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الكلية التطبيقية

Title of the Case Study

Trust me

**Graduation project report in programming and computer science,
which is part of the requirements for obtaining a diploma in
programming and computer science**

by

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2024 - First Semester

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بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ

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CERTIFICATE

This is to certify that the case study titled “XXXXXXXXXXXXXXXX” was undertaken by

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All chapter was prepared by all of the above-mentioned students, they all cooperated in implementing the case study, and the consolidated report was prepared by all of them under my supervision.

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Abstract

Chapter 1: Introduction

١,١ introduction:

Thaq Bi" Legal Platform"

Thaq Bi" is a digital legal platform that offers a comprehensive range of legal services and consultations. With a modern interface that reflects the firm's identity and services, the platform provides legal consultations across various legal fields, including commercial and personal law. It serves all segments of society, facilitating access to the best specialized lawyers in different areas. By showcasing lawyers' names, years of experience, and other relevant information, the platform simplifies the process of selecting the right attorney.

A noble initiative to assist low-income individuals, "Thaq Bi" contributes to achieving social justice by offering free or discounted legal consultations. The platform encourages lawyers and volunteers to participate and contribute their services by . "joining "Thaq Bi

Thaq Bi" is not merely a platform for legal consultations; it also enables lawyers seeking employment to easily join the platform and showcase comprehensive information about themselves. This allows clients to maintain ongoing communication with lawyers and submit requests online through dedicated pages, contact forms, or appointment bookings. The platform also displays reviews and ratings from previous clients after their issues are resolved, contributing to the platform's wider reach and reputation. With precision, credibility, and integrity, "Thaq Bi" strives to excel in following up and coordinating our clients' legal affairs, adhering to the latest legislative, economic, and technological developments in our beloved Kingdom of Saudi Arabia

Objectives of Designing the "Thaq Bi" Platform:

- 1-Providing free or discounted legal consultations
- 2-Enabling the selection of the appropriate lawyer
- 3-Displaying comprehensive information about lawyers
- 4-Facilitating faster and simpler communication and information exchange
- 5-Providing job opportunities for legal professionals who wish to join the "Thaq Bi" platform
- 6-Facilitating quicker access to lawyers
- 7-Providing online legal services
- 8-Offering 24/7 customer support
- 9-Collecting client feedback on the services provided
- 10-Serving all segments of society
- 11-Saving clients time and effort
- 12-Keeping pace with technological advancements

١,٢ Previous studies:

Shura platform: a digital platform concerned with providing legal consultations and services remotely in all regions of the Kingdom of Saudi Arabia by connecting clients seeking legal consultations and services with an elite group of lawyers licensed by the Saudi Ministry of Justice in an interactive, easy, safe and professional manner based on the laws while maintaining the confidentiality and privacy of Client data.

Case platform: It is an electronic service. There is no need for contact or personal attendance. There is no need to choose a lawyer. You appoint a special advisor to follow up on your case until it is delivered, licensed and reliable.

All services provided through the platform are done with licensed and reliable law firms that appear to you when you appoint a lawyer. The platform provides you with many options such as following up on the case, corresponding with your advisor, and printing the legal material. You can write to your advisor and find out the extent of the benefit of obtaining the legal service before the payment process, and it is not limited to Consultations only

it prepare claim papers and judicial memorandums, plead on your behalf in court, and carefully study your case to present it to you in a legal manner in accordance with professional principles and customs.

Tashawr platform: Tashawr is a digital platform concerned with providing legal consultations and services remotely in the Kingdom of Saudi Arabia by connecting clients requesting legal consultations with an elite group of licensed and professional lawyers in an interactive, easy, safe and professional manner based on the laws while maintaining the confidentiality and privacy of clients' data. Legal consultation includes several areas, including: the areas of personal status, labor disputes, and commercial justice for both individuals, institutions, and public and private sector companies, including emerging, medium, and small companies. The role of the consultation platform is limited to mediating between service providers and the user, by displaying the services* provided by the providers Service to the user.

The Tashawr platform provides comprehensive information about lawyers, including testimonials, the number of cases, and contact information. It also provides a simple overview of the lawyers and the services they provide and the prices of each service, meaning that it is not a free platform.

