Project -5 (Machine Learning)

Employee mode of commuting

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Objective

This project requires you to understand what mode of transport employees prefers to commute to their office. The attached data 'Cars.csv' includes employee information about their mode of transport as well as their personal and professional details like age, salary, work exp. We need to predict whether or not an employee will use Car as a mode of transport. Also, which variables are a significant predictor behind this decision?

Assumptions

There are no particular assumptions.

Tool used for the analysis

RStudio Version 1.2.1335 R Version 3.6.0

Input Data

The data is available in a spreadsheet format with .csv file extension. The same is uploaded into the R Studio with the help of the function "read.csv.

Steps involved in the analysis

- 1.1 EDA Basic data summary, Univariate, Bivariate analysis, graphs, Check for Outliers and missing values and check the summary of the dataset
- 1.2 EDA Illustrate the insights based on EDA
- 1.3 EDA Check for Multicollinearity Plot the graph based on Multicollinearity & treat it.
- 2. Data Preparation (SMOTE)
- 3.1 Applying Logistic Regression & Interpret results
- 3.2 Applying KNN Model & Interpret results
- 3.3 Applying Naïve Bayes Model & Interpret results (is it applicable here? comment and if it is not applicable, how can you build an NB model in this case?)
- 3.4 Confusion matrix interpretation

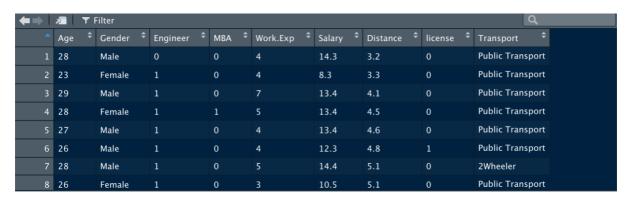
- 3.5 Remarks on Model validation exercise < Which model performed the best>
- 3.6 Bagging
- 3.7 Boosting
- 4. Actionable Insights and Recommendations

Loaded Libraries

```
> library(aplyr)
> library(forcats)
> library(mice)
> library(corrplot)
> library(car)
> library(caTools)
> library(cMR)
> library(DMwR)
> library(e1071)
> library(class)
> library(caret)
> library(gbm)
> library(saplom)
> library(jpm)
> library(jpm)
> library(jpm)
> library(saplom)
> library(saplom)
> library(sales)
> library(sales)
> library(sales)
> library(inea)
> library(ipred)
```

