



**Department of Information Technology, PICT Pune**

Third Year Information Technology (2019 Course)

314458: Laboratory Practice-II (Cloud Computing)

**Design and develop “Shopping Mall Application”  
(Mini Project) using Salesforce Cloud.**

**Name and roll number of group members:**

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**Guided by Prof. Manish Khodaskar**

## **Application:**

### **1. Problem Statement:**

- The custom application to be designed for the customers to shop online. The application includes the main webpages: Home Page, Product page and Customer page.
- Products page has all the products in the shopping mall with their description and item id and name.
- Customer page is accessible by admin where customer information is available related to what customer ordered.
- Contact Page has contact information of customers.

### **2. Working:**

- The Shopping mall application is designed for customers. The goal of the site is to allow people to shop online using this application.
- The Shopping Mall is a custom application designed and developed using the various tools and functionality provided by Salesforce platform.

#### **A. Products Page:**

- The Products Page is the first page of the application navigation, it is a custom page created using the Salesforce Lightning App Builder.
- For Products page fields like item name and item id is also created. These fields have product name and product id.
- The page contains a header followed by the products available in the shopping mall application. All the information of products are displayed in their description with their item id and item name. Admin can add products in the product page and customers can see those products on this page. Customer can buy these products from this page.

#### **B. Customers Page:**

- The Customers page is the second page of the application navigation, customer is a custom object created through Object Manager of the Salesforce. The customer object is then added to the Shopping Mall custom application by creating its custom tab using the Tabs tool from Salesforce platform.
- The customer page has information of customer which is accessible by the admin.
- This page has information of customer telling what customer ordered with specifying time and date.

#### **C. Contacts Page :**

- The Contacts page is built-in item from the salesforce Navigation items. So, this page is modified according to requirements.
- This page has contact information of the customers and is accessible by admin.

### **3. Features:**

The Shopping Mall application is very useful and its features are mentioned as follows:

- The Shopping Mall application enables customers to purchase items online with ease. It is very efficient for customers.
- This application provides customer with services and privacy, it's easy to use so any novice user can also use this application.
- Also, with the development point of view, the application has a very aesthetic and minimalistic design which makes it easy for the customers to navigate to the appropriate destination.

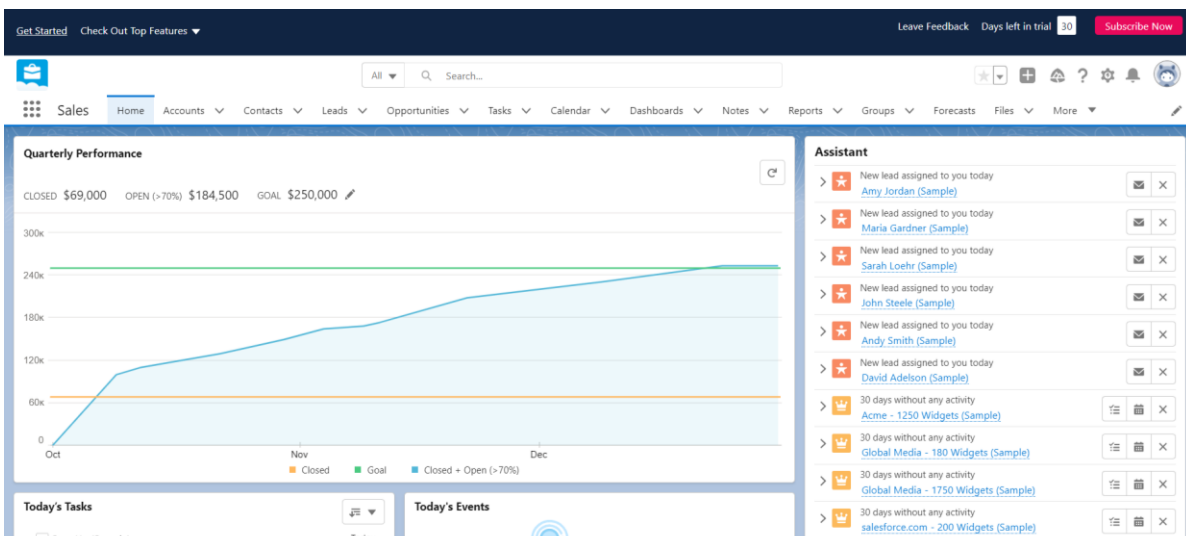
## Implementation:

### 1. Signup and Setup:

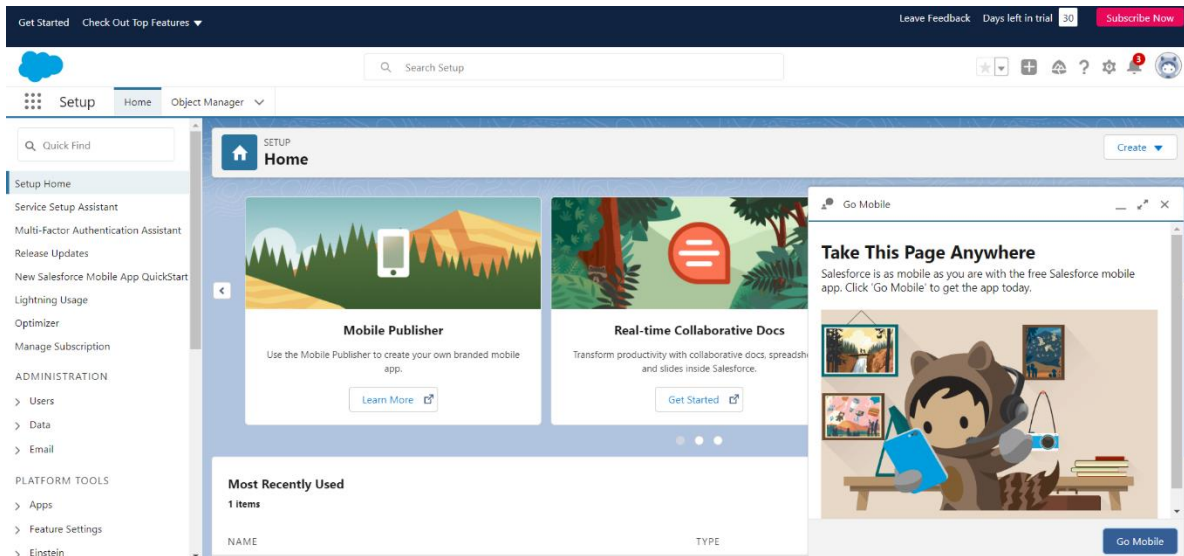
#### a. Signup for Salesforce:

The screenshot shows the Salesforce Free CRM Trial Signup page. The page has a teal and white color scheme. On the left, there's a section titled "Start your free trial." with the text "No credit card required, no software to install." Below this, it says "With your 30-day trial, you get:" followed by a list of benefits: "Pre-loaded data or upload your own", "Pre-configured processes, reports, and dashboards", "Guided experiences for sales reps, leaders, and administrators", and "Online training and live onboarding webinars". There's also a contact number "1800-420-7332". On the right, there's a "Sign up now to start your free sales trial." form. The form includes fields for "First name", "Last name", "Work Email", "Job Title", "Company", "Employees", "Phone", and "Country/Region" (set to India). There's a checkbox for "I agree to the Main Services Agreement." and a "START MY FREE TRIAL" button. A badge on the right says "Starting at \$25 Per month\*".