Bayna platform: It is to facilitate the consumer to inquire and report through the unified number. Limit the overlap of jurisdictions between government agencies. Follow up on the performance of the agencies with regard to processing reports. The unified call center (Bayna) was established for entities directly related to consumer affairs by the Permanent Committee for Consumer Protection based on a decision. Council of Ministers No. 167 dated 3/24/1439 AH





Through Bayna, it is possible to register consumer reports in the unified reporting system and submit them to the concerned authority, follow up on the status of the report, and ensure that the report is resolved and processed within a specific period according to the service provision level agreement with the concerned authorities, as well as registering an inquiry and providing general answers to consumer-related inquiries. The next stages will also include several developments. Including the launch of the “Bayna” application on smart devices


Insafak platform: It is a company specialized in the law sector, legal consultations and debt collection. It provides its services according to the highest scientific and practical levels through lawyers and legal and legal consultants, such as legal and regulatory consultations compatible with the country’s regulations, and the service of defense and pleading for the party against others according to a high-level work team. It also creates contracts as well. Reviewing facility contracts, amending what is necessary, and merging the companies as a single entity and organization in line with market requirements

While the "Trust Me" website

It is an electronic platform specialized in providing various legal services over the Internet, and aims to facilitate access to legal advice and assistance in customer cases through an easy-to-use user interface. The site features several features, such as booking appointments for consultations, data protection, and the instant chat feature, which allows individuals and companies to obtain legal services without the need to visit the lawyer's office in person.

"Trust Me" is keen to provide a smooth customer experience by providing instant updates via email or text messages on case developments. The site also offers multilingual services, allowing it to serve different nationalities around the world. The website also features a profile of elite lawyers and makes free comments and consultations available to everyone via electronic communication only, which enhances access to legal expertise easily and effectively.

