

Account #:	17078275
Total Charges:	\$5464.09
Due Date:	03/01/2018
Statement Date:	02/21/2018

Utility Statement for The Octagon

Account Name	Service Address	Account Number	Web Pin
Jiali Ling	888 Main St # 145 New York, NY 10044	17078275	10000057

Current Rent and Lease Charges

Service Type	Service Period	Charges
Gym (Your Apt. Community)	03/01/2018 - 03/31/2018	\$35.00
Rent (Your Apt. Community)	03/01/2018 - 03/31/2018	\$5,100.00
Rent and Leasing Charges Due 03/01/2018		\$5,135.00

Electric Utility Charges

Service Type	Beginning-Ending	Usage Factor	Multiplier	Billed Usage	Charges
Electric Base	01/01/2018 - 02/01/2018				\$18.37
Electricity	01/01/2018 (38061*) - 02/01/2018 (39464)			1403.00 kWh	\$296.55
Sales Tax	01/01/2018 - 02/01/2018				\$14.17
					\$0.00
Total Current Charges					\$5,464.09
Prior Balance					\$0.00
Grand Total Due 03/01/2018					\$5,464.09

Conservice offers E-Statements! Log onto our website or call 1-866-947-7379 for more info!

*Indicates this read has been estimated

Please see reverse for charge explanations and messages

CONSERVICE®
The Utility **Experts**

PO BOX 4717 LOGAN, UT 84323-4717
ht68

Account #:17078275 The Octagon
Amount Due:\$5464.09
Due Date:03/01/2018

*Balances are uploaded from your property management. It is current as of the date of this statement. If you have made payments since this date, please check with the leasing office for your updated balance.

Pay amount due to the leasing office by date specified. You might have a balance or additional charges through your community's leasing office that are not listed on this bill. For final amounts due, please check with the office.

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JIALI LING
888 MAIN ST # 145
NEW YORK NY 10044-0214

Your payment should be made out to:

The Octagon
888 Main St
New York NY 10044

Charge Explanations

Service Type	Description
<u>Rent :</u>	Your rent charges have been included with your utility bill as a courtesy. Your lease with the management will still serve as the control document for all applicable rent charges.
<u>Electric Base :</u>	You are charged based on a flat rate per unit for electric availability.
<u>Electricity :</u>	You are billed at electric service rates based on the amount of electricity used in your unit. Your sub meter reads in kWh units. You are charged a base fee of \$18.37 per month, as well as \$0.21137 for the first 258 and \$0.21137 for every kWh thereafter.
<u>Sales Tax :</u>	Sales tax imposed by your local utility provider equal to 4.5% of the electric charges.

This bill is not from your local utility provider or from any other provider. Your charges are calculated using the service provider bills issued most recently prior to the first of the month of this statement.

Message Center

Bozzuto Management Company is proud to be an ENERGY STAR Partner!

Savings tip of the month: If the water is too hot or cold, turn the offender down rather than increasing water flow to balance the temperatures. For more ways to save on energy and water, please visit: <https://www.energystar.gov/campaign/home> & <https://www3.epa.gov/watersense/>



Usted puede pedir que le envíen sus estados de cuenta en español. Haga favor de ponerse en contacto con el departamento de servicio al cliente de Conservice para recibir este servicio.



ANNUAL NOTIFICATION OF RIGHTS
Home Energy Fair Practices Act (HEFPA)

As you are aware, as part of our utility conservation program you pay for the electricity used in your apartment unit via a submetered system. As a residential customer of electricity you have certain rights under the Home Energy Fair Practices Act (HEFPA). This notice describes those rights and provides additional information related to the submetered program.

Please note that a full copy of HEFPA rules is available at http://www.dps.ny.gov/HEFPA_Brochure_12-08.pdf.

Complaint process

If you have questions or concerns about your electric submetered bill or you believe your bill is inaccurate, please contact the management company at:

The Octagon
888 Main St
New York, NY 10044
212-888-8692

Please submit your complaint to the property manager in writing, via telephone, e-mail or in person. Please include the action or relief requested and the reason for the complaint about the submetered bill. We shall investigate and respond to the complaint in writing within fifteen (15) days of the receipt thereof. If you are dissatisfied with our response, you may request a review of the outcome by filing a written protest within fifteen (15) days from the date of the response. If we still cannot reach an equitable agreement within fifteen (15) days of this protest, you may contact the Department of Public Service, www.dps.state.ny.us, or if you are dissatisfied regarding management's response to their complaint. Alternatively, you may contact the Department of Public Service at any time concerning your submetered service in writing at New York State Department of Public Service, 3 Empire State Plaza, Albany, New York 12223, by telephone at 1-800-342-3377, in person at the nearest office at 90 Church Street, New York, New York 10007, or via the Internet at www.dps.ny.gov.

We shall afford you all notices and protections available to you pursuant to the Home Energy Fair Practices Act (HEFPA) before any action(s) based on such nonpayment, including termination of service is/are commenced. As a residential customer for electricity, you have consumer rights and protections available under the Home Energy Fair Practices Act ("HEFPA") and you may wish to refer to this act for further information about your rights via the department's website.

Consumer rights and protections are available to you under Home Energy Fair Practices Act. You may contact the Department of Public Service at any time if you are dissatisfied regarding management's response to your complaint:

PSC Helpline - toll free number: **1-800-342-3377**

Online: www.dps.state.ny.us or www.askPSC.com

Mailing address:

NYS Public Service Commission – office of Consumer Services
Three Empire State Plaza, Albany, NY 12223

NYS Public Service Commission – office of Consumer Services
90 Church Street, New York, NY 10007

NYS Public Service Commission – office of Consumer Services
Ellicott Square Building, Room 814, 295 Main Street, Buffalo, NY 14203

Termination or Disconnection of Service:

We may disconnect service under the following conditions if you:

- fail to pay charges for services rendered; or
- fail to pay amounts due under a deferred payment agreement;
- fail to pay a lawfully required deposit; and
- are sent a final disconnection notice no less than 15 days before the disconnection date shown on the notice.

A final disconnection notice shall clearly state or include:

- the earliest date on which disconnection may occur;
- the reasons for disconnection, including the total amount required to be paid, and the manner in which disconnection may be avoided;
- the address and phone number of our office that the customer may contact in reference to his/her account;
- the availability of procedures for handling complaints;
- a summary of protections available under HEFPA; and
- in a size type capable of attracting immediate attention a statement that reads, "THIS IS A FINAL DISCONNECTION NOTICE. PLEASE REFER TO THIS NOTICE WHEN PAYING THIS BILL."

Reconnecting service

If your service has been shut off for non-payment, we must turn service back on within 24 hours, where possible, in the following situations:

- you have paid the amount due or signed a payment agreement and made the down payment, if required,
- the local Department of Social Services agrees to make a direct payment on your behalf or provides a written guarantee of payment,
- the service provider is notified that serious harm to health or safety is likely to result if service is not reconnected, or
- the PSC directs the service provider to restore service.

Special Procedures:

Notify us if any of the below conditions exist, as they may provide you with rights not otherwise available.

