

From Q&A to Thought Partner



Before

Generative Chat

What are the top pieces of feedback from active users on the Spring 25 Live Courses?

I've filtered the datasets for the most relevant data.

The feedback on the new Live Courses reveals a mix of positive experiences and areas for improvement. Users expressed appreciation for the live courses, highlighting their value in providing real-time interaction and engagement with experts.

[Click here to see the themes and associated feedback.](#)

After

Agentic Chat

What are the top pieces of feedback from active users on the Spring 25 Live Courses?

✓ Figuring out the best way to get your answer

- Analyzing your query and creating a plan
- Determining the order of steps, identifying parallel tasks

Plans

✓ Dataset created

- Displaying insights from 323 relevant snippets
- Filters applied: 2025, Live Courses, Active Users

Reasons

✓ Generating Summary, Examples, and Recommendations

Based on the 323 feedback examples in the dataset on Spring 25 Live Courses, several key themes and insights have emerged:

Iterates

1. Confusion Around Course Access and Limits

Four New Capabilities w/ Agentic Chat

Instant Answers To Multi-Dimensional Questions

Explore, Segment, Compare, and Visualize All In One Conversation

Your Company Context is Built In

Ship The Work: Draft the Artifacts You Need

Ask anything about your customers or product

What are the main concerns users have about admin roles and permissions?



Suggested

Frequency of login issues over time →

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How do users' experiences with Reforge compare to other learning platforms like Coursera or edX? →

Why are users experiencing issues with login methods, and what do they think about the current suppo... →

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- Dive even deeper
- Chart by source
- Draft a PRD
- Show feedback examples
- Write user stories
- Suggested
- Show specific feedback examples on advanced content.
- Plot ARR impact of asynchronous learning.
- List tools requested by experienced professionals.
- Summarize certification feedback for mid-career learners.

Each of these personas has unique needs that can inform product improvements, such as:

- Offering tiered course levels (beginner to advanced)
- Enhancing asynchronous learning options
- Providing multilingual support
- Improving access to past course materials
- Supporting enterprise use cases with better reporting and team management tools

Understanding and designing for these personas can help Reforge better serve its diverse learner base and improve overall satisfaction and engagement.

"Reforge Learning product feedback" 1207 snippets

Can you build a comparison table of the personas?

Figuring out the best way to get your answer

- Analyzing your query and creating a plan
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Comparison Table of Reforge Learning Product Personas

The following table compares the key personas identified from user feedback for the Reforge Learning product. Each persona is characterized by their background, primary needs, and learning goals. This comparison helps in understanding how to tailor the product experience to better serve each group.

Persona	Main Characteristics	Key Needs	Learning Goals
Aspiring or Early-Career Professionals	- New to product management or transitioning careers - Limited prior experience	- Foundational content - Clear course progression - Ability to switch courses if too advanced	- Build core PM skills - Gain certification for job search [0-4, 0-17]
Experienced Professionals and Mid-Career Learners	- Working professionals with PM or related experience - Seeking to deepen expertise	- Advanced, relevant content - Flexibility in learning - Certification for career growth	- Upskill in areas like AI, growth, and strategy - Apply learnings to current roles [0-19, 0-32]
International Learners	- Learners outside the US - Face timezone and language challenges	- Multi-language support - Flexible session times - Access to recordings	- Learn without language barriers - Participate despite timezone differences [0-5, 0-6, 0-13]
Corporate Learners and Team Leads	- Managers or team leads enrolling teams - Budget-conscious	- ROI justification - Engagement metrics - Team-level reporting and access management	- Upskill teams - Align learning with business goals [0-23, 0-35, 0-38, 0-39]
Self-Motivated Lifelong Learners	- Individuals funding their own learning - Long-time Reforge users	- Access to past content - Community interaction - Flexible renewal options	- Continuous personal development - Stay current with industry trends [0-25, 0-31, 0-33]
Parents and Time-Constrained Professionals	- Learners with family or work obligations - Limited availability for live sessions	- Recordings of sessions - Async interaction options - Flexible scheduling	- Learn at their own pace - Balance learning with personal responsibilities

Show me a chart of the sentiment

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Suggested

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Reforge Learning product feedback

Displaying insights from 1207 relevant snippets

Reforge Learning

Based on the analysis of the Reforge Learning product feedback dataset, several distinct user personas emerge. These personas reflect the diverse needs, goals, and challenges of Reforge learners and stakeholders:

1. Aspiring or Early-Career Professionals

- These users are relatively new to product management or related fields and are looking to build foundational knowledge.
- They often find some courses too advanced and seek guidance or the ability to switch to more appropriate content.
- They value job searches.

2. Experienced Professionals

- These users are looking to deepen their expertise or pivot into new areas.
- They seek advanced topics like AI Foundations.
- They value making flexibility and asynchronous options.

3. International Learners

- These users face challenges related to time zones, language barriers, and regional support.
- Requests for multi-language support and better global accessibility highlight their needs.

4. Corporate Learners and Team Leads

- These users manage learning budgets and enroll teams in Reforge programs.
- They are concerned with ROI, engagement metrics, and alignment with team goals.
- They may also explore Reforge as a scalable solution for broader organizational learning.

