniture,' each representing significant slices of aggregate sales. 'Hobby & Leisure' emerges as a top performer, which indicates Walmart's strong connection with consumers seeking recreational products. The prominence of 'Electronics' and 'Fashion' demonstrates Walmart's competitive edge in these high-demand sectors, successfully capturing significant market share through competitive pricing and extensive product selections. In addition, 'Furniture' also stands out by reflecting consumer trends towards enhancing home environments, a segment that has seen growth, especially in the context of increased home-centric lifestyles. Walmart's ability to offer a competitive range of products in these categories illustrates its successful adaptation to evolving market trends and consumer preferences, which solidifys its position as a significant player in e-commerce.

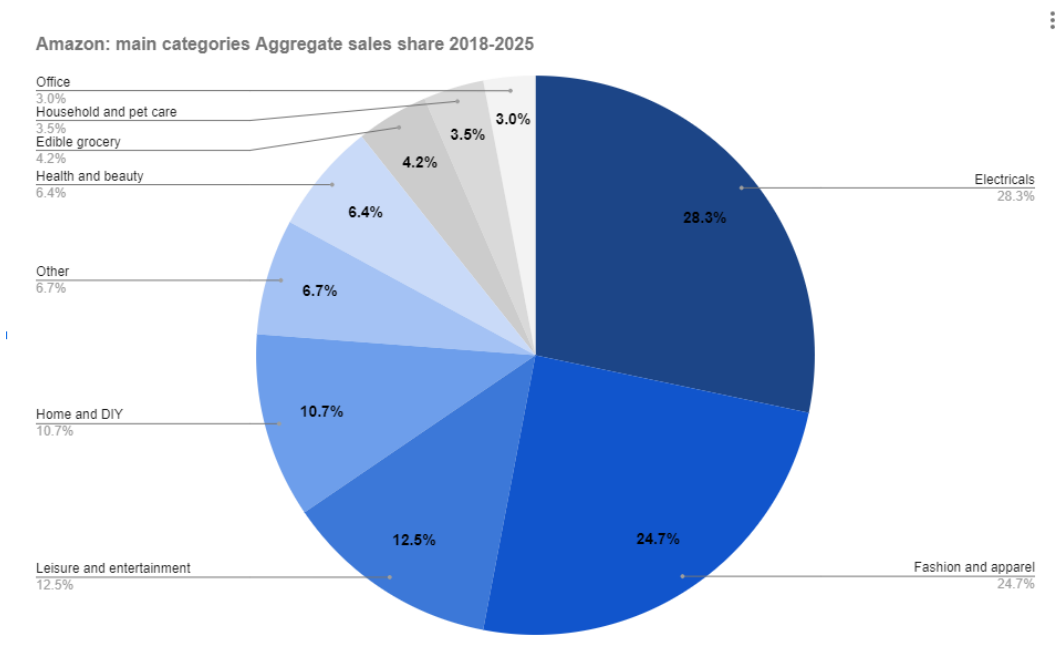


Figur 24: Walmart Aggregate Retail Sales Share by Product Category

Comparison Between Amazon’s Analysis and Walmart’s Analysis To reinstate Walmart’s aggregated retail sales, the provided graphs display Walmart’s aggregate sales shares in crucial product categories between 2018 and 2025, where Hobby & Leisure, Electronics, Fashion, Furniture & Homeware, DIY, and Vehicle Parts emerge as significant segments. Hobby & Leisure holds a considerable market share of 18% , which suggests strong consumer engagement in leisure activities, which complements Walmart’s broad product strategy to enhance lifestyle offerings. Electronics, with around 17% share, continues to attract a tech-savvy customer base, while Fashion dominates at 19% . This data showcases Walmart’s ability to compete robustly in apparel and accessories. The Furniture & Homeware category, capturing 11% of sales, along with DIY and Vehicle Parts, highlights Walmart’s focus on expanding into areas that complement its in-store strengths, making it a comprehensive retailer for various consumer needs.