#### b. Login and you will be directed to Home page:

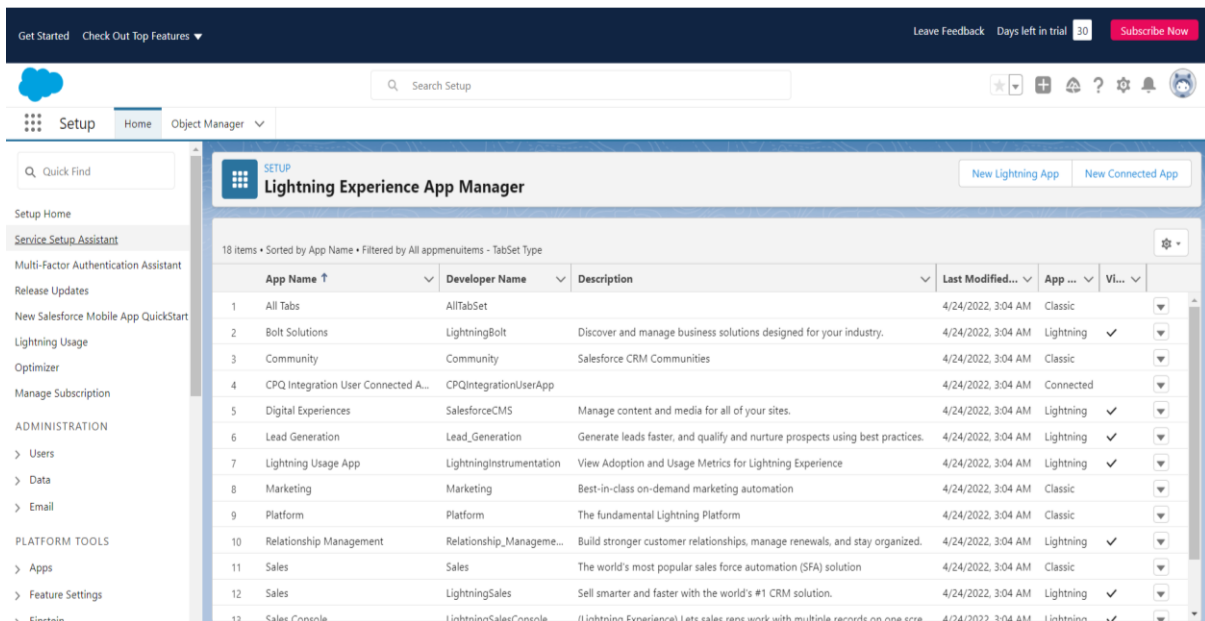


c. Go to the Setup home page for custom application creation:



## 2. Custom Application Creation:

a. Go to the App Manager from the Setup console and click on New Lightning App:



b. In the modal that appears, enter app details and add logo and color for branding:

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### New Lightning App

#### App Details & Branding

Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.


##### App Details


\* App Name ⓘ  
Shopping Mall


\* Developer Name ⓘ  
Shopping\_Mall

Description ⓘ  
This application is created for customers to shop items

##### App Branding

Image ⓘ  
  
Clear

Primary Color Hex Value ⓘ  
 #0070D2

Org Theme Options  


Next

9	Platform	Platform	The fundamental Lightning Platform	4/24/2022, 3:04 AM	Classic
10	Relationship Management	Relationship_Manageme...	Build stronger customer relationships, manage renewals, and stay organized.	4/24/2022, 3:04 AM	Lightning ✓
11	Sales	Sales	The world's most popular sales force automation (SFA) solution	4/24/2022, 3:04 AM	Classic

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### New Lightning App

#### App Details & Branding

Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.


##### App Details


\* App Name ⓘ  
Shopping Mall

\* Developer Name ⓘ  
Shopping\_Mall

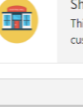
Description ⓘ  
This application is created for customers to shop items

##### App Branding

Image ⓘ  
  
Clear

Primary Color Hex Value ⓘ  
 #0070D2

Org Theme Options  
☐ Use the app's image and color instead of the org's custom theme

App Launcher Preview  
 Shopping Mall  
This application is created for customers to shop items

Next

9	Platform	Platform	The fundamental Lightning Platform	4/24/2022, 3:04 AM	Classic
10	Relationship Management	Relationship_Manageme...	Build stronger customer relationships, manage renewals, and stay organized.	4/24/2022, 3:04 AM	Lightning ✓
11	Sales	Sales	The world's most popular sales force automation (SFA) solution	4/24/2022, 3:04 AM	Classic

c. Add App options like Navigation and Supported Form Factors:

New Lightning App

App Options

Navigation and Form Factor ⓘ

\*Navigation Style

- ☒ Standard navigation
- ☐ Console navigation

\*Supported Form Factors

- ☒ Desktop and phone
- ☐ Desktop
- ☐ Phone

Setup and Personalization ⓘ

App Personalization Settings

- ☐ Disable end user personalization of nav items in this app
- ☐ Disable temporary tabs for items outside of this app

Back Next

d. Add required Utility Items for your application:

New Lightning App

Utility Items (Desktop Only)

Give your users quick access to productivity tools and add background utility items to your app.

