ANP-D0449 DATA ANALYTICS USING PYTHON CREDIT CARD USAGE TRENDS ACROSS DIFFERENT DEMOGRAPHICS

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Abstract:

Credit card transactions provide valuable insights into consumer spending behavior across different demographic groups. This study analyzes credit card usage trends based on factors such as income level, occupation, and geographical location. By leveraging data analytics techniques such as descriptive statistics, trend analysis, and correlation analysis, we examine variations in spending patterns, repayment behavior, and credit utilization rates.

For example, high-income professionals tend to use credit cards for travel and luxury purchases, whereas lower-income groups rely on credit for daily necessities, often carrying higher balances. Additionally, urban consumers show a preference for digital payments, while rural users may still rely more on traditional banking methods.

The findings from this study can help financial institutions, policymakers, and businesses better understand consumer financial behavior, enabling them to design more effective credit policies, financial literacy programs, and targeted marketing strategies. By identifying key trends and spending habits, this research contributes to a data-driven approach for improving financial decision-making at both individual and institutional levels.

Problem Statement:

"Analyzing Credit Card Usage Trends Across Different Demographics to Understand Spending Behavior and Financial Patterns"

Context:

Credit card transactions serve as a crucial indicator of consumer spending behavior. However, spending habits, credit utilization, and repayment patterns vary significantly across different demographic groups, including age, income levels, occupation, and geographic location. Understanding these variations can help financial institutions, policymakers, and businesses tailor financial products, optimize risk assessment models, and promote responsible credit usage.

Objective:

This study aims to analyze credit card usage trends among different demographic groups to identify key spending patterns, credit utilization behaviors, and financial habits. By leveraging data analytics, we seek to answer:

- How do spending habits differ across age groups and income levels?
- What are the common categories of expenditure for different demographics?
- How does credit utilization vary across different geographical locations?

Significance:

The insights derived from this analysis will assist:

- Banks & Financial Institutions in designing better credit policies and personalized financial products.
- Businesses & Marketers in targeting specific customer segments with relevant offers.
- Policymakers in developing financial literacy programs to promote responsible credit usage

Libraries used:

Pandas (import pandas as pd)

Pandas is a powerful data analysis library designed for handling and manipulating structured data, such as tables and spreadsheets. It provides efficient tools for data cleaning, transformation, and aggregation.

- Key Features:
- 1. Works with DataFrames (tabular data) and Series (1D data).
- 2. Provides functions for data cleaning, handling missing values, and filtering.
- 3. Supports grouping and aggregation for summarizing data.
- 4. Allows merging and joining multiple datasets.
- 5. Reads and writes data in various formats like CSV, Excel, and JSON.

Matplotlib (import matplotlib.pyplot as plt)

Matplotlib is a basic visualization library used to create static, animated, and interactive plots. It provides extensive control over graph elements, making it highly customizable for various types of charts.

- Key Features:
- 1. Supports line charts, bar plots, scatter plots, histograms, and more.
- 2. Allows full customization of titles, labels, legends, and colors.
- 3. Enables the creation of subplots for multiple charts in one figure.
- 4.Can export charts in multiple formats, including PNG, JPG, and PDF.

Seaborn (import seaborn as sns)

Seaborn is a statistical data visualization library built on top of Matplotlib. It provides elegant and easy-to-use functions for creating visually appealing and informative charts.

- Key Features:
- 1.Offers built-in themes and color palettes for aesthetic charts.
- 2. Supports statistical plots like heatmaps, boxplots, violin plots, and regression plots.
- 3.Integrates seamlessly with Pandas DataFrames for efficient visualization.
- 4. Automatically handles data aggregation and categorical plotting.