Figur 25: Walmart Aggregate Retail Sales Share by Product Category



Figur 26: Amazon Aggregate Sales Share by Product Category

In comparison, figure 26 shows that Amazon dominates categories like Electronics, Apparel, Leisure and Entertainment (Books, Music & Video), and Home & DIY. The

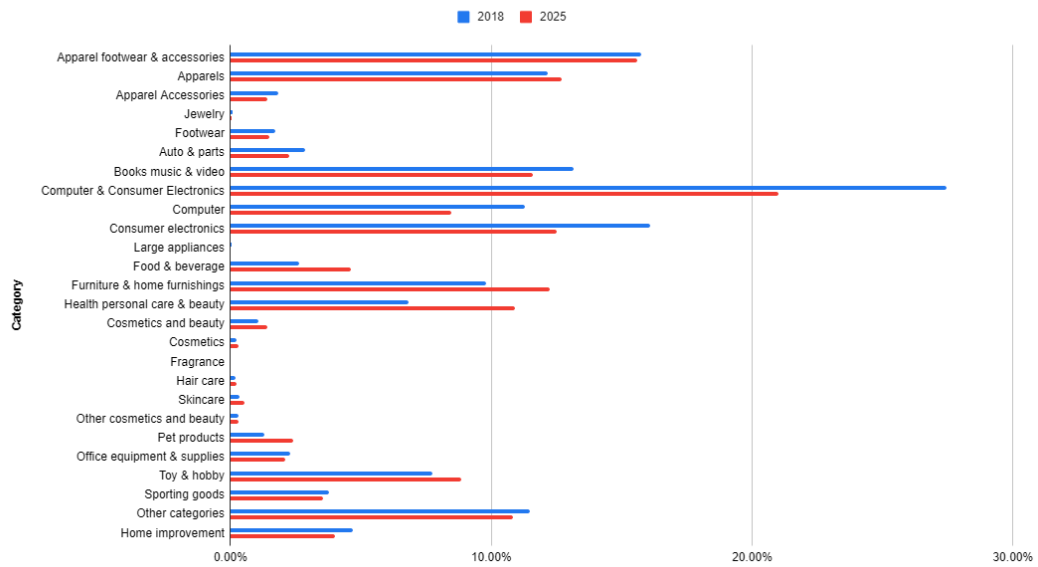
tech products show significant growth and high market penetration, asserting Amazon's stronghold in consumer electronics. Apparel is another area where Amazon matches Walmart, supported by an extensive inventory that appeals to a diverse consumer base. The Leisure and Entertainment segment continues to be a strong performer for Amazon, aligning with its origin as an online bookstore. Moreover, we can notice that the rapid expansion into the Grocery sector, which are not significantly shows in the data before 2018 and growing mainly through Amazon Fresh and other grocery services, indicates its strategy to capture everyday consumer spending.

Comparative Insights and Market Dynamics Amazon and Walmart both showcase strong performance in electronics and apparel, which indicate a shared focus on capturing the substantial market demand in these high-volume categories. Walmart's emphasis on hobby & leisure, and DIY points to its strategy of leveraging in-store assets to enhance its online offerings. This approach shows the strategy of possibly attracting a consumer segment that values one-stop shopping for recreational and practical goods. In contrast, Amazon's dominance in media and rapid growth in groceries underline its expansive approach to covering all facets of consumer needs, from entertainment to essential shopping.

Impact on E-commerce Market Share Walmart's diverse category strengths, particularly in sectors like DIY and vehicle parts, might attract customers who traditionally prefer in-store purchases, thereby expanding its consumer base online. Amazon's approach, characterized by a strong emphasis on technology and media products and an aggressive push into daily essentials, demonstrates its strategy to maintain a leading position by meeting broad consumer needs. Both companies' strategic diversification is crucial for sustaining and expanding their market shares in the competitive e-commerce landscape. Each of these two dominant companies in the e-commerce market has their unique strategy to gain success in the market share.

Sales Penetration Initial charts illustrate a significant increase in sales penetration from 2018 to 2025 across various product categories. Notably, 'Books, Music & Video' has maintained a robust presence, while 'Computers & Consumer Electronics' shows a strong upward trajectory in market penetration.

