SAM PEDERSEN

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👤 Linkedin 📍 Auckland

EXPERIENCE

GRADUATE
Dev Academy Aotearoa July 2024 - Oct 2024

- Developed projects using JavaScript, TypeScript, React, Node.js, and SQLite in Agile teams.
- Built functional applications with Tailwind CSS, Knex, Express, and Supertest.
- Strengthened teamwork, communication, and problem-solving through pair programming and Agile practices.
- Enhanced soft skills like empathy, active listening, and emotional intelligence.

BARISTA
Mojo Coffee Feb 2024 - June 2024

- Provided high-quality coffee and a warm customer experience, adapting to different store branches daily.
- Contributed to a consistent and enjoyable customer experience across various locations

BARTENDER/DUTY MANAGER
Loretta Aug 2023 - Feb 2024

- Played a key role in enhancing customer experience and streamlining operations.
- Managed a team, coordinated daily shifts, and ensured smooth service during peak hours.
- Implemented training programs and optimized workflows, increasing staff productivity and reducing service time.
- Improved customer satisfaction and contributed to higher sales through efficient service delivery.

CUSTOMER SERVICE/DUTY MANAGER/ LEAD COOK
Romeo's Bar and Deli May 2022 - Aug 2023

- Enhanced the dining experience and streamlined kitchen operations.
- Managed a team, coordinated daily kitchen activities, and maintained efficient service during busy periods.
- Introduced new menu items and optimized workflows, increasing staff productivity and reducing preparation times.
- Contributed to higher sales and positive customer feedback through improved kitchen operations.

EDUCATION

BACHELOR OF SCREEN ARTS
Massey University | 2021-2023

NEW ZEALAND CERTIFICATE IN APPLIED SOFTWARE DEVELOPMENT
Dev Academy Aotearoa| 2024

ABOUT ME

A versatile professional with a strong foundation in customer service, team management, and full-stack development. My blend of technical skills and leadership experience allows me to contribute effectively to diverse teams and projects

SKILLS

- Content Creation
- Teamwork
- Video Editing
- Writing
- React
- Full stack Development
- Javascript
- Video Production
- Customer Service
- Multitasking
- Adobe Creative Suite
- HTML/CSS
- Davinci Resolve
- SQL

PORTFOLIO HIGHLIGHTS

THESIS SHORT FILM
Julia's 2023

I led my thesis short film from concept to final edit, earning praise for its creativity and technical quality while showcasing my leadership, video production, and storytelling skills.

PROJECT PAWPALS
Personal Projects 2024

Developed a full-stack app that lets the user browse adorable pets, learn their personalities, explore your local pet-friendly events, or even create your own!

FILM RANDOMISER APP
Personal Projects 2024

Created a full-stack application that recommends random films, demonstrating proficiency in React,JavaScript,and backend integration

REFERENCE

UPON REQUEST