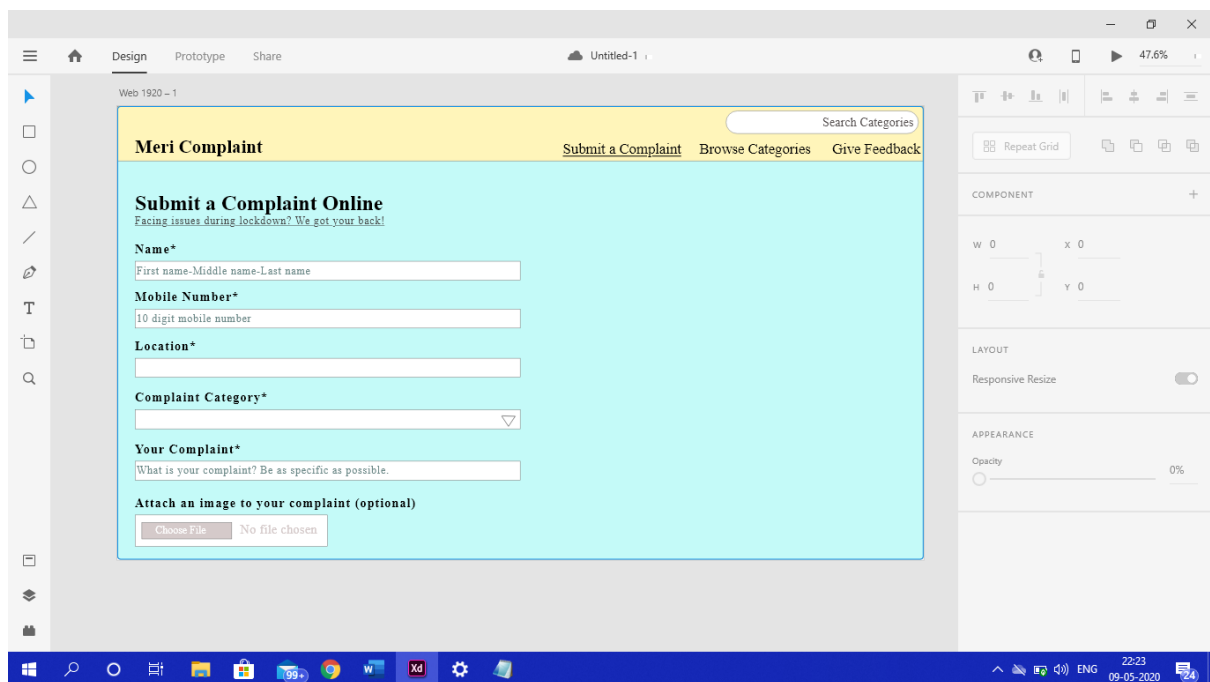Basically, I was thinking to make a website for common people. There are 3 given issues out of which we would be dealing with 2- Crisis Communication and Community Cooperation.

One of the wireframes is given below (of course the UI has to be much better):

Complaint Categories:

1. Not maintaining at least 1m distance
2. Social gathering taking place
3. Not wearing a mask outside
4. Think someone around you has a fever, cough and difficulty breathing
5. Medical emergency
6. Need financial help
7. Need help because you are too old and all alone
8. Want to know more about Covid-19
9. Domestic violence

People involved:

1. Police (1, 2, 3, 9)
2. Society committee (1, 2, 3, 7)
3. NGOs (6, 7)
4. Hospital (4, 5)
5. Citizens