

## FAQ - Salt Replenishment in the Purification System

### What type of salt should I use?

Use Morton Professional Water Softener Crystals. It's a granulated salt specifically designed for purification systems, with controlled dissolution.



### Where can I buy this salt?

You can find it in stores like Home Depot, Lowe's, and Target.

### How often should I replenish the salt?

The recommendation is to use 1 bag per month, or 2 bags every 2 months.

### What happens if I don't replenish the salt?

The system loses efficiency, and the water may become hard again and contain impurities such as chlorine, metals, and sediments.

### Do I need to wash the salt compartment before replenishing?

No. It is not necessary to wash the reservoir before replenishing the salt.

### **Is it normal to have water inside the salt reservoir?**

Yes! The salt needs to be submerged in water for the backwashing of minerals to function correctly.

### **How do I know when it's time to replenish the salt?**

If the level is below half or if you can see the bottom of the container, it's time to replenish.

### **Does salt purify the water?**

No. The salt is used to clean the minerals from the system that are responsible for the purification.

### **Can I use table salt or another type?**

No. Using the wrong type of salt can damage the system. Use only salt specifically for water softeners.

### **Who can I contact if I have questions?**

You can speak with the Salus team via email or Instagram.

#### **Instagram**

@salus.water

#### **Email**

adm@usasalus.com