# Sam Alcosser

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### Experience

IBM

Poughkeepsie, NY (WFH)

Software Client Facing Technical Support Intern May 2021 – Present

 Assisting the level 2 supervisor technical support team by writing REXX execs to increase the efficiency of the team

#### Collective Strategies Through Marist College's CCAC Group

Poughkeepsie, NY

Research Software Developer

September 2019 - May 2021

- Building a middleware which connects multiple accounting services called <u>MIP Connector</u> to be sold as a product for the accounting company Collective Strategies
- Designed and implemented a filtering system to allow the user to filter data coming from an accounting database's API through the UI
- Structured and built a logging system to allow the users and technicians to have a clearer picture of the state of processes through the UI and emails
- Working with a team build out a RESTful API based on the Play MVC Framework to allow another software product to connect to our own

## Projects & Non-Work Experience

Burnout Predictor April 2021

1<sup>st</sup> Place IBM/Marist Datathon Project

 Used a multiple linear regression model in Python to accurately predict the level of burnout in an employee based on three factors

Workout Tracker April 2019 - May 2019

Workout Tracker UI Application

- Organized and created a fully featured workout tracker application
- Created UI for application using Java's Swing UI to allow the user to easily input data
- Implemented the Hibernate ORM in order to easily manage data between the MySQL database and the processes of the application

Team RCF Website Fall 2016 - March 2017

Website for Local Rock Climbing Team

- Created a website for local rock climbing team to learn the basics of programming
- Designed, structured and implemented a fully functional forum using PHP and MySQL to allow different users to post and reply
- Built frontend components from scratch in order to practice frontend design and development

#### Education

Marist College Overall GPA: 3.67

- 5-Year BS/MS Software Development Program
  - BS in Computer Science expected May 2022
  - MS in Software Development expected May 2023
  - Minors in Information Technology, Information Systems, and Cybersecurity

#### Skills

- Java, C++, Python, and SQL
- HTML/CSS, JavaScript, and Bootstrap 4
- Play MVC Framework (Java)
- Hibernate ORM
- Git

## **Awards & Accomplishments**

- Dean's List
- Captain of competitive rock climbing team