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TECHNICAL SKILLS

Programming Languages: Python, Java, C, Visual Basic
Web Programming: HTML5, CSS, JavaScript, AngularJS
Experienced Platforms: Windows XP/7/8/10, Linux
Database: MySQL, MongoDB
Version Control: Git, SVN

SUMMARY OF SKILLS

- Experienced in providing technical support in challenging and dynamic environment
- Excellent communicating skills. Ability to communicate in English, Cantonese and Mandarin
- Experienced in computer programming and integrating database
- Ability to handle high stress while maintaining a profession attitude for technical support and an analytical mindset
- Highly proficient in MS Outlook, Word, Excel, & PowerPoint
- Proficient in video conferencing software such as Skype and Google Hangout

WORK EXPERIENCE

University of Toronto (St. George) - Faculty of Law

IT and Video Conferencing Technician

September 2015 - present

- Provide technical consulting to faculty members
- Diagnose PC problems, install software and perform tests on computers
- Set up and manage video conferencing equipments

T&T Supermarket Inc.

Grocery Assistant

April 2015 - September 2015

- Handle stacking activities by making sure that all grocery items are placed properly
- Receive, check and store grocery items at the beginning of the work day

VOLUNTEER EXPERIENCE

University of Toronto (St. George)

Undergraduate Research Assistant

September 2015 - present

- Integrate and improve protein database with Python Script and SQL
- Review and analyze literature for the improvement of protein database

Gibson Community Centre

Volunteer Tutor

Oct 2014 – Oct 2015

- 1 on 1 tutoring. Solve problems from different subjects.

EDUCATION & QUALIFICATIONS

University of Toronto (St. George Campus)

2015

- 3rd year Bioinformatics Specialist and Computer Science Major

St. John Ambulance

2013

- Standard First Aid with CPR C + AED

REFERENCES - Available on request