

3) sjfpedersen@gmail.com



Auckland



ABOUT ME

I'm a versatile professional with experience in customer service, team management, and full-stack development. I'm passionate about tech, problemsolving, and continuous learning. This role excites me because it allows me to apply my skills in a collaborative, impact-driven environment.

PORTFOLIO HIGHLIGHTS

PROJECT PAWPALS

Personal Projects 2024

Developed a full-stack app that lets the user browse adorable pets, learn their personalities, explore your local pet-friendly events, or even create your own!

FILM RANDOMISER APP

Personal Projects 2024

Created a full-stack application that recommends random films, demonstrating proficiency in React, JavaScript, and backend integration

SKILLS



EDUCATION

BACHELOR OF SCREEN ARTS

Massey University | 2021-2023

NEW ZEALAND CERTIFICATE IN APPLIED SOFTWARE DEVELOPMENT

Dev Academy Aotearoa | 2024

REFERENCE UPON REQUEST

SAM PEDERSEN

WEB DEVELOPER

EXPERIENCE

GRADUATE

Dev Academy Aotearoa July 2024 - Oct 2024

- Developed multiple projects using JavaScript, TypeScript, React, Node.js, and SQLite, following Agile methodologies in collaborative teams.
- Gained hands-on experience with modern technologies like Tailwind CSS, Knex, Express, Supertest, and Superagent, delivering functional, real-world applications.
- Strengthened teamwork by pairing with others and applying Agile practices, improving communication and technical problem-solving.
- Enhanced soft skills through active listening, empathetic communication, emotional intelligence, and reflection, fostering a positive team dynamic.

BARISTA

Mojo Coffee Feb 2024 - June 2024

- Provided high-quality coffee and a warm customer experience, adapting to different store branches daily.
- Contributed to a consistent and enjoyable customer experience across various locations

BARTENDER/DUTY MANAGER

Loretta Aug 2023 - Feb 2024

- Played a key role in enhancing customer experience and streamlining operations.
- Managed a team, coordinated daily shifts, and ensured smooth service during peak hours.
- Implemented training programs and optimized workflows, increasing staff productivity and reducing service time.
- Improved customer satisfaction and contributed to higher sales through efficient service delivery.

CUSTOMER SERVICE/DUTY MANAGER/ LEAD COOK

Romeo's Bar and Deli May 2022 - Aug 2023

- Enhanced the dining experience and streamlined kitchen operations.
- Managed a team, coordinated daily kitchen activities, and maintained efficient service during busy periods.
- Introduced new menu items and optimized workflows, increasing staff productivity and reducing preparation times.
- Contributed to higher sales and positive customer feedback through improved kitchen operations.