Add Utility Item

Utility Bar Alignment ⓘ Default

Recent Items

- Rich Text

PROPERTIES

Recent Items

Utility Item Properties

\*Label ⓘ

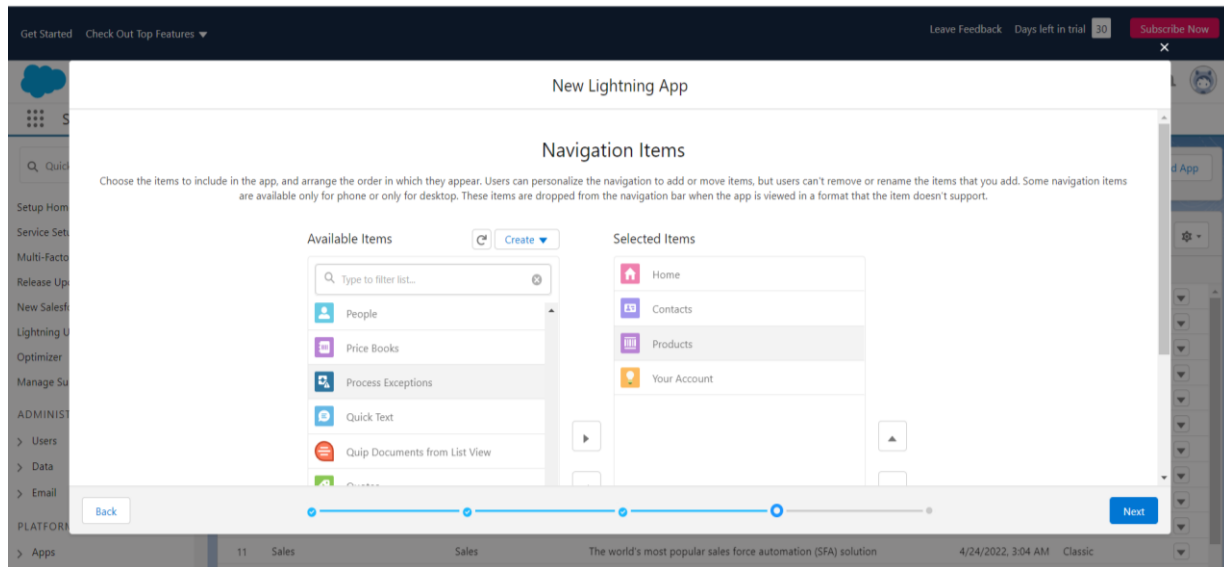
Recent Items

Icon ⓘ

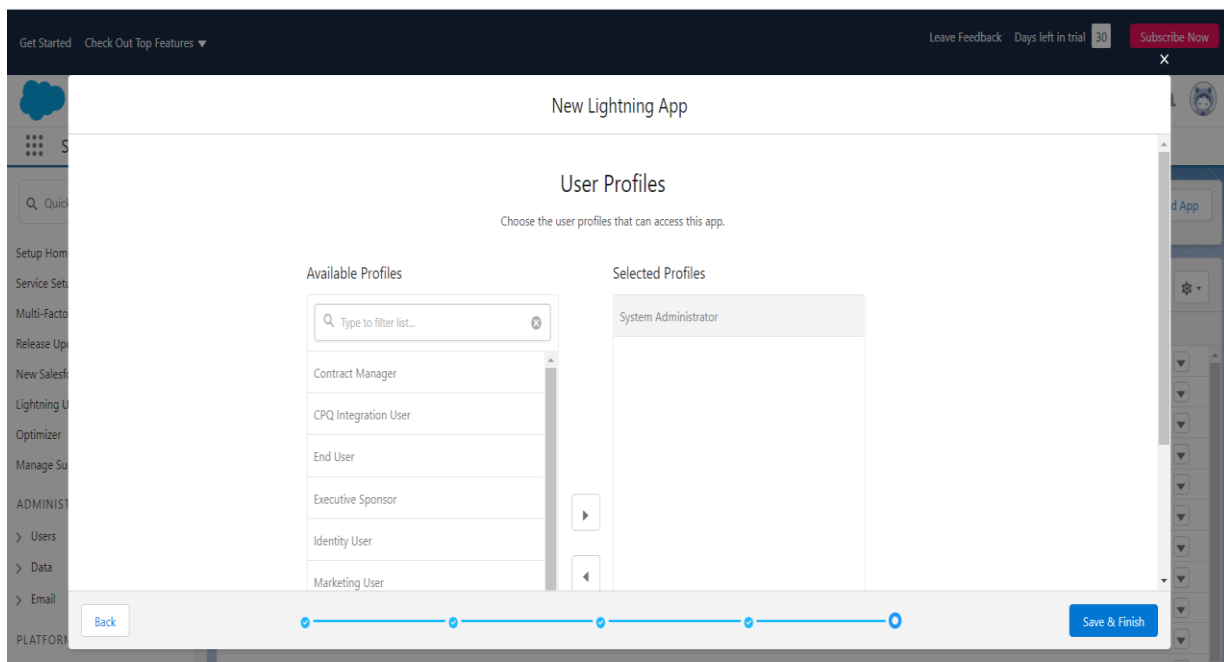
Panel Width ⓘ

Back Next

e. Add required Navigation Items for your application:

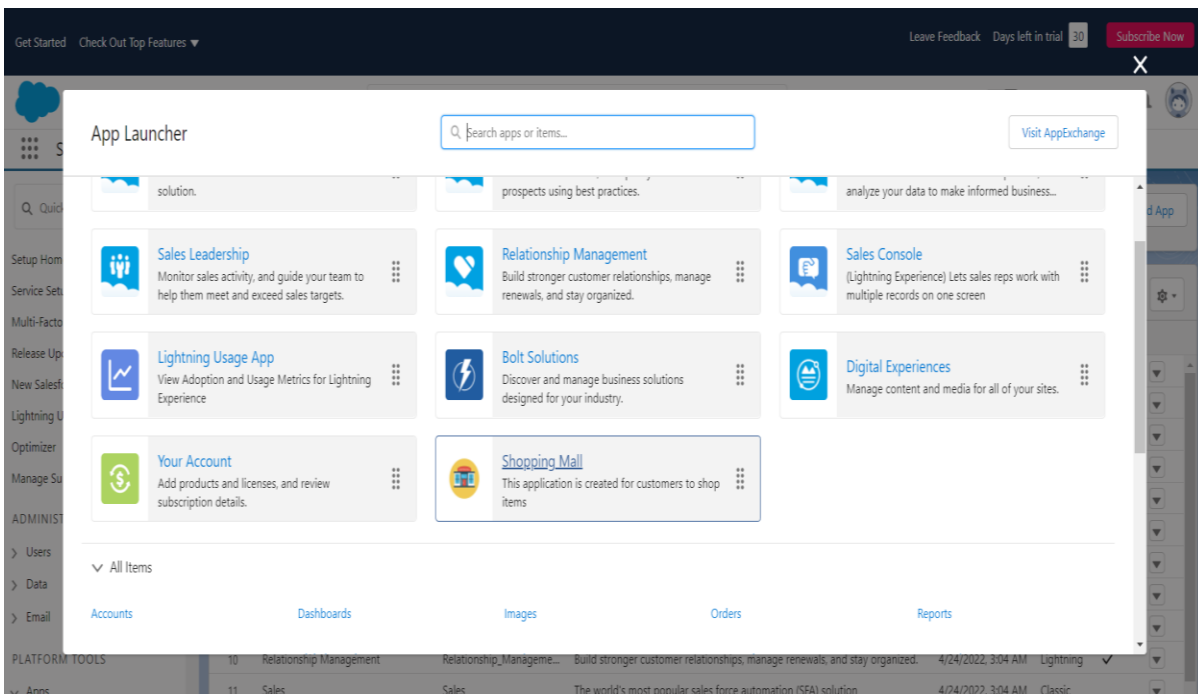
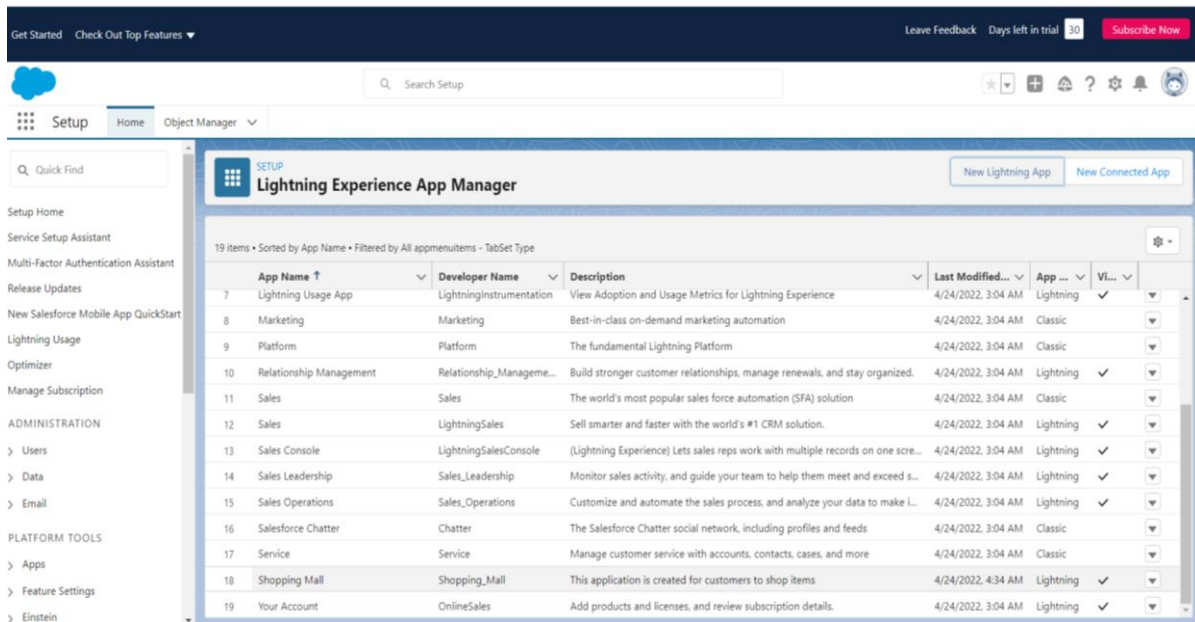


f. Add required User Profiles for your application:



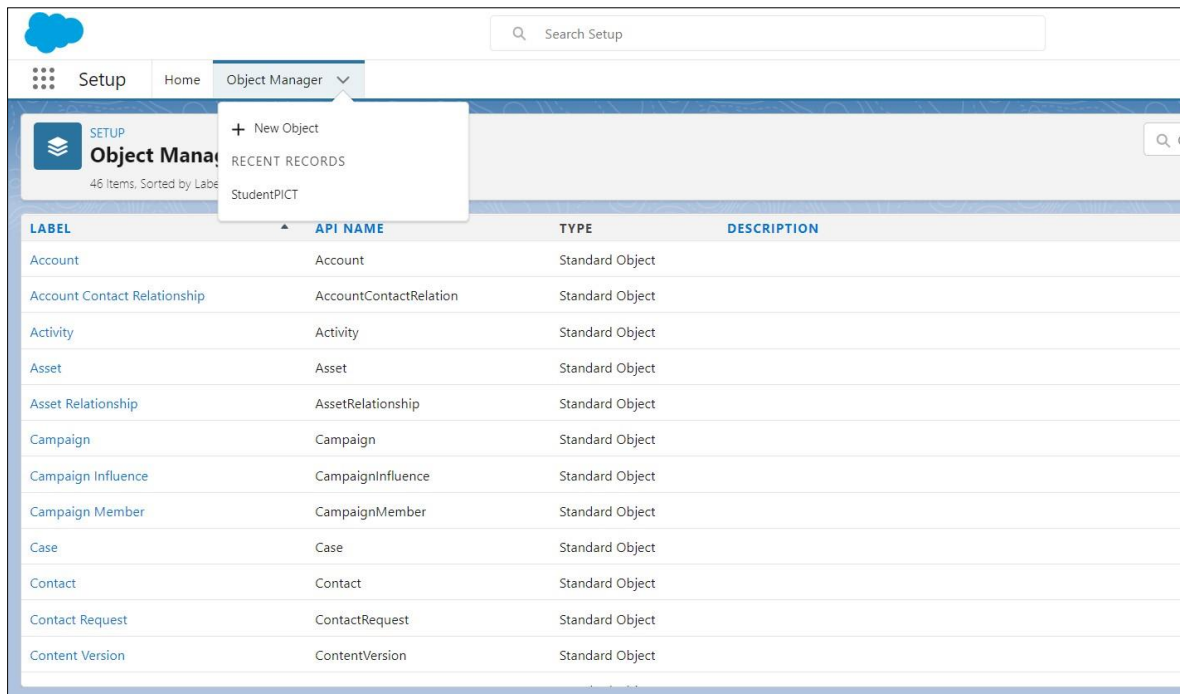


g. Your application is successfully created. You can view your application enlisted in the App Manager.

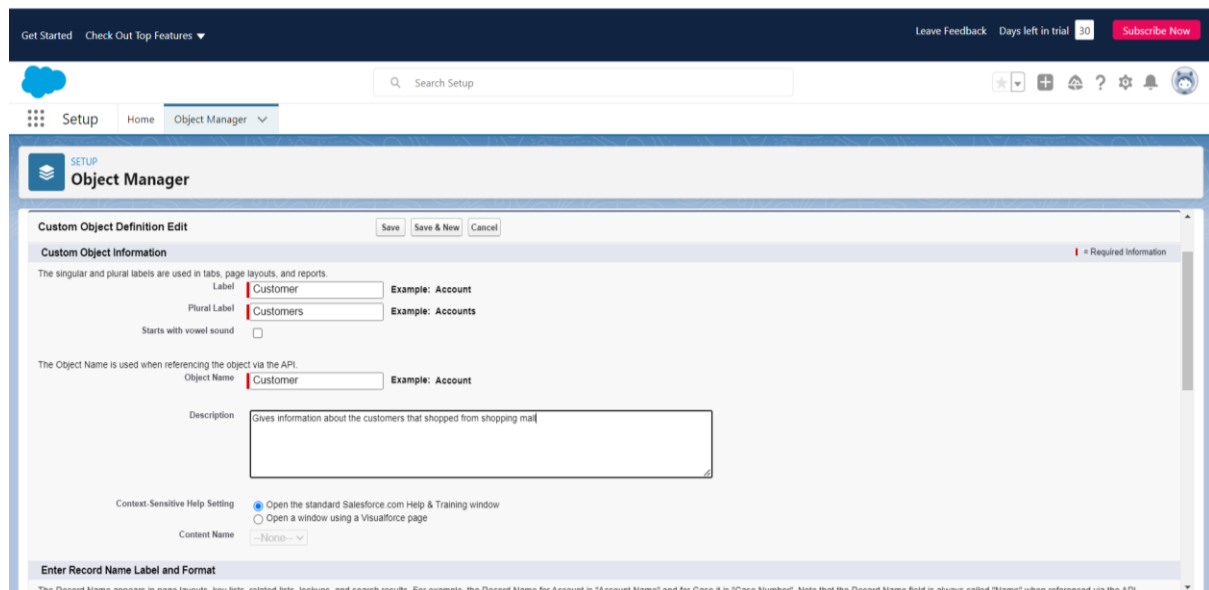


### 3. Custom Object Creation:

a. Go to the Object Manager. Click on its dropdown and select '+ New Object':



b. Enter all the details for your object like basic information, labels, features, deployment status, search status, etc. and then click Save:



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Search Setup

Setup Home Object Manager ▾

## Object Manager

☐ Allow in Chatter Groups  
☐ Enable Licensing [i](#)

### Object Classification

When these settings are enabled, this object is classified as an Enterprise Application object. When these settings are disabled, this object is classified as a Light Application object. [Learn more](#)

☒ Allow Sharing  
☒ Allow Bulk API Access  
☒ Allow Streaming API Access

### Deployment Status

[What is this?](#)

☐ In Development  
☒ Deployed

### Search Status

When this setting is enabled, your users can find records of this object type when they search. [Learn more](#)

☐ Allow Search

### Object Creation Options (Available only when custom object is first created)

☐ Add Notes and Attachments related list to default page layout  
☐ Launch New Custom Tab Wizard after saving this custom object

[Save](#) [Save & New](#) [Cancel](#)

c. Your custom object is successfully created. You can access it through the Object Manager:

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Setup Home Object Manager ▾

## Customer

### Details

[Edit](#) [Delete](#)

**Details**

Description  
Gives information about the customers that shopped from shopping mall

API Name  
Customer\_\_c

Custom  
✓

Singular Label  
Customer

Plural Label  
Customers

Enable Reports

Track Activities

Track Field History

Deployment Status  
Deployed

Help Settings  
Standard salesforce.com Help Window

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Triggers

Validation Rules

#### 4. Custom Field Creation for Custom Object:

a. Go to the Fields and Relationships section of your Object and click New:

The screenshot shows the Salesforce Setup interface for the 'Customer' object. The 'Fields & Relationships' section is active, displaying a table of existing fields. The table has columns for FIELD LABEL, FIELD NAME, DATA TYPE, CONTROLLING FIELD, and INDEXED. The fields listed are 'Created By', 'Customer Name', 'Last Modified By', and 'Owner'.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Customer Name	Name	Text(80)		✓
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User,Group)		✓

b. First choose the data type for your field:

The screenshot shows the 'New Custom Field' wizard in Salesforce Setup for the 'Customer' object. It is at 'Step 1: Choose the field type'. The 'Data Type' section is expanded, showing options: 'None Selected' (selected), 'Auto Number', 'Formula', 'Roll-Up Summary', 'Lookup Relationship', and 'Master-Detail Relationship'. Each option has a brief description of its functionality.