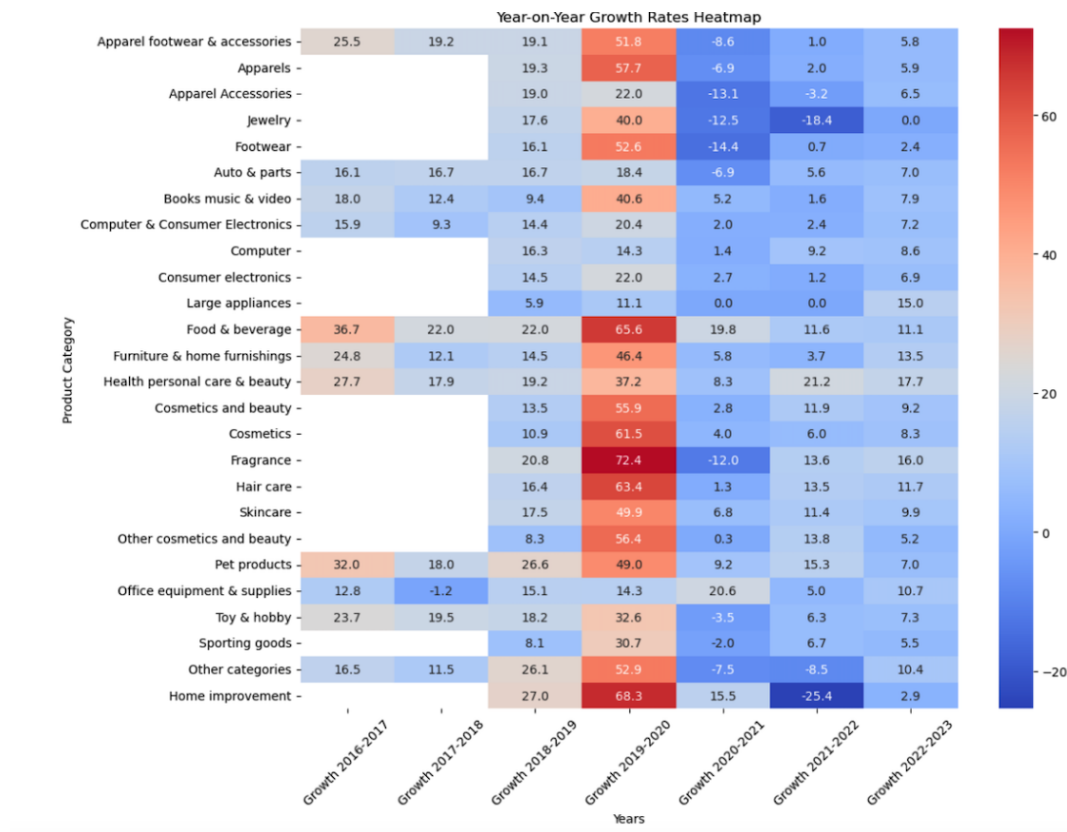
Amazon Retail Ecommerce Sales Penetration, by Product Category: 2018 vs 2025