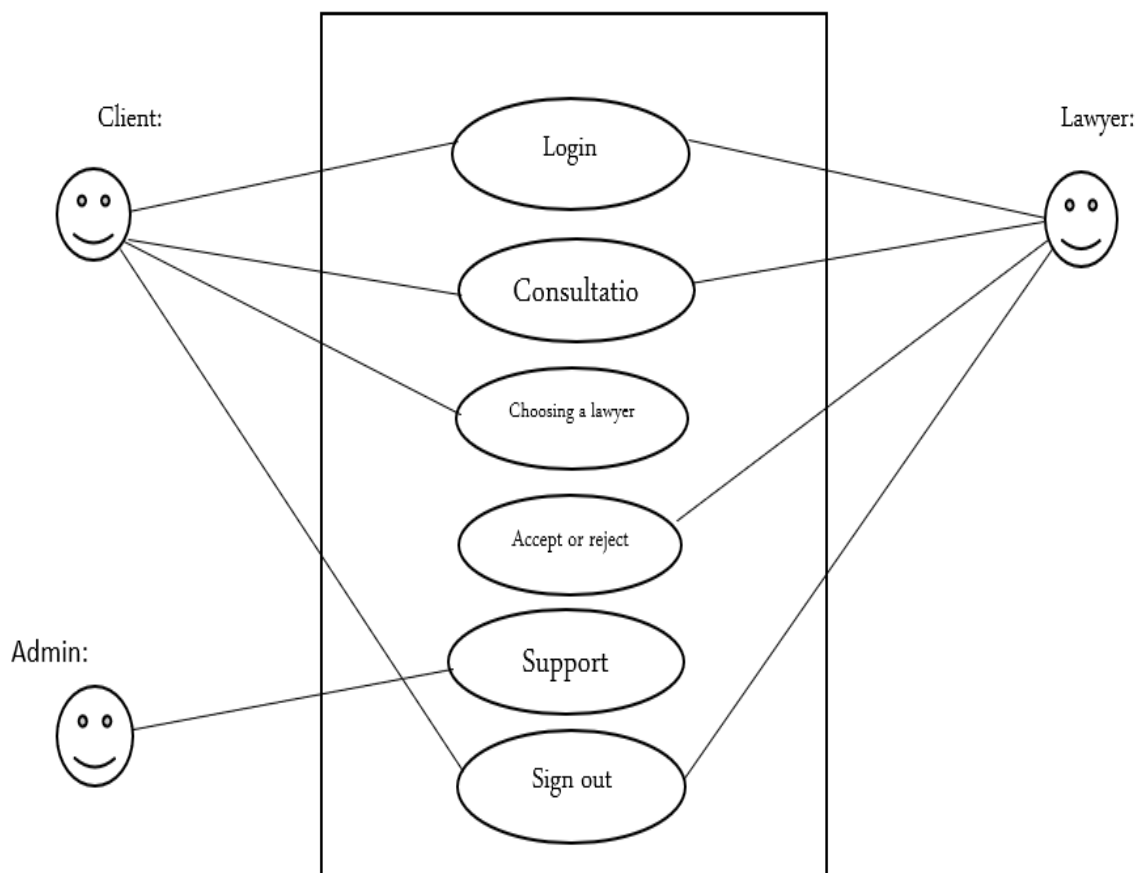
Researches	Positives	cons
Tashawr platform: 	<ul style="list-style-type: none"> - Direct call with the lawyer without a specific time - If you feel that the lawyer did not give you correct information, your money will be returned to you - A chat where you can upload all the case papers <p>Consultation prices are simple, starting from 100 riyals</p> <ul style="list-style-type: none"> - 24 hour customer service - All lawyers are licensed and accredited by the Ministry of Justice - You can choose the lawyer based on his evaluation and experience shown in his profile - If you like the lawyer after consulting him, you can assign him to the case - When the user is exposed to any damages resulting from the service provider's failure or negligence in implementing the service, the service provider alone bears full responsibility to the user, and the Tashawr platform is not obligated to bear any obligations or responsibilities towards the user. 	<p>Prices may be a little steep for some people</p>
Bayna platform: 	<p>"Bayna" application includes a team of qualified lawyers and licensed specialists in various legal fields, which gives it high credibility and reliability in providing legal services.</p> <p>2 The user can rest assured that he will obtain accurate and reliable legal advice from a lawyer with experience and specialization in the required field.</p>	<p>Prices may be a little steep for some people</p>
Shura platform: 	<p>Our lawyers are available to serve you 24 hours a day to meet all your needs. Your legal needs across the Kingdom</p> <p>Ensure the lawyer's commitment and maintain confidentiality and privacy Case records and client data</p> <p>Ease of use of the application and scheduling an appointment for legal consultation or service according to your convenience</p> <p>Consultation is via a phone call with the lawyer. Specialist through the application</p> <p>Licensed attorneys with extensive and diverse experience in all Legal fields</p> <p>Shura application provides you with easy access to services And previous consultations</p> <p>Multiple payment with Tamara installment service</p>	<p>Shura does not bear any responsibility or any obligation related to Shura being temporarily unavailable due to technical or other matters beyond its control</p>
Ensafik Platform: 	<p>Specialization and experience</p> <p>Diversity of services</p> <p>Time efficiency</p> <p>Professionalism and quality</p> <p>Supporting companies in human resources</p> <p>Arbitration as an alternative to litigation</p> <p>Debt collection by non-judicial means</p>	<p>Reliance on arbitration</p> <p>Possible high costs</p> <p>Heavy reliance on the work team</p> <p>Focus on large companies</p> <p>Judicial method as a last resort</p>
Qadiah Platform:	<p>Don't pay any money before you know it</p> <p>Whether you benefit from the service or not.</p>	

