

Salman ben bihi  
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Dear Hiring Manager,

This letter is to express my intent to apply for IT Support/ Helpdesk role that you posted on Indeed.com last week.

With two years of hands-on experience in administering production apps and servers, installing and maintaining various tools and software, Troubleshooting and debugging complex network and software issues. Creating innovative web interfaces.

Possessing great communication skills, extraordinary teamwork skills, strong attention to detail and accuracy, committed to being the best through continual learning and development.

After graduating from a two years IT school, I started my career as a frontend developer for 6 months, then decided to dive deeper in the tech industry with my current position as an IT support for the last year and half. I know that the skills and knowledge I acquired from previous work experiences can be transitioned to your company and I'm confident that I can be a favorable asset to your team.

Facing new challenges is what motivates me to keep improving and stay up to date with new trends. Thinking and acting quickly to fix issues for our users and clients, working with dev teams and admins about new features and deployments.

Willing to relocate to different locations or provide my services remotely.

The detailed experiences are what I can offer, and if you believe that I can transition these experiences to your team, do not hesitate to contact me at your most convenient time. Thank you very much. I look forward to hearing from you. I can be reached by phone and email address mentioned in the attached resume.

Regards,

Salman ben hihi.