**Step 1. Choose the field type**

Specify the type of information that the custom field will contain.

**Data Type**

☒ None Selected Select one of the data types below.

☐ Auto Number A system-generated sequence number that uses a display format you define. The number is automatically incremented for each new record.

☐ Formula A read-only field that derives its value from a formula expression you define. The formula field is updated when any of the source fields change.

☐ Roll-Up Summary A read-only field that displays the sum, minimum, or maximum value of a field in a related list or the record count of all records listed in a related list.

☐ Lookup Relationship Creates a relationship that links this object to another object. The relationship field allows users to click on a lookup icon to select a value from a popup list. The other object is the source of the values in the list.

☐ Master-Detail Relationship Creates a special type of parent-child relationship between this object (the child, or "detail") and another object (the parent, or "master") where:

- The relationship field is required on all detail records.
- The ownership and sharing of a detail record are determined by the master record.

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Setup Home Object Manager ▾

SETUP > OBJECT MANAGER  
Customer

Details

**Fields & Relationships**

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Triggers

Validation Rules

☐ Email  
 Allows users to enter an email address, which is validated to ensure proper format. If this field is specified for a contact or lead, users can choose the address when clicking Send an Email. Note that custom email addresses cannot be used for mass emails.

☐ Geolocation  
 Allows users to define locations. Includes latitude and longitude components, and can be used to calculate distance.

☒ Number  
 Allows users to enter any number. Leading zeros are removed.

☐ Percent  
 Allows users to enter a percentage number, for example, "10" and automatically adds the percent sign to the number.

☐ Phone  
 Allows users to enter any phone number. Automatically formats it as a phone number.

☐ Picklist  
 Allows users to select a value from a list you define.

☐ Picklist (Multi-Select)  
 Allows users to select multiple values from a list you define.

☐ Text  
 Allows users to enter any combination of letters and numbers.

☐ Text Area  
 Allows users to enter up to 255 characters on separate lines.

☐ Text Area (Long)  
 Allows users to enter up to 131,072 characters on separate lines.

☐ Text Area (Rich)  
 Allows users to enter formatted text, add images and links. Up to 131,072 characters on separate lines.

☐ Text (Encrypted) ⓘ  
 Allows users to enter any combination of letters and numbers and store them in encrypted form.

☐ Time  
 Allows users to enter a local time. For example, "2:40 PM", "14:40", "14:40:00", and "14:40:50.600" are all valid times for this field.

☐ URL  
 Allows users to enter any valid website address. When users click on the field, the URL will open in a separate browser window.

Next Cancel

c. Enter basic information like name, label, etc. for your field:

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Setup Home Object Manager ▾

SETUP > OBJECT MANAGER  
Customer

Details

**Fields & Relationships**

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Lightning Record Pages

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Compact Layouts

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Object Limits

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Triggers

Validation Rules

Customer  
New Custom Field

Help for this Page ⓘ

Step 2 of 4

Step 2. Enter the details

Previous Next Cancel

Field Label

Please enter the length of the number and the number of decimal places. For example, a number with a length of 8 and 2 decimal places can accept values up to "12345678.90".

Length  Decimal Places

Number of digits to the left of the decimal point Number of digits to the right of the decimal point

Field Name

Description

Help Text

Required ☐ Always require a value in this field in order to save a record

Length  Decimal Places

Number of digits to the left of the decimal point Number of digits to the right of the decimal point

Field Name

Description

Help Text

Required ☒ Always require a value in this field in order to save a record

Unique ☐ Do not allow duplicate values

External ID ☐ Set this field as the unique record identifier from an external system

Auto add to custom report type ☒ Add this field to existing custom report types that contain this entity ⓘ

Default Value [Show Formula Editor](#)

Use formula syntax. Enclose text and picklist value API names in double quotes ("the field"), include numbers without quotes (25), show percentages as decimals (.66 66), and express date calculations in the standard format {Today} + 7. To reference a field from a Custom Metadata type record use {CustomMetadata.Type\_\_c.RecordId}Phone.Fax\_\_c.

Previous Next Cancel

d. Select appropriate options to establish field level security:

The screenshot shows the 'New Custom Field' setup page in Salesforce, specifically Step 3: Establish field-level security. The page is titled 'Customer' and 'New Custom Field'. The left sidebar shows the navigation menu with 'Fields & Relationships' selected. The main content area displays the field details: Field Label 'Itemid', Data Type 'Number', and Description 'This is demo field'. Below this, there is a table for 'Field Level Security for Profile' with columns 'Visible' and 'Read-Only'. The table lists several profiles, all of which have 'Visible' checked and 'Read-Only' unchecked.