Code:

```
import pandas as pd
import matplotlib.pyplot as plt
import numpy as np
import seaborn as sns
```

#Reading the CSV file

data=pd.read csv("/content/credit card trend.csv")

#Reading and viewing the dataset

data.head(5)

#Displaying columns

data.columns

#Finding null values

data.isnull().sum()

#Finding duplicate values

data.duplicated().sum()

#Deriving statistical information

data.describe()

#Deriving statistical information of object columns

data.describe(include='object')

#Merge function

```
data1=data[['Customer_ID','Age','Credit_Score']]
data2=data[['Customer_ID','Monthly_Income','Transaction_Amount']]
result=pd.merge(data1,data2,on='Customer_ID')
result
```

#Pivot tables to find the credit card usage based on age

```
table1=pd.pivot_table(data,values='Transaction_Amount',index='Age',aggfunc=np.sum) table1
```

#Visualizing the data using plots

```
age=data['Age']
transamt=data['Transaction_Amount']
plt.scatter(age,transamt,color='m')
plt.xlabel('Age')
plt.ylabel('Transaction_Amount')
plt.title('Transactions based on Age')
plt.show()
```

#Pivot tables to find the credit card usage based on Gender

 $table 2 = pd.pivot_table (data, values = 'Transaction_Amount', index = 'Gender', aggfunc = np.sum)$

plt.show()

#Visualizing the data using plots gender=data['Gender'] transamt=data['Transaction Amount'] plt.bar(gender,transamt,color='c') plt.xlabel('Gender') plt.ylabel('Transaction Amount') plt.title('Credit card Usage Patterns based on Gender') plt.show() #Pivot tables to find the credit card usage based on Monthly Income table3=pd.pivot table(data,values='Transaction Amount',index='Monthly Income',aggfunc=np.sum) table3 **#Visualizing the data using plots** x=data['Monthly Income'] y=data['Transaction Amount'] plt.bar(x,y,color='r') plt.xlabel('Monthly Income (in \$)') plt.ylabel('Transaction Amount (in \$)') plt.title('Credit card usage based on Monthly Income') plt.show() #Pivot tables to find the credit card usage based on Marital Status table4=pd.pivot table(data,values='Transaction Amount',index='Marital Status',aggfunc=np.sum) table4 **#Visualizing the data using plots** x=data['Marital Status'] y=data['Transaction Amount'] plt.bar(x,y,color='#C8A2C8') plt.xlabel('Marital Status') plt.ylabel('Transaction Amount') plt.title('Credit card usage based on MaritalStatus') plt.show() #Pivot tables to find the credit card usage based on income level table5=pd.pivot table(data,values='Transaction Amount',index='Income Level',aggfunc=np.sum) table5 **#Visualizing the data using pie chart** x = data['Income Level']counts = x.value counts() # Get unique categories and their counts plt.pie(counts, labels=counts.index, autopct='%1.2f%%') # Use unique labels plt.legend(title=" Income Levels of customers", loc="lower right")

```
#Pivot tables to find the credit card usage on different categories of expenses
table6=pd.pivot table(data,values='Transaction Amount',index='Spending Category',aggfunc=np.su
m)
table6
#Visualizing the data using plots
x=data['Spending Category']
y=data['Transaction Amount']
plt.bar(x,y,color='#AC9362')
plt.xticks(rotation=90)
plt.xlabel('Spending Category')
plt.ylabel('Transaction Amount')
plt.title('Spendings on different categories')
plt.show()
#Pivot tables to find the credit card usage in different geographical locations
table7=pd.pivot table(data,values='Transaction Amount',index='City or State',aggfunc=np.sum)
table7
#Visualizing the data using plots
x=data['City or State']
y=data['Transaction Amount']
plt.bar(x,y,color='#87CEEB')
plt.xticks(rotation=90)
plt.xlabel('City or State')
plt.ylabel('Transaction Amount')
plt.title('Spending Patterns in different locations')
plt.show()
#Pivot tables to find the monthly income and monthly expenditure
table8=pd.pivot table(data,values='Monthly Expenditure',index='Monthly Income',aggfunc=np.sum)
table8
#Visualizing the data using plots
x=data['Monthly Income']
y=data['Monthly Expenditure']
plt.bar(x,y,color='g')
plt.xlabel('Monthly Income')
plt.ylabel('Monthly Expenditure')
plt.title('Monthly Expenditure based on Monthly Income')
plt.show()
#Pie chart to depict different types of card holders
x=data['Card Type']
```

