A Project Report on

"Book My Maid"

SUBMITTED FOR PARTIAL FULFILLMENT FOR THE AWARD OF DIPLOMA IN COMPUTER ENGINEERING

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DEPARTMENT OF COMPUTER ENGINEERING SHRI SIDDHESHWAR WOMENS'S POLYTECHNIC, SOLAPUR-413002 2021-2022

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This is to certify that the Project Report entitled

"Book My Maid"

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Students of final year of Diploma in Computer Engineering have completed the project assigned as per syllabus satisfactorily under the supervision of Ms.Rampure A.S. fortheacademicyear2021-2022

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ACKNOWLEDGEMENT

The growth of purchasing products online and booking home-services over the internet has acquired extensive popularity in the recent times. The trend of booking services online has posed a great threat to daily-wage labourers and small scale business owners who are unaware of the internet or are far away from technologies.

People find it more convenient to book services online from the comfort of their homes than going out to find someone to do the same. Keeping in mind the same, the authors proposed a web application "At Door Step", a platform for all the hardworking people to connect directly with the customers and cater to their home-service demands at their doorsteps. It will help the retailers/labourers to adapt to the changing trend.

It is an initiative for all the labourers to be able to deliver services at the door step of their customers.

ABSTRACT

In present scenario, people are buried up in a heavy work culture, as everyone is engaged with busy schedules, and hectic tasks which make them deviate from family life. If any issues encounter unexpectedly, it distracts them and makes them choose over the work they have to accomplish primarily.

It is important to manage both professional and family life. In such circumstances, everyone of us would have fantasized about a kind of house which doesn"t have any leaks in pipes, if it doesn"t have any mess in fixing a furniture and a kind of house which never face any maintenance issues and every one

of us have thought that a life would be much better if no point of issue arises in getting a service at your door step and if there is no mess in bargaining a labour for home service.

In such situation"s E-Commerce plays a vital role in today"s life as it has so many advantages in our life because it makes convenient in daily life of the people. So, giving a thought to that aspect of life is to design and develop a system that provides many services at your doorstep in just one click. A System that provides variety of services like plumbers, movers and packers, repair persons, cleaners, electricians, painters, taxi service laundry and many more. To make it comfortable for all the users our system also provides a mobile environment which offers ease in accessing our services.

A very simple process is carried out to book a service and our system is specialized with providing a

confirmation email about the selected service. People can choose the particularity of service required by uploading the image of desired specification. System is versatile as service can be booked from everywhere to anywhere you desire.

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Introduction

When someone need aid with small but major household tasks, the trouble arises when service skilled persons are unavailable or the trusted providers are impossible to find who delivers consistently flawless service on instance. Our online system for household services provides the most expedient and annoys free way to get your domestic work done. We aim to help in providing optimal solutions to all your household troubles with more efficiency, ease and majorly, a delicate touch.

A single click system describes booking highly skilled in -house professionals and gets your Service done on time. Customers" overall willingness to pay is significantly and positively correlated with the expectation that fee-based services would be better, and with the belief that "pay for what you get" is the right thing to do. Keeping that in sense our proposed system is basically a marketplace for household services and it is the platform where the rates were standardized and there is no necessitate haggling over prices. Several aspects like painting, pest control, home cleaning, plumbing, electrical works and carpentry services are involved in a system to provide happy and healthy home atmosphere in order to satisfy consumers.

The primary objective of the online system for household services is about delivering the home services at the door step just by one click. This paper discusses about main theme of the online home services, numerous services provided and how the ordering and delivery of services takes place. Online system for household services can be used by any authorized user intending to seek for household services through an ingenious web based system or a web application.

To provide an authenticated and authorized login module for the users such as service seekers, service providers and the admin, by providing appropriate credentials at the time of registration.

To develop a web based online system for opting household services and to develop an identical mobile application for opting the services. To design an interactive User Interface for seeking services on the go. To provide a secured online payment gateway for service seekers.

To acknowledge the conformation of services opted by the users.

Customer Module:

Customers who want to avail our services are invited to register for a free account in our portal With few simple steps, by providing valid credentials a customer is requested to confirm account creation.

Now a customer is free to use our services when they are done with account verification.

When customers want to schedule a service, they can do it by logging in to their account.

The portal is specialized with an interactive user interface which provides attractive way of booking a service, where customers are requested to provide the details about the services required.

If required customers are asked to upload the pictures of their particulars, if they are confused with any of the services.

Admin Module:

To handle all the operations the maid as well as customers is handled by admin module.