Exploratory Data Analysis

- There are a total of 9 variables.
- There are 444 observations
- The data has a mix of continuous and categoric variables.
- Continuous variables Age, Salary, Work Experience, Distance
- Category variables Gender, Engineer, MBA, License, Transport
- The target variable, "Transport" is a categoric variable with 3 classes.
- Engineer, MBA, License variables are integers and need to be converted to factors.



```
Age Gender Engineer
                    MBA Work.Exp Salary Distance license
                                                                Transport
 28
      Male
                  0
                      0
                               4
                                   14.3
                                             3.2
                                                       0 Public Transport
 23 Female
                      0
                                    8.3
                                                       0 Public Transport
                               4
                                             3.3
 29
      Male
                      0
                               7
                                   13.4
                                             4.1
                                                       0 Public Transport
                                   13.4
                                             4.5
 28 Female
                               5
                                                       0 Public Transport
 27
      Male
                      0
                                   13.4
                                             4.6
                                                       0 Public Transport
 26
      Male
                      0
                                   12.3
                                             4.8
                                                       1 Public Transport
 str(Transportation)
data.frame':
              444 obs. of 9 variables:
          : int 28 23 29 28 27 26 28 26 22 27 ...
          : Factor w/ 2 levels "Female", "Male": 2 1 2 1 2 2 2 1 2 2 ...
$ Gender
                0111111111...
$ Engineer :
            int
                 0001000000...
            int
                4 4 7 5 4 4 5 3 1 4 ...
$ Work.Exp : int
$ Salary
         : num 14.3 8.3 13.4 13.4 13.4 12.3 14.4 10.5 7.5 13.5 ...
$ Distance : num 3.2 3.3 4.1 4.5 4.6 4.8 5.1 5.1 5.1 5.2 ...
                0000010000...
$ license : int
$ Transport: Factor w/ 3 levels "2Wheeler", "Car",..: 3 3 3 3 3 3 3 3 3 3 ...
 summary(Transportation)
                                                                                 Salary
                   Gender
                                Engineer
                                                  MRA
                                                                 Work.Exp
      :18.00
Min.
                Female:128
                             Min.
                                  :0.0000
                                             Min.
                                                   :0.0000
                                                              Min. : 0.0
                                                                             Min. : 6.50
1st Qu.:25.00
                                                                             1st Qu.: 9.80
                Male :316
                             1st Qu.:1.0000
                                             1st Qu.:0.0000
                                                              1st Qu.: 3.0
Median:27.00
                             Median :1.0000
                                             Median :0.0000
                                                              Median: 5.0
                                                                             Median :13.60
      :27.75
                             Mean
                                   :0.7545
                                             Mean
                                                   :0.2528
                                                              Mean : 6.3
                                                                             Mean :16.24
3rd Qu.:30.00
                             3rd Qu.:1.0000
                                             3rd Qu.:1.0000
                                                              3rd Qu.: 8.0
                                                                             3rd Qu.:15.72
       :43.00
Max.
                             Max.
                                   :1.0000
                                             Max.
                                                    :1.0000
                                                              Max.
                                                                     :24.0
                                                                             Max.
                                             NA's
   Distance
                   license
                                           Transport
Min. : 3.20
                Min.
                     :0.0000
                                2Wheeler
                                                : 83
                                                : 61
                1st Qu.:0.0000
1st Qu.: 8.80
                                Car
                Median :0.0000
Median :11.00
                                Public Transport:300
Mean :11.32
                Mean :0.2342
3rd Qu.:13.43
                3rd Qu.:0.0000
       :23.40
                       :1.0000
                Max.
```

Identifying missing values and treating the data

- There is one missing value in the dataset
- The raw containing the missing value is omitted.

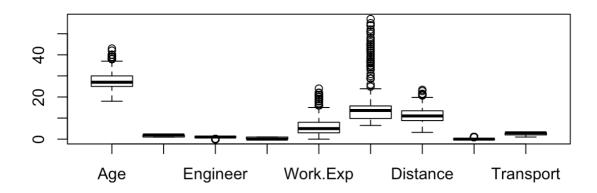
```
is.na(Transportation)
summary(is.na(Transportation))
Transportation=na.omit(Transportation)
```

Treating the class of variables

- The target variable has 3 classes. But as per the problem statement it needs only 2 values that shows "Car" or "Not car".
- The target variable is changed to a new column named "Caruse" by converting the variable "transport" to a binary data.
- The variables Engineer, MBA, license and Caruse are converted to factors.

```
Caruse=ifelse(Transportation$Transport == "Car", 1, 0)
Caruse=as.factor(Caruse)
Transportation=cbind(Transportation,Caruse)
Engineer=as.factor(Engineer)
MBA=as.factor(MBA)
license=as.factor(license)
```

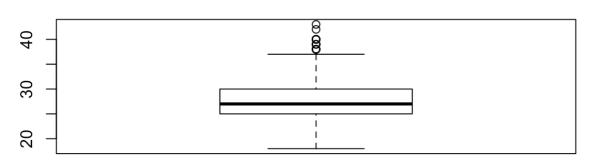
Checking for outliers



- The data is showing outliers in all the continuous variables

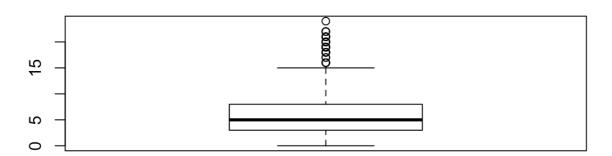
- The plot of "Age"shows 4 outliers. These are significant in the model.





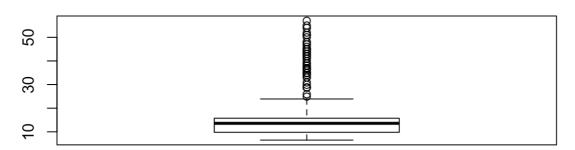
- The plot of "Work Exp" shows 8 outliers. These are significant in the model.

