# SHRINIVAS GURUNATH ALAGERI

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## **OBJECTIVE**

Position in Technology Leadership transforming businesses through technology and agile leadership.

#### PROFESSION ALSUM MARY

- 14 + years of global enterprise Software product development with Hewlett-Packard and Polycom.
- Lead Solution development, Test system Interoperability for a \$100M Telepresence product hosted in fortune top 50 companies for Polycom Real Presence Video Analytic Cloud Video as a Service
- Improvised product support and remote management of Nodes by developing NOC tools which helped in meeting 99
  percent service uptime increasing revenue and reducing customer escalations by 25%
- Architected and Developed intercommunication of AV media exchange between heterogeneous Telepresence Eco-System involving H323 and SIP Signalling Protocols for Unified Communication Systems.
- Hands-on experience in analysis, design, development, QA and maintenance of Scalable Enterprise-wide
   Java J2EE-based applications with multi core experience, parallelism, and concurrency and thread models.
- Building atmosphere of high-performing, cross-functional teams by fostering innovation and result oriented environment for distributed agile programs across US and Asia Pacific.
- Globally recognised with Engineering Awards consistently across all quarters.

#### COMPETENCE

- Architectural patterns: Micro services, SOA, REST and n-Tiered architectures
- Programming: Java,C#.NET,C and C++
- Web Technologies: Spring MVC, AOP, Struts Node JavaScript, Angualar, ExtJS, Sencha, XML, XSLT, Ajax, AWS
- JEE Technologies: EJB, JSP, Servlets and JAXB
- Application Servers: Tomcat, JBoss, WebLogic, WebSphere
- Middleware: Zeroc ICE, : Rabbit AMQP, Google ProtoBuffers
- Open Source Libraries and Frameworks:, Hibernate, Google Android, WebRTC, Lucene
- DevOps: Linux, Apache, Nginx, , Jenkins, Git, SVN, Maven, Ant, Gradle, Docker
- Database MySQL, Oracle 10g, Microsoft SQL Server 2008, MongoDB
- Monitoring: JMX, SNMP, Nagios, JMeter, JProbe
- Networking: UDP,TCP,HTTPS,SIP,SDP,H323,Office 365 Skype
- Domain: Unified Comunication UCC, Telecom, Video, Printing, Banking E-Commerce

## WORKEXPERIENCE

# Polycom Technologies Bangalore polycom.com

Jun 2011 -

Lead Software Developer and Subject Matter Expert for Polycom Video

- Lead SWAT team triaging customer escalations on Embedded Touch Control using REST, JNI, Android, .NET
- Mitigation and prevention of security vulnerabilities using for ClickJacking,XSS,CSRF using OWSAP
- Optimized Memory leaks and GUI freezes by facilitating zero downtime by automating GUI reset
- Designed and Developed Algorithms for Concurrent Layout System Imposed upto 28 Video Endpoints
- Driving migration of applications and source from HP HVEN to Polycom RPNET network domain
- Evaluated frameworks using Micro Services architecture design, NoSQL, AWS for Video As A Service(VaaS)
- Developed CDR Call Detail Recording applications using Spring Rabbit and AMQP Messaging

# Hewlett Packard (HP ISO) hp.com

Bangalore India, US Oregon, Singapore

Software Specialist

Feb 2006 - Jun 2011

- Interfaced with onsite leadership team and provided technical leadership to offshore India team
- Developed Component Automation and Unit Test Frameworks to determine the capacity in simulated environments using Java, J2EE, XMPP, Hibernate, C#, WPF
- Developed NAC to remotely secure Video EndPoints with JNDI, OpenLDAP and RADIUS
- Developed Packet Monitoring applications to monitor proactive readiness of Halo Endpoints
- Developed Scheduling apps, Reporting and Calendaring applications using ASP.net ,IIS, LINQ

Senior Software Engineer

Oct 2003 - Jan 2006

- Instituted forms automation framework for processing of digital pen using inkML,JNI,Xforms,VC++
- Independently designed and developed the FASLipi Character recognition with Native Interfaces
- Developed Admin Workflow Render Configurable UI for Pipeline using Struts, Servlets, J2EE MVC
- HP Dazel Document Web Delivery(HPWD) prototype using Velocity Struts Template
- Cascade Variable Data Printing Internationalizations /SVN WITS configuration on Sun Solaris

## CAPSILON, R SYSTEMS, WEBOPAC capsilon.com rsystems.com

Dec 2000 - Sep 2003

Pune, India

**Software Consultant** 

- Development of SMTP gateways, CMS / SOAP / JNI clients for Fax Broadcasts for Capsilon MediaTel
- Repayment Ecommerce Transaction processing Module using Java Servlets, EJB, XSLT for ABN Amro at R Systems
- Multillingual Unicode Library Management software using Java Servlets, ASP for MASTEK at WEB OPAC TLMS

## **PROJECTS UNDERTAKEN**

- Presented Papers on Reporting Usage of Videoconferencing Endpoints with Pay-Per-Use Service
- Presented Papers on RealTime Testing Challenges faced by VideoConferencing Solutions
- Seat Management and Reservation system for NIIT PUNE using Java AWT, Applets Swings and SQL
- Online Social Community Responsive website with wordpress, Joomla, PHP and bulk SMS service mykvs.com
- Fiber Optic based Image Processing Scanner using C/C++,8051,8085 microcontroller

# CERTIFICATION

- Certified Scrum Master (CSM), ScrumAlliance
- Certified Java Programmer NIIT Pune

#### **EDUCATION**

1999 Bachelor of Engineering (Karnatak University ,Dharwad) Electronics and Comunication

# **VOLUNTEER WORK/ORGS**

- IEEE, Open Source E Governance
- · Rotract Lions Notary, Child Relief and You