Sakshi Arora

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Objective:

Enthusiastic and dedicated aspiring full-stack developer with a strong educational background in IT and a passion for web development. Seeking an entry-level opportunity to apply my skills and knowledge while learning and growing in a professional environment.

Education Qualification: Year

Full stack Developer course (University of Sydney) (Certification)	Pursuing(May 2023)
Master of Technology (Computer Science),India	Aug 2013-July 2016
Bachelors of Technology (Information Technology),India	Aug 2009–June 2013

Skills:

Programming Languages:

JavaScript, HTML, CSS,, mysql, Express.js, node.js, mongoDb

Computer Software:

Microsoft Office (Word, Excel, PowerPoint, Access),vs code

Soft Skills:

Excellent communication skills, clean driving record and an ability to work in fast paced environment

Academic project:

1. **First Project- 2011**
   - Topic: Indian Airlines.
   - Duration: Six weeks.
   - Front End: Core Java
   - Back End: MS Access.
2. **Second Project- 2012**
   - Topic: National Site of Education.

- Duration: Six weeks.
- Front End: PHP
- Back End: SQL Server

3. **Third Project-2013**
   - Topic: EventFul.
   - Duration: Six Months.
   - Front End: ASP.NET 4.5 with c#
   - Back End: MS SQL

4. **Thesis-2016**
   - Topic: Word alignment in Roman-Gurmukhi Parallel Text
   - Duration : Six Months
   - Toolkit: GIZA ++

Vocational Training:
- 6 week vocational Training in Core java at Radiance institute, Patiala
- 6 week vocational Training in PHP at Junnu Creations (Company of web designing), Patiala.
- 6 month Industrial Training in ASP.NET 4.5 at CS InfoTech, Chandigarh.

Experience:

Customer Service Officer   **July2016-Oct2021**
Canara Bank, India

Responsibilities;

- Deal with more than 200 customers a day and responded to their queries
- Managed the deposit and withdrawal of funds.
- Customer Service
- Data Entry
- Microsoft Office: Excel, Word, PowerPoint, Outlook.
- Experienced in client handling, customer service and resolving discrepancies.
- Authorizing daily activities like cash remittance and withdrawal, issue debit and credit cards, fund transfers, updating account details etc
- Send and respond to E-mails from customers and higher authorities.
- Resolving customer net banking issues and queries
- Develops new and existing customer relationships through networking. Contact existing clients to offer them additional products
- Performed routine duties of opening accounts, drafting loan documents and checking loan files for further processing.

Declaration: I hereby declare that the information stated above are true and correct to the best of my knowledge and belief.