Work.Exp



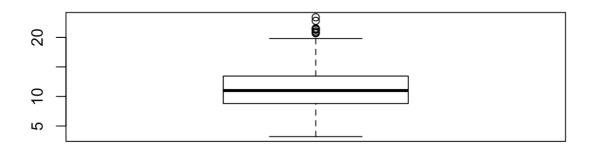
- The plot of "Work Exp" shows numerous outliers. These are significant in the model.

Salary



The plot of "Distance "shows 9 outliers. These are significant in the model

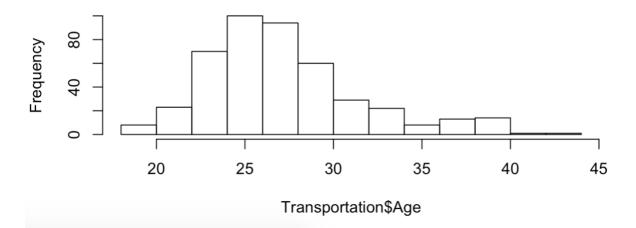




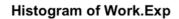
Univariate Analysis

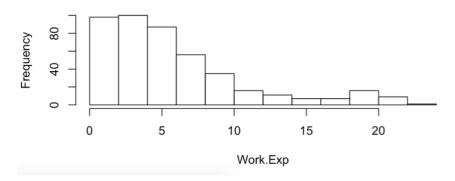
The histogram of Age shows that the variable is skewed towards left.

Histogram of Transportation\$Age



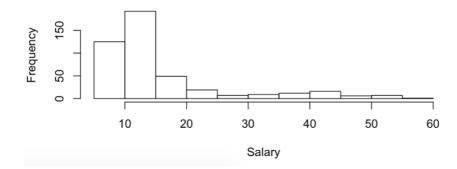
The histogram of Work. Exp shows that the variable is skewed towards left.





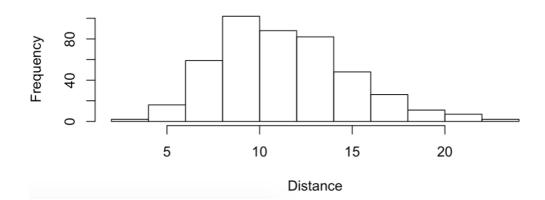
The histogram of Salary shows that the variable is skewed towards left.

Histogram of Salary

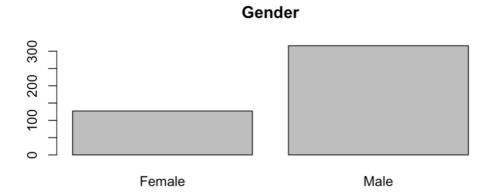


The histogram of Distance shows that the variable is skewed towards left.

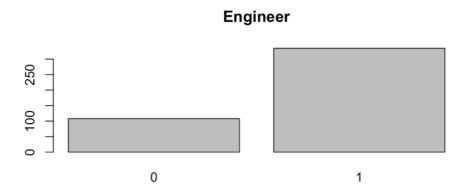
Histogram of Distance



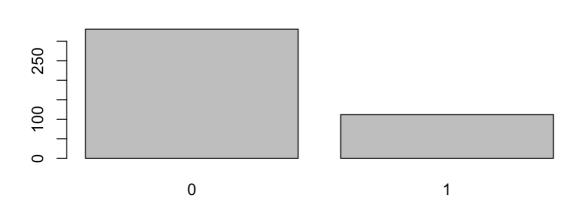
The plot of Gender shows that there are twice as many males as to females.



The plot of Engineer shows that there are thrice as many Engineers as to Non-Engineers.

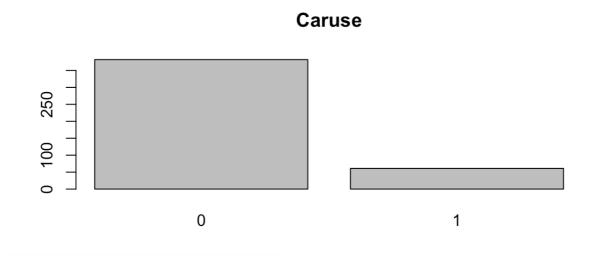


The plot of Gender shows that there are one-third as many MBAs as to non-MBA's.



