

## **Samuel DeGrandchamp**

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### **EDUCATION**

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#### **Oakland University**

**Auburn Hills, MI**

Bachelor of mechanical engineering (In progress)

#### **ADLAI E. STEVENSON HIGH SCHOOL**

**Sterling Heights, MI**

Graduated 2016

### **WORK EXPERIENCE**

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#### **HOUSE OF DANK**

**Detroit, MI**

Dispatcher

Sept. 2020 - Present

- Oversaw delivery order fulfillment to ensure accurate order creation and communicated with customers to resolve any potential issues and to answer questions regarding their order
- Created manifests for orders to submit to the state, reviewing them to follow State guidelines and regulations
- Organized Delivery routes for drivers to ensure all orders were sent out quickly and efficiently

#### **HOME DEPOT**

**Sterling Heights, MI**

Paint Department Associate

Dec. 2018 - July 2020

- Communicated with customers to determine the best products for their needs, answered questions regarding home projects and guided them to the products as needed
- Trained new associates on proper department protocol and how to operate department machinery
- Created tools/systems to make department specific tasks run more smoothly

#### **PARKS AND RECREATION**

**Sterling Heights, MI**

Camp Counselor

Seasonal 2017 - 2019

- Collaborated with coworkers to set up a schedule of daily activities for children and actively participated in said activities
- Resolved conflict amongst children fairly and equitably

### **LEADERSHIP EXPERIENCE**

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- Organized and Lead large groups of people in activities both in and out work environments
- Took initiative to fix internal inventory issues and cutdown on negative inventory by over 60%
- Managed a crew of 3-4 drivers on a consistent basis

### **SKILLS AND INTERESTS**

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- **Detail oriented**
- **Communication**
- **Problem solver**
- **Customer service**