# STEFAN SALITURO

#### CONTACT

647.210.2770

**Q** Toronto, ON

# EDUCATION

Master of Science in Management (MSc) - Specialization in International Business

Richard Ivey School of Business London, CA | 2015

# Bachelor of Business Administration

University of New Brunswick Frederiction, CA | 2013

# SKILLS

- Market Research
- Business Process Improvement
- Project Management
- Leadership
- Adaptability
- MS Office Suite
- Collaboration
- Software Proficiency

# INTERESTS

Hockey, Music, Travel, Dancing, Golfing, Movies, Reading, Hiking

#### PROFILE

A self-starter and a quick learner. Versatile skill set with experience in customer service, fraud, and written and oral communication. Team player with exceptional interpersonal and presentation skills. Definite abilities in leadership, planning, and organizational decision-making and team building.

#### EXPERIENCE

#### CARPENTER/LEADMAN

SLC CONTRACTING | TORONTO | 2017- PRESENT

Applied knowledge and experience of residential construction and remodeling.

- Work with the foreman to define key success factors for carpentry crew such as resource planning, safety requirements, and performance optimization strategies.
- Interpret blueprints and schematics to construct scaffolding and supporting structures for major infrastructure projects.
- Estimate cost, time, and materials required for construction projects.

#### FRAUD DETECTION ANALYST

TANGERINE | TORONTO | 2015 - 2017

Performed early detection, prevention, and minimization of losses through a review of suspect transactions as generated by transaction monitoring systems.

- Determined existing fraud trends and assisted in the prevention of future trends.
- Recommended process and procedure changes and assisted in various projects designed to enhance the bank's overall deposit risk program.
- Responsible for training and assisting all team members with claims and handling difficult calls.

#### JUNIOR BUSINESS CONSULTANT

MUTHOOT GROUP | KOCHI - INDIA | 2014

Managed assigned health projects assuring all communications and target dates are met.

- Proactively analyze client data to assess opportunities for ROI and market share improvement.
- Define, document, distribute and implement best practice workflows to both members and internal constituents.
- Actively participated in divisional events, remote learning modules and national meetings to improve product communication.