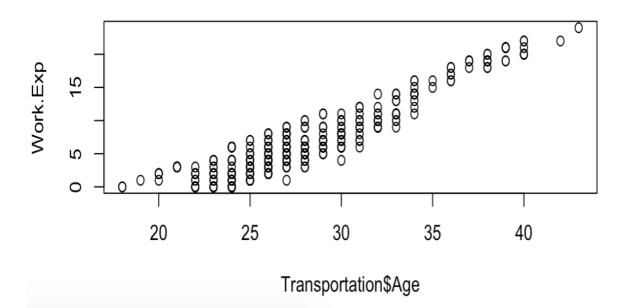
MBA

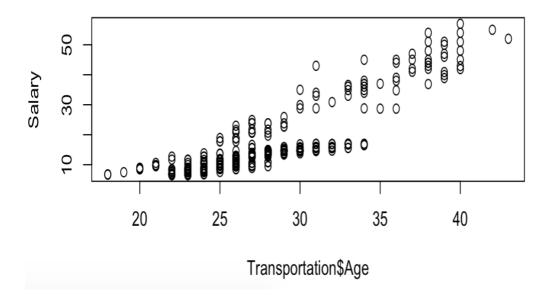
The plot of Caruse shows that there are one-fifth as many car users as to non-car users.



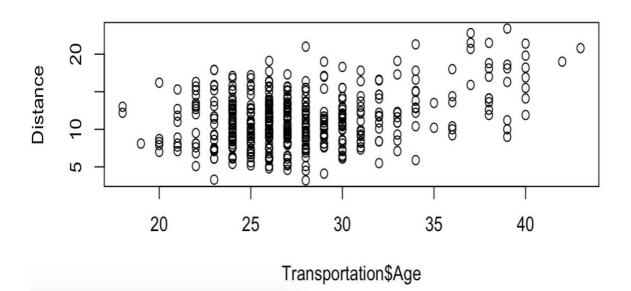
Bi-variate Analysis

Age vs Work.Exp plot shows a high correlation. (0.932251)

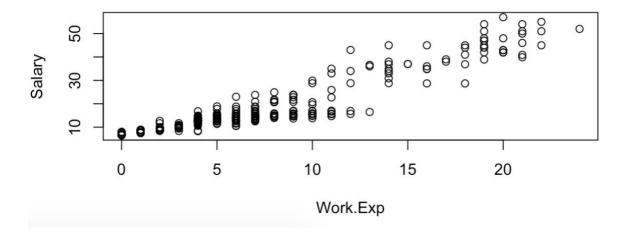




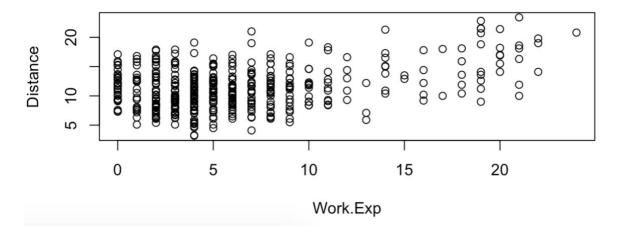
Age vs Distance plot shows a low correlation.(0.3530563)



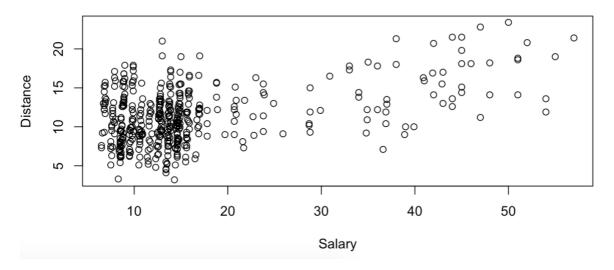
Work.Exp vs Salary plot shows a high correlation. (0.9320081)



Work.Exp vs Distance plot shows a low correlation. (0.3727857)



Work.Exp vs Distance plot shows a low correlation.(0.4422379)



Checking Multicollinearity and treating it

The below process is followed to check multicollinearity.

