

NAZEEM SHAKUR

Orlando, FL

nazeem.engineer@icloud.com | (678) 510-9018 | [linkedin.com/in/nazeem-shakur](https://www.linkedin.com/in/nazeem-shakur)

SUMMARY

Senior Software Engineer with over 11 years of experience specializing in back-end development, cloud architecture, and DevOps. A proven leader with a track record of building and scaling high-performance systems, I am an expert in Ruby on Rails, Node.js, AWS, and working with AI/ML frameworks, with a focus on optimizing system performance and mentoring junior engineers.

SKILLS

Ruby, JavaScript (ES6+), Java, C#, Python, Ruby on Rails, Node.js, Express.js, Vue.js, PostgreSQL, MySQL, MongoDB, AWS (EC2, S3, Lambda, CloudWatch), Docker, NGINX, Splunk, C, RabbitMQ, Keras, TensorFlow

WORK EXPERIENCE

SmartRent / SightPlan

Site Reliability Engineer / Software Engineer

Oct 2021 - Apr 2025

Orlando, FL

- Spearheaded automation of repetitive TOIL tasks with Ruby on Rails scripts, reducing manual workload and increasing team efficiency by 30%.
- Managed on-call incident response, diagnosing and resolving 100+ production issues while maintaining high system uptime.
- Developed and implemented custom admin panel tools, streamlining operations and reducing recurring support tickets by 25%.
- Collaborated with cross-functional teams to design RabbitMQ workers for asynchronous task processing, improving system performance and scalability.
- Proactively monitored AWS infrastructure using Splunk, PagerDuty, OpsGenie, and CloudWatch, reducing critical outages by 15%.
- Mentored junior engineers and led code reviews to ensure adherence to best practices and facilitate knowledge sharing.

Elevux LLC

Backend Developer

Apr 2021 - Oct 2021

Orlando, FL

- Led the development and architecture of a customizable 3D avatar editor with API integration, serving over 10,000+ global users.
- Engineered and configured the complete development, staging, and production environments for back-end applications using Node.js/Express.js and NGINX.
- Developed an in-house content delivery network (CDN) for multimedia assets, which increased application load speeds and improved user experience.
- Spearheaded a virtual medal system for the Tokyo Olympics with leader boards and rewards that engaged over 10,000+ global users.
- Oversaw database management, ensuring data security, optimizing client reporting, and guaranteeing accuracy of analytics.

SEU (Sunshine Enterprise USA)

Full-Stack Web Developer

Jul 2020 - Oct 2020

Maitland, FL

- Developed a full-stack job application system, including a dynamic blog, admin portal for CRUD operations, and automated notifications for recruiters.
- Created a shift management system for nurses and teachers, which automated the approval queue for admins and improved recruiter efficiency.

University of Central Florida

Computer Science Teaching Assistant

Aug 2019 - Jul 2020

Orlando, FL

- Assisted over 100 students with data structures, algorithms, recursion, and complexity analysis.
- Held office hours and graded exams to improve student comprehension and facilitate knowledge transfer.

Darden

Software Engineer Intern

May 2019 - Jul 2019

Orlando, FL

- Engineered a full-stack e-commerce solution for a major Darden brand using Oracle's Content Management and E-commerce tools, increasing revenue by implementing new wine options.
- Pioneered and piloted the integration of an Amazon Alexa voice assistant across multiple Darden brands, enabling customers to make reservations, join waitlists, and order meals via voice commands.
- Managed the full software development lifecycle from concept to delivery, collaborating with cross-functional teams and presenting project outcomes directly to the CIO and IT VPs of Darden.

FIS

Full-Stack Web Developer

Nov 2017 - Dec 2018

Maitland, FL

- Architected and built autonomous tasks with ASP.NET MVC and C# to streamline administrative workflows, cutting the new employee on-boarding period from 2-3 weeks to less than 1 week.

- Collaborated with a team to develop responsive sites and improve work productivity by creating new systems like a PTO approval and logging tool with Outlook integration.
- Wrote complex SQL queries to optimize database performance, fix data inconsistencies, and generate hierarchical reports for executives and managers.

PROJECTS

Athlete Technique Analysis (Android App)

- Led and developed an Android app to record and analyze golfer swings using machine learning, pose estimation, and image segmentation.
- Improved performance accuracy by parsing video into 7 key swing frames with prescriptive feedback.
- Demonstrated expertise in Android Studio, Azure cloud storage, and ML frameworks such as Keras & TensorFlow

3D Apple Animoji Recreation

- Built a real-time 3D facial tracking system using REGL (WebGL) and C programming.
- Achieved live facial expression mapping through webcam input.

Ominous (Indie Game on Unity/itch.io)

- Designed and developed an indie survival game played by 3,000+ users using the Unity Game Engine.
- Programmed enemy AI behaviors with perception logic (sight & sound).

EDUCATION

Bachelor of Science in Computer Science

Aug 2016 - Dec 2020

CERTIFICATIONS

Learning Splunk

Data Monitoring & Query Building