This module consists the Maid table, in which the maids who are registered are displayed with their details.

Nextly, it also has registration page through which the admin himself can enter details of maid and upload the afterwards the data is stored into the table of respective database as assigned.

It also consist of customer table in which the information which displays the details of booking i.e various maids booked.

Literature Review

The rise of e-commerce and the growth of online services over the last decade have shown a significant effect on the market share of "brick and mortar" retailers. A noteworthy effect can be seen as it has imposed a great threat to the small business owners, labourers and shopping mall retailers. The trend of booking services online and purchasing products over the internet is the main reason behind this downfall. This is mainly due to various factors such as the ease or the luxury to book from their workplace with variety of options available to choose from and without the difficulty of searching maids and service providers. It is obviously more convenient and a much relaxed approach.

It is the web app from where the consumers can book the services as per their preference through internet. It is a form of e-commerce. Presently there are a number of online stores running and working non-stop to satisfy their consumer needs. A website using PHP can be used to make this process more easier on online, secure and less prone. Reduction of manual work and more efficient information management will be achieved through this system. PHP is a server-side scripting language designed for web development but also use data general-purpose programming language.

Originally created by Rasmus Lerdorf in 1994, the PHP reference implementation is now produced by The PHP Group. While PHP originally stood for Personal Home Page, it now stands for the recursive backronym PHP: Hypertext Preprocessor.

Requirement Analysis Requirement Specification

Functional Requirement

Requirements Specification Admin can See the Users.

Users must have valid User ID and password to login thus creating their individual profiles.

Admin enters his or her user id and password.

Customer enter the user id and password Maintain data. Registration required authenticating the user.

Non-Functional Requirement

- Secure access of confidential data (users details).
- 24X7availability.
- Better component design to get better performance at peak time.
- Flexible service based architecture will be highly desirable for future extension.

Hardware Requirements

- Core i3 and above
- 4GB RAM and More
- 500GB harddisk

Software Requirements

1. SERVER SIDE SERVER SIDE:

- Operating System: Windows (32/64 bit)
- Application software PHP My Admin, C Panel v3.2.2
- Software tool Word Press 4.7.2 (HTML, PHP, JavaScript, CSS)
- Database MySQL 10.0.30-MariaDB

2. CLIENT SIDE:

- Processor Any Processor x86 or x64 supportive to software required.
- A minimum of 100 MB Disk Space (for Browser Installation)
- RAM 4GB
- Operating System Any Operating system that supports Browser
- Application software Any JavaScript enabled web Browser

Project Management

Project plan

With reference to above project topic, the project is all about booking the services and maids to make their work easy. This project help to the customer as by saving their time so they give their time to their work and also the servers and maids problems are solved as they got job without with proper wages. It made customer to find all the services within one web application, can be easily store all the details about the servers and the maids which makes. Our project reliable and secure for the customers.

Firstly we have to collected the necessary requirements. According to requirements We set our project goals after collecting requirements we analyse edit we Made the different activities on side ,admin side programming. We had designed our project with user-friendly nature. We had create different tables in databases.

Table 4.1: Planfor project

Sr.No	Name Of Activity	Conducted By	Proposed
			Schedule
1.	Requirement gathering	Sakshi Sakhare ,Pratiksha Rampure	
2.	Analysis of system	Sakshi Sakhare, Vaishnavi Gugal	
3.	Technical specification	Rutuja Gaikwad, Vaishnavi Gugal	
4.	Coding	Sakshi Sakhare ,Pratiksha Rampure	
5.	Implementation	Vaishnavi Gugal, Rutuja Gaikwad	
6.	Testing	Rutuja Gaikwad, Pratiksha Rampure	

$Cost\ Estimation (COCOMOModel)$

Table4.2:CostEstimation

Sr.No.	Expense Description	Value
1	Number of programmer	4
2	Number of hours per programmers/week	45
3	Coding cost per hour	200Rs.
4	Remuneration per programmer	45*200=9000Rs
5	Total remuneration of project	9000*4=36000Rs.
6	Documentation Cost	2000
7	Internet charges and either expenses	2000
8	Total	40,000Rs.

Problem Statement

Problem Definition

When someone need aid with small but major household tasks, the trouble arises when service skilled persons are unavailable or the trusted providers are impossible to find, who delivers consistently flawless service on instance. Our online system for household services provides the most expedient and annoys free way to get your domestic work done. Keeping that in sense our proposed system is basically a marketplace for household services and it is the platform where the rates were standardized and there is no necessitate haggling over prices.