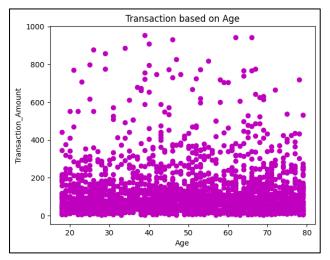
counts = x.value counts() # Get unique categories and their counts

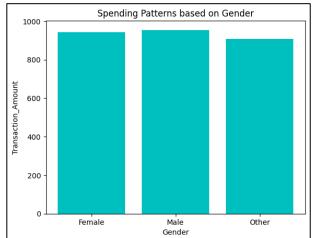
```
plt.pie(counts, labels=counts.index, autopct='%1.2f%%') # Use unique labels
plt.legend(title="Card Types of Customers", loc="lower right")
plt.show()
#Visualizing the data using plots
x=data['Transaction Amount']
y=data['Card Type']
plt.bar(y,x,color='y')
plt.xlabel('Transaction Amount')
plt.ylabel('Card Type')
plt.title('Transactions based on CardType of customers')
plt.show()
#Categorizing Spending Patterns by Age
datas = {
  'Age': data['Age'],
  'Spending Category': data['Spending Category'],
  'Amount': data['Transaction Amount']
}
# Convert to DataFrame
df = pd.DataFrame(datas)
# Define Age Groups
age bins = [18, 25, 35, 45, 60, 100] # Define age range bins
age labels = ['18-25', '26-35', '36-45', '46-60', '60+'] # Age group labels
# Categorize ages into age groups
df['Age Group'] = pd.cut(df['Age'], bins=age bins, labels=age labels, right=False)
# Group data by Age Group and Spending Category
grouped data = df.groupby(['Age Group', 'Spending Category'])['Amount'].sum().reset index()
# Pivot table for visualization
pivot data = grouped data.pivot(index='Spending Category', columns='Age Group',
values='Amount')
# Display grouped spending patterns
print(grouped data)
# Bar Plot to visualize spending trends
plt.figure(figsize=(12, 6))
sns.barplot(x='Age Group', y='Amount', hue='Spending Category', data=grouped data)
plt.title("Spending Categories by Age Group")
plt.xlabel("Age Group")
plt.ylabel("Total Spending")
plt.legend(title="Spending Category")
plt.show()
```

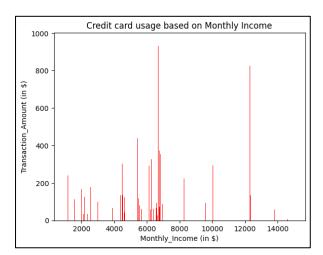
```
#Categorizing Spending Patterns by Marital Status
datas2 = {
  'Marital Status': data['Marital Status'],
  'Spending Category': data['Spending Category'],
  'Amount': data['Transaction Amount']
}
# Convert to DataFrame
df = pd.DataFrame(datas)
# Group data by Age Group and Spending Category
grouped data2 = df.groupby(['Marital Status', 'Spending Category'])['Amount'].sum().reset index()
# Pivot table for visualization
pivot data2 = grouped data2.pivot(index='Spending Category', columns='Marital Status',
values='Amount')
# Display grouped spending patterns
print(grouped data2)
# Bar Plot to visualize spending trends
plt.figure(figsize=(12, 6))
sns.barplot(x='Marital Status', y='Amount', hue='Spending Category', data=grouped data)
plt.title("Spending Categories by Marital Status")
plt.xlabel("Marital Status ")
plt.ylabel("Total Spending")
plt.legend(title="Spending Category")
plt.show()
#Spendings of card holders by Income Level
datas3 = {
  'Income': data['Income Level'],
  'Type': data['Card Type'],
  'Amount': data['Transaction Amount']
}
# Convert to DataFrame
df = pd.DataFrame(datas3)
# Group data by Age Group and Spending Category
grouped_data3 = df.groupby(['Income', 'Type'])['Amount'].sum().reset_index()
# Pivot table for visualization
pivot data3 = grouped data3.pivot(index='Type', columns='Income', values='Amount')
# Display grouped spending patterns
print(grouped data3)
```

