

SALEM WHITMIRE

SALEM.WHITMIRE@GMAIL.COM

-EXPERIENCE-

INSIDE SALES REPRESENTATIVE

CMT USA, INC - GREENSBORO, NC

- DAILY ORDER ENTRY
- RESOLVED CUSTOMER ISSUES AND RESPOND TO RELATED REQUESTS
- COORDINATE WITH OTHER DEPARTMENTS TO ENSURE COMPLIANCE WITH ESTABLISHED POLICIES
- PERFORMED RECEPTIONIST DUTIES WHEN NEEDED

CALL CENTER ANALYST

TALON HEALTHY IT SERVICES - WINSTON-SALEM, NC

- PROVIDED ASSISTANCE TO PATIENTS NEEDING ACCESS TO THEIR ONLINE PORTAL
- NAVIGATED MULTIPLE TECHNICAL PROGRAMS TO ASSIST PATIENTS

TEAM LEADER

SOUTHERN VOICES INC - WINSTON-SALEM, NC

- HANDLED TECHNICAL AND INTERPERSONAL CONFLICTS IN A FAST PACED CALL CENTER ENVIRONMENT
- BUILT STRONG RELATIONSHIPS WITH CLIENTS THROUGH POSITIVE ATTITUDE AND ATTENTIVE RESPONSE

-SKILLS-

HTML5 / CSS / JAVASCRIPT / CREATIVITY / DEBUGGING / RESPONSIVE DESIGN

-EDUCATION-

NUCAMP CODING BOOTCAMP

CERTIFICATE, WEB DEVELOPMENT FUNDAMENTALS