- 1. Create a logistic regression model with all variables.
- 2. Check the variable inflation factor.
- 3. Check the summary and identify variables showing considerable inflation.

```
> glm.trans.full=glm(Caruse~Age+Work.Exp+Salary+Distance+Gender+Engineer+MBA+license,data=Trans
portation, family="binomial")
     Age Work.Exp
                       Salary Distance Gender Engineer MBA license
11.903723 16.950407 3.970501 1.714671 1.486422 1.112810 1.461142 1.844857
> summary(glm.trans.full)
glm(formula = Caruse ~ Age + Work.Exp + Salary + Distance + Gender +
    Engineer + MBA + license, family = "binomial", data = Transportation)
Deviance Residuals:
    Min 1Q Median 3Q
                                             Max
-1.99436 -0.04239 -0.00718 -0.00050 2.27142
Coefficients:
           Estimate Std. Error z value Pr(>|z|)
(Intercept) -71.0540 15.6669 -4.535 5.75e-06 ***
Age 2.2605 0.5264 4.294 1.75e-05 ***
Work.Exp -1.1989 0.3617 -3.315 0.000917 ***
Salary 0.1852 0.0720 2.573 0.010086 *
Distance 0.4906 0.1409 3.482 0.000499 ***
GenderMale -1.7066 0.8336 -2.047 0.040631 *
Engineer 0.8569 0.9138 0.938 0.348396
MBA -1.9357 0.9094 -2.129 0.033285
MBA -1.9357 0.9094 -2.129 0.033285 * license 2.7085 0.8635 3.137 0.001709 **
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
(Dispersion parameter for binomial family taken to be 1)
    Null deviance: 355.075 on 442 degrees of freedom
Residual deviance: 63.262 on 434 degrees of freedom
AIC: 81.262
Number of Fisher Scoring iterations: 10
```

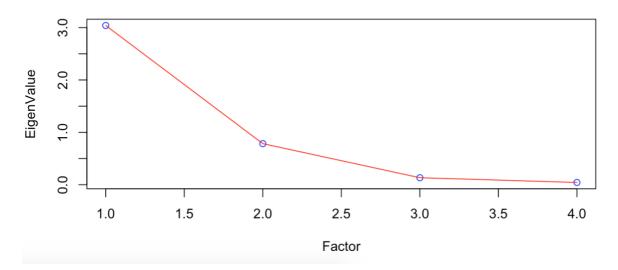
The following variables show high **contribution to multicollinearity.**

- Age
- Work Exp
- Salary

Principle Component Analysis is done on continuous variables to eliminate multi-collinearity

```
> cor(Transportation[,-c(2,3,4,8,9,10)])
                  Age Work.Exp
                                      Salary Distance
           1.0000000 0.9322510 0.8607652 0.3530563
Work.Exp 0.9322510 1.0000000 0.9320081 0.3727857
Salary 0.8607652 0.9320081 1.0000000 0.4422379
Distance 0.3530563 0.3727857 0.4422379 1.00000000
> ev = eigen(cor(Transportation[,-c(2,3,4,8,9,10)]))
> ev
eigen() decomposition
$values
[1] 3.04001463 0.78379167 0.13359073 0.04260296
$vectors
             [,1]
                            [,2]
                                          [,3]
                                                         [,4]
[1,] -0.5398327  0.22950168  0.70211845 -0.40365748
[2,] -0.5550864  0.21330159  -0.03472008  0.80322854  [3,] -0.5494388  0.09873911  -0.70562278  -0.43642186  [4,] -0.3139694  -0.94450092  0.08899827  0.03768969
> EigenValue=ev$values
[1] 3.04001463 0.78379167 0.13359073 0.04260296
> Factor=c(1,2,3,4)
> Scree=data.frame(Factor,EigenValue)
> plot(Scree,main="Scree Plot", col="Blue")
> lines(Scree,col="Red")
```

Scree Plot



Chi-Square test is done to determine the multicollinearity of categoric variables. There is no significant multicollinearity between categoric variables.

```
chisq.test(Caruse,Gender)
chisq.test(Caruse,Engineer)
chisq.test(Caruse,MBA)
chisq.test(Caruse,licence)
chisq.test(Gender,Engineer)
chisq.test(Gender,MBA)
chisq.test(Gender,licence)
chisq.test(Engineer,MBA)
chisq.test(Engineer,MBA)
chisq.test(Engineer,licence)
chisq.test(Engineer,licence)
```

The variable "Salary" is eliminated due to multi-collinearity.