Several aspects like painting, pest control, home cleaning, plumbing, electrical works and carpentry services are involved in a system to provide happy and healthy home atmosphere in order to satisfy consumers. We aim to help in providing optimal solutions to all your household troubles with more efficiency, ease and majorly, a delicate touch. A single click system describes booking highly skilled in-house professionals and gets your service done on time

Objective

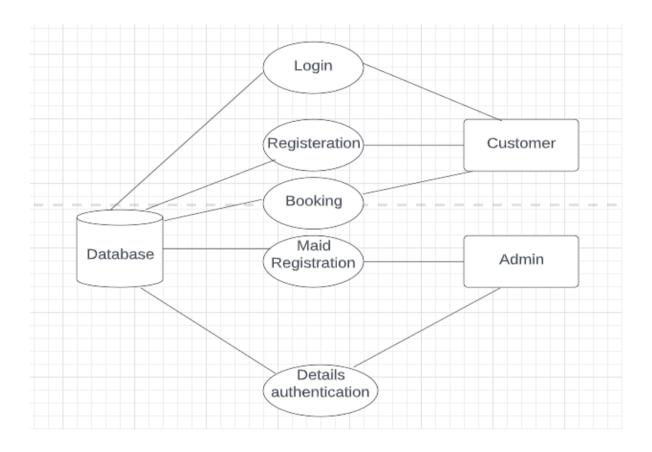
- To reduce time
- Easily available best services and maids on one click
- Easy to use
- Reduce Barden of finding service provider

Scope

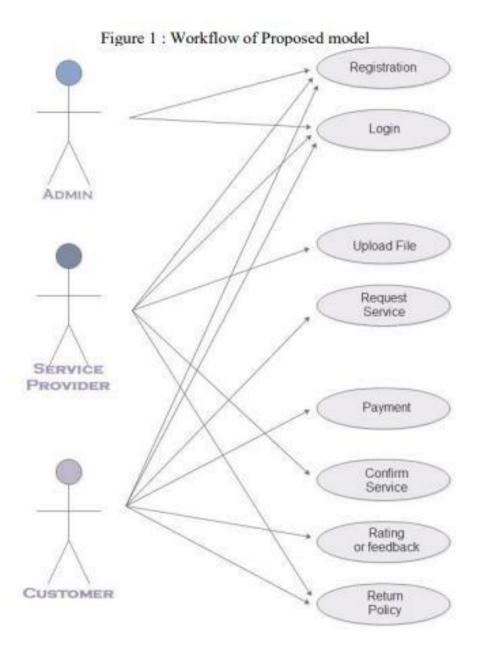
- Review and ratings by the customers.
- Pesonalizing the user experience by using web application.
- Management of complaints and booking the services.
- Automatically generates the graph of ratings of maids.
- The software used by non-technica lpersons also.

Chapter6 System Design

6.1 Data Flow Diagram



6.1 Use CaseDiagram



Chapter7 Implementation Details

Snapshot of our System:

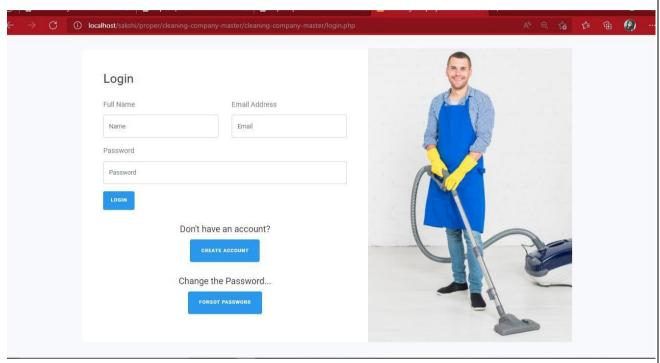


Figure 7.1: Customer Login

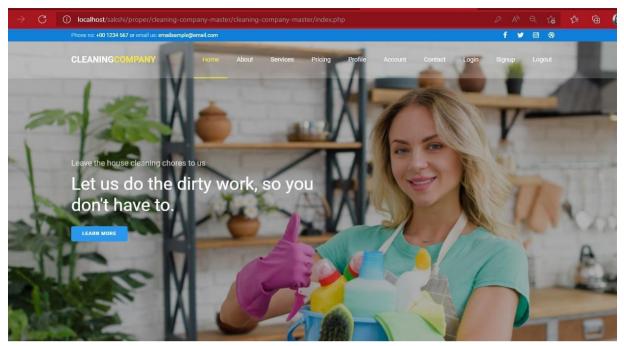


Figure 7.2: Index

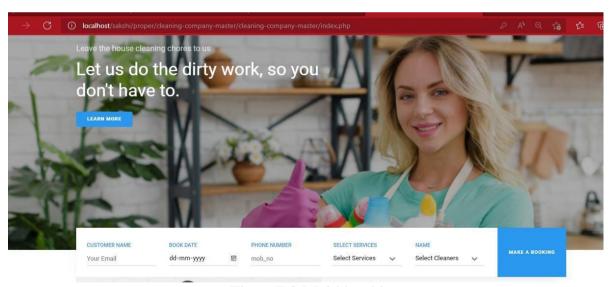


Figure 7.3: Maid booking



Name:
mona desai

Contact
14656853464

Email
m@gmail.com

Experience
2

Figure 7.4: Blog

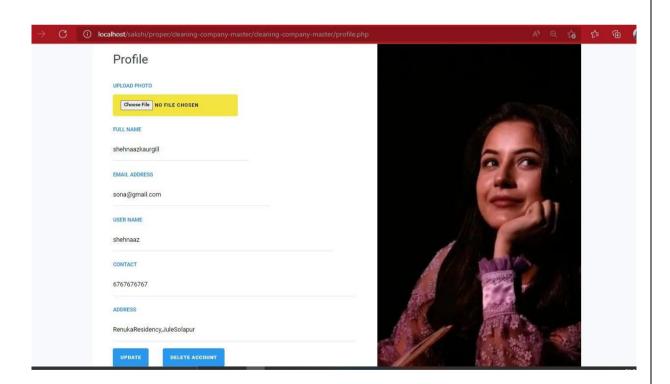


Figure 7.5: Profile

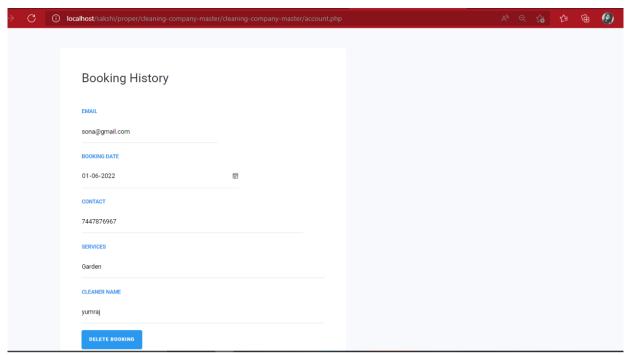


Figure 7.6: Booking services



Figure 7.7: Customer Registration

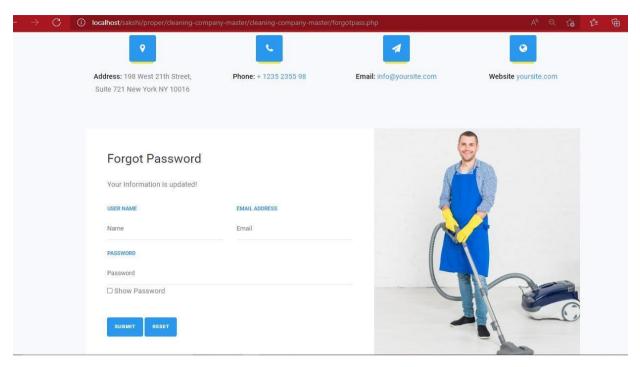


Figure 7.8: Forgot password

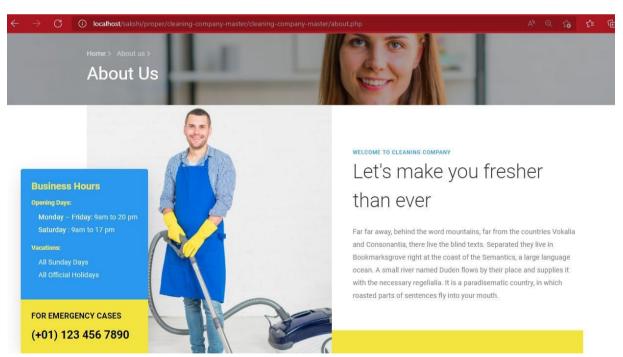


Figure 7.9: About Us

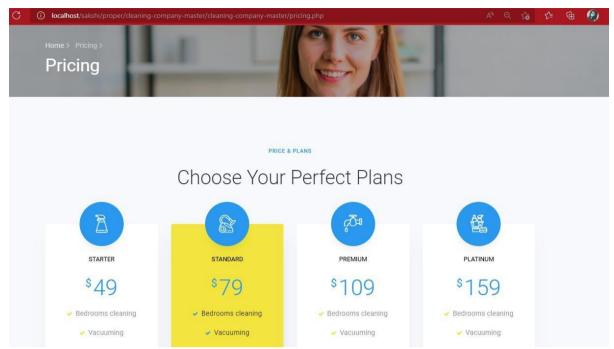


Figure 7.10: Pricing

How We Works

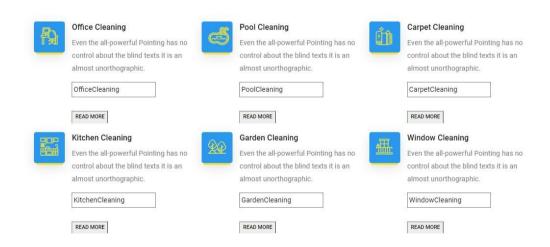


Figure 7.11: Services

Snapshot Admin :-

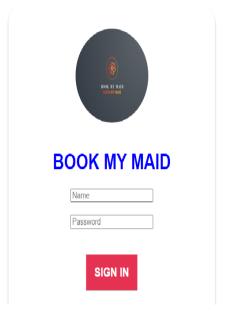


Figure 7.1: Admin Login

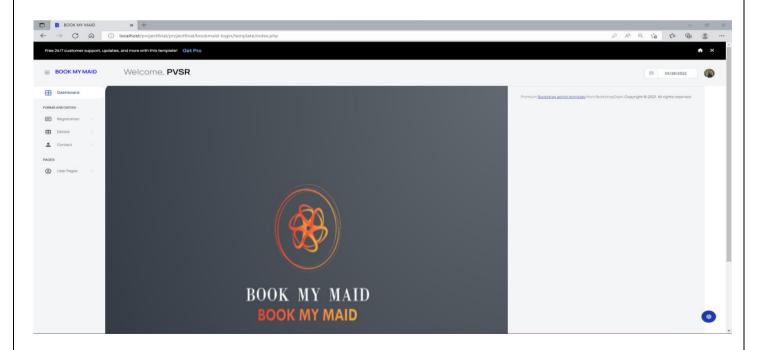


Figure 7.2: Admin Index

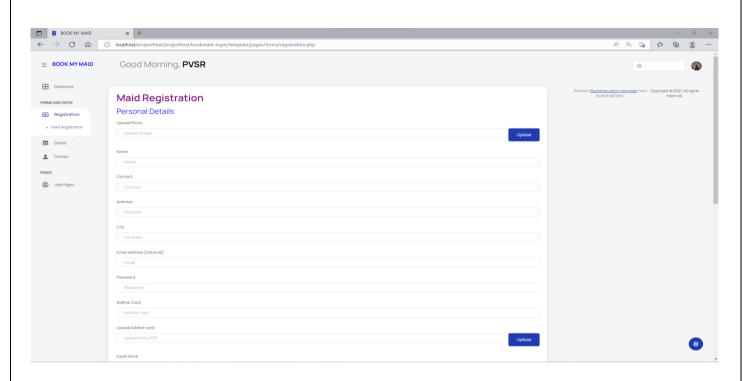


Figure 7.3: Maid Registration

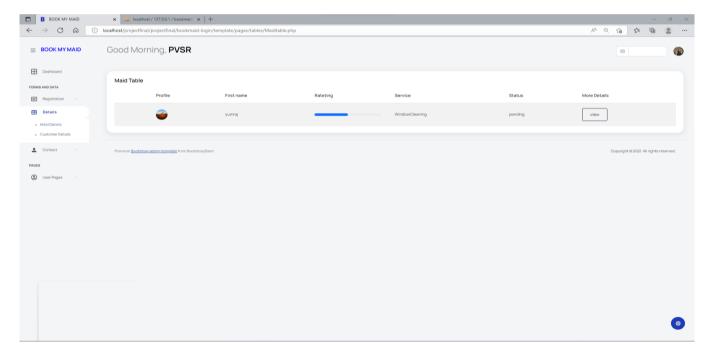


Figure 7.4: Maid Details

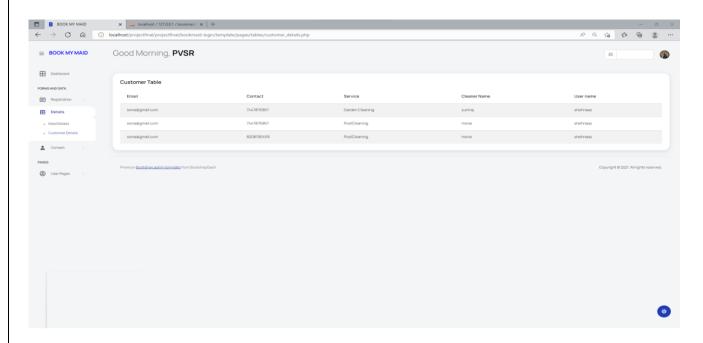


Figure 7.5: Customer Details

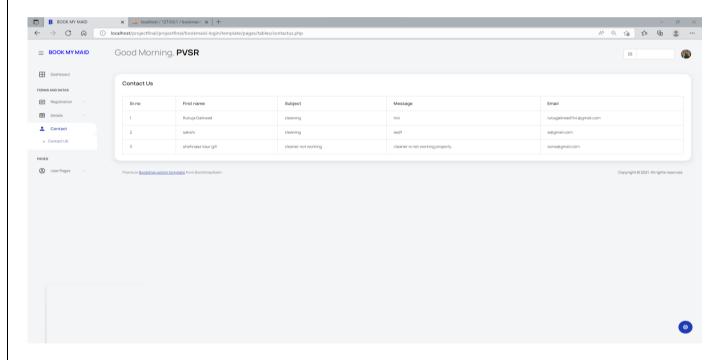


Figure 7.6: Contact Us

System Testing

Test Cases:-

Customer Module:-Login Page

TestCase ID	Test Case Description	Test steps	Test Data	Expected Results	Actual Results	Pass/Fail
LIN_01	Check login with valid data	1.Go to login page and fill the valid credentials to login	Username= gill password=354	Customer should login successfully	As expected	Pass
