

Analytics Report

Generated: December 22, 2025 at 10:23 PM

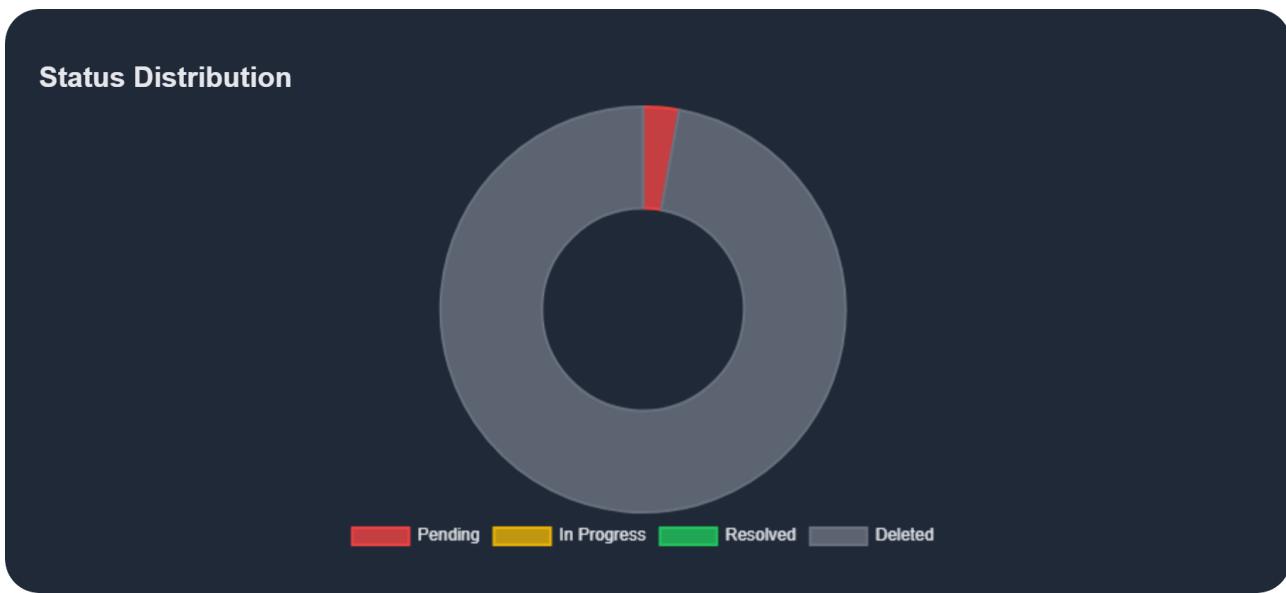
Admin: Facility Admin

Showing: All Time

Key Performance Indicators



Analytics Charts



Detailed Status Breakdown:

- Total Complaints Processed: 35
- Resolved: 0 (0.0%) - Completed cases.
- Pending: 1 (2.9%) - Awaiting initial action.
- In-Progress: 0 (0.0%) - Currently being worked on.
- Deleted/Invalid: 34

Daily Trend

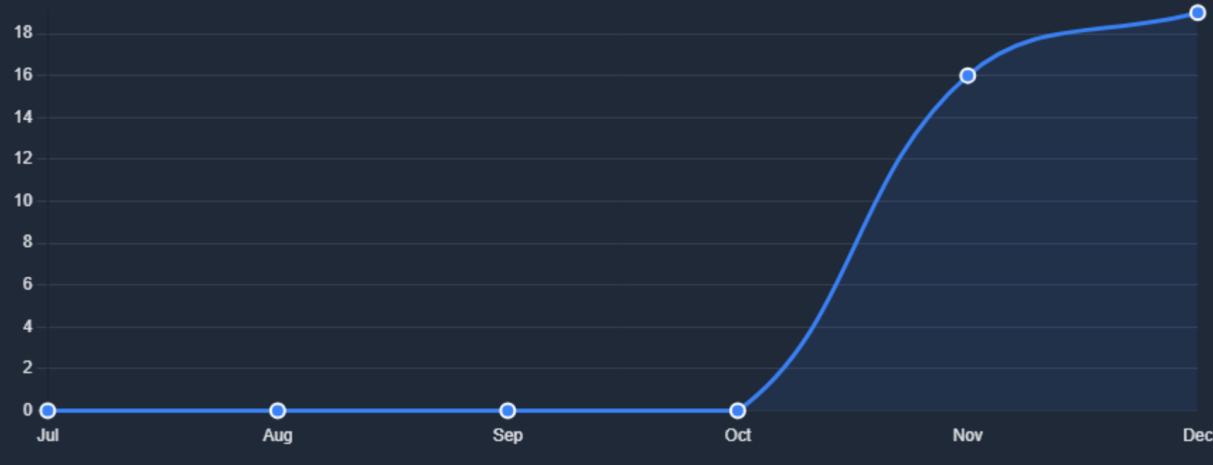


Day-of-Week Patterns:

- Busiest Day: Monday (19 complaints).
- Weekday Load: 24 (69%).
- Weekend Load: 11 (31%).

Insight: Staffing should be optimized for Monday to handle peak volumes effectively.

Monthly Trend



Temporal Trends (Last 6 Months):

- Peak Activity: Dec with 19 complaints.
- Lowest Activity: 0 complaints.
- Monthly Average: ~5.8 complaints/month.

Observation: Monitoring spikes in Dec helps in resource planning for future similar periods.

Avg Resolution Time

Facility

0

1

No resolution time data available yet.