Treating the data for Analysis

```
table(Caruse)
set.seed(123)
spl = sample.split(Transportation$Caruse, SplitRatio = 0.7)
train = subset(Transportation, spl == T)
test = subset(Transportation, spl == F)

dim(train)
dim(test)
prop.table(table(train$Caruse))
prop.table(table(test$Car))
```

- A seed is set
- Data is split into Test and Train.
- Train has 310 observations
- Test has 133 Observations
- Proportion of the target variables in test and train are confirmed to be similar.

```
table(Caruse)
set.seed(123)
spl = sample.split(Transportation$Caruse, SplitRatio = 0.7)
train = subset(Transportation, spl == T)
test = subset(Transportation, spl == F)

dim(train)
dim(test)
prop.table(table(train$Caruse))
prop.table(table(test$Car))
```

Logistic Regression

One of the best models for predictions when the variable to be determined is binary in nature is the logistic regression model.

Like all regression analyses, the logistic regression is a predictive analysis. Logistic regression is used to describe data and to explain the relationship between one dependent binary variable and one or more nominal, ordinal, interval or ratio-level independent variables.

A logistic regression model is run with all the significant variables that are available.

```
> LRmodel = glm(Caruse ~., data = train, family = binomial)
 summary(LRmodel)
Call:
glm(formula = Caruse ~ ., family = binomial, data = train)
Deviance Residuals:
Min 1Q Median 3Q Max
-2.13151 -0.06645 -0.01375 -0.00173 2.28930
Coefficients:
         Estimate Std. Error z value Pr(>|z|)
(Intercept) -55.7249 14.3015 -3.896 9.76e-05 ***
           1.7594
                    0.5017 3.507 0.000454 ***
GenderMale -1.2414
                    0.9366 -1.325 0.185015
                     1.0403 0.720 0.471791
Engineer 0.7486
MBA
          -1.8681
                     1.0482 -1.782 0.074706 .
Work.Exp -0.6623 0.2802 -2.363 0.018109 *
          Distance
license
Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' '1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 249.621 on 309 degrees of freedom
Residual deviance: 49.052 on 302 degrees of freedom
AIC: 65.052
Number of Fisher Scoring iterations: 9
```

4 of the variables as per below are identified to be non-significant in the model.

- Gender
- Engineer
- MBA
- Salary

The mentioned variables are removed and the logistic regression model is run again.

```
> LRmodel.sub = glm(Caruse ~., data = train.sub, family = binomial)
> summary(LRmodel.sub)
glm(formula = Caruse ~ ., family = binomial, data = train.sub)
Deviance Residuals:
    Min 10
                   Median
                             3Q
                                          Max
-2.14713 -0.12698 -0.04231 -0.01128 2.66213
Coefficients:
           Estimate Std. Error z value Pr(>|z|)
(Intercept) -39.6260 10.3305 -3.836 0.000125 ***
                      0.3945 3.352 0.000802 ***
0.2492 -1.778 0.075484 .
        1.3223
-0.4430
Age
Work.Exp
           license
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' '1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 249.621 on 309 degrees of freedom
Residual deviance: 66.519 on 306 degrees of freedom
AIC: 74.519
Number of Fisher Scoring iterations: 8
```

Testing the performance

```
> predTest = predict(LRmodel.sub, newdata = test.sub, type = 'response')
> cmLR = table(test.sub$Caruse, predTest>0.1)
> sum(diag(cmLR))/sum(cmLR)
[1] 0.9323308
> cmLR

    FALSE TRUE
    0 107 8
    1 1 17
```

Measure	Value	
Sensitivity	0.9444	
Specificity	0.9304	
Precision	0.6800	
<u>Accuracy</u>	0.9323	

SMOTE

- The given data is under sampled.
- Smote is performed to boost positive observations of target variable.

```
610 366
> balanced.data = SMOTE(Caruse ~.,perc.over = 500 , Transportation, k = 5, perc.under = 200)
> table(balanced.data$Caruse)

0   1
610 366
```

- After Smote the positive occurrences are boosted to 366 numbers.
- -The negative occurrences are boosted to 610 numbers.