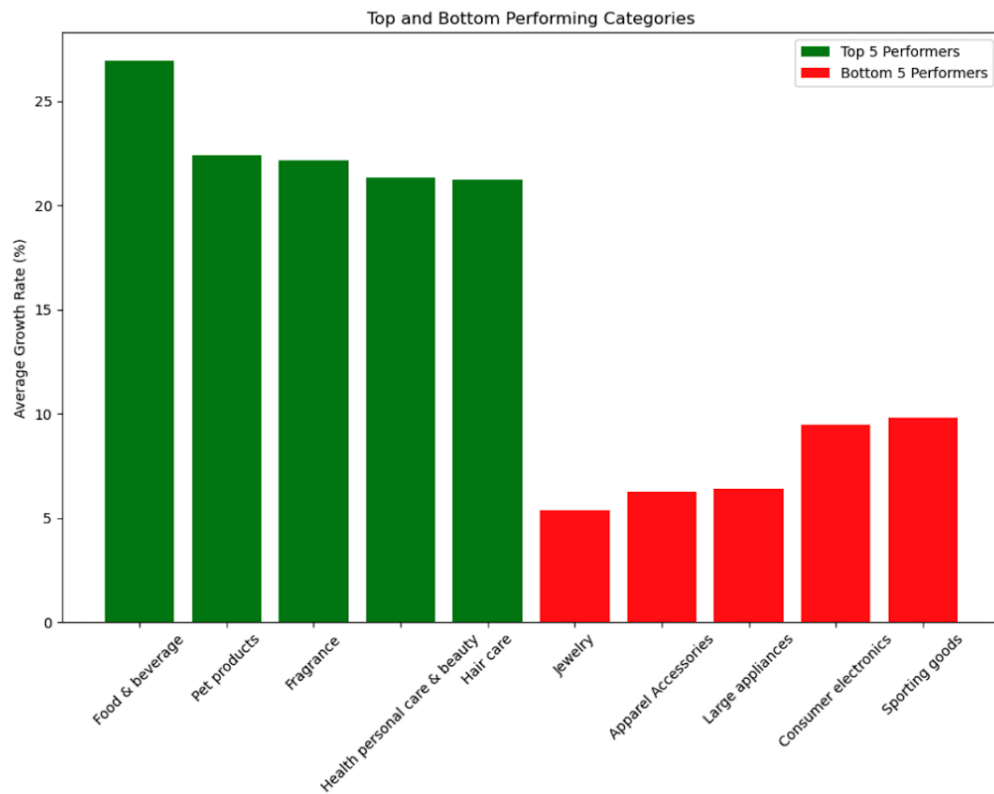
Figur 27: Amazon Sales Penetration based on product Category

Amazon Ecommerce Growth Trends Examining year-on-year growth rates through heatmaps, we identify that categories such as 'Apparel' and 'Health Personal Care & Beauty' are experiencing significant growth. This growth indicates changing consumer preferences and Amazon's agile adaptation to market demands.

A closer look at the top and bottom performers in terms of average growth rate identifies 'Food & Beverage' and 'Pet Products' as the fastest-growing segments, while 'Jewelry' and 'Apparel Accessories' struggle to keep pace.

