ORGANIZATIONAL CODE OF CONDUCT

Effective from: April 1, 2017

Purpose

• To ensure a healthy professional environment to create a better working place that will ensure company's positive growth.

Punctuality

- Assigned shift timings should be followed strictly. <u>Late time-in policy</u> applies here.
- You are required to inform a day before if you are coming late next day. Similarly, if you need to leave early than shift timing, inform your RA, PM or HR.
- Minimum 7 hours of working will be counted as a full-day working.

Outside employment (Freelancing, moonlighting, etc.)

- Doing freelance work or any other job other than the company's assigned work is strictly NOT allowed within the organization.
- Even after shift timings, you are NOT allowed to use company's resources (system, internet, premises etc.) to do any other secondary job or related freelance work.

Salaries Disbursement

- Salaries are disbursed in first week of every month.
- If, due to any holiday or city condition, banks are not opened, salaries might get delayed and you will be informed about the disbursement date, if this happens.
- <u>Please note:</u> You are strictly not allowed to share your salaries with your co-workers from any department. Doing so may lead to immediate dismissal from service.

Leaves

- You are allowed total 24 days (on permanent employment) of paid leaves per year.
- Leaves during probation period, will be counted as unpaid and will not be adjusted as paid leaves after successful probation period.
- If you plan to have leave(s), you are required to inform your reporting authority, at least a day in advance.
- For leaves of longer duration, you will inform at least 10-15 days prior to your planned leaves.
- Leaves, in case of any ongoing important project might be rejected or postponed. This will be dependent on the nature and priority of the ongoing work.

Confidentiality

- You are strictly prohibited to share work and related data outside of the organization.
- Copying office work in portable device is strictly NOT allowed.
- Similarly, uploading company's work on the web on any site, file sharing services, email or chat etc. is strictly disallowed.

Respectful workplace

- Be respectful with all your colleagues.
- If there's a professional conflict regarding any work, employee or environment, share it with your reporting authority or HR instead of having harsh discussions with any colleague.

Money and personal property handling

• Cash, Cheques, Mobile phones or any personal items are the responsibility of employee. In case of lost or misplacement, company would not be held responsible.

Environmental commitment

- To keep the environment neat & clean is responsibility of every single employee, this includes your workstation and office surroundings.
- Company will take notice and possible fined an employee if found to be damaging company's property deliberately.
- Chewing or eating paan, gutka, chaliya (or any other type of tobacco) is <u>strictly prohibited</u> in the office premises.
- All employees should be in formal attire at least when arriving at office. Loosely hung shirts, torn off jeans, and open sandals and flip flops are strictly prohibited.

Workplace Computing Devices

- Company's PC's should not be used for entertainment purposes (i.e. video gaming, movies etc.)
- You cannot install any third party software that is not required for any job description or do not help in regular work in any way.
- Employee might be held responsible if any unauthentic software or tool is installed without the management's approval or knowledge.

Personal Computing Devices

- It is completely forbidden to use your personal laptop, tablet or any form of computing device that can have or store data except mobile phones.
- In exceptional cases, for specific JD's employees may be asked or given permission to bring or use such devices.
- Excessive and/or unnecessary usage of mobile phones during shift timings are monitored through in house cameras and discouraged at all levels.

Internet Usage

- WiFi Internet <u>is allowed</u> on mobile phones for all employees. You can ask the management to get WiFi's password for your cellphone. [WiFi ID: FleekBiz-P]
- However using the internet for unnecessary video streaming, social media networking, chatting or downloading is not allowed on both PC's and mobile phones.

Legalities

- Bringing illegal items (weapons, drugs and related illegal items) is strictly forbidden.
- <u>Legal action</u> could be taken in case of violation.

Violation reporting policies

- Violating any of the above mentioned policies or code of conduct could lead to serious warning or even immediate termination.
- Company holds all the rights to terminate the employee based on the seriousness of the violated policy or any code of conduct.

NOTE: The company holds the rights to change these code of conducts at any time in future, however, you will be notified when these are updated or changed.