Logistic Regression after Smote

- The data after SMOTE is used to perform Logistic Regression.

```
Call:
glm(formula = Caruse ~ ., family = binomial, data = train.bal)
Deviance Residuals:
             10 Median
   Min
                              30
                                      Max
-3.6592 -0.0130 -0.0008 0.0077
                                   2.0150
Coefficients:
           Estimate Std. Error z value Pr(>|z|)
                     11.3576 -6.728 1.72e-11 ***
(Intercept) -76.4151
                       0.3750 6.416 1.40e-10 ***
             2.4058
Age
GenderMale
                      0.6497 -2.382 0.017223 *
            -1.5476
Engineer
            0.9642
                      0.6810 1.416 0.156817
MBA
            -1.8135
                       0.7061 -2.568 0.010214 *
Work.Exp
            -0.7187
                      0.1946 -3.693 0.000221 ***
                      0.1346 4.707 2.52e-06 ***
Distance
            0.6337
license
                       0.6579 1.986 0.046983 *
             1.3068
Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 903.57 on 682 degrees of freedom
Residual deviance: 108.22 on 675 degrees of freedom
AIC: 124.22
Number of Fisher Scoring iterations: 9
```

Measuring the model performance.

The results show that SMOTE caused below changes to the model

- Decreased Sensitivity
- Increased Specificity
- Increased Precision
- Decreased Accuracy

Naïve Bayes (Can be used in this model)

Naïve Bayes is a classification model which was initially established with a condition that all the variables are supposed to be categorical and not continuous.

But in practical situations such a condition is not possible as we would be always getting a mix of continuous and categorical variables.

We can try building a Naïve Bayes model data using the library (e1071) in R.

```
> NBmodel = naiveBayes(Caruse ~., data = train)
> NBpredTest = predict(NBmodel, newdata = test)
> tabNB = table(test$Caruse, NBpredTest)
> tabNB
    NBpredTest
          0      1
          0      113      2
          1      3      15
```

Model Performance

Measure	Value
Sensitivity	0.8824
Specificity	0.9741
Precision	0.8333
Accuracy	0.9624

Naïve Bayes after SMOTE

The Naïve Bayes model is run on the data that was amplified with SMOTE

```
> NBmodel.bal = naiveBayes(Caruse ~., data = train.bal)
> NBpredTest.bal = predict(NBmodel.bal, newdata = test.bal)
> tabNB.bal = table(test.bal$Caruse, NBpredTest.bal)
> tabNB.bal
    NBpredTest.bal
    0   1
    0   174   9
    1   7   103
> sum(diag(tabNB.bal))/sum(tabNB.bal)#Shows 94.5% sensitivity
[1] 0.9453925
```

Model Performance

Measure	Value
Sensitivity	0.9196
Specificity	0.9613
Precision	0.9364
Accuracy	0.9454

The results show that SMOTE caused below changes to the model

- Increased Sensitivity
- Increased Specificity
- Increased Precision
- Decreased Accuracy

K Nearest Neighbour (KNN)

k nearest neighbors is a simple algorithm that stores all available cases and classifies new cases by a majority vote of its k neighbors. This algorithms segregates unlabeled data points into well defined groups.

The kNN algorithm is applied to the training data set and the results are verified on the test data set.

KNN Model does not have a formula like regression models.

It just classifies

Multiple values of K was used and experimented with the model.

When the value of K was 3, it seemed to predict the values much closer to the initial % of the Car usage rate.

Model Performance

Measure	Value
Sensitivity	0.1565
Specificity	1.0000
Precision	1.0000
Accuracy	0.2707

