Sam Nguyen

Phone: 267.516.2345 **//** **Email:** sam.nguyen@gordon.edu **//** www.linkedin.com/in/samuelthanh/

SKILLS
Software Languages: Strong command of Go (Golang), JavaScript, and Java.
Communication: Listening, learning, and an "includer" personality.
Technical: Repairing MAC and PC hardware issues using ticketing system to track results.

WORK EXPERIENCE
Software Developer Intern, Compassion International USA (June 2018 – August 2018)
- Developed a micro service called "RichMix" to let business owners get randomized beneficiaries data over three regions based on specific percentages through ElasticSearch using Go (Golang).
- Containerized the "RichMix" micro service using Docker.
- Created a front-end website which consumes the "RichMix" API using ReactJS to demo working prototype to business owners.
- Tested the micro service which is called approximately 18,000 times per hour, and runtime is now 3-4 times faster and previous service.
- Wrote tests for a Salesforce class written by Deloitte while learning Apex with code coverage of 80%.

Web Developer Intern, Gordon College (June 2017 – August 2017)
- Developed the 360.gordon.edu website using EmberJS as the front-end.
- Experimented with API calls on the back-end using .NET framework written in C#.
- Wrote unit tests for the back-end API calls using Python.
- Will be the lead software developer for this website starting August 2018.

Student Technician and Helpdesk, Center for Technology Services (August 2017 – current)
- Promoted to senior technician to oversee the training of other student technicians.
- Responsible for repairing laptops, phones, printers, and other devices with hardware issues.
- Recover corrupted hard drives and other software issues for students, faculty, and staff.
- Assist the manager in administrative tasks such as making documentations on SharePoint and ticketing system (FootPrint).

Police Dispatcher, Gordon Police Department (December 2016 – May 2018)
- Served as a vital link between students, responding Campus Police Officers and Regional Police Officers on call.
- Handled all emergency calls with ability to remain cool and collected and adhere to strict response policies under stressful situation.
- Monitored all security cameras, alarms, and panic systems on campus using various technologies such as Alertus.

Resident Assistant, Gordon College (August 2016 – May 2017)
- Responsible for 25 males on a 15-room dormitory hall.
- Led weekly bible study and floor dinners.
- Managed and planned floor and all hall events with the Resident Director.

EDUCATION
Gordon College // Wenham, Massachusetts
Major: Computer Science (BS)
Minor: Business Administration

CERTIFICATION
Certified SAFEe® 4 Practitioner (Agile)