***Evaluation Using Nielsen’s heuristics***

**Visibility of system status**:   
The website I have created keeps the user informed of what he needs to do. An example of this would be in the “Order Now” page, where the user is informed by a pop up he needs to enter a name and time of arrival with an appropriate if he forgets them.

**Match between system and the real world**:   
The website is in English. Given that the Coffee Store is located in Ireland, where most people speak English, I think it is a suitable language. An option to change the language to Irish should be available though, as some Irish citizens prefer their language.

**User control and freedom**:   
After the form to order a drink is filled, there is a “Reset” button where the user can click to undo the whole form and cancel the order. If the user clicks “Submit”, he a pop up asks the user to click “Ok” to continue.

**Consistency and standards**:   
The same wording has been used to refer to a certain object or link in the website. At no time will the user have to wonder what a certain phrase means.

**Error prevention**:   
I believe the design for the website is clear enough to prevent any occurs from occurring, but in the off chance someone misses something (most likely in the form), there will be clear error messages to explain the reason behind the error and its fix.

**Recognition rather than recall**:   
There are clear tabs at the top of the page to help the user navigate through pages. When a page uses a reference to a topic, there will be links within the text to that topic.

**Flexibility and efficiency of use**:   
The website is efficient. It is well organised so the user can easily reach the information he needs without wasting time.

**Aesthetic and minimalist design**:   
Every page contains only the information the average user of the website will need. There is no extra, useless information.

**Help:**

There is not a real help implementation in the website, however, there is a link a to the Coffee Store’s Facebook page. If the user faces any difficulties, he can easily ask on the Facebook page and he will find help easily.