LIN_02	Check login with invalid data	1.Go to login page and fill the incorrect credentials to login	Username=gill password=354	Customer should not able to login	As expected	Pass
LIN_03	Check login with Correct username but incorrect password	1.Go to login page and fill the incorrect password but correct username to login	Username= shehnaaz password=354	Customer should not able to login	As expected	Pass
LIN_04	Verify the messages for invalid login	1.Go to login page and fill the valid credentials to login	Username= shehnaaz password=1234	Should show the message for invalid login and expect correct inputs	As expected	Pass
LIN_05	Verify if the data in password field is either visible as asterik or bullet sighns	1.Go to login page and fill the valid credentials to login	Username=she hnaaz password=1234	Should show the password being entered in bullet sighns	As expected	Pass
LIN_06	Verify if the login page allows you to log in simultaneously with credentials in different browser	1.Switch to another browser and Go to login page and fill the valid credentials to login	Username= shehnaaz password=1234	Customer should login successfully	As expected	Pass

Booking Page:-

TestCase ID	Test Case Description	Test steps	Test Data	Expected Results	Actual Results	Pass/Fail
LIN_01	Check responsiveness of booking page	1Enter booking details		Booking should done successfully	As expected	Pass
LIN_02	Check validation of booking page	Keep all the fields blank		Form not submitted	As expected	Pass

• Signup Page:-

TestCas e ID	Test Case Description	Test steps	Test Data	Expected Results	Actual Results	Pass/Fai
LIN_01	Customer registration	1.Go to web page and signup button	Proper working of signup page functionalities	Signup page opened properly	As expecte d	Pass
LIN_02	Verifying the validation of signup page	1.all fields kept blank and do signup	none	Verify that each form field is validated for invalid entries. Validation s Empty values, email address validation etc.	As expecte d	Pass
LIN_03	Verify Register New User.	Enter username. Click on the Check link to check availability. Enter name, email address. Click on the Register button	Sample Data: Testing docs Bob bob@testingdocs.co m	Verify that a Welcome message is displayed to the user. Verify that verification email is sent to the user. A database record is inserted in USERS table with the new user details.	As expecte d	Pass

LIN_04 Verify Page Responsivenes	Resize the browser window to mimic a smaller screen. Examine the page and the page elements.	Verify that all web GUI elements on the page are displayed properly. The fields should auto adjust to the screen size. The page should be responsive to small/larg e screen sizes.	As expecte d	Pass
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• Forgot Page:-

