# **Terms & Conditions**

Last updated: [insert date]

By booking or purchasing from YogKalariSamriddhi ("we," "our"), you agree to the following terms.

# 1. Yoga Therapy

- A **medical intake form** must be completed before starting any program.
- Trial classes must be paid in advance; participation is at your own risk.
- Yoga Therapy complements medical care and is **not a replacement**. Students must update the teacher about medical changes and follow guidance to seek medical counsel when required.
- All yoga packages expire 2 months from purchase date. It is the student's responsibility to complete sessions within this period by scheduling mutually with the teacher. No extensions will be provided.
- YogKalariSamriddhi is **not liable for any injury, health complication, or damage to persons/property** during or after classes.
- Photos/videos may be taken during sessions for use in marketing, website, or promotional materials. Please inform us in advance if you do not wish to appear in these.

# 2. Corporate Yoga

- Corporate sessions are tailored for workplace wellness.
- The organizing company is responsible for ensuring staff are medically fit to participate.
- YogKalariSamriddhi is not responsible for any injury or damage to people or property during or after sessions.
- Sessions are non-refundable once confirmed.

# 3. Kalaripayattu

- Classes follow the **traditional format**, requiring discipline and commitment.
- Training involves inherent risks, including dynamic movement and, at advanced levels, weapons practice.
- Parents/guardians are responsible for confirming children's medical readiness.
- Outdoor classes: Participants must consult a doctor before starting. YogKalariSamriddhi is not liable for injuries or property damage during outdoor sessions.
- All Kalari packages expire 2 months from purchase date. It is the student's responsibility to attend classes within this period. Missed sessions will not be carried forward or extended.
- Photos/videos may be taken during sessions for use in marketing, website, or promotional materials. Please inform us in advance if you do not wish to appear in these.

### 4. Samriddhi Terrariums

- Each terrarium is handcrafted; jars, plants, and figurines may vary depending on availability.
- Care instructions are provided digitally.
- If a product is damaged due to our fault, it will be replaced within 7 days of delivery.

- If a terrarium spoils due to **improper care**, we can remake/repair it for a service charge. Customers may contact us to arrange this.
- Returns are not accepted due to the perishable/custom nature of products.

### General

- All bookings and orders are final once confirmed.
- We reserve the right to refuse service if safety, conduct, or policy is compromised.
- These terms are governed by the laws of the United Arab Emirates.

# **Privacy Policy**

Last updated: [insert date]

We value your trust and are committed to protecting your information.

### Information We Collect

- Contact details: name, phone number, email, WhatsApp.
- Booking and purchase history.
- Health details voluntarily provided in Yoga Therapy intake forms.
- Payment information processed via secure third-party providers (e.g., Zbooni).
- Photos/videos taken during classes/events, unless you opt out.
- Testimonials or feedback, with your consent.

### How We Use Information

- To manage bookings, orders, and schedules.
- To communicate via WhatsApp/email for confirmations, reminders, and updates.
- To improve our services and customer experience.
- To share promotional material (with your consent).

# Sharing of Information

- We do not sell or rent your personal information.
- Limited data may be securely stored with third-party providers (WhatsApp, Zbooni, website host).
- We may disclose information if legally required.

## **Intellectual Property**

- The YogKalariSamriddhi name, logo, content, and brand materials are our property.
- Unauthorized reproduction or use is prohibited without written permission.

# Security

- We take reasonable precautions to safeguard your data.
- By using our services, you consent to this policy.

# **FAQs**

# Yoga Therapy

### Q: Is Yoga Therapy safe for everyone?

A: Yes. Sessions are personalized, but you must complete the medical intake form and inform us of any health changes. Yoga Therapy supports but does not replace medical care.

### Q: Do I need to pay for a trial class?

A: Yes, trial classes must be paid in advance.

#### Q: How long are packages valid?

A: Packages expire **2 months from purchase date**. Students are responsible for scheduling and completing sessions within this period.

#### Q: Will my photo/video be used?

A: We may take photos/videos during sessions for promotional use. Please notify us if you prefer not to be included.

# Kalaripayattu

### Q: Can children join Kalari?

A: Yes, with parental consent and medical clearance.

### Q: Do you follow traditional training?

A: Yes. Classes are taught in the traditional format, including discipline and progressive training.

#### Q: Are outdoor classes safe?

A: Outdoor sessions require stamina and readiness. Please consult your doctor before participating. We are not liable for injuries or property damage.

#### Q: How long are packages valid?

A: Packages expire **2 months from purchase date**. Students are responsible for attending classes within this time.

#### Q: Will my photo/video be used?

A: We may take photos/videos during training for promotional use. Please notify us if you prefer not to be included.

## Samriddhi Terrariums

#### Q: Will my terrarium look exactly like the photo?

A: Each piece is handcrafted, so jars, plants, and figurines may vary depending on availability.

#### Q: What if my terrarium arrives damaged?

A: If it's our fault, we will replace it within **7 days of delivery**.

### Q: What if my terrarium spoils later?

A: If due to improper care, we can remake/repair it for a service charge.

### Q: Do you accept returns?

A: No, due to the perishable and custom nature of the products.

### Q: Do you deliver outside Dubai?

A: Currently, delivery is within Dubai city only.

# **Footer Disclaimer**

All YogKalariSamriddhi offerings are provided with care and guidance. Participation in classes is at your own risk, and terrarium care remains the client's responsibility. Full Terms & Conditions apply.