



# MOBILE & INTERNET BANKING

## TARIFF GUIDE

### KCB MOBILE BANKING

#### TRANSFER TO MOBILE WALLETS USING KCB MOBILE BANKING

| Minimum amount (in KES) | Maximum amount (in KES) | Fees (in KES)*** |
|-------------------------|-------------------------|------------------|
| 1                       | 100                     | -                |
| 101                     | 500                     | 11.20            |
| 501                     | 1,000                   | 13.60            |
| 1,001                   | 1,500                   | 16.00            |
| 1,501                   | 2,500                   | 26.00            |
| 2,501                   | 3,500                   | 38.00            |
| 3,501                   | 5,000                   | 50.00            |
| 5,001                   | 7,500                   | 64.00            |
| 7,501                   | 20,000                  | 76.00            |
| 20,001                  | 150,000                 | 78.00            |

### KCB INTERNET BANKING

#### TRANSFER TO M-PESA USING INTERNET BANKING

| Minimum amount (in KES) | Maximum amount (in KES) | Fees (in KES)*** |
|-------------------------|-------------------------|------------------|
| 1                       | 100                     | 0.00             |
| 101                     | 500                     | 11.20            |
| 501                     | 1,000                   | 13.60            |
| 1,001                   | 1,500                   | 16.00            |
| 1,501                   | 2,500                   | 26.00            |
| 2,501                   | 3,500                   | 38.00            |
| 3,501                   | 5,000                   | 50.00            |
| 5,001                   | 7,500                   | 64.00            |
| 7,501                   | 20,000                  | 76.00            |
| 20,001                  | 150,000                 | 78.00            |

### MOBILE BANKING SERVICES

| Service   | Fees (in KES)*** |
|---|------------------|
| Balance enquiry   | FREE             |
| Buy airtime   | FREE             |
| Mini statement  | FREE             |
| Check Forex rates   | FREE             |
| Change PIN  | FREE             |
| Receive Western Union   | FREE             |
| Load KCB Credit and Prepaid Cards   | FREE             |
| Bill payments - e.g., KPLC tokens & post paid, DStv, GOTv, Zuku, Nairobi Water etc. | 36.00            |
| KCB Lipa Karo   | 36.00            |
| ATM withdrawal  | 36.00            |
| KCB Mobi Chama Transfer   | 36.00            |
| Transfer money to another KCB account   | 36.00            |
| KCB Insurance Payment   | 36.00            |
| Buy M-PESA Agent Float  | 63.00            |
| Pay to Vooma Pay Bills  | 36.00            |
| Kopa Float  | 0.2% daily       |

### INTERNET BANKING SERVICES

| Service                              | Fees (in KES)*** |
|--------------------------------------|------------------|
| Stop Cheque payments                 | 250.00           |
| Standing Order set up                | 250.00           |
| Statement Access                     | 100.00           |
| Cheque Book Order                    | 750.00           |
| Balance inquiry                      | 10.00            |
| Transfer Own accounts                | 50.00            |
| Transfer Third party accounts in KCB | 50.00            |
| Transfer-EFT                         | 150.00           |
| Transfer -RTGS                       | 500.00           |
| Swift Transfer                       | 2,000.00         |
| Bill/Tax payments                    | 30.00            |
| Bulk processing (internal accounts)  | 100.00           |
| Bulk processing EFT                  | 150.00           |
| Bulk processing RTGS                 | 500.00           |
| Bulk processing MPESA                | 72.00            |
| Bulk Direct Debits                   | 100.00           |

### PESALINK USING KCB MOBILE BANKING

| Minimum amount (in KES) | Maximum amount (in KES) | Fees (in KES)*** |
|-------------------------|-------------------------|------------------|
| 1                       | 1,000                   | -                |
| 1,001                   | 5,000                   | 36.00            |
| 5,001                   | 10,000                  | 48.00            |
| 10,001                  | 50,000                  | 63.25            |
| 50,001                  | 100,000                 | 96.00            |
| 100,001                 | 200,000                 | 120.00           |
| 200,001                 | 999,999                 | 240.00           |

### PESALINK USING INTERNET BANKING

| Minimum amount (in KES) | Maximum amount (in KES) | Fees (in KES)*** |
|-------------------------|-------------------------|------------------|
| -                       | 5,000.00                | 36.00            |
| 5,001                   | 10,000                  | 64.10            |
| 10,001                  | 50,000                  | 97.70            |
| 50,001                  | 100,000                 | 124.10           |
| 100,001                 | 200,000                 | 148.10           |
| 200,001                 | 999,999                 | 268.10           |

### QUICKPAY SERVICES

| Service                        | Fees (in KES)*** | Service                | Fees (in KES)*** |
|--------------------------------|------------------|------------------------|------------------|
| Bulk transfer internal Account | 100.00           | Bulk transfer Mpesa    | 72.00            |
| Bulk transfer EFT              | 100.00           | Bulk transfer Pesalink | 135.00           |
| Bulk transfer RTGS             | 500.00           | Bulk Direct Debits     | 100.00           |

\*\*\*PRICES INCLUSIVE OF EXCISE DUTY



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Regulated by the Central Bank of Kenya