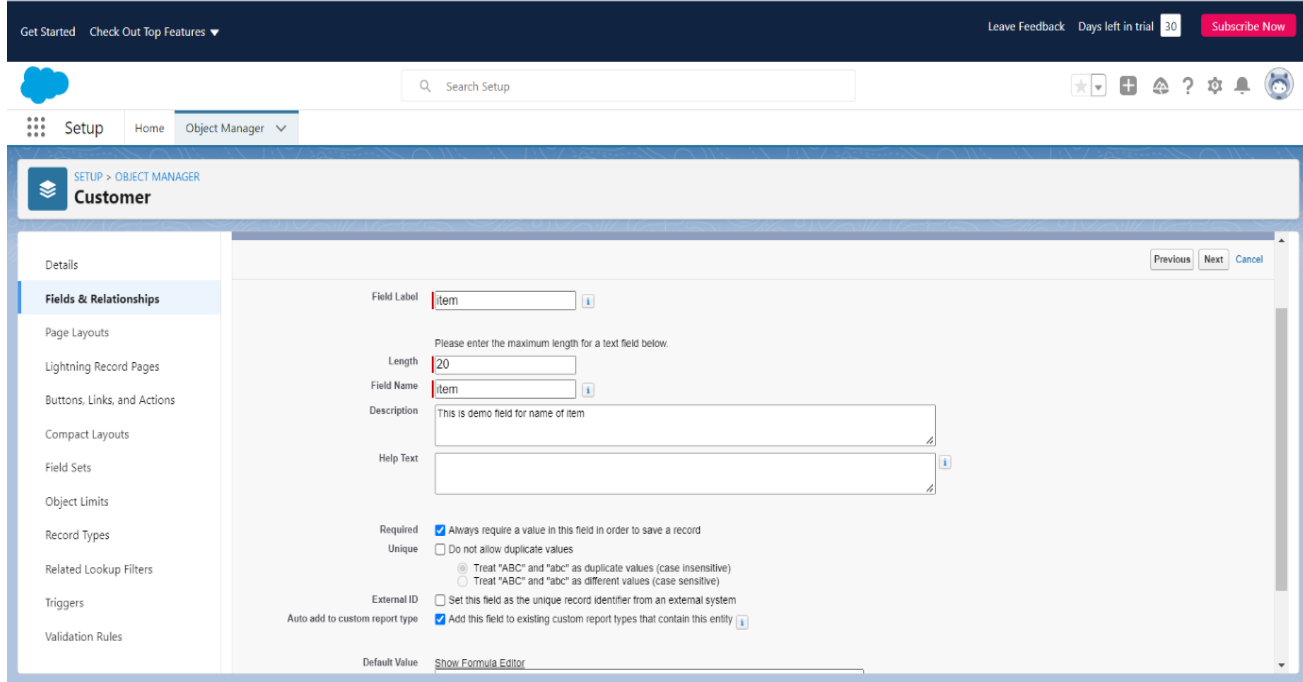
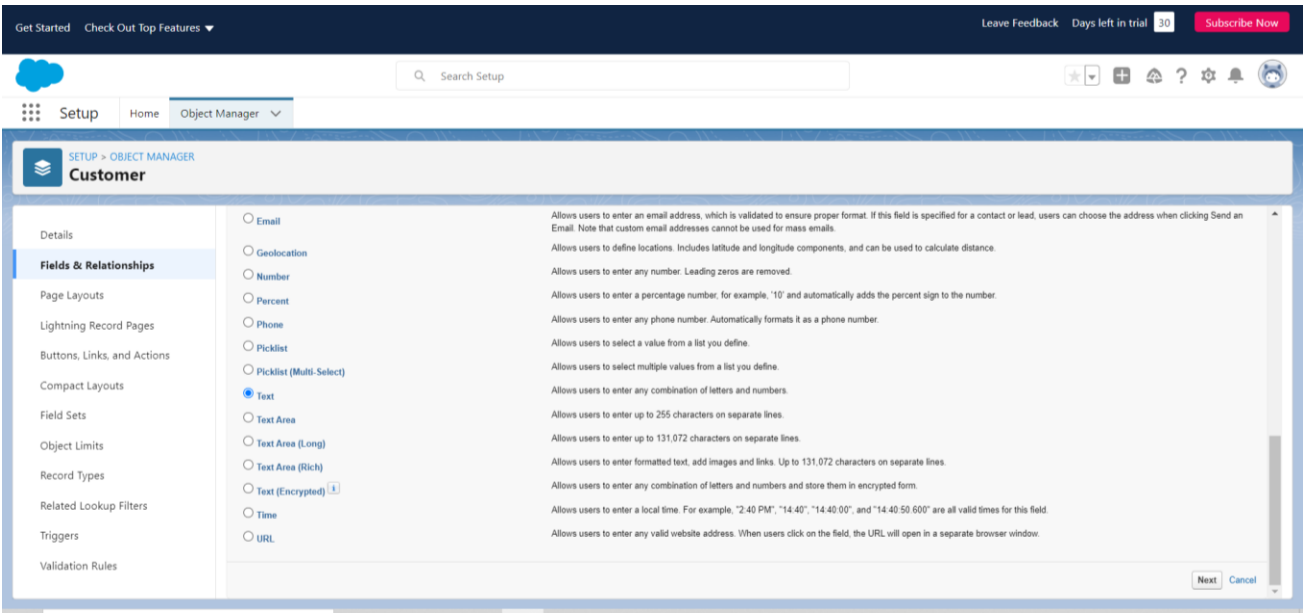
Field Level Security for Profile	Visible	Read-Only
Contract Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CPQ Integration User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
End User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Executive Sponsor	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Identity User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Marketing User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Minimum Access - Salesforce	<input checked="" type="checkbox"/>	<input type="checkbox"/>

e. Finally check for appropriate page layout and click save:

The screenshot shows the 'New Custom Field' setup page in Salesforce, specifically Step 4: Add to page layouts. The page is titled 'Customer' and 'New Custom Field'. The left sidebar shows the navigation menu with 'Fields & Relationships' selected. The main content area displays the field details: Field Label 'Itemid', Data Type 'Number', and Description 'This is demo field'. Below this, there is a section for 'Add Field' with a table for 'Page Layout Name'. The table lists 'Customer Layout' with a checked checkbox. At the bottom, there are buttons for 'Previous', 'Save & New', 'Save', and 'Cancel'.

Add Field	Page Layout Name
<input checked="" type="checkbox"/>	Customer Layout

Similar for the text field :



[Setup](#)
[Home](#)
[Object Manager](#)

SETUP > OBJECT MANAGER

Customer

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Triggers

Validation Rules

Customer

New Custom Field

Step 3 of 4

Step 3. Establish field-level security

Field Label

Item

Data Type

Text

Description

This is demo field for name of item

Select the profiles to which you want to grant edit access to this field via field-level security. The field will be hidden from all profiles if you do not add it to field-level security.

Field-Level Security for Profile	Visible	Read-Only
Contract Manager	<input checked="" type="checkbox"/>	<input type="checkbox"/>
CPQ Integration User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
End User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Executive Sponsor	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Identity User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Marketing User	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Minimum Access - Salesforce	<input checked="" type="checkbox"/>	<input type="checkbox"/>

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SETUP > OBJECT MANAGER

Customer

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Triggers

Validation Rules

Customer

New Custom Field

Step 4 of 4

Step 4. Add to page layouts

Field Label

Item

Data Type

Text

Description

This is demo field for name of item

Select the page layouts that should include this field. The field will be added as the last field in the first 2-column section of these page layouts. The field will not appear on any pages if you do not select a layout.

To change the location of this field on the page, you will need to customize the page layout.

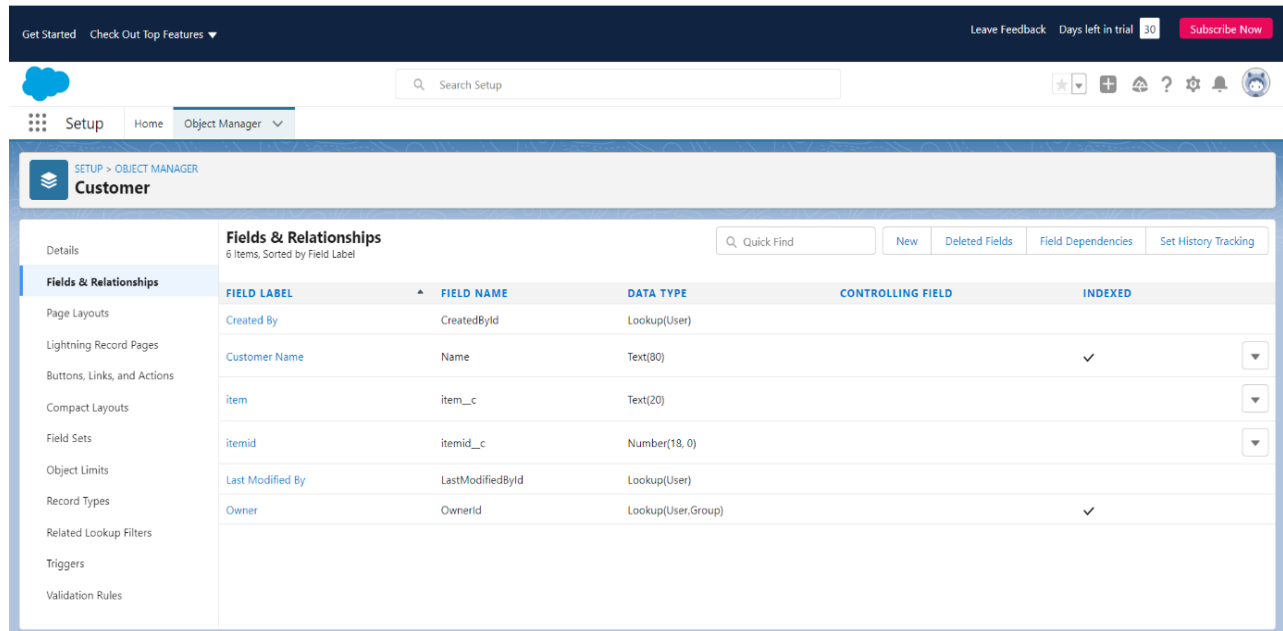
Add Field	Page Layout Name
<input checked="" type="checkbox"/>	Customer Layout

When finished, click Save & New to create more custom fields, or click Save if you are done.

