

Sakshi THOKE

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Profile

As an M1 student at EDHEC, I bring a diligent work ethic, a strong academic background, and a drive to apply my knowledge in real-world scenarios. Focused on providing strategic solutions in business growth & analytics, for companies with a focus on sustainability, I want to contribute my skills and enthusiasm to a dynamic role, blending creativity with management expertise.

Education

EDHEC Business School – Lille, France

Sept 2023 – May 2026

MiM Business Management (Grande Ecole) – Sem 1 GPA – 15.2/20

Courses: Strategic Management, Marketing Management, Corporate Finance, Financial Statements Analysis, Business Innovation.

Veermata Jijabai Technological Institute – Mumbai, India

Aug 2017 – May 2021

Bachelor of Technology – Electronics Engineering

Final year project – Developed a machine learning-based model "Book companion" using OpenCV and mediapipe.

Gokhale Education's Arts Commerce Science College – Nashik, India

Jun 2015 – May 2017

Higher Secondary Certificate

Final grade: 84.85% (Math: 93/100 Physics: 89/100) | Ranked among the top 20 in college.

Professional Experience

Mphasis Limited – Pune, India

Jun 2021 – Jun 2023

Middleware engineer for the client First Republic Bank acquired by JPMC, USA

- **Optimization Operations:** Troubleshoot OpenShift Container Platform, managing 12 cluster and certificate upgrades, and aiding in AWS and On-Prem migration.
- **Incident Management:** Resolved 40-50 incidents/requests monthly within established SLAs using Service-now and JIRA, documenting on Confluence to ensure smooth operations. Supported weekly app updates.
- **Analytics:** Generated and analyzed weekly/monthly incident reports and created dashboards on Excel and Service-now to evaluate performance metrics, analyze request traffic, and track resolution statuses, to improve operational efficiency.
- **Project Coordination:** Assisted in project tracking and management through Kanban and SCRUM methodologies, monitoring ongoing JIRA stories for OpenShift, Kafka, & IBM MQ; conducted knowledge transfer sessions for new joiners.

Achievements & Extracurriculars

L'Oréal Brandstorm Semi-Finalist – Lille, France

Apr 2024

- **Semi-finalist** in the L'Oréal Brandstorm, contributing to the technological reinvention of the future of professional beauty within the Professional Products Division.

EDHEC x LVMH Open Innovation (DARE) challenge winner – Lille, France

Mar 2024

- **Winner of the Audience Award** for innovating a business solution, crafting dashboards and a framework for seamless collaboration between LVMH managers and music artists.

EDHEC's queer association – RISE – Lille, France

Oct 2023 – May 2024

- Organized a 4-day pride week and created engaging content for awareness days, showcasing skills in marketing, planning, event coordination, content development and execution of diverse and inclusive events.

INSIDE LVMH Certificate - Certificate Credential ID: 0504a8ddc5

July 2023

- LVMH & the luxury industry, Sustainability & luxury, Creation & branding, Retail & customer experience

Accolades at Mphasis Limited – Pune, India

Oct 2022

- Recognized for contributions to OpenShift activities, reflecting commitment, reliability, and responsibility in executing assigned tasks and ensuring application availability.

VJTI's sports association – "Enthusia" – Mumbai, India

Sep 2017 – May 2020

- Organized a 14-day sports fest, managing logistics, recruitment, and 50 volunteers. Led 1500 participants in Marathon and Cyclothon, executed targeted marketing, social media campaigns, and established media partnerships for broad coverage.

Languages and IT Skills

English (Bilingual), French (Intermediate), German (Beginner), Hindi & Marathi (Native)

IT Skills: MS Office, Excel, JIRA, Service-Now, Tableau, SQL, OpenShift, HTML-CSS, Python, Java & Spring framework, GitHub, AWS, Digital Marketing, Management Consulting.

Hobbies & Interests

Music (trained in Indian classical singing for 6 years) | Sketching | Exercising | Cooking | Appreciating art in different forms.