	<p>The platform provides you with many options</p> <p>Such as following up on the case and contacting your advisor.</p> <p>Platform officials review and approve the service before it is provided to you by the consultant, as quality is the most important thing that distinguishes it.</p> <p>Professionalism and privacy.</p>	<p>Prices may be a little steep for some people</p>
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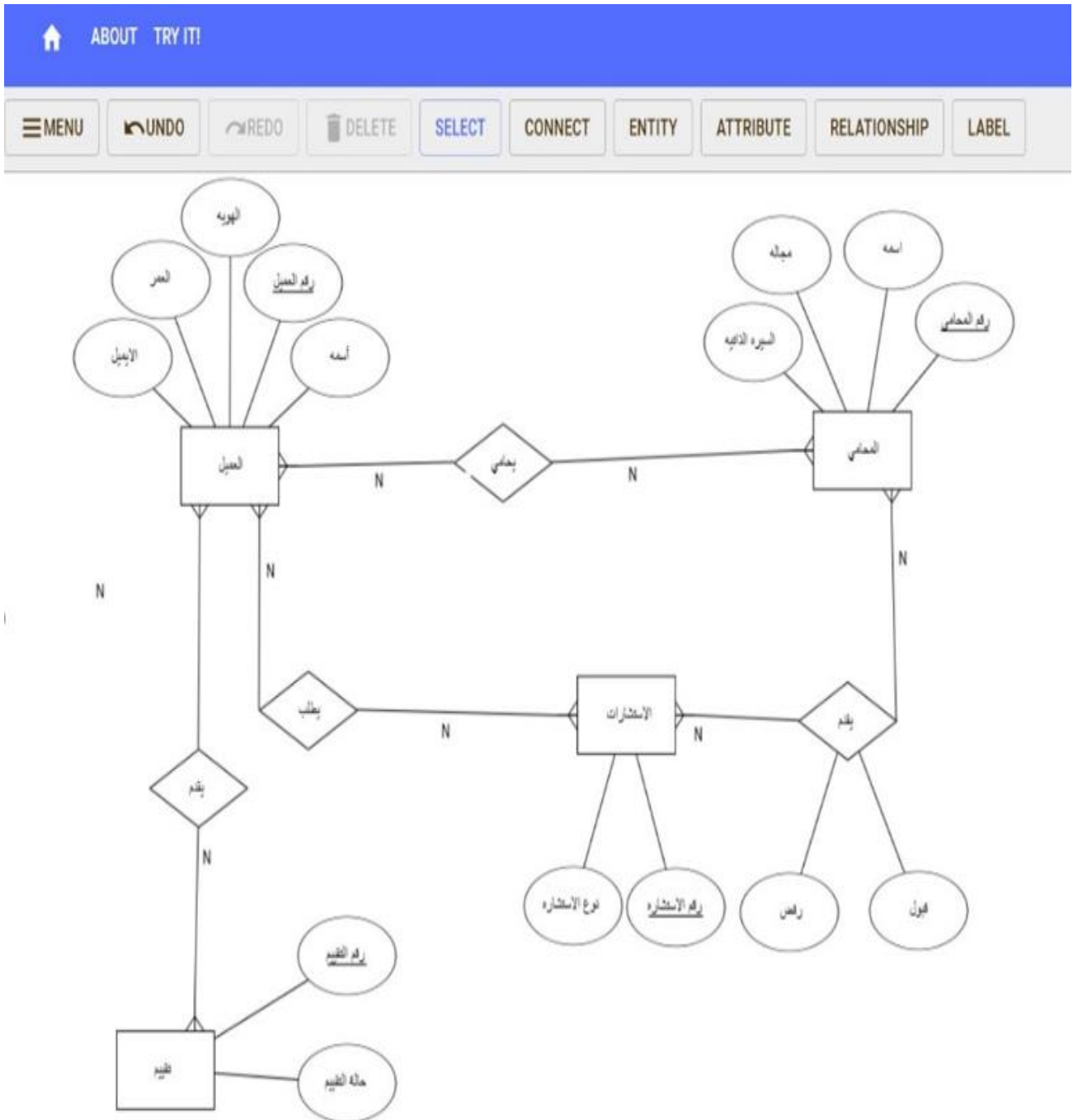
Chapter 2: System analysis

۲,۱ System analysis:

In this form, we are shown the mechanism of the trust me website, where the client registers for the website's services by logging in, then the client chooses the lawyer he wants to represent, and then the topic he wants to request a lawyer's consultation about is chosen. The lawyer can provide the consultation and can reject or accept the consultation request. The client can log out upon completion of the service, and the same applies to the lawyer, as he can log out after completing the client's service, and the "Admin", who is responsible for the site, provides support for the site itself in terms of developing or updating it and providing modifications to it.