KNN with SMOTE Data

```
> train.num.bal = train.bal[,sapply(train.bal, is.numeric)
> test.num.bal = test.bal[,sapply(train.bal, is.numeric)]
 [1] "Age" "Engineer" "MBA" "Work.Exp" "Distance" "license"
> predKNNmodel.bal = knn(train = train.num.bal, test = test.num.bal, cl = train.bal[,3], k = 3)
> tabKNN.bal = table(test.bal$Caruse, predKNNmodel.bal)
  > tabKNN.bal
   0 6.30451831966639e-05 0.0870488593354821 0.0944892147090286 0.228598581394181
0 38 0
    predKNNmodel.bal
      0.255002213642001 0.43207043223083 0.507282199338078 0.542174537898973
                                                         0
                               0
    predKNNmodel.bal
      0.562992612132803 0.628368729492649 0.643847410799935 0.656610624166206
    predKNNmodel.bal
      0.67570475791581 0.792727085994557 0.795135331572965
                0
                                  0
                                                                    0 145
0 102
                                                          0
> sum(diag(tabKNN))/sum(tabKNN)
[1] 0.2706767
 > knn fit
k-Nearest Neighbors
683 samples
  7 predictor
2 classes: '0', '1'
No pre-processing
Resampling: Cross-Validated (3 fold)
Summary of sample sizes: 456, 455, 455
Resampling results across tuning parameters:
  k Accuracy Kappa
5 0.9721707 0.9407022
7 0.9721771 0.9407100
9 0.9765631 0.9501279
11 0.9721643 0.9407974
13 0.9692338 0.9344332
15 0.9721578 0.9406709
17 0.9692338 0.9344332
19 0.9677719 0.9312548
21 0.9648414 0.9253263
23 0.9662970 0.9285161
Accuracy was used to select the optimal model using the largest value. The final value used for the model was k\,=\,9.
  \label{lem:predKNN_fit} $$ predict(knn_fit, newdata = test.bal[,-8], type = "raw")$ tabknnfit=table(test.bal$Caruse, predKNN_fit)$ tabknnfit
    predKNN_fit
  0 1
0 180 3
> sum(diag(tabknnfit))/sum(tabknnfit)
[1] 0.9795222
```

Measuring Performance

Measure	Value
Sensitivity	0.9727
Specificity	0.9836
Precision	0.9727
Accuracy	0.9795

Bagging

Bootstrap aggregating, also called bagging, is a machine learning ensemble meta-algorithm designed to improve the stability and accuracy of machine learning algorithms used in statistical classification and regression. It also reduces variance and helps to avoid overfitting.

Bagging performance

Sensitivity	1.0000
Specificity	0.9583
Precision	0.7222
Accuracy	0.9624

Boosting

```
train.bal$Engineer =as.numeric(train.bal$Engineer)
train.bal$MBA = as.numeric(train.bal$MBA)
train.bal$license = as.numeric(train.bal$license)
train.bal$Caruse = as.numeric(train.bal$Caruse)
test.bal$Engineer =as.numeric(test.bal$Engineer)
test.bal$MBA = as.numeric(test.bal$MBA)
test.bal$license = as.numeric(test.bal$license)
test.bal$Caruse = as.numeric(test.bal$Caruse)
train.bal$Caruse[train.bal$Caruse == 1] = 0
train.bal$Caruse[train.bal$Caruse == 2] = 1
test.bal$Caruse[test.bal$Caruse == 1] = 0
test.bal$Caruse[test.bal$Caruse == 2] = 1
features_train = as.matrix(train.bal[,c(1,2,6,7)])
label_train = as.matrix(train.bal[,7])
features_test = as.matrix(test.bal[,c(1,2,6,7)])
XGBmodel = xgboost(
  data = features_train,
  label = label_train,
  max_depth = 5,
  min_child_weight = 3,
  nrounds = 10,
  objective = "binary:logistic",
  verbose = 0,
 early_stopping_rounds = 10
XGBpredTest = predict(XGBmodel, features_test)
tabXGB = table(test.bal$Caruse, XGBpredTest>0.5)
tabXGB
sum(diag(tabXGB))/sum(tabXGB)
```

Actionable Insights

From the various analysis and modelling done on this project, Naïve Bayes with Smoting is identified to be the best model.

The model can predict the Car usage probability of a customer with about 97% accuracy. It is quite clear from the models tried that 3 of the variables are very critical in deciding the Car Usage rate.

- 1. Age
- 2. Distance
- 3. License

This shows that if the company focuses to improve these 4 variables, they can significantly improve the prediction of Car usage pattern of employees.

SMOTE has been identified as a very good tool to boost the data in this case. Bagging too has been found to be very fruitful. The results came just second behind Naïve Bayes with Smoting with about 96% Accuracy.

Both the methods are also helpful in increasing sensitivity and specificity.