5. Self-Motivated Lifelong Learners

- These individuals are proactive about personal development and often fund their own learning.
- They seek flexibility, high-quality content, and community engagement.
- They value the ability to revisit past content and want better access to historical materials.

6. Parents and Time-Constrained Professionals

- These learners struggle with fixed live session times due to family or work obligations.
- They rely heavily on recordings and would benefit from more asynchronous interaction options.

7. Technical and AI-Focused Professionals

- Users in this group are particularly interested in cutting-edge topics like AI and data science.
- They value up-to-date content and practical application through templates and case studies.

Tell me more!

Enhance asynchronous learning options



Thought for 1m 5s

Query: "I'm meeting the CFO of a public SaaS company (ServiceNow) next week. Can you help me prep with banker-grade insights — including financial context, investor pressure, product GTM gaps, and opportunities to create value?"

- To support the banker, I need to generate insights across four key layers: **financial performance**, **capital markets posture**, **operational GTM signals**, and **strategic value unlocks**. This involves parsing public filings (10-Qs, earnings transcripts), CRM relationship data, analyst research, and buy-side sentiment.

- First, I'll extract **financial metrics and trends** from the last two earnings calls. I'll focus on revenue quality (subscription vs. services), RPO growth, margins, and guidance deltas. I'll flag any misses (e.g., GenAI monetization lag) and recurring risks.

I'll use sources like SEC EDGAR, BAMSEC, and Sentio to pull verified earnings highlights and analyst summaries.

- Second, I'll assess **investor posture**. I'll scan for major shareholder movements (+/-), activist positioning (13D, news), and valuation narrative shifts from recent sell-side notes. I'll look for dissonance between management tone and investor expectations.

Morningstar, WhaleWisdom, and CapIQ will provide stake data. I'll use quote parsing to extract fund-specific angles (e.g., "delayed GenAI payback").

- Third, I'll layer in **go-to-market insight** from product launch timelines, usage data (if available), and CRM insights: churn patterns, underused features, and whitespace in key verticals. I'll pull in internal bank deal exposure to surface where we've added value or been underexposed.

- Finally, I'll synthesize 2–3 **"bankable" narratives** to frame the conversation:

- Restructure AI monetization via product carveout or JV
- Expand partner-led GTM in slower verticals with financing overlays
- Consider segment reporting changes to isolate high-multiple units

- I'll cite at least **10 high-signal sources**, blend public and internal CRM data, and use structured reasoning to turn a "Q&A ask" into a banker-grade thought partner experience — fully citing rationale and surfacing actionable next steps.

Thought for 1m 1s

12 searches · 12 sources

I'm net worth but faces partial property ownership and needs to support a child. They're considering relocating to a country with solid healthcare and education.

I need to gather relevant data, including cost of living, healthcare quality, education costs, residency options (like golden visas), and property markets. Some candidate countries include Portugal, Spain, UAE, Singapore, Canada, Costa Rica, and New Zealand. Portugal's healthcare and schools may offer benefits but language could be a barrier. I'll focus on finding options with good public services and residency options.

- To help with the user's plans, I need to break things down into clear sections. First, I'll outline their financial situation, net worth breakdown, and cash flow. Then, I'll calculate a sustainable withdrawal rate using models like the Trinity Study. The housing strategy will involve renting their Oakville house and possibly selling their condo. I'll explore potential country options, along with cost-of-living, healthcare, education, residency requirements, and tax optimization. I'll gather the necessary citations through web searches to back up the plan.

Searched the web

Q Portugal D7 visa passive income requirement 2025

Q Safe withdrawal rate 2024 Morningstar study

10 more

Global Citizen Solutions

Morningstar

Numbeo

9 more

- I need to search for data on Oakville's rental yields and average rents for a three-bedroom in 2025. I'll also look into the market for selling Toronto condos in 2025, gathering at least 10 reliable sources. Some search results are from news, which could be useful, so I'll check a few for confirmation. I'll also review safe withdrawal rate research to back up the financial plan and include citations throughout the response for factual reliability.

Searched the web

Morningstar

Global Citizen Solutions

Ministerio de Asuntos Exteriores

6 more

- To craft a comprehensive financial plan, I need to gather information on the rental yield in Oakville and the current condo market in Toronto. I'll target at least 12 high-quality sources, including news articles, and make sure to open and confirm key details. I also need to find details on the safe withdrawal rate and cite at least 10 reliable sources. Once this is gathered, I'll put everything together into a summary and detailed sections to fully outline the plan for the user.
- I'm considering various strategies for liquid assets. I could sell the Toronto condo to free up capital or rent out the Oakville home for \$4k/month, with property management. I'd maintain \$1.4M in securities, investing in diversified portfolios with a safe withdrawal rate (3.5-3.7%). This could generate around \$122k-165k CAD/year plus rental income of \$40k.

When evaluating relocation options, Portugal, Spain, and Costa Rica offer appealing residency programs with good healthcare and education. However, taxes and residency requirements must be considered for each. A structure involving low-fee ETFs and non-resident tax strategies looks promising as well.