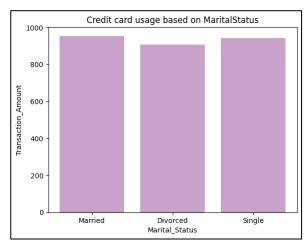
```
# Bar Plot to visualize spending trends
plt.figure(figsize=(12, 6))
plt.figure(figsize=(12, 6))
sns.barplot(x='Income', y='Amount', hue='Type', data=grouped data3)
plt.title("Spendings of card holders by Income Level")
plt.xlabel("Income level")
plt.ylabel("Amount")
plt.legend(title="Type of Card")
plt.show()
#Categorizing Spending Patterns by Income Level
datas4 = {
  'Income': data['Income Level'],
  'Spending Category': data['Spending Category'],
  'Amount': data['Transaction Amount']
}
# Convert to DataFrame
df = pd.DataFrame(datas4)
# Group data by Age Group and Spending Category
grouped data4 = df.groupby(['Income', 'Spending Category'])['Amount'].sum().reset index()
# Pivot table for visualization
pivot data4 = grouped data4.pivot(index='Spending Category', columns='Income', values='Amount')
# Display grouped spending patterns
print(grouped data4)
# Bar Plot to visualize spending trends
plt.figure(figsize=(12, 6))
sns.barplot(x='Income', y='Amount', hue='Spending Category', data=grouped data4)
plt.title("Spending Categories by Income Level")
plt.xlabel("Income Level")
plt.ylabel("Total Spending")
plt.legend(title="Spending Category")
plt.show()
```

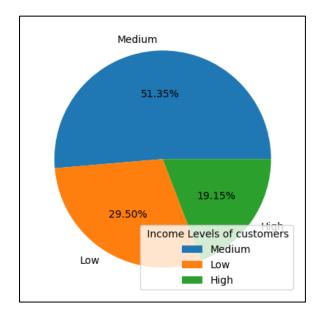
Visualizations:

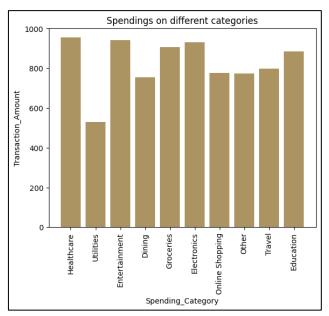


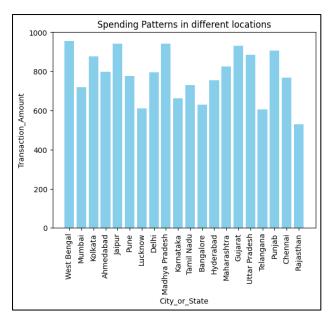


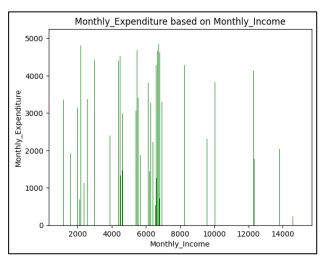


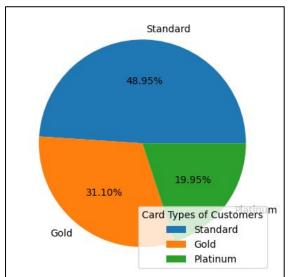


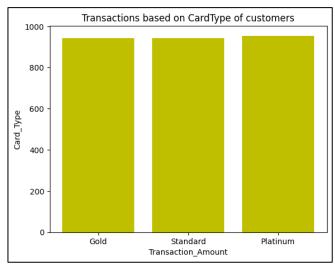


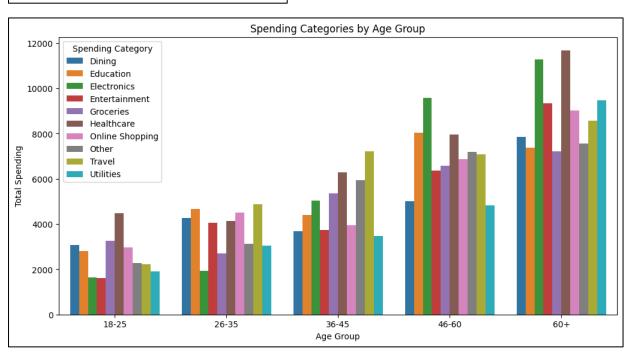


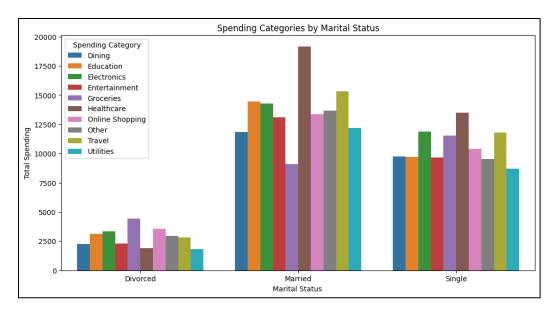


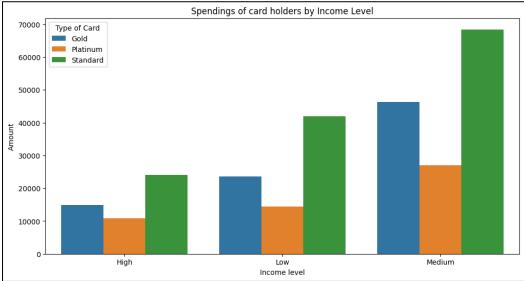


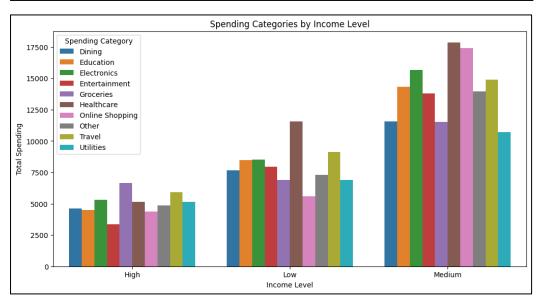












Results:

Based on the analysis of credit card usage trends across different demographics, the project is likely to reveal:

- 1. Spending Patterns Vary by Age Group
 - Young Adults (18-30): High spending on entertainment, online shopping, and travel.
 - o **Middle-Aged (31-50):** Increased spending on necessities, loans, and family-related expenses.
 - o Older Adults (51+): Focused on healthcare, utilities based transactions.
- 2. Income Level Influences Credit Utilization
 - o **High-Income Earners:** Utilize premium credit cards
 - Middle-Income Groups: Balance between discretionary spending and essential expenses.
 - o **Low-Income Groups:** Higher dependence on credit for daily needs.
- 3. Category-Wise Spending Trends
 - o Groceries, Utilities, Healthcare: Universal across demographics.
 - o Luxury Goods & Travel: More common in higher income.
 - o Education Loans & EMIs: Higher in younger age group

Conclusion:

The study highlights significant variations in credit card usage trends based on demographic factors, offering key insights for financial institutions, businesses, and policymakers:

- Banks & Financial Institutions can use these insights to design personalized credit card offers, adjust credit limits, and optimize risk assessment models.
- **Businesses & Marketers** can target specific consumer segments more effectively based on spending behavior.
- **Policymakers** can implement financial literacy programs to encourage responsible credit usage, especially among high-risk groups.

Overall, this project demonstrates how data-driven insights can enhance financial decision-making, improve customer segmentation, and promote responsible credit usage.