

From: ZOE hello@mail.zoe.com
Subject: Your ZOE order number SB403327 is confirmed
Date: 28 Nov 2024 at 17:59:51
To: salongley@icloud.com

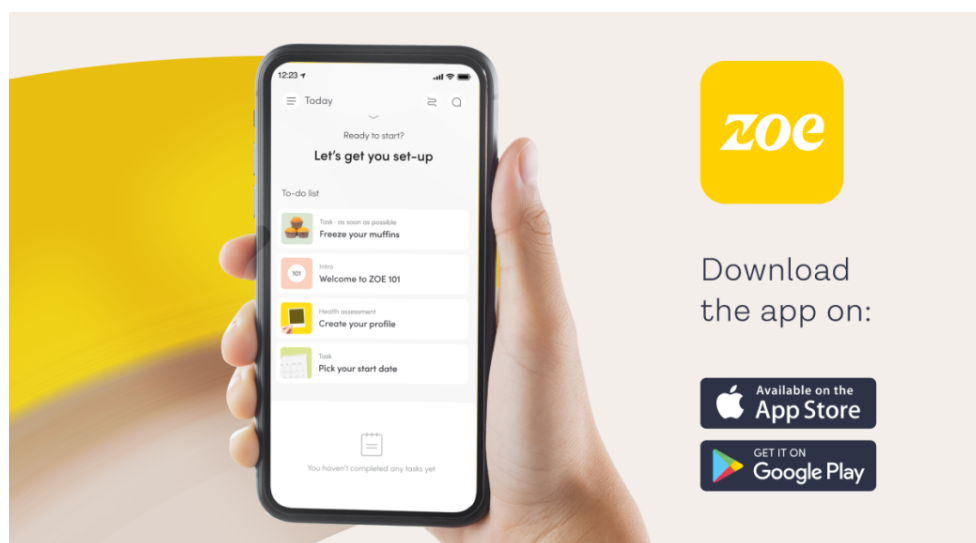


Hi Steve,

Your ZOE order is confirmed 🎉

Congratulations on investing in your long-term health. Your kit should arrive within 3-5 working days.

Three steps to take before your order arrives



1. Download the ZOE app 📱

If you haven't already, head to zoe.com/app on your mobile phone and download the ZOE app. Our app includes a chat feature which is the **quickest way to contact us**.

2 Please complete your order preferences (if you haven't

2. Please complete your order preferences (if you haven't done so already)

Before we can ship your order, we need you to complete your preferences. These include deciding if you'll join our study, so that we can include a blood sugar sensor with your kit.

[Complete your order](#)

3. Check your order summary

Your Order: SB403327



ZOE Testing

~~£299.00~~

£239.20



12-Month Membership

~~£25.00~~

£240.00 total. Paid monthly. Starts on 28 December.

£20.00

Shipping

FREE

Total paid today

£239.20

Shipping information

Your kit will be sent via Standard Shipping to:

Steve Longley
14 Penshurst Road
Bromsgrove B60 2SN
United Kingdom

Autorenewal and cancellation

- Your kit should arrive within 3-5 working days.
- Your first payment of £20.00 will be taken 1 month from today.
- As part of your 12-month membership, we will continue to charge you £20.00 per month for 12 months.
- Your membership will renew until you cancel it. This means you'll automatically commit to another 12 months unless you cancel before 28 December 2025.
- If you cancel before 28 December 2025, your membership won't auto-renew. You'll still be charged until the end of your original membership.
- You may cancel by emailing hello@joinzoe.com or using the app chat. You can cancel your membership auto-renewal in the app.
- You may cancel your testing and membership in full within 14 days of receiving your kit. However, if you open the kit, you will only be able to cancel your membership.
- If you cancel your membership after the first 14 days, your membership will not auto-renew, but it will continue for the 12 months you have committed to. More details [here](#).