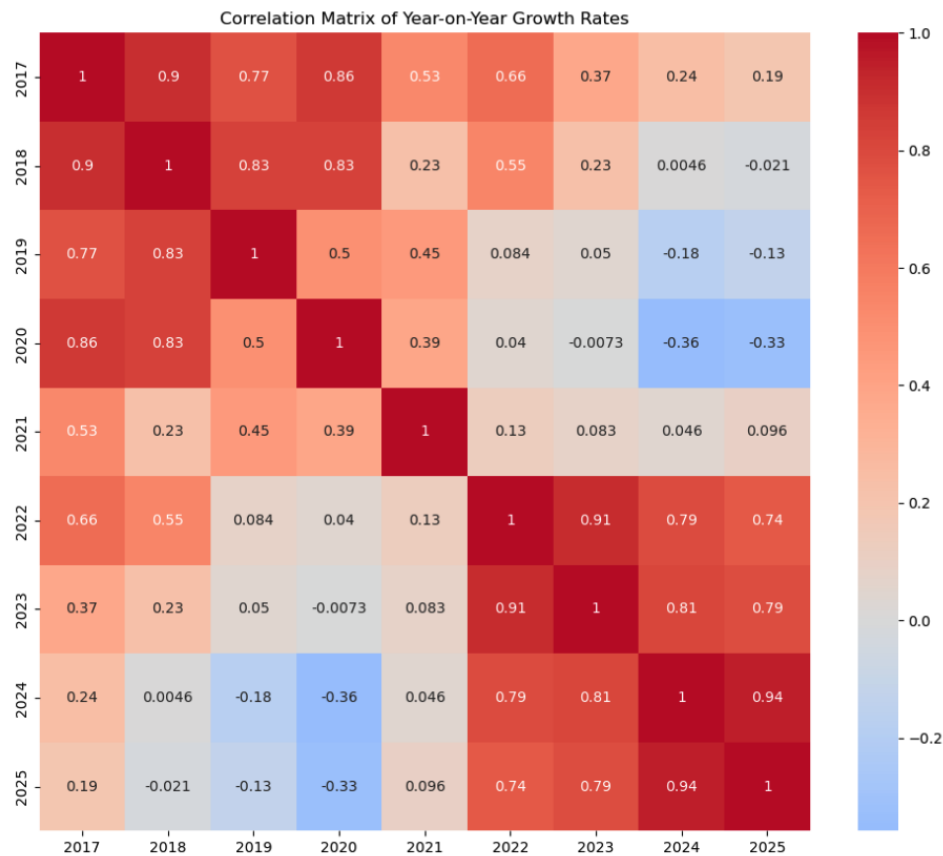


Figur 28: Heatmap for Year to Year Growth Rate Based on Product Categories



Figur 29: Top and Bottom Performing Categories

The predicted versus forecasted sales data for 2025 suggests that Amazon's forecasts have been precise, indicating a reliable predictive model that Amazon could use for inventory planning and strategic decision-making.



Figur 30: Correlation Matrix of Product Growth Rate

The correlation matrix’s heatmap of year-on-year growth rates provides insight into the consistency of growth patterns over time. For example, there is a strong positive correlation between 2017 and 2018, indicating a stable market environment during those years. On the other hand, there is a slight negative correlation between 2020 and subsequent years, which could be due to market anomalies such as the COVID-19 pandemic.

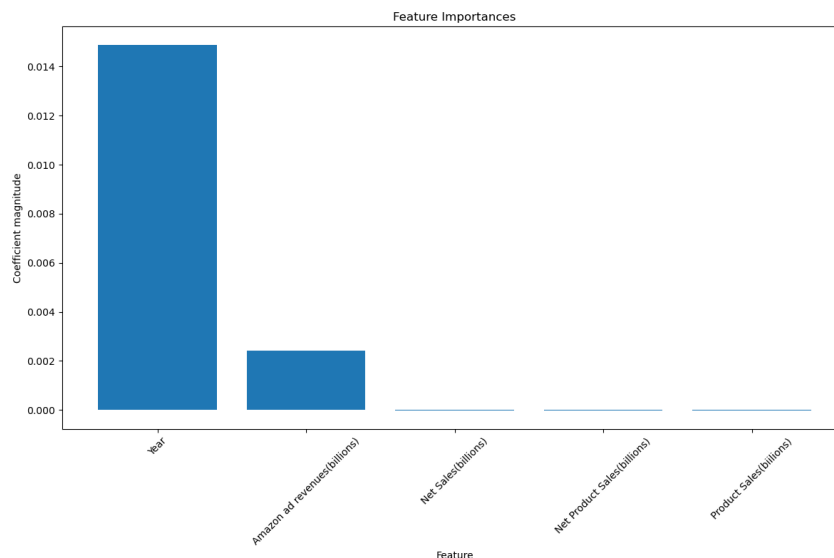
Key Insights of Product Category From the comprehensive EDA, we conclude that Amazon’s top five product categories by sales share in 2025 are expected to be ‘Computers,’ ‘Consumer Electronics,’ ‘Apparel,’ ‘Books, Music & Video,’ and ‘Food & Beverage.’ These categories reflect consumer trends and showcase Amazon’s strength in a diverse product offering. The comparative analysis reveals distinct strategic focuses for Amazon and Walmart within their top e-commerce categories, reflecting their strengths and business models. Amazon’s aggressive expansion into technology and everyday products aims to cement its position as a comprehensive e-commerce leader. At the same time, Walmart utilizes its established retail presence to offer a diverse range of products online, including niche categories that complement its physical stores. This strategic category management is pivotal

for both companies as they strive to dominate the e-commerce market by aligning their online offerings with consumer trends and preferences.

4.2 Regression Analysis

In the field of e-commerce, where competition is fierce and market dynamics are ever-changing, leveraging regression analysis can unearth patterns and predict trends crucial for strategic decision-making. By relating independent variables such as sales figures and advertising revenues to a dependent market share index, we gain insights into what drives success in this sector. In the case of Amazon, a leader in the global e-commerce market, a nuanced understanding of these drivers can illuminate the path to sustained growth and market dominance. This analysis delves into the various factors that have propelled Amazon's market share, drawing on historical data to forecast future trajectories and thereby equipping decision-makers with the evidence-based guidance they need to navigate the market landscape.

