1. Which one of the following statements refers to the **MAIN** difference between hardware and software?
   1. Hardware is the physical part of the computer, while software consists of programs and applications
   2. Hardware is intangible, while software is tangible
   3. Hardware refers to operating systems, while software refers to input devices
   4. Hardware changes frequently, while software does not (2 marks)

Answer: D

1. Which one of the following statements describes the primary purpose of the first generation computer?
   1. Perform complex scientific computations
   2. Manage business operations
   3. Solve basic arithmetic operations using vacuum tubes
   4. Provide graphical user interfaces (2 marks)

Answer: C

1. The type of a software that is used to manage hardware and provide a platform for application software to run is known as .
   1. utility software
   2. operating system
   3. application software
   4. firmware (2 marks)

Answer: B

1. Which one of the following statements **BEST** describes system software?
   1. Software designed to perform specific tasks such as word processing or spreadsheet calculations
   2. Software that helps manage computer hardware and software resources
   3. Software used for programming and developing other software
   4. Software used to optimise internet connectivity (2 marks)

Answer: B

1. Which one of the following features in Windows Server allows administrators to manage access to files and folders based on user's identity?
   1. BitLocker
   2. Group Policy
   3. Active Directory
   4. NTFS Permissions (2 marks)

Answer: A

1. Which one of the following actions in the file management process organises a large number of files?
   1. Delete unnecessary file
   2. Create folders and subfolders to group related files
   3. Copy and paste the files into one directory
   4. Share files with others (2 marks)

Answer: B