## DEL Seminar 2 - Amazon AI

Stephanie Loreck, Alexander Bergkvist, Catya Kemppainen, Salman Khan

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## 1 Group Discussion

- 1.1 Could AIs become opposite biased when programmers try to make AI unbiased? Is it also discrimination to teach the AI to focus on diversity?
  - Always a dilemma
  - How to prevent inequality and discrimination while teaching an AI on diversity? This could be a disadvantage for maybe better fitting people without the diversity attribute.
  - Amazon case: Prioritizing women leads to more equality because they have been disadvantaged before. The historical data has been biased towards men.

## 1.2 Training data

- Try to train on data where the amount of men equals the amount of women
- Remove gender specifications: But still the AI of Amazon didn't work (maybe because women and men have different writing styles)
- Why are the historical data biased? Not only because of sexism but also because more men applied? → Wait for future more equally distributed training data?
- Also need clearer objectives and targets
- 1.3 An AI could never consider all important personality aspects that qualify a person. Is it still the future? Or is it better if AIs just assist in the decisions? Could a "perfect" AI algorithm always hire the "perfect" candidate?
  - It is very difficult for an AI to select the best person for the job without human help. They can only assess applicants based on data but not on

facial expressions, speech, behavior, and appearance.

 $\bullet$  The personal interaction skills would always be missing in the AI calculations  $\to$  AIs should only assist.

## 1.4 What happens if someone starts a lawsuit by claiming the decision of the AI was wrong? And who is responsible and accountable?

- Can you sue an AI?  $\rightarrow$  No, an AI is not directly responsible. Also not a single person like the programmer is responsible for the decisions of the AI. It is always the company.
- Can you question an AI's choice on a legal basis? → A company should not only rely on an AI nowadays, it should only assists humans. Because suing an AI for a hiring decision would probably be easier than a human.