

Salmane ben bihi

About me

Experienced IT helpdesk support at GM solutions.

Administrating production apps and servers, installing and maintaining various tools and software, Troubleshooting and debugging complex network and software issues.

Possessing great analytical skills, extraordinary teamwork skills, Efficient knowledge in web technologies and frameworks.

Open for new challenges and ready to take the next step in my career.

contact



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EDUCATION

Specialized Technician
degree in IT Development
ISMONTIC - Tangier
2017 – 2019

High school degree, science
abbas sebtii – Tangier 2017

SKILLS

Linux administration

Database Processing

Web optimization

Troubleshooting and debugging

LANGUAGES

English : Advanced

Arabic : Native

German : Intermediate

French : Intermediate

TECHNICAL SKILLS

Linux Administration

MySQL

Python

Bash/ Shell

PHP

TCP/ IP

Debugging/ troubleshooting

Domains/DNS

Salt stack

Routing/ Networking

Mail Servers

Installation/ deployment

Git/GitHub

WordPress

HTML5/CSS3

JavaScript

EXPERIENCE

12.2020 - present

- **IT support / Helpdesk** – Multivistas Media - Tangier
 - Administrating production apps and servers.
 - Installing and maintaining various tools and software.
 - Resolving users technical tickets (24/24h – 7/7).

01.2020 - 06.2020

- **Web Developer** - Digital 24 - Tangier
 - Create, update, design and maintain Websites.
 - WordPress Themes and Plugins customization.
 - Discuss projects with clients.

10.2019 - 12.2019

- **Sales Agent** - Personal Recruitment Outsourcing - Tangier
 - Provide the best customer service to clients.
 - Generating phone call sales, and Payment processing.
 - Work in groups to achieve daily and monthly targets.

04.2019 - 03.2019

- **Intern Developer** - Creative Global Solutions - Tangier
 - Create and maintain projects, documentation.
 - Participate in the development of the project code base.