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## f. Fields and Relationships section of your Object:

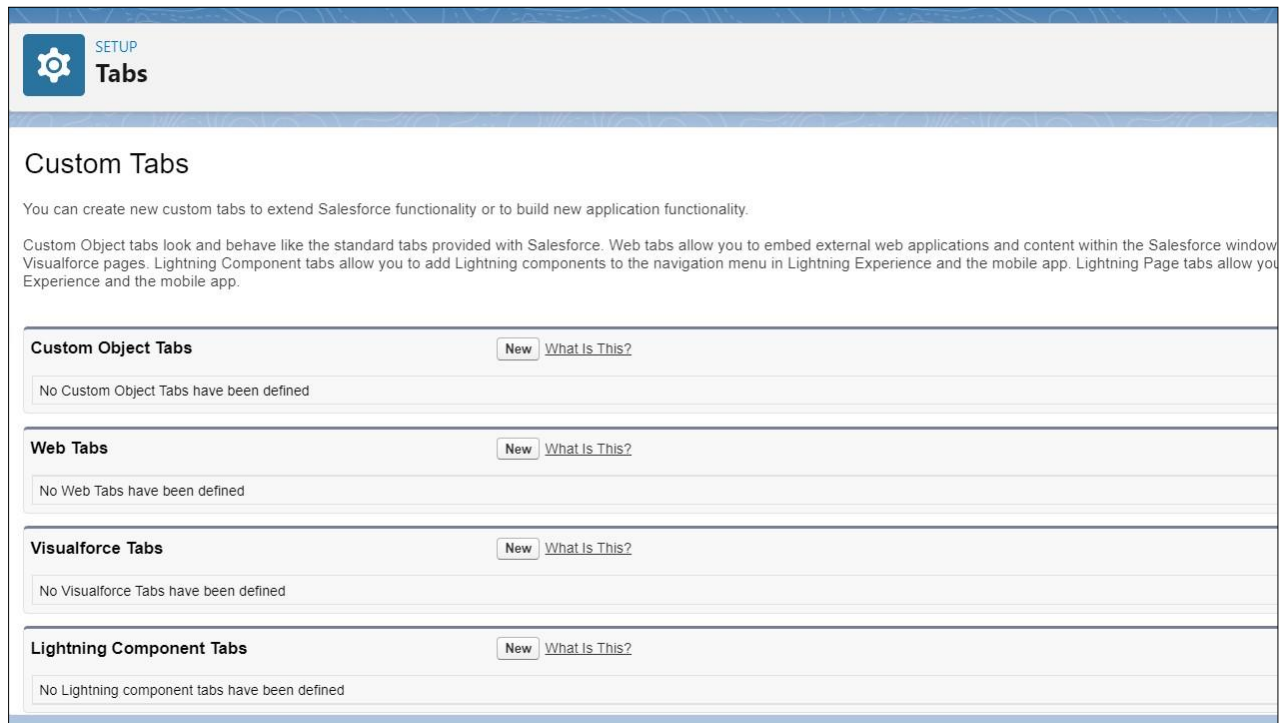


The screenshot shows the Salesforce Setup interface. The top navigation bar includes links for 'Get Started', 'Check Out Top Features', 'Leave Feedback', 'Days left in trial 30', and a 'Subscribe Now' button. The main navigation menu on the left includes 'Setup', 'Home', and 'Object Manager'. The 'Object Manager' section is expanded, showing a list of objects. The 'Customer' object is selected, and the 'Fields & Relationships' section is active. The 'Fields & Relationships' section displays a table of fields for the 'Customer' object, sorted by Field Label. The table has columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed. The fields listed are: Created By (CreatedById, Lookup(User), Indexed), Customer Name (Name, Text(80), Indexed), item (item\_\_c, Text(20), Indexed), itemid (itemid\_\_c, Number(18, 0), Indexed), Last Modified By (LastModifiedById, Lookup(User), Indexed), and Owner (OwnerId, Lookup(User, Group), Indexed).

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Customer Name	Name	Text(80)		✓
item	item__c	Text(20)		✓
itemid	itemid__c	Number(18, 0)		✓
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User, Group)		✓

## 5. Custom Tab Creation for Object and Adding to Navigation Items:

a. Go to Tabs section from home and then click New next to Custom Object Tabs:



The screenshot shows the Salesforce Setup interface. The top navigation bar includes links for 'Get Started', 'Check Out Top Features', 'Leave Feedback', 'Days left in trial 30', and a 'Subscribe Now' button. The main navigation menu on the left includes 'Setup', 'Home', and 'Object Manager'. The 'Object Manager' section is expanded, showing a list of objects. The 'Customer' object is selected, and the 'Fields & Relationships' section is active. The 'Fields & Relationships' section displays a table of fields for the 'Customer' object, sorted by Field Label. The table has columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed. The fields listed are: Created By (CreatedById, Lookup(User), Indexed), Customer Name (Name, Text(80), Indexed), item (item\_\_c, Text(20), Indexed), itemid (itemid\_\_c, Number(18, 0), Indexed), Last Modified By (LastModifiedById, Lookup(User), Indexed), and Owner (OwnerId, Lookup(User, Group), Indexed).

**Custom Tabs**

You can create new custom tabs to extend Salesforce functionality or to build new application functionality.

Custom Object tabs look and behave like the standard tabs provided with Salesforce. Web tabs allow you to embed external web applications and content within the Salesforce window. Visualforce tabs allow you to add Lightning components to the navigation menu in Lightning Experience and the mobile app. Lightning Page tabs allow you to add Lightning components to the navigation menu in Lightning Experience and the mobile app.

**Custom Object Tabs** [New](#) [What Is This?](#)

No Custom Object Tabs have been defined

**Web Tabs** [New](#) [What Is This?](#)

No Web Tabs have been defined

**Visualforce Tabs** [New](#) [What Is This?](#)

No Visualforce Tabs have been defined

**Lightning Component Tabs** [New](#) [What Is This?](#)

No Lightning component tabs have been defined

b. Add basic information of like Object and style for your tab:

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Search Setup

Setup Home Object Manager ▾

Q tabs

User Interface

Rename Tabs and Labels

Tabs

Didn't find what you're looking for? Try using Global Search.

### New Custom Object Tab

Step 1 of 3

Choose the custom object for this new custom tab. Fill in other details.

Select an existing custom object or [create a new custom object now](#).

Object: Customer

Tab Style: People

(Optional) Choose a Home Page Custom Link to show as a splash page the first time your users click on this tab.

Splash Page Custom Link: --None--

Enter a short description.

Description: customers information

c. Add your tab to the Custom Apps you want and then click save:

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Search Setup

Setup Home Object Manager ▾

Q tabs

User Interface

Rename Tabs and Labels

Tabs

Didn't find what you're looking for? Try using Global Search.

