

Appendix-3

Client Feedback on Product

Me: Hello Mr. Lokesh!

Mr. Lokesh: Hello!

Me: Did you test the program I made for you?

Mr. Lokesh: Yes , I did test your program. It's an excellent program and I am quite satisfied.

Me: How did you like it?

Mr. Lokesh: I am impressed with the product and am enlightened to see all the desired functions working properly according to me, I liked the feature where I could add a picture for all products and the fact that the orders tab had the product and customer table so did not have to open their tables separately for reference again and again.

Me: No problem! Is there anything that you feel is missing from the program or will be an issue?

Mr. Lokesh: There were a lot of tabs which mademe open each tab separately, it would have been easier if some tabs were integrated with each other like products and category.

Me: Sure. Anything more?

Mr. Lokesh: I guess you could add a separate sign out button but it still signs out on its own

Me: I will try my best! Have I met the success criteria (referring to a paper with the criteria)?

Mr. Lokesh: Yes ! you have. Thank you very much.

Me: No problem! I will try my best to improve the program.

Regards,

Lokesh Garg