TestCase ID	Test Case Description	Test steps	Test Data	Expected Results	Actual Results	Pass/Fai
LIN_01	Check login with valid data	1.Go to login page and fill the valid credentials to login	none	Admin should login successfully	As expected	Pass
LIN_02	Check login with invalid data	1.Go to login page and fill the incorrect credentials to login	none	Admin should not able to login	As expected	Pass
LIN_03	Check login with Correct username but incorrect password	1.Go to login page and fill the incorrect password but correct username to login	none	Admin should not able to login	As expected	Pass
LIN_04	Verify the messages for invalid login	1.Go to login page and fill the valid credentials to login	none	Should show the message for invalid login and expect correct inputs	As expected	Pass
LIN_05	Test forgot password link functionality	Verify after clicked on link,user should navigate to forgot password page	none	Forgot password page opened	As expected	Pass
LIN_06	Setting new password	Go to forgot password &change the password	none	Password should change susuccessfully	As expected	Pass

• Admin Module :-

• Test Cases:-

Login Page

TestCase ID	Test Case Description	Test steps	Test Data	Expected Results	Actual Results	Pass/Fail
LIN_01	Check login with valid data	1.Go to login page and fill the valid credentials to login	Username=pvsr password=123	Admin should login successfully	As expected	Pass
LIN_02	Check login with invalid data	1.Go to login page and fill the incorrect credentials to login	Username=pvs password=354	Admin should not able to login	As expected	Pass
LIN_03	Check login with Correct username but incorrect password	1.Go to login page and fill the incorrect password but correct username to login	Username=pvsr password=354	Admin should not able to login	As expected	Pass
LIN_04	Verify the messages for invalid login	1.Go to login page and fill the valid credentials to login	Username=pvs password=354	Should show the message for invalid login and expect correct inputs	As expected	Pass
LIN_05	Verify if the data in password field is either visible as asterik or bullet sighns	1.Go to login page and fill the valid credentials to login	Username=pvsr password=123	Should show the password being entered in bullet sighns	As expected	Pass
LIN_06	Verify if the login page allows you	1.Switch to another browser	Username=pvsr password=123	Admin should	As expected	Pass

	to log in simultaneously with credentials in different browser	and Go to login page and fill the valid credentials to login		login successfully		
LIN_07	Verify if the Enter key of keyboard is working fine on login page	Go to login page and fill the valid credentials to login and hit enter key instead of submit button	Username=pvsr password=123	Admin should login successfully	As expected	Pass
LIN_08	Veriy the time taken to login with valid username and password	1.Go to login page and fill the valid credentials to login	Username=pvsr password=123	Admin should login successfully	As expected	Pass

Registration Page

STEP ID	STEP DESC RIPTION	Steps To Execute	INPUT DATA	EXPECTED RESULTS	ACTUAL RESULTS	PASS / FAIL	ADDITIONAL NOTES
TC_01	Check all the text boxes, radio buttons, buttons, etc	Click on Radio buttons, buttons and dropdowns	GENDER:Male/Fe male	UI should be perfect	UI should be perfect	PASS	N/a
TC_02	Check the required fields by not filling any data	Do not enter any value in the field. Click on the Register button.	N/a	It should show a mandatory symbol (*) on mandatory fields.	It should show the validation message for valid fields.	Pass	N/a
TC_03	Check user should Register by filling all the required fields	Enter valid values in the required fields. Click the Register button.	No of Compaints:0/1/2/ 3 Service Type:Choose approriate service.	Users should be registered successfully. A successful registration message should show. Mail should send to the user	Successful Registrartion	Pass	N/a
TC_04	Check the Email text field that has an Email address without @ symbol. • Check the Email text field that has a random string instead of a real email. • Check the Email text field that has @ symbol written in words. • Check the Email text field that has a missing dot in the email address.	Enter Invalid Emails Click on the Register Button.	LtestAtgmai Lcom 2.test@gmai lcom 3.test@gmai 1.4.@gmail	It should show the validation message for valid email	It should show the validation message for valid email	Puss	N/a
TC_05	Check all the valid emails	Enter valid Emails Click on the Register Button.	1.test.22@gma il.com 2.test@gmail. com	It should not show any validation message	It should not show any validation message	Pass	N/a
TC_06	Check the phone number when passing alphanumeric data	Enter alphanumeric data in phone field Register button	1. dadu5\$7567#7	It should show the validation message 8 for Phone Number	It should show the validation message 8 for Phone Number	Pass	N/a
TC_07	Phone Number validation	Enter valid phonenumber Click on Register button	1,9012078654	Users should be registered successfully. A successful registration message	Users registered successfully. A successful registration	Pass	N/a