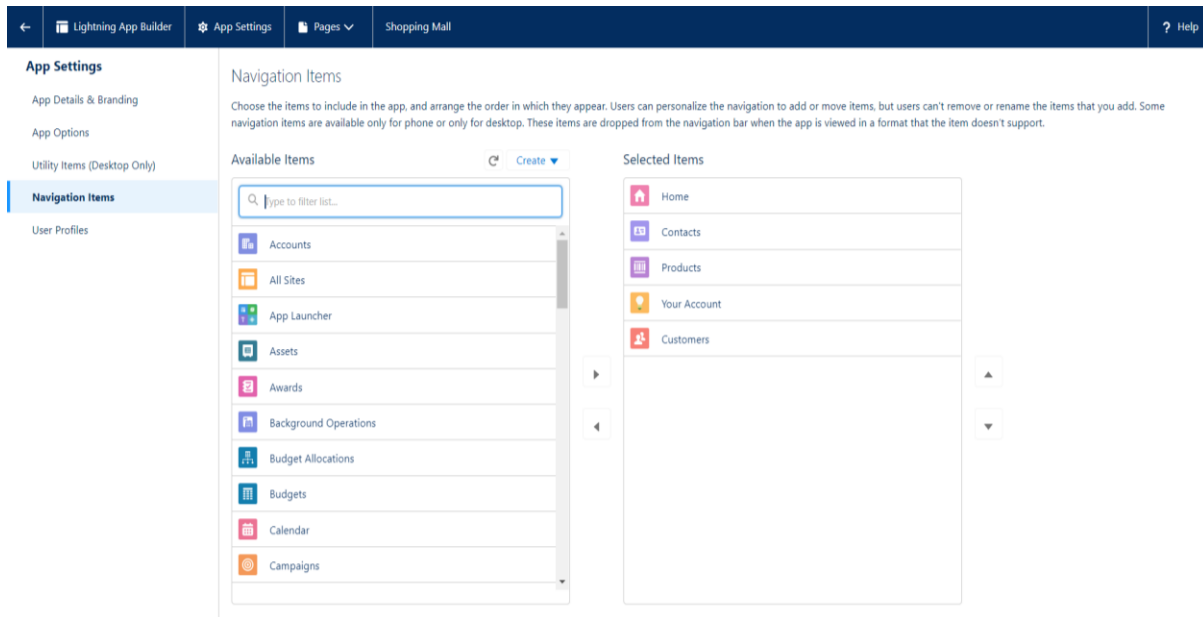
### Add to Custom Apps

Step 3 of 3

Choose the custom apps for which the new custom tab will be available. You may also examine or alter the visibility of tabs from the detail and edit pages of each Custom App.

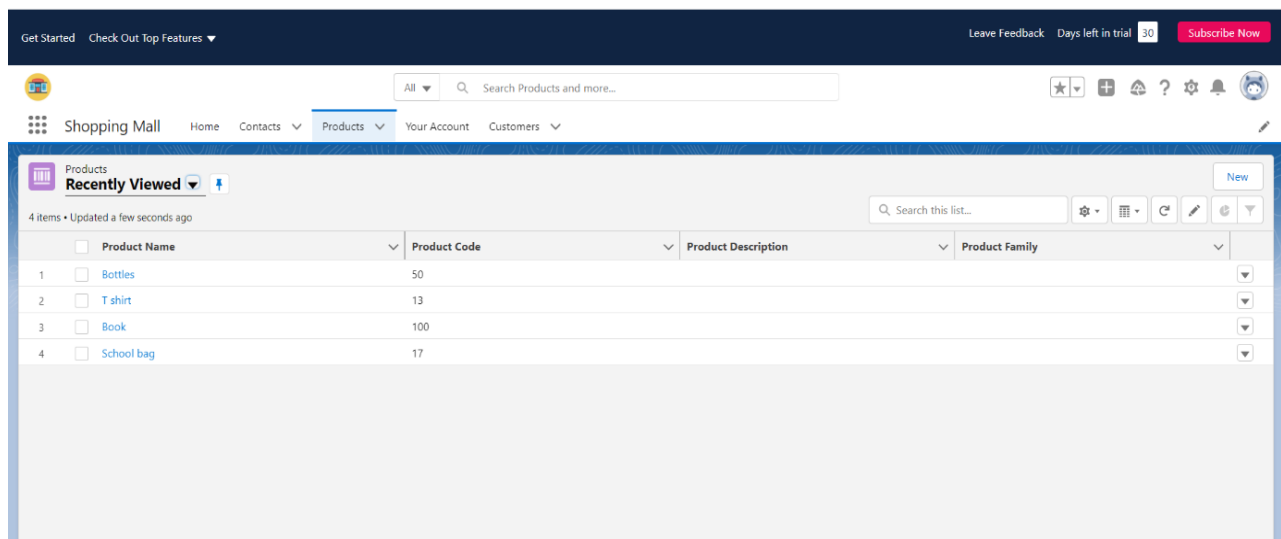
Custom App	Include Tab
Platform (standard__Platform)	<input checked="" type="checkbox"/>
Sales (standard__Sales)	<input checked="" type="checkbox"/>
Salesforce Chatter (standard__Chatter)	<input checked="" type="checkbox"/>
Marketing (standard__Marketing)	<input checked="" type="checkbox"/>
Service (standard__Service)	<input checked="" type="checkbox"/>
Community (standard__Community)	<input checked="" type="checkbox"/>
Sample Console (standard__ServiceConsole)	<input checked="" type="checkbox"/>
Sales (standard__LightningSales)	<input checked="" type="checkbox"/>
Sales Console (standard__LightningSalesConsole)	<input checked="" type="checkbox"/>
Relationship Management (Relationship_Management)	<input checked="" type="checkbox"/>
Lead Generation (Lead_Generation)	<input checked="" type="checkbox"/>
Sales Operations (Sales_Operations)	<input checked="" type="checkbox"/>

- d. Go to your App's settings from App Manager. Go to Navigation Items and add the Tab to your app:



## 6. Final Output :

### a. Product Page:



## b. Customers Page:

The screenshot shows the 'Customers' page of a web application. The top navigation bar includes links for 'Get Started', 'Check Out Top Features', 'Leave Feedback', 'Days left in trial' (30), and a 'Subscribe Now' button. The main navigation bar has a search bar and icons for various features. The 'Customers' section is active, showing a 'Recently Viewed' list of 3 items. The list includes a checkbox for each item and a dropdown menu for each item.

	Customer Name	
1	<input type="checkbox"/> Deepak	
2	<input type="checkbox"/> Sakshi dalavi	
3	<input type="checkbox"/> Sumit	

## c. Customers details:

The screenshot shows the 'Customer Details' page for a customer named 'Deepak'. The page has a top navigation bar with links for 'Get Started', 'Check Out Top Features', 'Leave Feedback', 'Days left in trial' (30), and a 'Subscribe Now' button. The main navigation bar has a search bar and icons for various features. The 'Customer Details' section is active, showing a 'Details' tab with a table of customer information. The table includes fields for 'Customer Name', 'Itemid', 'Item', 'Created By', 'Owner', and 'Last Modified By'.

Related	Details
Customer Name	Deepak
Itemid	100
Item	Book
Created By	Divya Dhomase, 4/24/2022, 5:33 AM
Owner	Divya Dhomase
Last Modified By	Divya Dhomase, 4/24/2022, 5:33 AM