In contrast to Amazon, Walmart, with its significant online and physical retail presence, provides an interesting juxtaposition in the e-commerce landscape. Leveraging regression analysis to understand the factors influencing Walmart's market share can offer insights into the effectiveness of its strategies across different sales channels. This section explores the variables contributing to Walmart's market share, using historical data to predict future trends, aiding in strategic planning and competitive positioning.

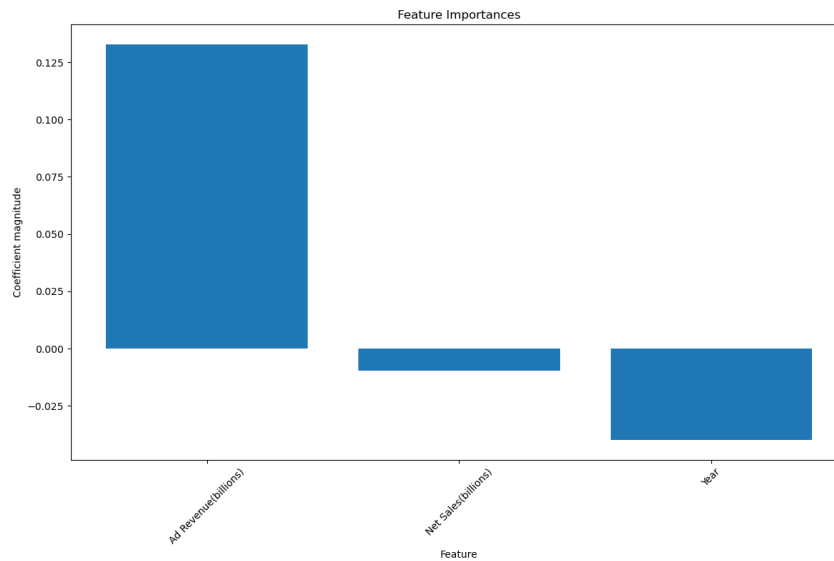


Figur 31: The importance of different features in predicting Amazon's market share index.

Analysis of Feature Importance for Amazon: The feature importance bar chart visually communicates which variables most strongly influence Amazon's market share index as determined by the linear regression model. The 'Year' feature towering over others signifies that time is a significant factor in Amazon's growing market share, reflecting possibly the

company's expanding customer base, increasing brand trust, or other time-related factors such as market growth.

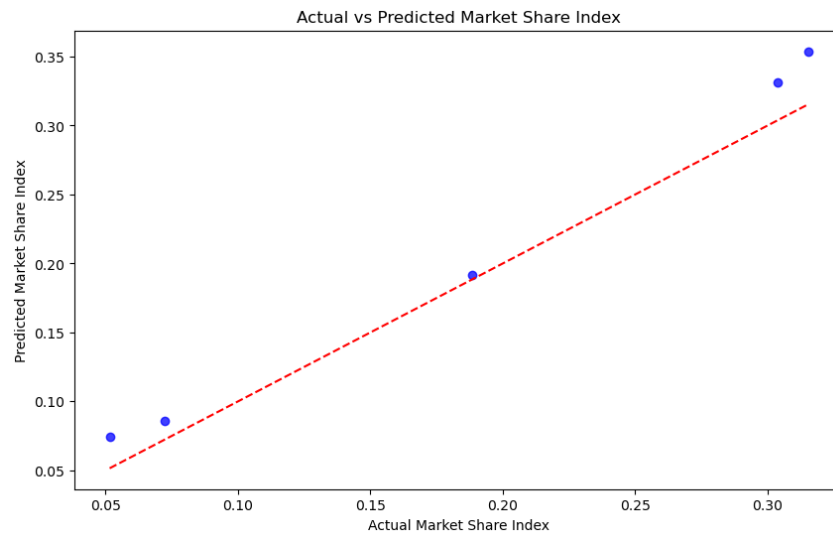
On the other hand, the 'Amazon ad revenues(billions)' feature has a noticeable but lesser impact, suggesting that while Amazon's advertising revenue is influential, it does not predict market share as strongly as the passage of time does. The modest bars for 'Net Sales(billions),' 'Net Product Sales(billions),' and 'Product Sales(billions)' indicate that these features have some but limited predictive power in the model.