				should show.	message shown.		
TC_08	Check the Addhar card no when passingalphanumeric data	Enter alphanumeric data in addhar card field. Click on Register button	1.701111825694	It should show the validation message 12 for Addhar card No	It should show the validation message 12 for Addhar Card no	Pass	N/a
TC_09	Checkthe FSC code no when passing al phanumeric data	Enter alphanumericd ata in IFSC Co de. Click on Register button	1.90164834701	It should show the validationmessage 11 for I FSC C ode	It should show the validation message 11 for FSC Code	Pass	N/a
TC_10	Check the working of submit button	1.Click on Submit Button	Submit Button	It should check all the information isenter the go- to the Registration page again.	Data inserted successfully in data base.	Pass	N/a
TC_11	Check the working of Reset button	1.Click on Reset Button	Reset Button	It should reset all the fields.	Reset all the fields.	Pass	N/a
TC_12	Check the Upload Image functionality	1. Verify that the "choose file" Option With the Upload Button Are Showing or not. 2. Verify that the file extension when user upload a file DOC, XLXS, PNG JPGE ec. 3. Check the selected file Name Showing or not.	Upload Button	It should Upload image successfully	Image Uploaded Soccessfully	Pass	N/a

Admin test cases:

Test Case ID	Test Case Description	Test steps	Test Data	Expected Results	Actual Results	Pass/Fai
INP_01	To verify if dashboard works fine	1.Go to Index page dashboard	-	Should display the Dashboard	As expected	Pass
INP _02	To verify the image set to background is appropriate or not	Go to index page of project	-	Logo Image of company should be displayed perfectly	As expected	Pass
INP_03	To verify the maid details option	1.Go to Maid details on the dashboard	- 9	Admin should able to see the details of maid	As expected	Pass
INP_04	To verify the update button	Go to the maid details and click on the view button and check if the update button works fine		The update button should work fine according to the respective logic	As expected	Pass
INP _05	To verify whether the update button working or not	1.Go to the view button where the text editable edit the changes and click on update button and check if it updates the data 2.Go to Mysql database and check if the data updates	Profile, Name, Rateting,Status, Service, More details	If the user makes the changes then it should be updated in database	As expected	Pass
INP_06	To verify after clicking the	1.Go to maid details page	Profile, Name, Rateting,Status,	It should show the	As expected	Pass

	update button if the data updates in the database table and views the updated data on the maid details table on user interface	check if it shows the updated data on the screen	Service, More details	updated data on the maid details page		
INP _07	To verify if the view button on maid details page works fine and displays the additional information of the maid	Go to the maid details page and check if the view button works fine and if it shows the additional data of maid	Profile, Name, Rateting,Status, Service, More details	The view button on the maid details page should be there and Onclick it should show the additional data of the maid	As expected	Pass
INP _08	To Verify if it opens the maid page after successful updation of data has been performed i.e to check the path of update data	1.Go to view button and edit the text and click on update button	Profile, Name, Rateting,Status, Service, More details	It should open the maid details page after updating the data	As expected	Pass
INP _09	To verify Whether the validation works fine	1.Go to controls of the page viewed after clicking the View button and insert thee data in wrong format	Profile, Name, Rateting,Status, Service, More details	It should give validation error and should not accept data in wrong format	As expected	Pass

INP_10	To verify if it opens the contact us page when the contact us option is clicked	1.Go to contact us page on dashboard		The contact us table should open showing the issues registered by the customer	As expected	Pass
INP_11	To verify If it successfully and correctly fetch data which is entered by customer from respective database table	1.Open the contact us page on the index page		Should show the data or issues entered by the customer are displayed accurately	As expected	Pass
INP_12	To verify the Profile of admin	1.Go to profile page on index page	First name, Subject, Message,Email	It should view the profile of the admin when clicked on the icon	As expected	Pass
INP_13	To verify the logout button of admin page	1.Go to the profile of the admin and click on the logout button		It should logout the admin account without any issues	As expected	Pass

Future Scope:

The online household services application provides some of the home services which are most frequently used. This system accommodates the changing needs of the end user. The overall system can be designed so that its capacity can be increased in response to the further requirements for which the application provides an appropriate service overseas.

Further this application can be prolonged by merely adding up the required services and Additional online payment systems.

For example, the current system provides the following services such as home painting, home cleaning, packers and movers, plumber repair and service further the system can be extended as per the requirements of the user.

Conclusion

To reduce burden in finding in house solutions for the services, the proposed system provides several services by providing service specialists at your doorstep in one click .case in accessing our services in a more comfortable way With well qualified and background demonstrated professionals we make all your home cleaning, plumbing, furniture maintenance, electrical works, appliance repair, house painting, vehicle service and many other services To be done in a click anytime from anywhere as easy as available.

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