ERD(entity relationship diagram):



Chapter 3: Interface design

Website interfaces and how it works:



The main site interface contains menus that give the user easy navigation between pages and registration options on the site.

The screenshot shows the registration form for lawyers. It features a dark blue header with the same navigation menu as the main page. The form itself is on a light beige background and contains several text input fields labeled in Arabic: 'اسم المستخدم' (Username), 'البريد الالكتروني' (Email), 'كلمة المرور' (Password), 'المجال' (Field), and 'الجنس' (Gender). Below the gender label, there are two radio button options: 'ذكر' (Male) and 'انثى' (Female). There is also a checkbox labeled 'الشروط والاحكام' (Terms and Conditions). At the bottom of the form is a 'تسجيل' (Register) button. Below the button, there is a link that says 'لديك حساب؟ حياك معنا' (Do you have an account? Welcome to us).

When you click on the register as a lawyer button, the lawyer's data registration page will be shown such as username, email and data required to complete the registration.

If a former lawyer can register for his account through the login field in the drop-down menu (more), then the page will appear to ask him for registration data.

After filling out the required fields and registering, the lawyer's account will be created and to view the account data to change or add More data such as experiences and skills is clicked on the top of the page.

Through this page, the lawyer can edit personal information such as attaching some skills and experience, modifying the visible name of users, attaching a different resume or modifying account information such as changing email, password and username



Review the questions asked if they are addressed to a specific lawyer or in general by selecting alerts from the list. The drop-down then will show us the new question

The user's (guest) questions are answered by the answer button on the alerts page, and then the guest is alerted via email by answering the question he asked.

How can the guest ask questions?

Through the registration as a new box on the home page.



After clicking on register as a new user, the question submission page will appear, along with some required data, such as the email address, so that the user can know if the question has been answered and the field of the question.

Trust me
المزيد
تواصل معنا
الأسئلة الشائعة
من نحن
محاميون
الصفحة الرئيسية

البريد الإلكتروني
المحامي
المجال
الرسالة
مرفقات
ارسال

Lists:

- Lawyers

The registered lawyers on the site are displayed, their overall rating, and lawyers are selected in a specific field or in general

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المحامي

المجال

المحامي
المجال
التقييم
عرض

- Contact us

some users want to know some information about the site or other inquiries that they did not find an answer to in order to solve what they need. To ease the problem, a contact us box has been added so that they can inquire easily.



-Frequently Asked Questions

Many users of the site face some inquiries about how to register or ask questions, etc.

The frequently asked questions option shows them some answers that will help them with the problem or solution they face, such as how to register as an expert. The cursor button is moved over the required question, and then the answer is displayed with ease



كيف يمكنني تلقي الأسئلة؟
يمكنك تلقي الأسئلة من خلال التنبيهات

كيف يمكنني التسجيل ك محامي؟

هل يوجد شروط للانضمام؟

كيف اسأل؟

كيف يمكنني تلقي الأسأله؟

كيف يمكنني التسجيل ك محامي؟
يتم ذلك من خلال الدخول على المنصه يوجد خانه
التسجيل كامحامي يتم النقر عليها وتعبئة البيانات

هل يوجد شروط للانضمام؟

كيف اسأل؟

كيف يمكنني تلقي الاسئلة؟

كيف يمكنني التسجيل ك محامي؟

هل يوجد شروط للانضمام؟
لا، حياك معنا في أي وقت

كيف اسأل؟

كيف يمكنني تلقي الاسئلة؟

كيف يمكنني التسجيل ك محامي؟

هل يوجد شروط للانضمام؟

كيف اسأل؟
الصفحة الرئيسية - تسجيل كضيف
تعبئة البيانات المطلوبة - ضع السؤال -
في خانة اطرح السؤال

-About us

A full definition of the site, its purpose, and the best way to benefit from the site can be found by the user in this box



When you move the mouse pointer over the box you want to see, the answer will be displayed. For example, when you move the mouse pointer over the “About Us” box, you will see a summary of the site and its definition.





Chapter 4: XXXXXXXXXXXX

Chapter 5: XXXXXXXXXXXX

Chapter 6: Conclusion and Future Works

References

Appendix

الملخص