

Roger Saldivar

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Summary

Current Web Development student with 3 years of Sales experience, 8 years of Customer Service experience seeking new opportunities for growth.

Skills

- JavaScript, Node.js, Express.js, React, MySQL, Sequelize
- *Fluent in English and Spanish*
- Exceptional Interpersonal Skills
- Proficient in Word, Excel, Powerpoint
- Ability to type 100 WPM
- 2 years of Sales Experience
- 8 years of Customer Service Experience

Education

University of Utah Coding Boot camp **2020 – present**

Full stack web developer, JavaScript, Node.js, Express.js, React, MySQL, Sequelize

LDS Business College **2014 - 2016**

Associates in General Education, courses in Public Speaking, Writing, Intro to Accounting

Utah Valley University **2013 - 2014**

Biology Major, courses in Psychology, Mathematics, English

Experience

Sales Specialist **2020**

Capstone Partners – Utah

- Sales involving life insurance policies and financial planning services

Customer Service Manager **2017 - 2019**

American Family Insurance

- Sales involving insurance policies according to the need of each customer
- Detailed-oriented logs for each customer to ensure the best customer experience

Manager

2017

Car Swap Meet & Shop

- Automobile sales
- Coordinated logistics of small business (tax reports, investments, profitable sales)
- Assisted in innovative advertising

Sales Representative

2016

Cricket Wireless

- Sales involving cellphones, contracts, and financing

Tax Specialist

Jan. 2012 - May 2015

Oficina de Joel Guerrero

- Helped diverse population with personal taxes
- Exceptional customer service
- Proficient in Proseries

Mathematics Tutor

June 2013 - Aug. 2013

UVU

- Bi-weekly Alegbra assistance for fellow students

Substitute English Teacher

Aug. 2009 - Dec. 2009

Colegio Nuevo Santander (Tampico, MX)

- Taught children ranging in ages from 5 to 10 years old
- Accountable to meet deadlines for exams to keep up with the school standards

Hobbies

Certified Medical Assistant, CPR Certified, Photography/Videography, Marathon Runner, Sales