

Quiz # 3

Total Marks 16

Applied HCI

Time Allowed: 20 minutes

A local library plans to develop a **mobile app** that allows users to **search, reserve, and renew books** online. The app should also support **visually impaired users** and children who use tablets for reading. The library management wants to ensure the app meets the real needs and preferences of its diverse users. Explain the **the 8 steps of persona creation** briefly for this project.