Figur 32: The importance of different features in predicting Walmart's market share index.

Analysis of Feature Importance for Walmart: For Walmart, the 'Ad Revenue(billions)' emerges as the predominant factor influencing the market share index, highlighting the impact of advertising on Walmart's performance. This contrasts with the 'Year' feature, which, while still significant, suggests that time and gradual growth trends are less dominant than Walmart's direct investments in marketing.

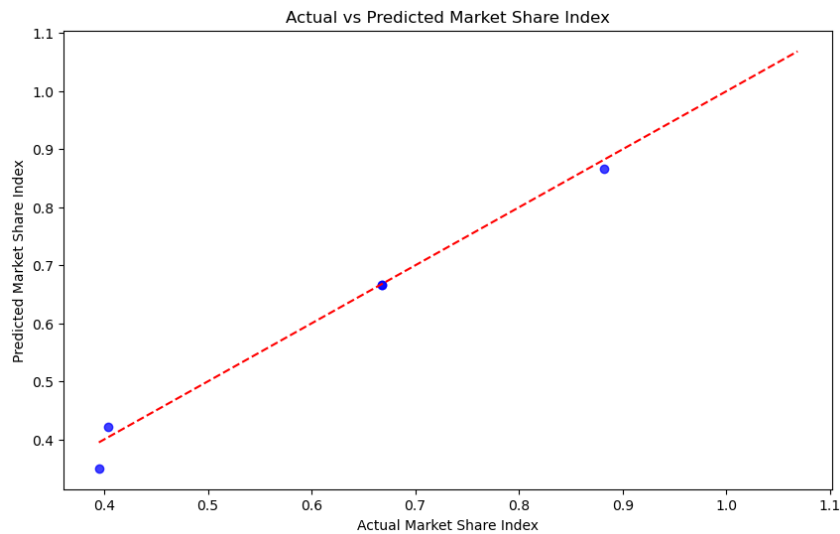
The relatively modest impact of 'Net Sales(billions)' indicates that while sales volume is significant, it is not the primary driver of market share relative to advertising efforts. This might reflect Walmart's diverse portfolio and the considerable role of non-sales-specific strategies, such as advertising and promotions, in driving market growth.



Figur 33: Comparison of Amazon’s actual and predicted market share index from the linear regression model.

Model Fit and Predictions: The scatter plot comparing actual vs. predicted market share index values demonstrates the model’s predictive accuracy. Each point represents an observation from the test dataset: the x-axis shows the exact market share index, while the y-axis shows the market share index predicted by the model.

Ideally, if a model’s predictions were perfect, all points would lie on the dashed red line where the actual values equal the predicted values. The close clustering of the points around this line suggests the model performs well. The one outlier visible in the top right might indicate a specific year where the model’s prediction deviated more significantly from the actual value, which could be a topic for further investigation.



Figur 34: Comparison of Walmart’s actual and predicted market share index from the linear regression model.

Model Fit and Predictions: Walmart’s actual vs. predicted market share index plot shows that the linear regression model reasonably approximates the exact market share indices, with most points clustering near the ideal line. Notable deviations may suggest years with exceptional circumstances or external factors not captured by the model.

Mean Squared Error Explanation: The Mean Squared Error (MSE) measures the average squared difference between the actual and the model’s predicted values. In this context, Amazon’s low MSE of 0.0005834312039013357 indicates a model that closely fits the data. The model’s predictions are generally very close to the actual market share index values. However, an MSE of zero would represent a perfect fit, so while the model performs well, it could be better.

The model for Walmart has a low MSE of 0.0005045600862057883, which indicates that it fits well with the data. It performs similarly to Amazon’s model, which means that the selected features are good predictors of Walmart’s market share index. However, despite the minor error, it suggests room for improvement. This can be achieved by adding more variables or adjusting for non-linear relationships.

4.3 Comparative Analysis: Amazon vs. Walmart

Strategic Implications: When comparing the regression analyses of Amazon and Walmart, several strategic insights emerge. Amazon’s growth appears more tied to broader market and time-based factors, indicating a consistent expansion aligned with overall market growth. On the other hand, Walmart shows a more substantial reliance on advertising revenue, suggesting that targeted marketing efforts are crucial for its market share gains.

These differences may guide each company in fine-tuning their strategies. Amazon might focus on leveraging its scale and market conditions, while Walmart could benefit from bolstering its advertising strategies and exploring new market segments.

Market Dynamics: Both companies show a robust increase in market share projections, but the drivers differ, reflecting their unique strategic positions and operational focuses. Understanding these underlying factors allows companies—and observers—to predict future trends more accurately and tailor strategies to sustain and enhance market dominance.

This comparative analysis highlights the distinctive paths these giants are forging and underscores the complex interplay of factors that drive success in the dynamic e-commerce arena.

Conclusion: The model's prediction for a continually increasing market share index from 2024 to 2028 suggests a bullish outlook for Amazon's position in the e-commerce sector. This ascending trend aligns with Amazon's historical growth trajectory and indicates that if current patterns continue, Amazon will likely strengthen its market dominance. These projections can guide Amazon in strategic decision-making and resource allocation to sustain and accelerate growth. However, it's essential to acknowledge the limitations of linear predictions, as they assume past trends will continue unaltered, which may only sometimes be the case in dynamic market conditions.

Despite fluctuating, the projected increase in Walmart's market share index up to 2028 underscores a positive outlook but also suggests potential volatility. Strategic initiatives that enhance advertising effectiveness and explore innovative sales strategies could be pivotal.

5 Conclusion

This study embarked on a comprehensive exploration of the dynamics between e-commerce performance and social media influence, alongside an in-depth analysis of predictive modeling techniques. By investigating these aspects, we aimed to provide a nuanced understanding of the current and future landscapes of the e-commerce industry, particularly focusing on two major players: Amazon and Walmart.

5.1 Evaluation of Hypotheses:

- **Hypothesis 1** posited a significant positive linear relationship between social media metrics and e-commerce sales performance metrics for Amazon and Walmart. The analysis confirmed this hypothesis, as higher social media engagement metrics consistently correlated with increased sales. This underscores the critical role of effective social media strategies in boosting e-commerce sales.

- **Hypothesis 2** suggested that product categories significantly influence the market share and sales performance of e-commerce platforms, with notable differences between the best and poorly performing categories. Our findings validate this hypothesis, highlighting that certain product categories, notably electronics and consumer goods, drive more significant sales and market share, particularly for Amazon.
- **Hypothesis 3** asserted that factors influencing market share could be reliably predicted through advanced modeling techniques. The results from our regression analyses supported this hypothesis, demonstrating the predictive power of certain key factors such as advertising revenue and strategic product placements in forecasting market share.

5.2 Integrated Findings:

The analyses conducted illustrate a landscape where e-commerce is not only driven by traditional sales strategies but is also significantly influenced by technological advancements and digital marketing strategies. Amazon and Walmart have demonstrated distinct strategic approaches to capturing and expanding their market shares. Amazon's robust use of advanced predictive models and aggressive digital marketing has allowed it to maintain a significant lead in various product categories. Conversely, Walmart's focus on diversifying its product offerings and leveraging its established retail presence has enabled it to remain competitive.

5.3 Strategic Implications and Future Outlook:

The study has shown that the integration of social media and predictive analytics into e-commerce strategies is not just beneficial but essential for maintaining competitive advantage. As we move forward, both Amazon and Walmart—and indeed, the e-commerce sector at large—will need to continuously innovate and adapt to these fast-evolving digital marketing landscapes.

In conclusion, our research confirms the vital role of advanced analytics and social media engagement in shaping the successes of leading e-commerce giants. For future studies, we recommend a deeper dive into the impacts of emerging technologies such as AI and machine learning on predictive accuracy and the exploration of new social media platforms that could further transform consumer engagement strategies. This will ensure that e-commerce businesses can stay ahead in a digitally-driven market environment, perfectly aligned with evolving consumer expectations and technological advancements.

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